

Lincolnshire Crime & Policing Survey 2023

Technical Report and Debrief Presentation

Prepared for: Marc Jones, Police & Crime Commissioner for Lincolnshire
10th January 2024
v3.0



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Technical Report

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Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

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Background | Thorough public consultation is pivotal to the role of the PCC

- The Lincolnshire Police and Crime Commissioner (PCC) is responsible for the totality of policing for Lincolnshire.
- The role of the PCC is to be the voice of the people and hold the police to account, effectively making the police answerable to the communities they serve.
- The Commissioner sets the police and crime objectives for their area through a Police and Crime Plan determines the force budget and the police council tax precept.
- The police council tax precept is an essential part of the council tax, alongside a central government grant it delivers the total funding available to provide policing, community safety and victims' services.
- The PCC must make arrangements to obtain the views of ratepayers – and their representatives – on proposals for spending for the forthcoming financial year.
- The consultation's aims are to deliver quantitative and qualitative findings on the perceptions and experience of crime and safety from people living in Lincolnshire, to support the annual police budget setting process and to inform the refreshing of the Commissioner's Police and Crime Plan.



Background | Annual precept consultation - the most comprehensive study of its' kind in the county

- **Seven years' ago, the PCC appointed research agency Habit5, to conduct what was at that time, and remains, the largest and most comprehensive survey on crime and policing, exclusively with residents of Lincolnshire.**
- Habit5 has subsequently successfully implemented the annual precept consultation from 2017 through to 2023.
- Each survey has explored in depth and detail, the views and opinions of Lincolnshire residents regarding: fear of crime, experience of crime, perceptions of problems locally and potential increases in the police precept.
- **In 2023, the overall Sample Size of 3,434 delivers a Confidence Interval for the total sample of ± 1.67 at the 95% Confidence Level.**
- The Online Survey was slightly longer than in 2022, which impacted the 'Completion rate from start' a little.

Survey Year	2017	2018	2019	2020	2021	2022	2023
Total sample achieved	2,906	3,499	3,302	3,243	3,030*	3,843	3,434
Survey completion rate from start	73%	74%	80%	73%	78%	77%	73%
Confidence Interval @ the 95% Confidence Level for total sample	± 1.81	± 1.66	± 1.70	± 1.72	± 1.78	± 1.58	± 1.67
*NB Eight fewer days' in field than in 2020 and sixteen days' fewer in field than 2018.							

NB In 2023 the survey was in field for six days fewer than in 2022.

Objectives | What the Public Consultation in 2023 needed to achieve

The objectives for the Public Consultation in 2023, were to:

- Actively engage and consult with the people of Lincolnshire regarding crime and policing, in a statistically robust and truly representative manner
- Enhance and deepen understanding of;
 - Public attitudes towards the future funding of Lincolnshire Police
 - Public willingness to pay an incremental amount in the Police Precept
- Understand experiences of crime, alongside the reporting of crime, including the channels used and satisfaction with this process
- For the first time investigate wider attitudes towards the Force, ANPR, scrutiny processes, etc.
- Compare attitudes and experiences by – gender, age band, local authority, council tax band and socio-economic group
- Compare year-on-year trends versus the surveys in 2017, 2018, 2019, 2020, 2021 and 2022
- Provide the data and insights to make evidence-based strategic decisions, including setting of the precept.



Sample composition | Residents of Lincolnshire aged 16+

The ONS mid-year 2021 population estimate for Lincolnshire of 641,428 Adults aged 16+ was used to calculate the target sample required, in order to achieve a Confidence Interval of ± 6 or better, for each of the demographic segments in the left hand column of the table below, at the 95% Confidence Level. **In practice, every sample target was met or significantly exceeded, which means that the Confidence Interval achieved is better than that stated in the Target.**

Project: **7th Lincolnshire Crime and Policy Survey 2023/24**
 Job Number: **100168**
 Item: **Fieldwork Close Report**
 Date/Time **8/12/23 10am**

0.00% Target Achieved
 0.00% Over 50% Target Achieved
 0.00% Under 50% Target Achieved
 0 0

Dimension	ONS Population Estimate mid-2021 Aged 16+	Estimated distribution of the Population of Lincolnshire (From ONS data)	Desired Confidence Interval at the 95% Confidence Level	Minimum Target for Survey Completes driven by the Desired Confidence Interval	% of Total volume of the Target for Completes	Volume of Actual Completes achieved so far	Confidence Interval Achieved	Volume of Completes still to be achieved	% of Target Achieved	% of overall Actual Sample
County										
Lincolnshire	641,428	100.00%	± 2.26	1,868	100.00%	3,434	± 1.67	1,568	184%	
Age Band										
16-34	164,192	25.60%	± 4.50	473	25.31%	1,005	± 3.09	532	213%	29%
35-49	131,436	20.49%	± 4.50	473	25.29%	688	± 3.74	215	146%	20%
50-64	164,388	25.63%	± 4.50	473	25.31%	812	± 3.44	339	172%	24%
65+	181,412	28.28%	± 4.50	473	25.32%	929	± 3.22	456	196%	27%
Gender										
Male	311,411	48.55%	± 3.00	1,063	56.92%	1,569	± 2.47	506	148%	46%
Female	330,017	51.45%	± 3.00	1,064	56.93%	1,718	± 2.36	654	162%	50%
Local Authority										
Boston	57,789	9.01%	± 6.00	266	14.21%	498	± 4.39	232	188%	14%
East Lindsey	122,081	19.03%	± 6.00	266	14.25%	683	± 3.75	417	257%	20%
Lincoln	85,685	13.36%	± 6.00	266	14.24%	506	± 4.36	240	190%	15%
North Kesteven	98,553	15.36%	± 6.00	266	14.24%	529	± 4.26	263	199%	15%
South Holland	79,302	12.36%	± 6.00	266	14.23%	410	± 4.84	144	154%	12%
South Kesteven	118,483	18.47%	± 6.00	266	14.25%	396	± 4.92	130	149%	12%
West Lindsey	79,535	12.40%	± 6.00	266	14.23%	412	± 4.83	146	155%	12%
Socio Economic Group										
ABC1	285,590	50.62%	± 3.00	1,063	56.91%	2,239	± 2.07	1,176	211%	65%
C2DE	278,605	49.38%	± 3.00	1,063	56.90%	1,070	± 3.00	7	101%	31%

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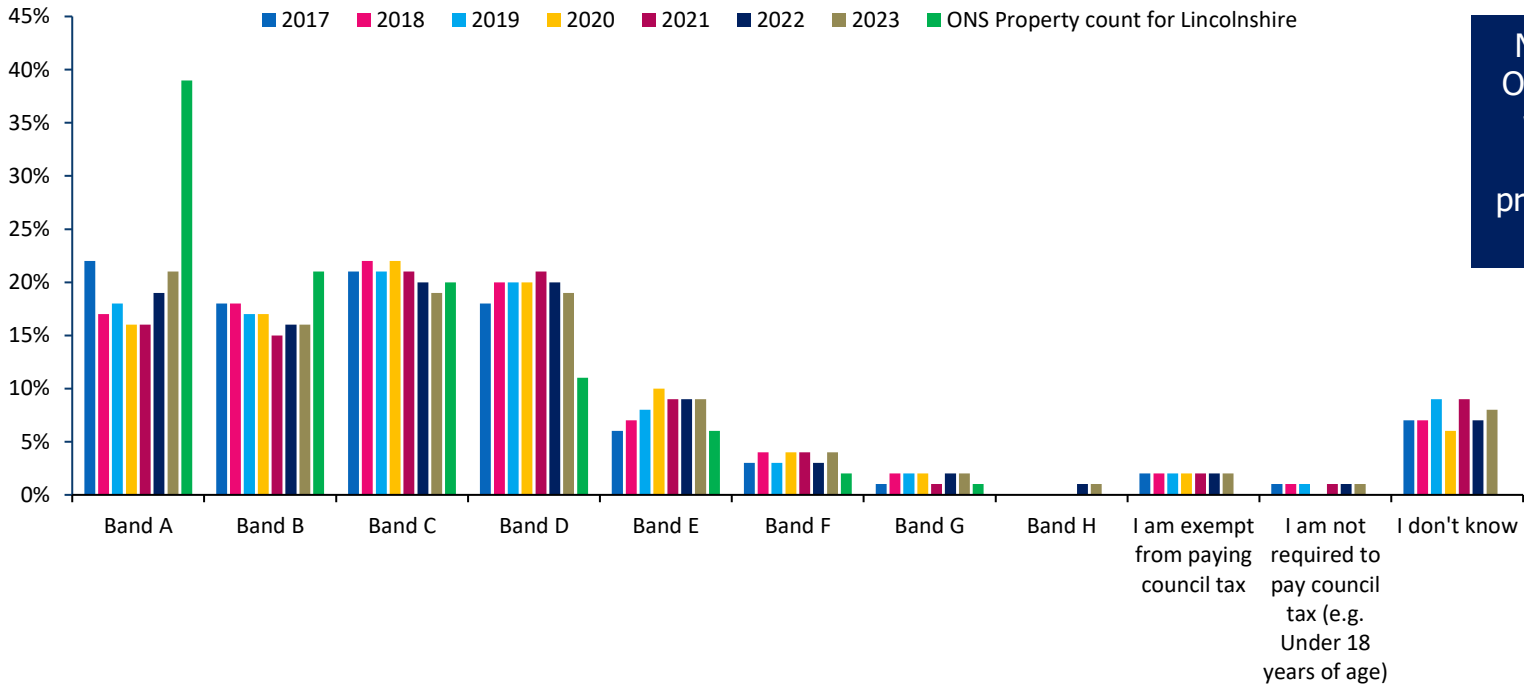
Confidence Level & Confidence Interval

The total target sample size was based on a 95% Confidence Level and a minimum Confidence Interval by segment (e.g. West Lindsey) of ± 6 .

This is to ensure the statistical significance of the results for **each** segment. It means that had we surveyed everyone in our segment population, the answer to a given question would fall within 6 percentage points of our research result (in either direction) on 95 occasions out of 100.

Sample composition | Whilst participant share for residents living in a Band A property increased by +2% YOY to 21% (their highest share for six years), this cohort were still under-represented in the sample.

Please indicate from the options below which Council Tax Band your place of residence fall into. | By Survey Year



NB As in previous years, Online Survey participants who did not know their Council Tax Band were presented with the Precept options for Band D.

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

Recruitment sources | 73% of the participant sample completed the Online Survey, with 27% completing the Printed Questionnaire.

Source	Count of Source	Source % of completed surveys
Printed questionnaire	943	27.46%
Panel Partner	620	18.05%
OPCCsocialmedia	450	13.10%
Voice of Lincolnshire	411	11.97%
LincolnshireAlert	377	10.98%
Lincspolice	186	5.42%
OPCCwebsite	123	3.58%
Referral	104	3.03%
SELP	58	1.69%
Emailsignature	32	0.93%
PrintedMaterials	30	0.87%
LCC	28	0.82%
PartnerNewsletters	25	0.73%
FacebookGroups	16	0.47%
WLDC	14	0.41%
Nextdoor	11	0.32%
Teams	4	0.12%
SKDC	1	0.03%
NKDC	1	0.03%
Grand Total	3,434	100.00%

Crime and Policing Survey
2023-2024

What is your age?
☐ 16-34 ☐ 35-49 ☐ 50-64 ☐ 65+

What is the first part of your postcode? (e.g. LN1, DN21, PE24)

Which district do you live in?
☐ Boston ☐ City of Lincoln
☐ East Lindsey ☐ North Kesteven
☐ South Holland ☐ South Kesteven
☐ West Lindsey

How many years have you lived in your local area?
☐ 0-1 ☐ 1-2 ☐ 2-3 ☐ 3-5
☐ 5-10 ☐ 10-20 ☐ 20+

On a scale of 1-5, how satisfied would you say you are with Lincolnshire Police? (1 being very dissatisfied, 5 being very satisfied)

Please explain your reasoning for this

NB The volume attributable to the Printed Questionnaire increased by 554 compared with 2022, equating to an increase in the share of the overall sample attributable to this source of +17%.

We would like to understand why the five CAPI Tablet Devices supplied were **not** used by the STT in conducting the in-person interviews, as they provide enhanced question routing and much easier data capture.

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

Implementing the research | Sampling and data management

Dimension	Detail
Sampling	To maximise overall participation levels in the Consultative process, the volume of survey completes was not capped for any given demographic. Rather this Debrief reports findings on all key metrics split by demographic, to highlight any variation in perceptions (e.g. between the age bands). We also have the option to consider the value of applying weights to the total sample, if necessary.
GDPR and data management	Regularly reviewed procedures were applied and guidelines were in place, covering: Data Breach, Data Handling Complaints, Data Protection, International Data Transfer, IT Security and the Right to be Forgotten. These procedures are compliant with the GDPR legislation. Habit5 are additionally required as a Company Partner of the Market Research Society (MRS) to follow their Fair Data standards which go beyond GDPR itself. Habit5 Limited is registered with the ICO as both a Data Controller and a Data Processor - registration ZA214373. A nominated Data Protection Officer (DPO) was in place throughout the study.
Secure data storage	Any personally identifying data was held on the QuestionPro survey platform. The QuestionPro datacenter operator is: Serverius, Ketelskamp 10, 7942 KG Meppel, Netherlands, who hold both ISO/IEC 27001 and ISO 9000:2008 certifications. The datacenter regularly conducts penetration tests, with all access points CCTV monitored. The survey data was anonymised before being analysed and charted.
Informed consent	Securing informed consent from participants is a key tenet of the MRS Code of Conduct. The introduction to the survey and supporting legals made clear: the purpose of the research, the sponsor of the research, how data was to be used, who it was to be used by and how long any personally identifying data would be held for. Participants were not under any mandatory obligation to provide personally identifying data in order to complete the survey.

NB Please also refer to the slides in the 'Sample profile' section, for a detailed breakdown of the participant base of the survey by demographic dimension, along with any variance year-on-year.

Implementing the research | Designing and building the survey

Dimension	Detail
Mode	An online quantitative survey was used, titled the: 'Crime and Policing Survey 2023'. Sponsorship of the survey was explicitly ascribed in the introduction to Marc Jones, as Police & Crime Commissioner for Lincolnshire.
Survey variants	To aid the monitoring of the survey fieldwork and to help maximise participation, five variants of the survey were created: Residents (Primary variant), Access Panel Partner A & B, CAPI (Supporting offline face-to-face interviewing and printed survey completion) and a Printed Questionnaire for data capture only version.
Answer option randomisation	The presentation of answer options were randomised in multiple questions included within the survey to address order effect.
Accessibility	QuestionPro works with a screen reader with a 'text to speech' system running JAWS version 16 or later and using the latest version of Chrome. The survey was device responsive for desktop, tablet and mobile. In addition to English five alternative language variants were offered in which to complete the survey: Polish, Portuguese, Lithuanian, Latvian and Russian.

Implementing the research | Designing and building the survey

Survey structure

Introduction

Demographics

Police satisfaction and perception

Fear and worry of crime

Crime experience

Reporting of crime

101 service experience and expectations

Contact with the Police

Prioritisation of crime

ANPR and CCTV

Neighbourhood policing

The precept

Communication and liaison with the Police

Safer Together Team priorities

Closing demographics

Other matters

Future participation

Survey rating



Lincolnshire Police have decided to prioritise maximising the number of **warranted uniformed police officers** involved in **neighbourhood policing** over other roles within the Force. Please indicate the extent to which you agree or disagree with this decision.

- ☐ Strongly Disagree
- ☐ Disagree
- ☐ Neither Agree Nor Disagree
- ☐ Agree
- ☐ Strongly Agree



Crime and Policing Survey 2023

Questions marked with a * are required



Please indicate whether or not you regard each of the reasons listed below to be an appropriate reason for calling the 101 number.

	Yes	No	Don't know
Reporting that you are witnessing a crime taking place	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Offering evidence for an investigation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Making an enquiry to the police	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Where the caller needs the call to be free of charge	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Giving the police information about a threat of crime	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Verifying that a police officer is genuine	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reporting a crime, if the perpetrator(s) is no longer in the area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Crime and Policing Survey 2023

Questions marked with a * are required



Lincolnshire Police currently use **ANPR (Automatic Number Plate Recognition)** technology to help detect, deter and disrupt criminal activity across the county. Would you support increased use of ANPR?

- ☐ Yes
- ☐ No
- ☐ Don't know

Next

Implementing the research | Survey fieldwork

The research fieldwork was conducted between 31st October and 6th December 2023.

Dimension	Detail
Soft launch and technical check	The survey was initially 'soft launched' to a small tranche of contact records held for residents of Lincolnshire and checks conducted to examine: completion rates achieved, any dropout points and the comprehensiveness of the answer data delivered. Only once these checks were all confirmed as satisfactory, was the survey fieldwork fully rolled out.
Participant qualification	Each participant was asked to indicate the age band that they fall within and the local authority that they are permanently resident in. The answers to these questions were used to qualify that each participant was aged 16+ and resident in Lincolnshire.
Tracking survey completion by fieldwork mode and source	Unique Urchin Tracking Module (UTM) web link suffixes were used, to facilitate the tracking, attribution and reporting of the number of survey completes achieved from each channel, media, partner or source. This approach also enables the examination of results by source where appropriate, in order that any influence correlating with the mode of research can be identified and analysed.
Fieldwork metrics and device type used	The 'Completion rate from start' for the survey was 73%, which can be considered satisfactory for a survey of this length and complexity. 48% of participants completed the 'Residents' version of the survey using a desktop or laptop device, 48% used their smartphone and 5% used a tablet. The average time taken by participants to fully complete the survey was 16 minutes.
Weekly fieldwork updates	Weekly fieldwork reports were provided covering the total sample position and by key demographics, alongside a breakdown of survey completes for each unique weblink or source. The actual sample composition was monitored closely throughout the survey fieldwork period and targetable sources (e.g. Access Panel Partner, Safer Together Team activity) were used to engage 'harder to reach' populations (e.g. The under 35s and C2DE socio economic groups).

Funding for the Police



NB All survey results shown in this presentation relate to the 2023 survey unless annotated otherwise.

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

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How the future funding for Lincolnshire Police question was contextualised in the survey.

* Please read the message below from Marc Jones, Police & Crime Commissioner for Lincolnshire and then answer the question that follows on from it.

Ensuring that I hear and understand the views and concerns of communities relating to policing, crime and community safety is vital to my role as your Police and Crime Commissioner. I take very seriously the need to address those concerns in the decisions that are taken when setting priorities and budgets with the Chief Constable of Lincolnshire Police. I can only do so with your assistance and your completion of this survey will help shape many key decisions that will affect where investments are made in coming months.

My priority remains to provide the Chief Constable with the resources he needs to continue the recruitment of warranted police officers to further bolster the police service across Lincolnshire but also to ensure they are tasked with delivering on the issues that matter most to our residents.

There has never been a more challenging time for policing and with around 40% of all crime now being perpetrated online, it is vital that our police force is equipped to meet all of the demands required to protect our communities from the complex nature of new types of crime, whilst still preventing and tackling more traditional forms of crime and disorder.

In this rapidly changing world, it is more important than ever, that our collective voice is heard and reflected in the way our money is spent delivering services that we all rely on. I would like to thank you for taking the time to share your views and my promise to you in return, is that they will be heard and will help shape the safety of Lincolnshire.

Do you believe that the funding for Lincolnshire Police should be...

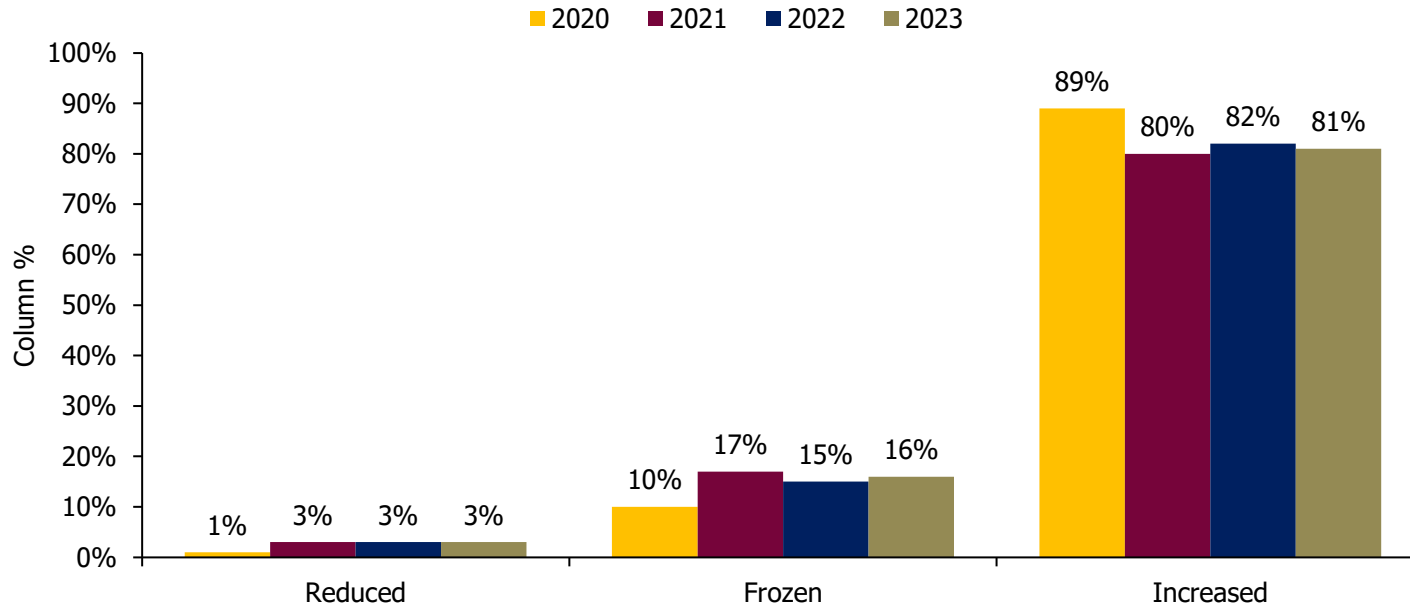
- ☐ **Reduced** - with services and resources reduced accordingly
- ☐ **Frozen** - at the current level, representing a cut in real terms after inflation
- ☐ **Increased** - to maintain/enhance current service levels

NB This question was only asked within the Online Survey. It did **not** feature in the Printed Questionnaire.

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

Funding | 81% of residents indicated that they support an increase in the funding for Lincolnshire Police, with just 3% favouring a reduction; the results have been very consistent over the last three years.

Do you believe that the funding for Lincolnshire Police should be...



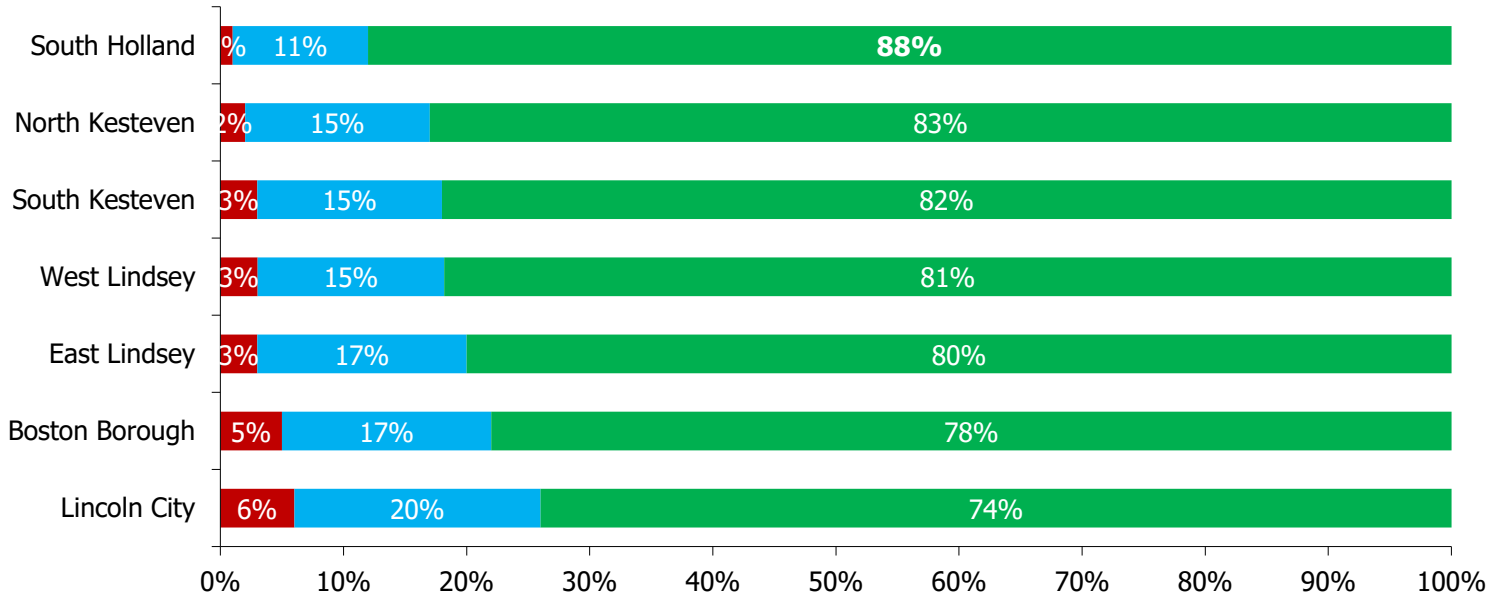
Base: Reduced (n=236), Frozen (n=1,293), Increased (n=7,862), Sample Size = 9,391

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

Funding | As in 2022, the appetite for an increase in funding for the Police is most widespread in South Holland at 88%, with again, as last year, residents of Lincoln City the least likely to endorse this option, albeit that 74% do so.

Do you believe that the funding for Lincolnshire Police should be... | By Local Authority

■ Reduced ■ Frozen ■ Increased

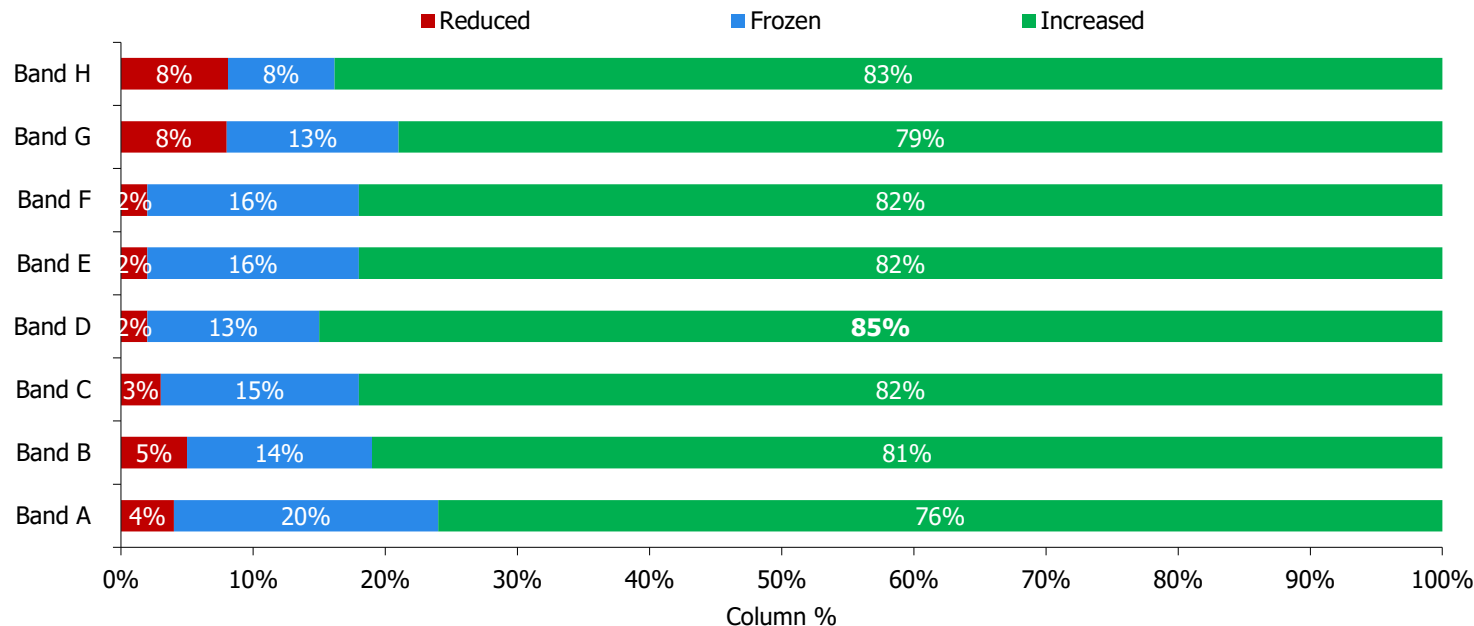


Base: Boston Borough (n=196), East Lindsey (n=559), Lincoln City (n=374), North Kesteven (n=427), South Holland (n=233), South Kesteven (n=347), West Lindsey (n=355), Sample Size = 2,491

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

Funding | Endorsement of an increase peaks among residents in Council Tax Band D at 85% (+2% v 2022), falling to a low of 76% among residents of Band A properties (-6% v 2022).

Do you believe that the funding for Lincolnshire Police should be... | By Council Tax Band



Base: Band A (approx. £1,375 per year or between £111 & £117 per month) (n=510), Band B (approx. £1,604 per year or between £130 & £136 per month) (n=387), Band C (approx. £1,834 per year or between £149 & £156 per month) (n=479), Band D (approx. £2,063 per year or between £167 & £175 per month) (n=468), Band E (approx. £2,522 per year or between £205 & £214 per month) (n=226), Band F (approx. £2,980 per year or between £242 & £254 per month) (n=94), Band G (approx. £3,439 per year or between £280 & £293 per month) (n=39), Band H (approx. £4,127 per year or between £336 & £352 per month) (n=24), I am exempt from paying council tax (n=52), I am not required to pay council tax (e.g. Under 18 years of age) (n=17), I don't know (n=191), Sample Size = 2,487

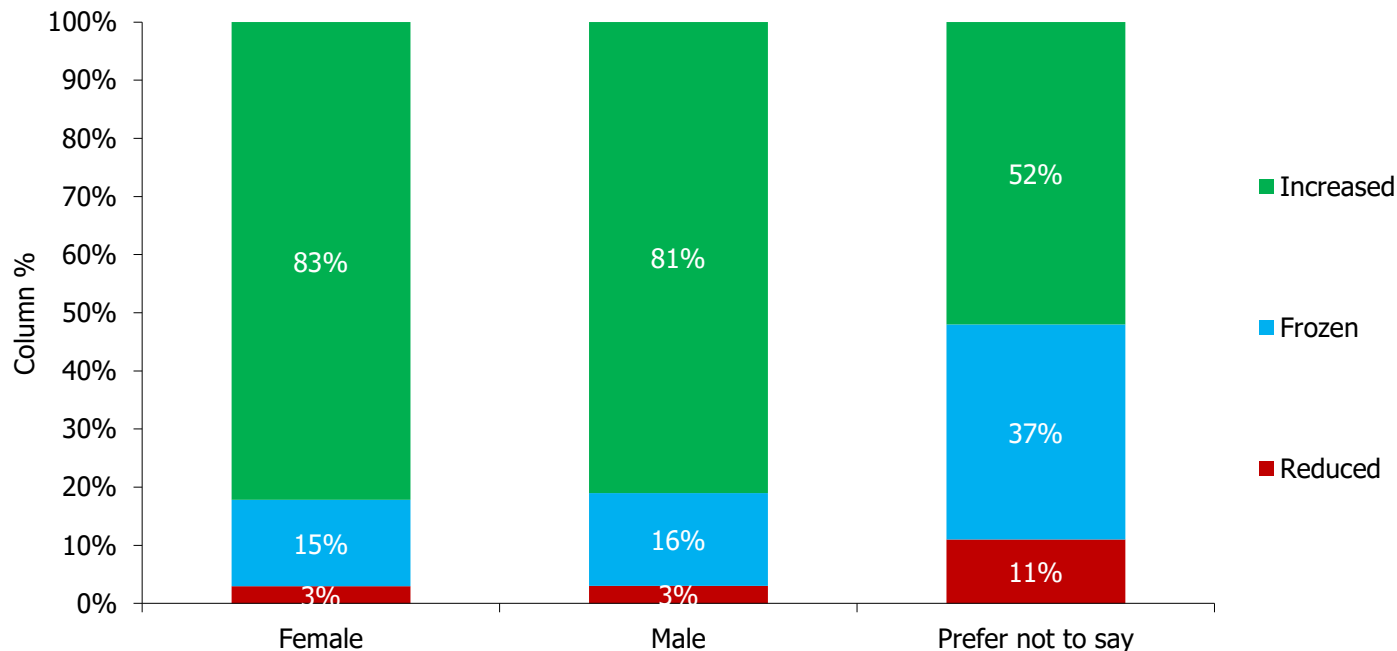
It is likely that residents of Band A properties have been the most severely impacted by the 'Cost of Living Crisis' and high energy costs.

*NB Care Bands G and H have a small base and are consequently more volatile.

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

Funding | As in previous years, females are more likely to support an increase (83%) than are males (81%) but the differential between them on this has narrowed by four percentage points year-on-year.

Do you believe that the funding for Lincolnshire Police should be... | By Gender

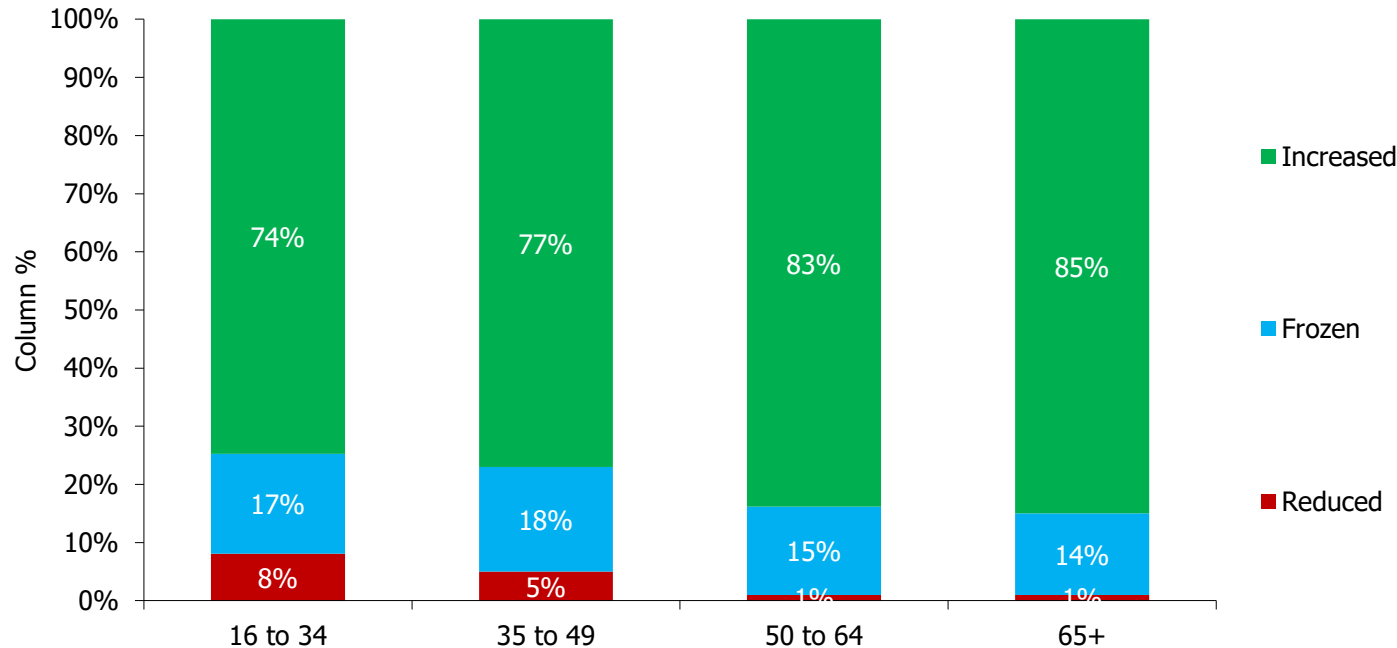


Base: Female (n=1,225), Male (n=1,175), Non binary / third gender (n=11), Prefer not to say (n=73), Prefer to self describe (n=1), Sample Size = 2,485

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

Funding | Whilst support for an increase has held firm among residents aged 50+, it has dipped a little among 35-49 year olds (77% | -3% v 2022).

Do you believe that the funding for Lincolnshire Police should be... | By Age Band

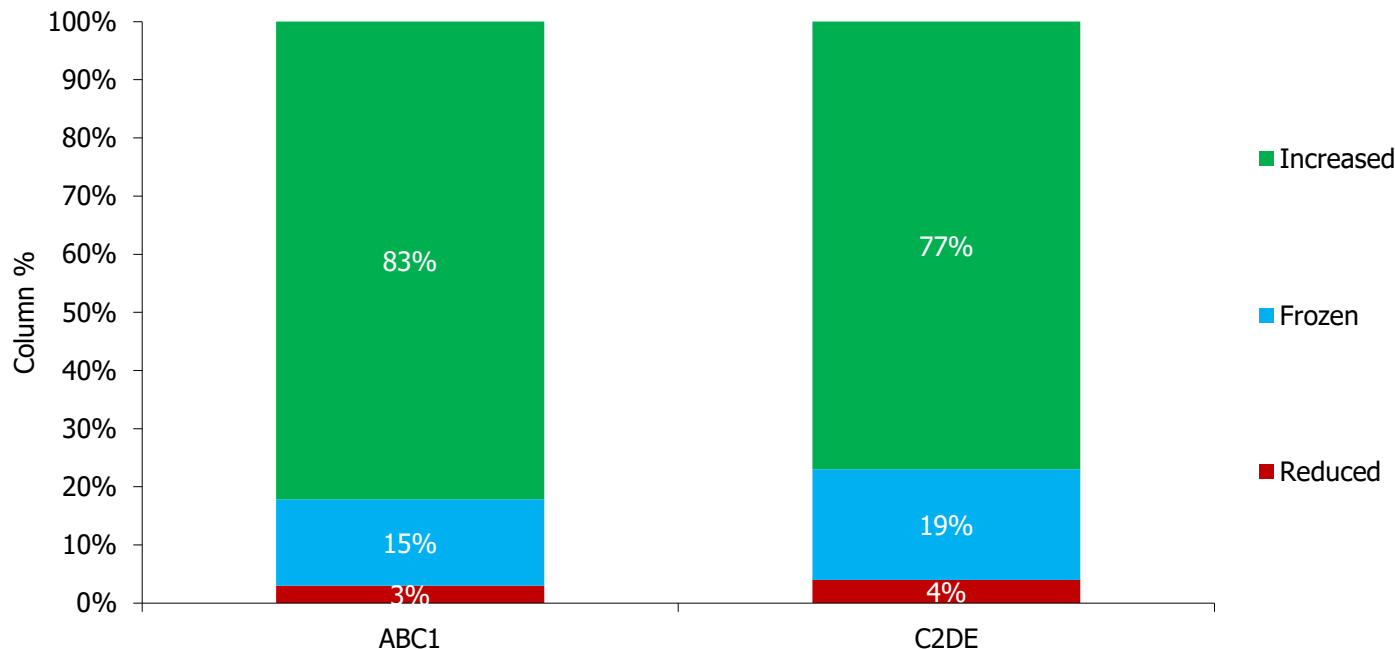


Base: 16 to 34 (n=446), 35 to 49 (n=541), 50 to 64 (n=665), 65+ (n=839), Sample Size = 2,491

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

Funding | In 2023, whilst support for an increase held up among the more upscale ABC1 residents, it fell by -5% year-on-year to 77% for residents falling in the C2DE segments.

Do you believe that the funding for Lincolnshire Police should be... | By SEG



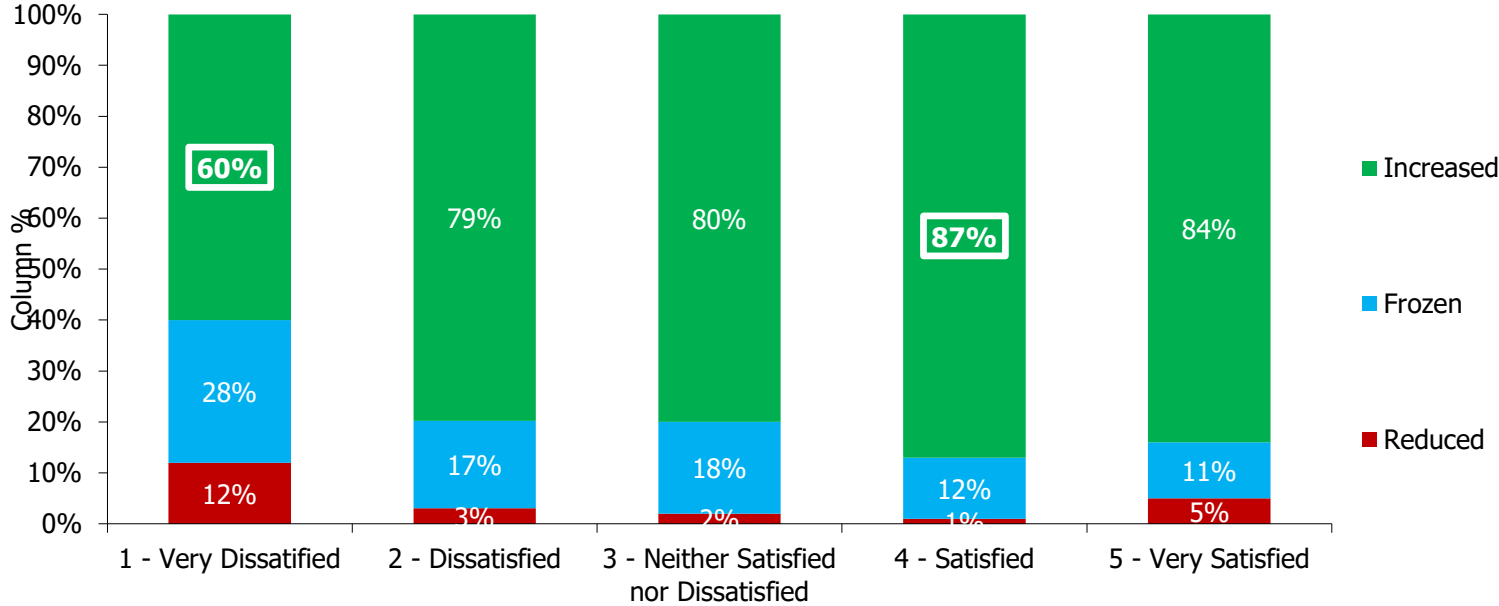
Base: ABC1 (n=1,802), C2DE (n=652), Sample Size = 2,454

As with residents of Band A properties, we suspect that the fall is the result, at least in part, of the 'Cost of Living Crisis' and high energy costs.

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

Funding | Residents who are satisfied with Lincolnshire Police, giving a 4-star rating, are the most likely (87%) to support an increase in funding, their propensity to do so exceeding that for those who are 'Very Satisfied' with the Force.

Do you believe that the funding for Lincolnshire Police should be...
| By satisfaction rating for Lincolnshire Police



Perhaps the 'Satisfied' residents are more inclined to perceive the Force as doing a 'Good' job but still with some room for improvement that additional funding might secure.

Unsurprisingly, those who are 'Very Dissatisfied' are less inclined to support an 'Increase' in funding, though 60% still do so.

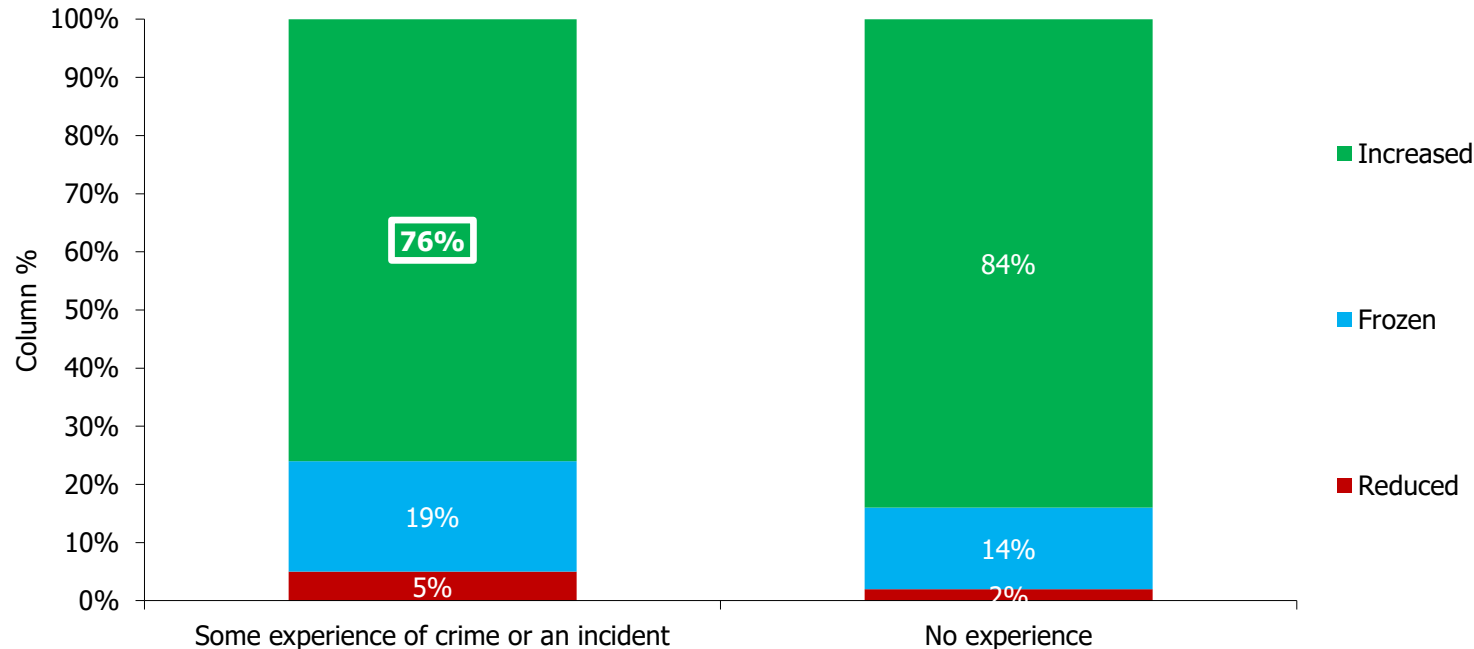
Base: 1 (n=225), 2 (n=286), 3 (n=825), 4 (n=766), 5 (n=389), Sample Size = 2,491

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

Funding | Experiencing a crime(s) or incident(s) within the last 12 months would appear to contribute to a -8% fall in propensity to support an increase in funding for the Police.

Do you believe that the funding for Lincolnshire Police should be...

| By crime or incident experienced within the last 12 months



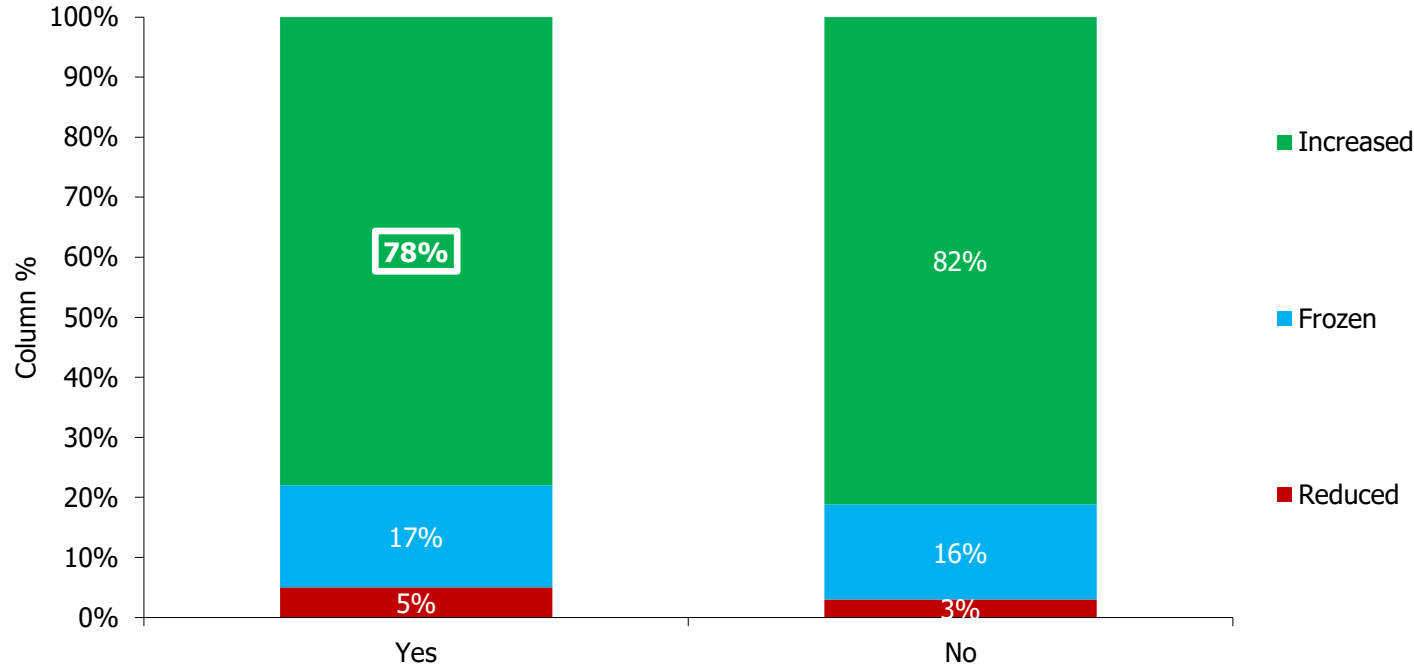
Base: Some experience of crime or an incident (n=1,082), No experience (n=1,409), Sample Size = 2,491

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

Funding | Residents who have reported a crime(s) or incident(s) within the last 12 months are slightly less (-4%) inclined to support an increase in funding for the Force.

Do you believe that the funding for Lincolnshire Police should be...

| By crime(s) or incident(s) reported within the last 12 months



Base: Yes (n=600), No (n=1,891), Sample Size = 2,491

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

The Precept



Source: Lincolnshire Crime and
Policing Survey 2023
Conducted by Habit5 Limited.

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How the different options for the future precept were each contextualised in the Online and CAPI Survey (The example shown is for Council Tax Band A).

Please indicate below how much more you would be prepared to pay per week, to fund policing and crime prevention across LINCOLNSHIRE. (Please select one option)

- ☐ **£0.07 per week** (This increase would mean that the PCC would be unable to meet the cost of inflation and service cost pressures and the Chief Constable would be required to identify multi million pound savings leading to significant service reductions.)
- ☐ **£0.13 per week** (This increase would mean that the PCC would be unable to meet the cost of inflation and service cost pressures and the Chief Constable would be required to identify multi million pound savings leading to significant service reductions.)
- ☐ **£0.19 per week** (This increase would mean that the PCC would probably be unable to meet the full cost of inflation and service cost pressures and the Chief Constable is likely to be required to identify savings but service would be broadly maintained.)
- ☐ **£0.37 per week** (This increase would mean service could be maintained and some key investments could be made to ensure Lincolnshire Police continued to be more efficient and effective in serving our communities.)
- ☐ **£0.56 per week** (This increase would mean that service could be maintained and there would be opportunity to use the priorities identified in this survey to enhance the service further for our communities.)
- ☐ **I would not be prepared to pay any more per week** (No increase would mean that the PCC would be unable to meet the cost of inflation and service cost pressures and the Chief Constable would be required to identify multi million pound savings leading to significant service reductions.)



Next

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

How the different options for the future precept were contextualised in the Printed Questionnaires used by the Safer Together Team.

How much more council tax would you be prepared to pay to fund policing and crime prevention across Lincolnshire? (See table below)

2% 3.4% 5% 10% 15% I am not prepared to pay more

Rise to council tax	Increase to council tax per week based on property band								Impact on police funding for 2024/25
	A	B	C	D	E	F	G	H	
2%	7p	9p	10p	11p	14p	16p	19p	22p	Would mean that the PCC would be unable to meet the cost of inflation and service cost pressures and the Chief Constable would be required to identify multi million pound savings leading to significant service reductions.
3.4%	13p	15p	17p	19p	23p	28p	32p	38p	Would mean that the PCC would be unable to meet the cost of inflation and service cost pressures and the Chief Constable would be required to identify multi million pound savings leading to significant service reductions.
5%	19p	22p	25p	28p	34p	40p	47p	56p	Would mean that the PCC would be unable to meet the full cost of inflation and service cost pressures and the Chief Constable would be required to identify savings leading to some service reductions.
10%	37p	44p	50p	56p	68p	81p	93p	£1.12	Would mean that the PCC would probably be unable to meet the full cost of inflation and service cost pressures and the Chief Constable is likely to be required to identify savings but service would be broadly maintained.
15%	56p	65p	75p	84p	£1.03	£1.21	£1.40	£1.68	Service could be maintained and there would be some opportunity to use the priorities identified in this survey to help shape how this is utilised to keep our communities safe.

NB That whilst the participant completing a printed questionnaire had the opportunity to look at the pence per week increase options by Council Tax Band used in the Online Survey and the impact on police funding wording, the question that is answered appears first and is % increase based, without contextual wording.

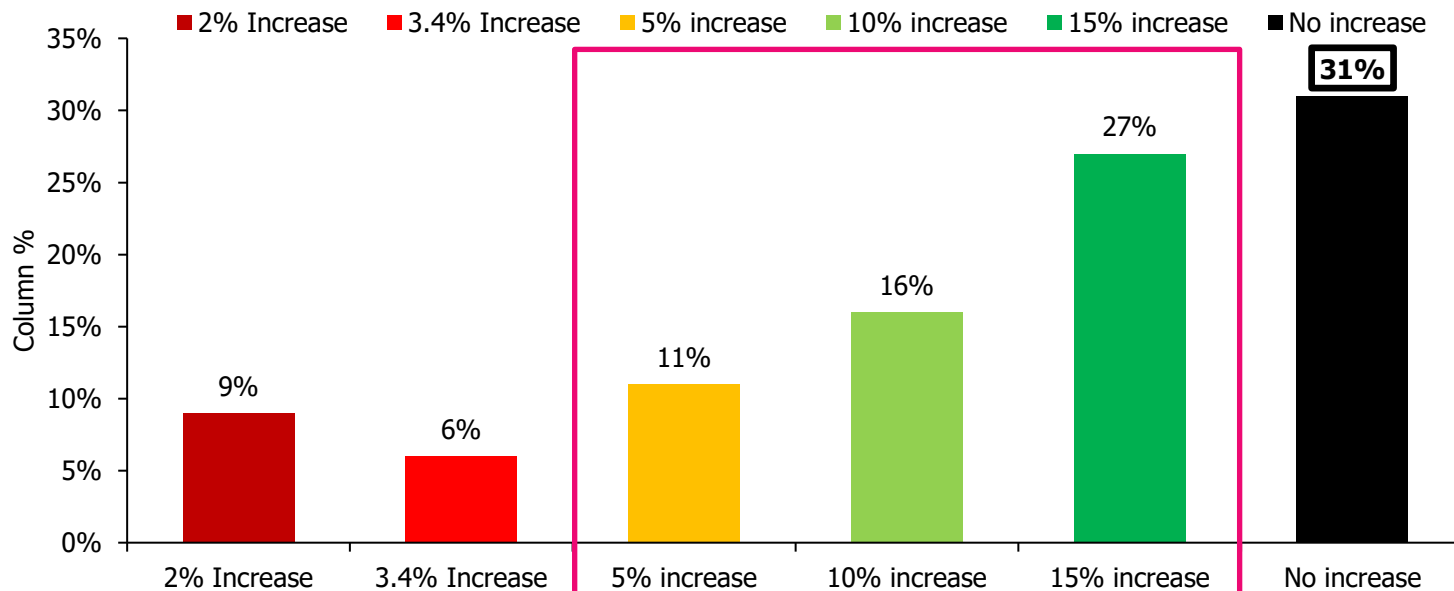
Had the Computer Aided Personal Interviewing (CAPI) version of the survey been used running on the tablet devices supplied, the Precept question would have been asked in an identical way to the Online Survey.

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

Precept | 54% of participants are prepared to pay, at a minimum 5% more per week in 2023, but willingness to do this has fallen by a further -11% year-on-year.

Please indicate below how much more you would be prepared to pay per week, to fund policing and crime prevention across LINCOLNSHIRE. (Please select one option) | Online

How much more council tax would you be prepared to pay to fund policing and crime prevention across Lincolnshire? | Printed Questionnaire



Base: 2% Increase (n=269), 3.4% Increase (n=190), 5% increase (n=339), 10% increase (n=503), 15% increase (n=853), No increase (n=964), Sample Size = 3,118

NB The per week amounts referenced in the online survey have been converted back to the underlying % increases in this chart.

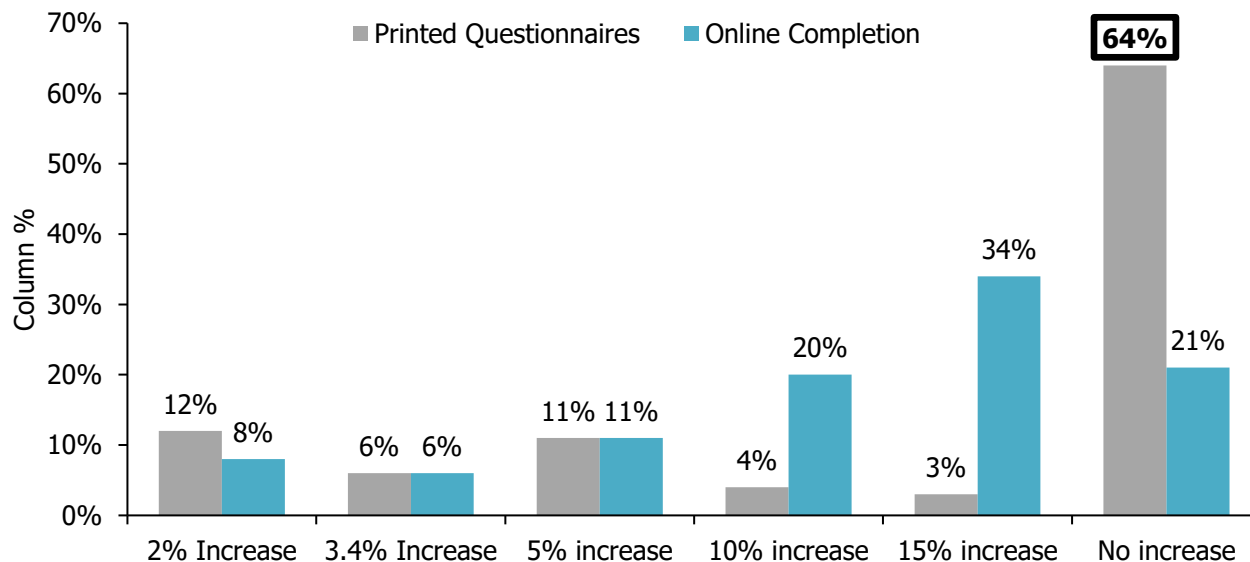
The share of residents who are **not** prepared to support any increase at all has risen by +8% year-on-year, having increased by +3% last year.

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

Precept | Part of the explanation for the significant rise in the number of residents selecting 'No increase' is the mode of research used to gather responses.

Please indicate below how much more you would be prepared to pay per week, to fund policing and crime prevention across LINCOLNSHIRE. (Please select one option)

| By mode of research



Base: 2% Increase (n=269), 3.4% Increase (n=190), 5% increase (n=339), 10% increase (n=503), 15% increase (n=853), No increase (n=964), Sample Size = 3,118

Participants whose responses were gathered using the printed questionnaire are much more likely to select 'No increase' (64%) than are individuals completing the survey online in their own right (21%). There are multiple factors in play influencing things here:

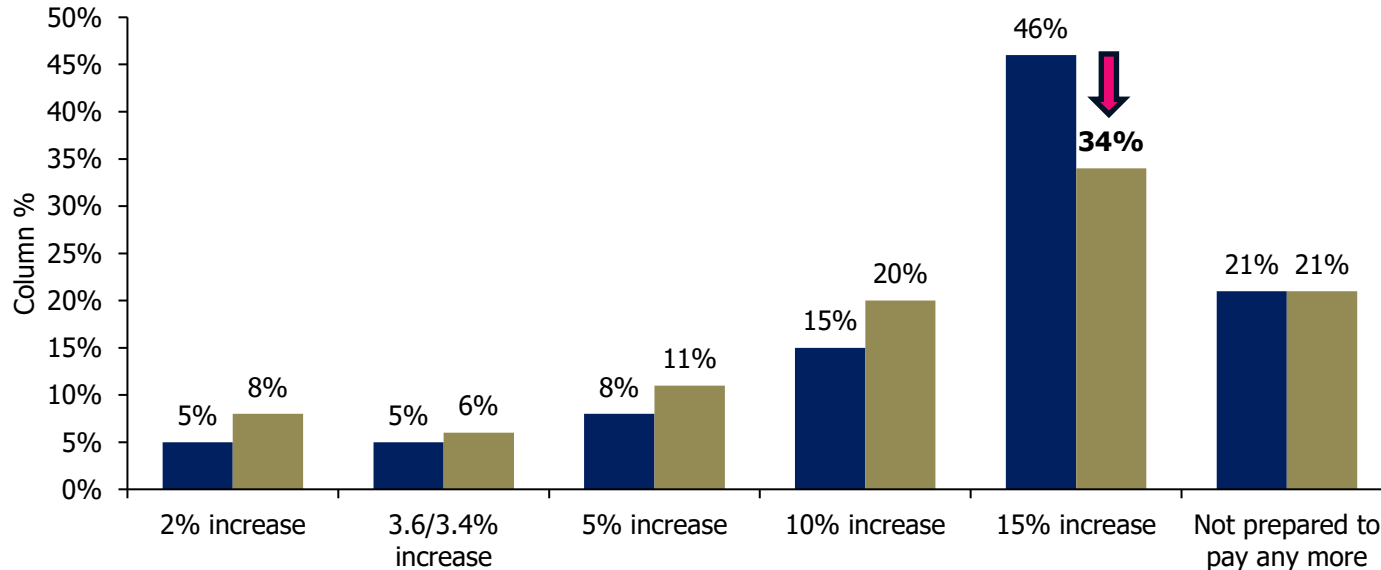
1. The different formatting and answer option wording used in the printed questionnaire.
2. The harder to reach socio-demographic cohorts prioritised when the printed questionnaires were used, to help maximise engagement.
3. The significant increase in the share of survey completes for the Precept question delivered using the printed questionnaires in 2023 (708 share 22.7%) versus 2022 (336 share 9.1%).

Precept | For residents completing the Online Survey, propensity to be 'Not prepared to pay any more' is unchanged year-on-year at 21%, but willingness to pay a per week amount equating to 15%, has fallen dramatically by -12%.

Please indicate below how much more you would be prepared to pay per week, to fund policing and crime prevention across LINCOLNSHIRE. (Please select one option)

Online Survey completion only

■ 2022 Online ■ 2023 Online

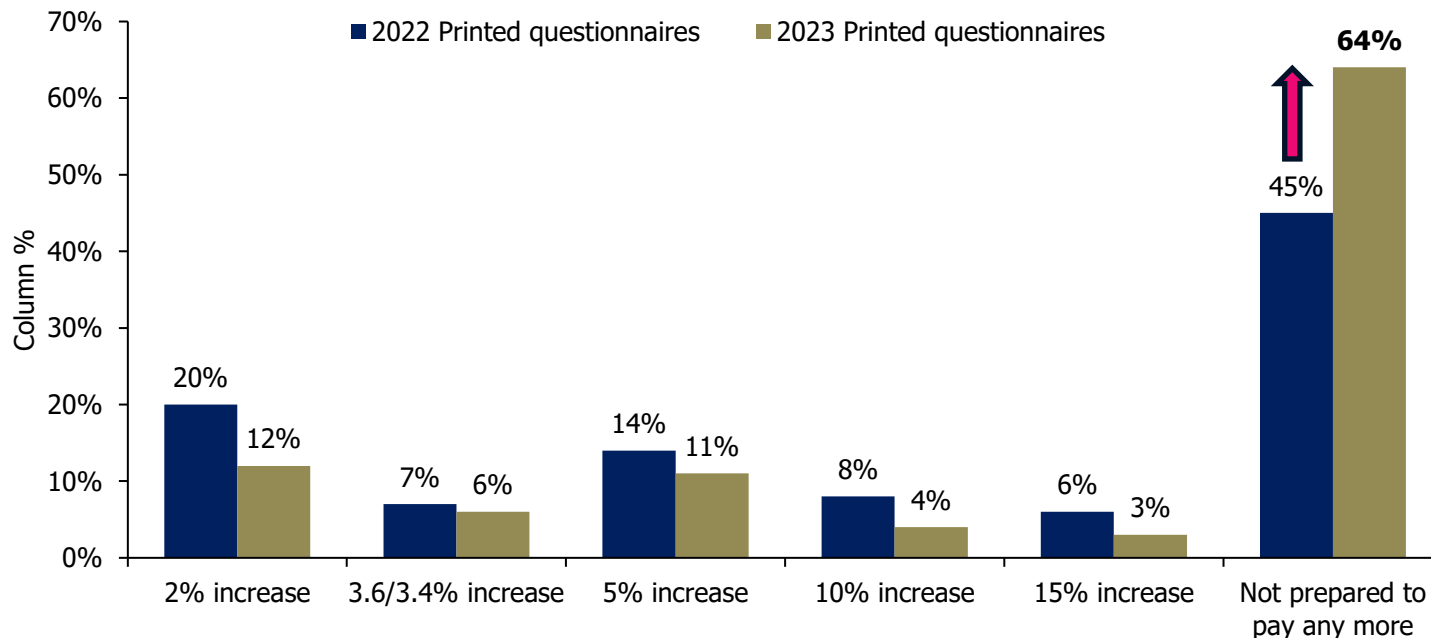


65% of the participants completing the Online Survey are prepared to pay at a minimum a 5% increase.

Precept | When completing the Printed Questionnaire, the propensity for participants to select 'Not prepared to pay any more' has risen dramatically, from 45% in 2022 to 64% in 2023.

Please indicate below how much more you would be prepared to pay per week, to fund policing and crime prevention across LINCOLNSHIRE. (Please select one option)

| Printed Questionnaires only

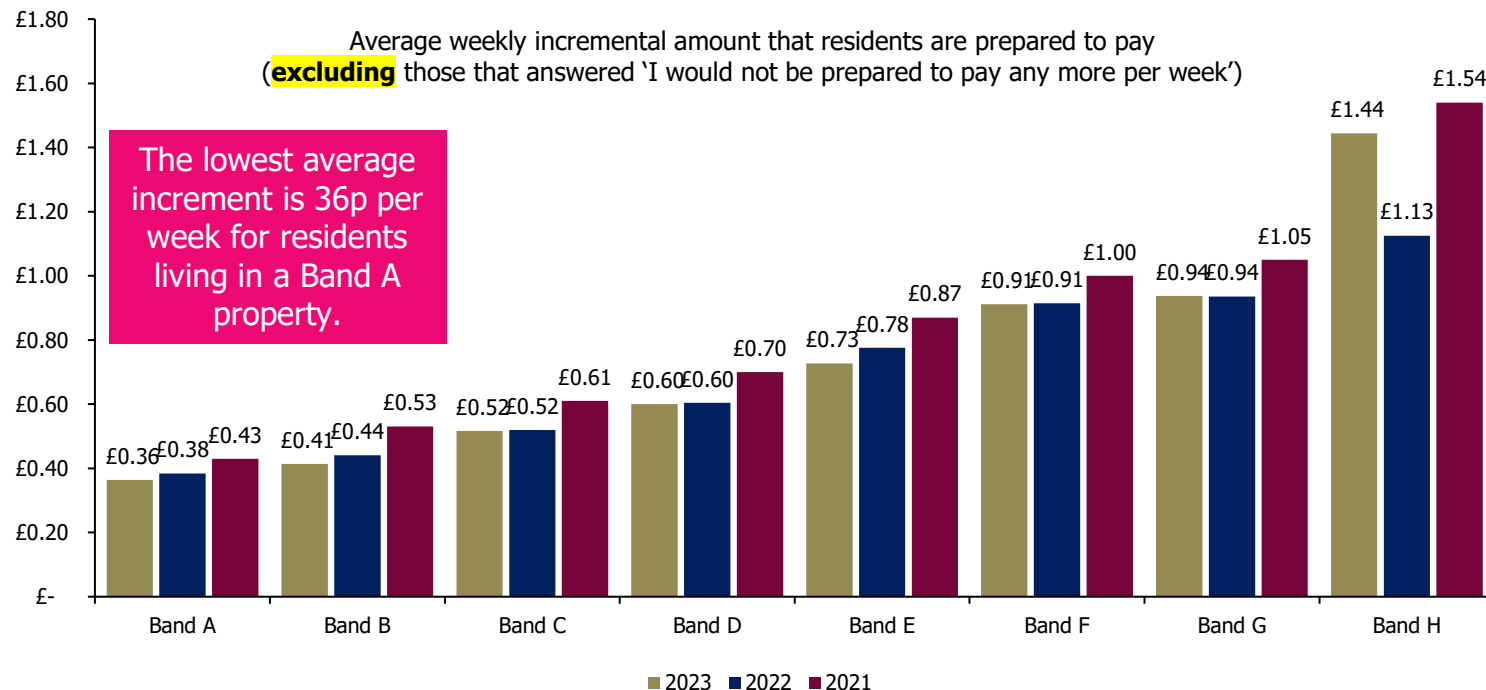


Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

Precept | The average weekly incremental amount that residents are prepared to pay, has again fallen year-on-year across Council Tax Bands A, B and E, amongst those who are prepared to pay more.

Please indicate below how much more you would be prepared to pay per week, to fund policing and crime prevention across LINCOLNSHIRE. (Please select one option)

Online Survey only



For residents in Bands C, D and F the average incremental amount is identical to the level in 2022.

*NB Care Bands G & H have a small base and are consequently more volatile.

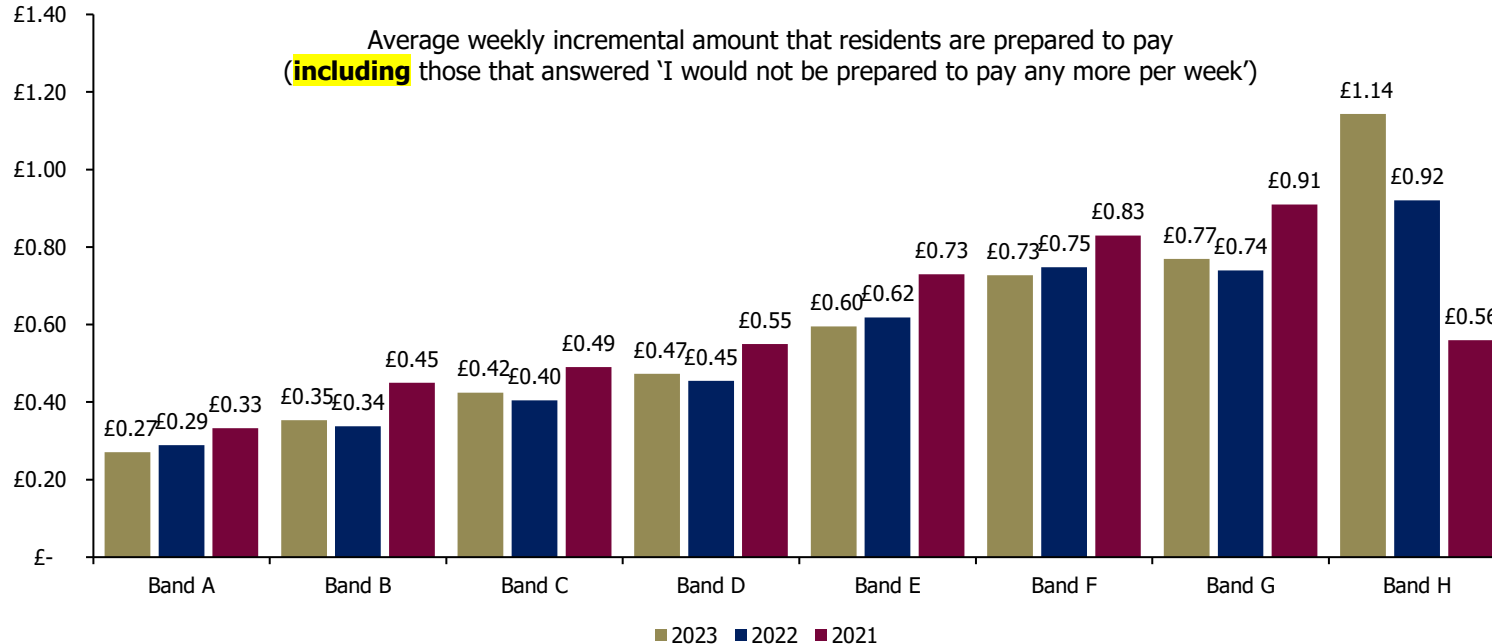
Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

Precept | Including those that are **not** prepared to pay any more, whilst naturally reducing the averages, delivers a very small year-on-year uptick in the mean incremental amount residents living in Band B, C, D, G and H* are prepared to pay.

Please indicate below how much more you would be prepared to pay per week, to fund policing and crime prevention across LINCOLNSHIRE. (Please select one option)

Online Survey only

Average weekly incremental amount that residents are prepared to pay
(including those that answered 'I would not be prepared to pay any more per week')



There is a very slight fall in the average weekly increment for residents in Band A and E properties.

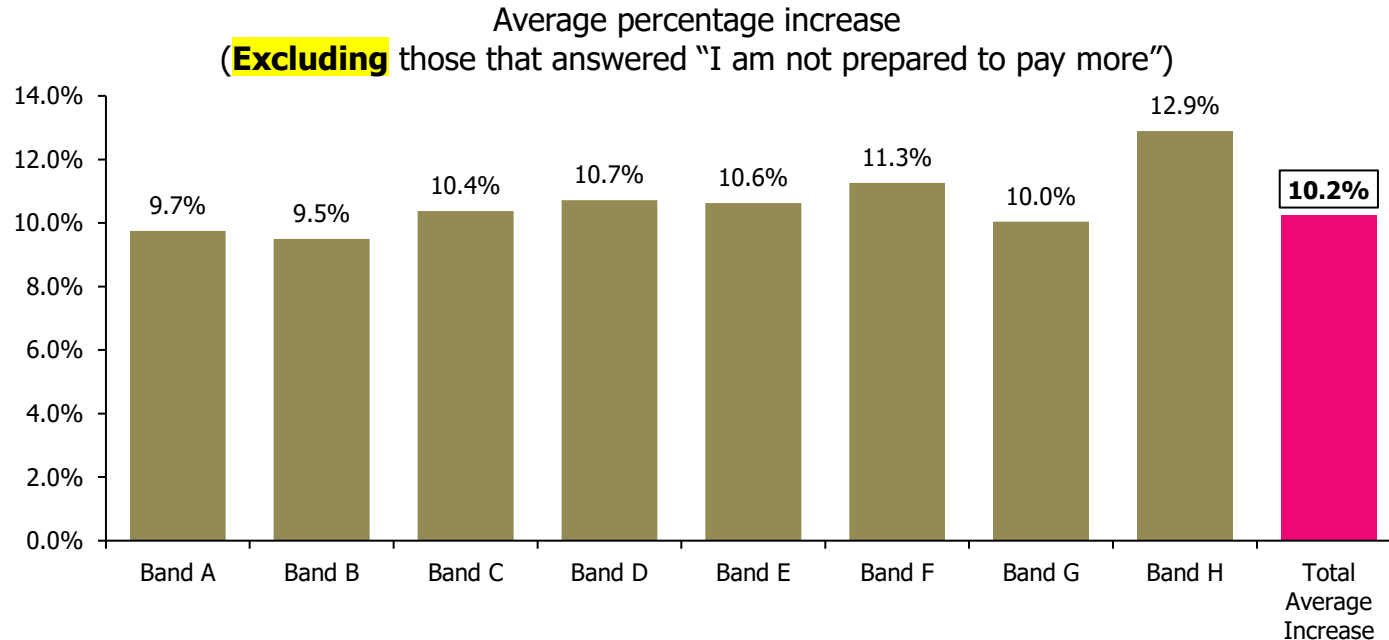
*NB Care Bands G & H have a small base and are consequently more volatile.

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

Precept | Among those prepared to pay more, the average % increase equates to a rise in the Precept of 10.2%, the lowest average for a single Council Tax Band is 9.5% for Band B.

Please indicate below how much more you would be prepared to pay per week, to fund policing and crime prevention across LINCOLNSHIRE. (Please select one option)

| By Council Tax band – Online Survey only



This compares with an equivalent average of 11.1% in 2022.

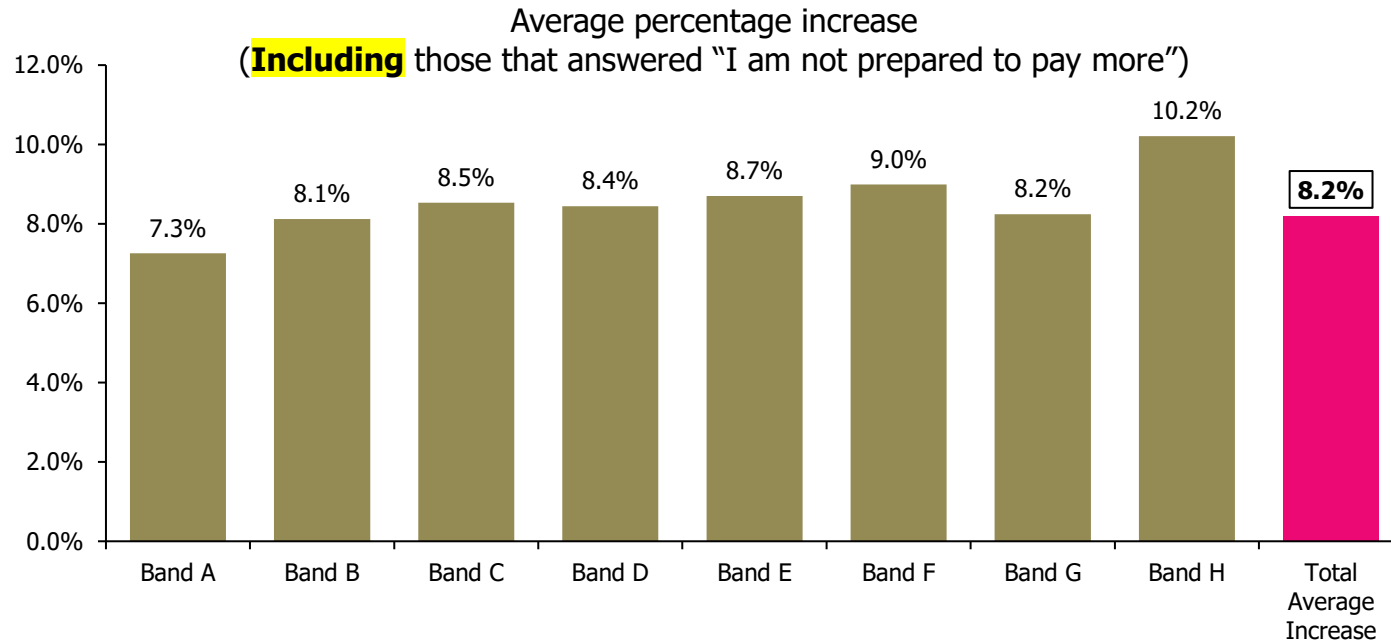
*NB Care Bands G & H have a small base and are consequently more volatile.

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

Precept | When participants who are **not** prepared to pay more are incorporated, the average % increase equates to a rise in the Precept of 8.2%. Calculated this way, the lowest average within a single Council Tax Band is 7.3% in Band A.

Please indicate below how much more you would be prepared to pay per week, to fund policing and crime prevention across LINCOLNSHIRE. (Please select one option)

| By Council Tax band – **Online Survey Only**



This compares with an equivalent average of 8.5% in 2022.

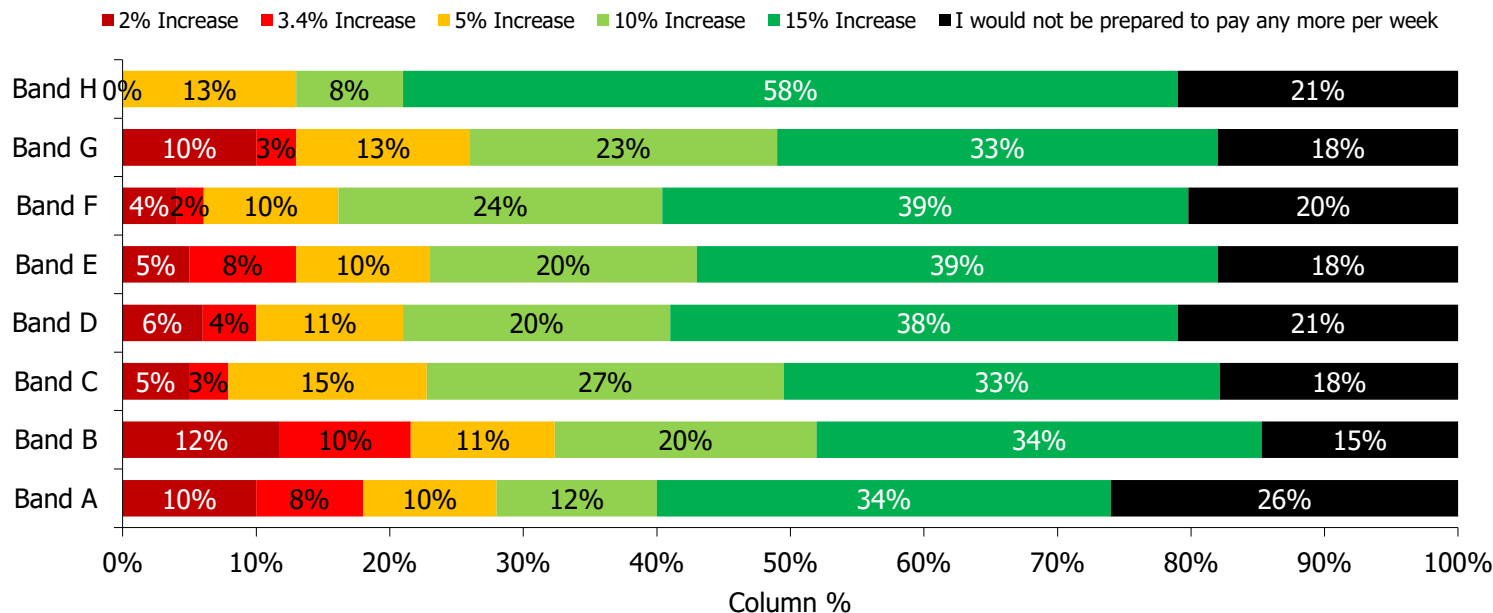
*NB Care Bands G & H have a small base and are consequently more volatile.

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

Precept | 15% was the mode level of increase selected by participants in the Online Survey, but across Bands A-G no more than 39% selected this option, whereas 40%+ did in 2022.

Please indicate below how much more you would be prepared to pay per week, to fund policing and crime prevention across LINCOLNSHIRE. (Please select one option)

| By Council Tax Band – **Online Survey only**



Base: Band A (n=508), Band B (n=385), Band C (n=478), Band D (n=466), Band E (n=226), Band F (n=94), Band G (n=39), Band H (n=24),
Sample Size = Variable

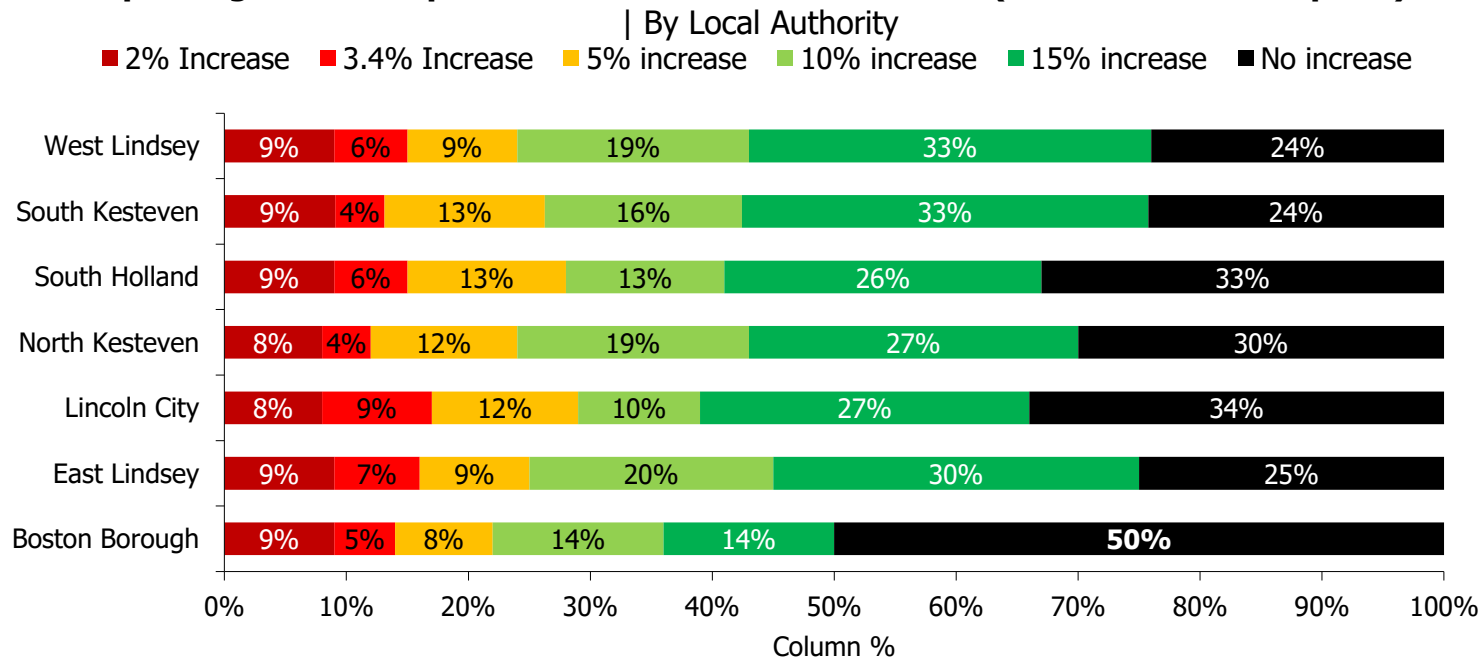
*NB Care Bands G & H have a small base and are consequently more volatile.

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

OUTSTANDING
UNDERSTANDING™

Precept | In 2023, exactly half of the participants in Boston Borough indicated that they were **not** prepared to pay any more.

Please indicate below how much more you would be prepared to pay per week, to fund policing and crime prevention across LINCOLNSHIRE. (Please select one option)



Base: Boston Borough (n=379), East Lindsey (n=621), Lincoln City (n=466), North Kesteven (n=489), South Holland (n=387), South Kesteven (n=385), West Lindsey (n=391), Sample Size = 3,118

*NB The results here incorporate responses to the Printed Questionnaire and 32% of participants responding to this mode of research are resident in Boston Borough.

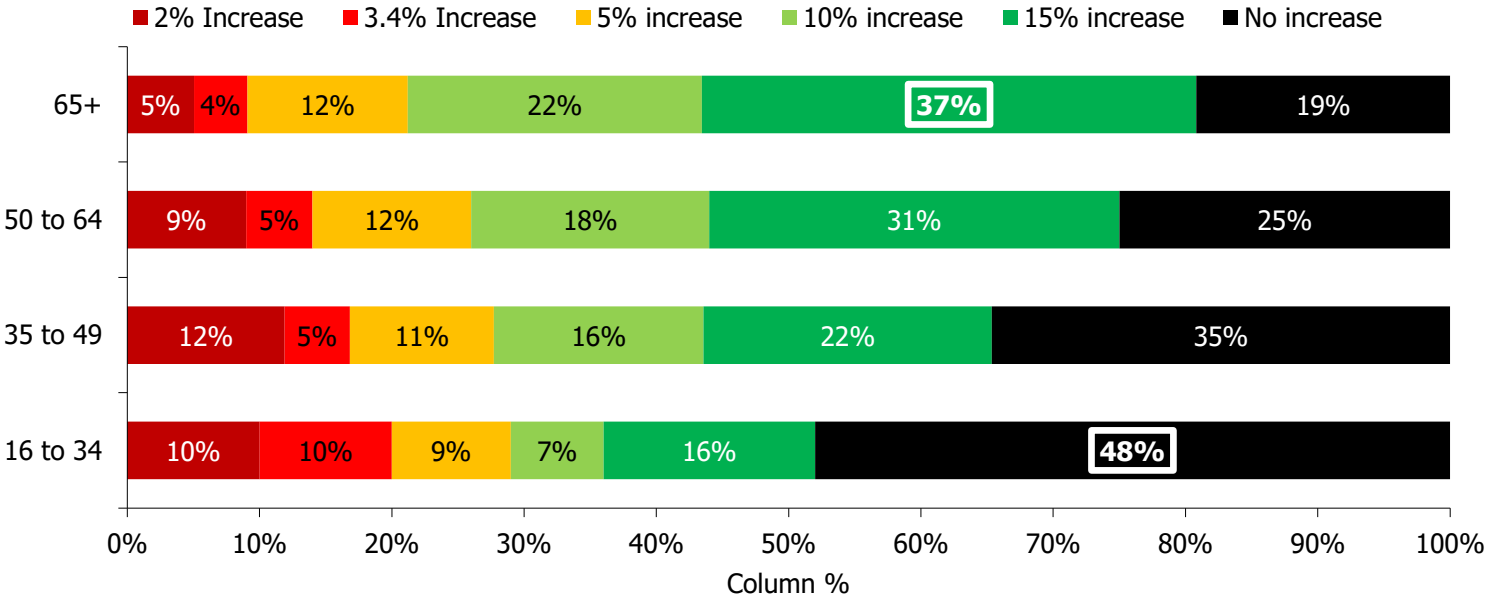
Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

OUTSTANDING
UNDERSTANDING™

Precept | Nearly half (48%) of 16-34 year olds are **not** prepared to pay any more (up from 31% in 2022). As seen previously, propensity to select a 15% increase rises with age.

Please indicate below how much more you would be prepared to pay per week, to fund policing and crime prevention across LINCOLNSHIRE. (Please select one option)

| By Age Band



Base: 16 to 34 (n=742), 35 to 49 (n=669), 50 to 64 (n=794), 65+ (n=913), Sample Size = 3,118

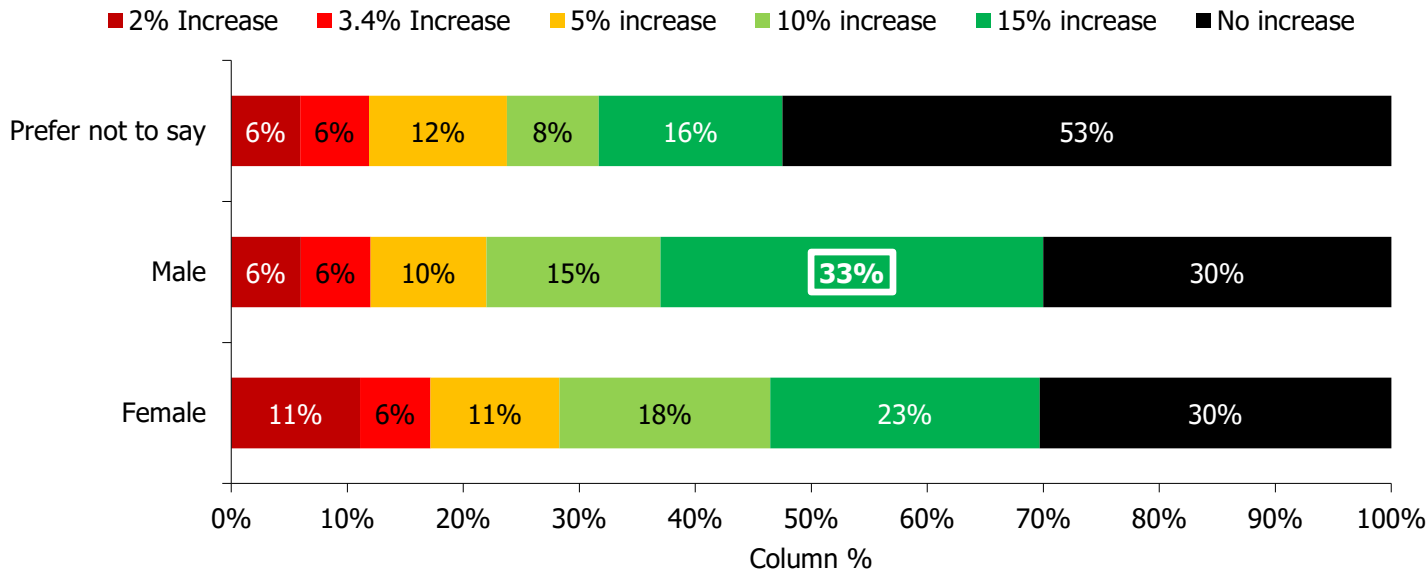
*NB 59% of the participants completing the Printed Questionnaire were aged 16 to 34.

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

Precept | 30% in each case of male and female participants indicated that they did **not wish to pay any more. As seen previously, males were more likely (33%) than females (23%) to select the highest level of increase.**

Please indicate below how much more you would be prepared to pay per week, to fund policing and crime prevention across LINCOLNSHIRE. (Please select one option)

| By Gender

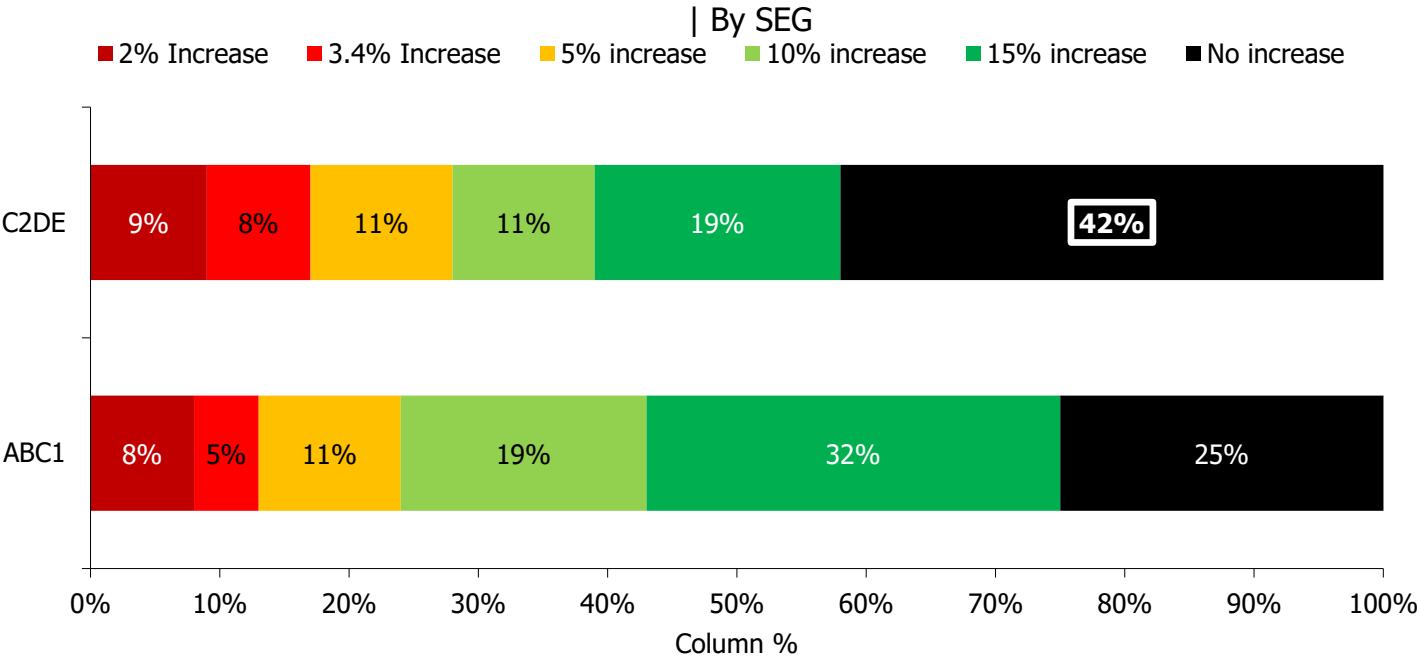


Base: Female (n=1,564), Male (n=1,438), Non binary / third gender (n=19), Prefer not to say (n=89), Prefer to self describe (n=1), Sample Size = 3,111

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

Precept | Unwillingness to pay any more has risen very sharply among the C2DE socio economic groups, up +15% to 42%, whilst rising +4% among the upscale ABC1 segment.

Please indicate below how much more you would be prepared to pay per week, to fund policing and crime prevention across LINCOLNSHIRE. (Please select one option)



Base: ABC1 (n=2,110), C2DE (n=920), Sample Size = 3,030

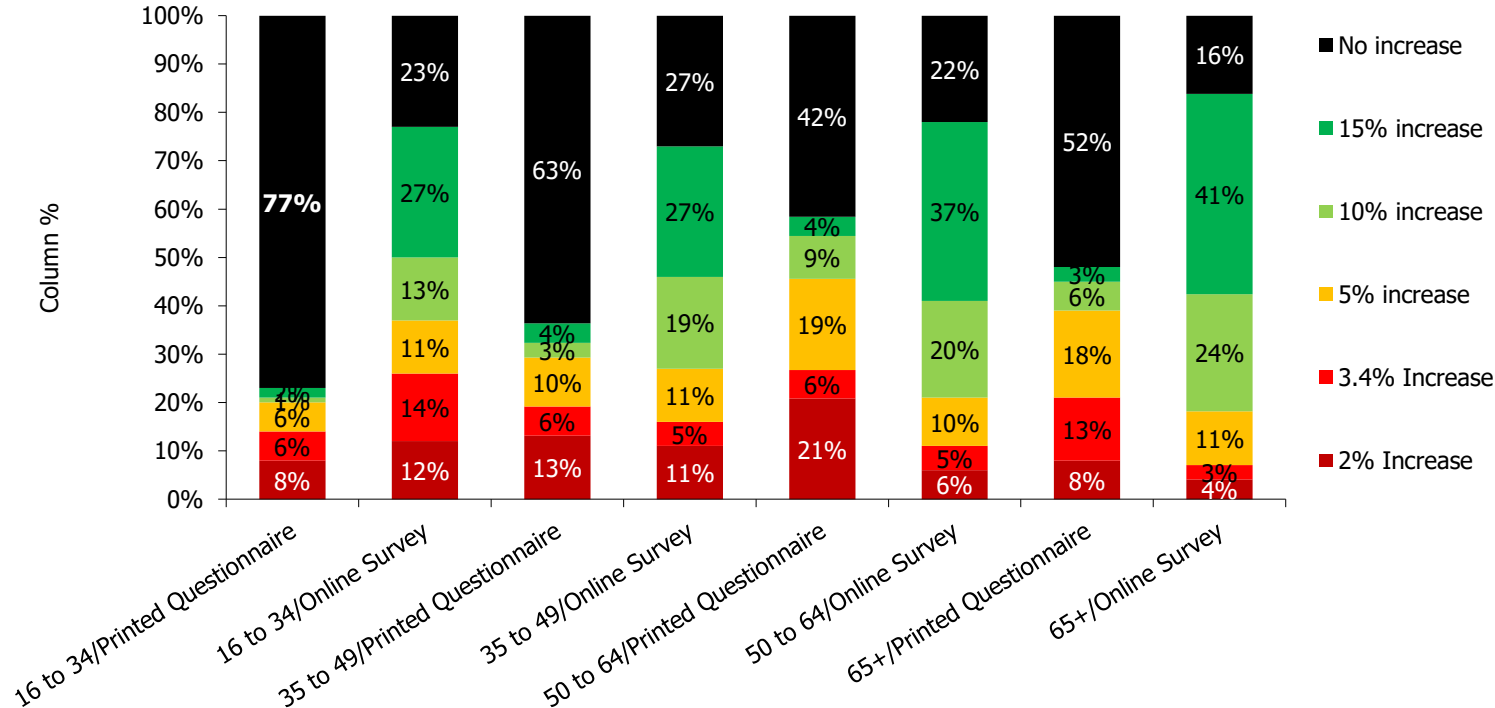
*NB 49% of the participants completing the Printed Questionnaire fall within the C2DE segments compared with 27% for the Online Survey participants.

On this SEG dimension the Printed Questionnaire sample is closer to the ONS estimate for the split in the actual resident population of Lincolnshire.

Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

Precept | Responding to the Printed Questionnaire rather than completing the Online Survey delivered a far higher % unwilling to pay more in each Age Band but the variance was greatest among participants aged 16-34 (+54%).

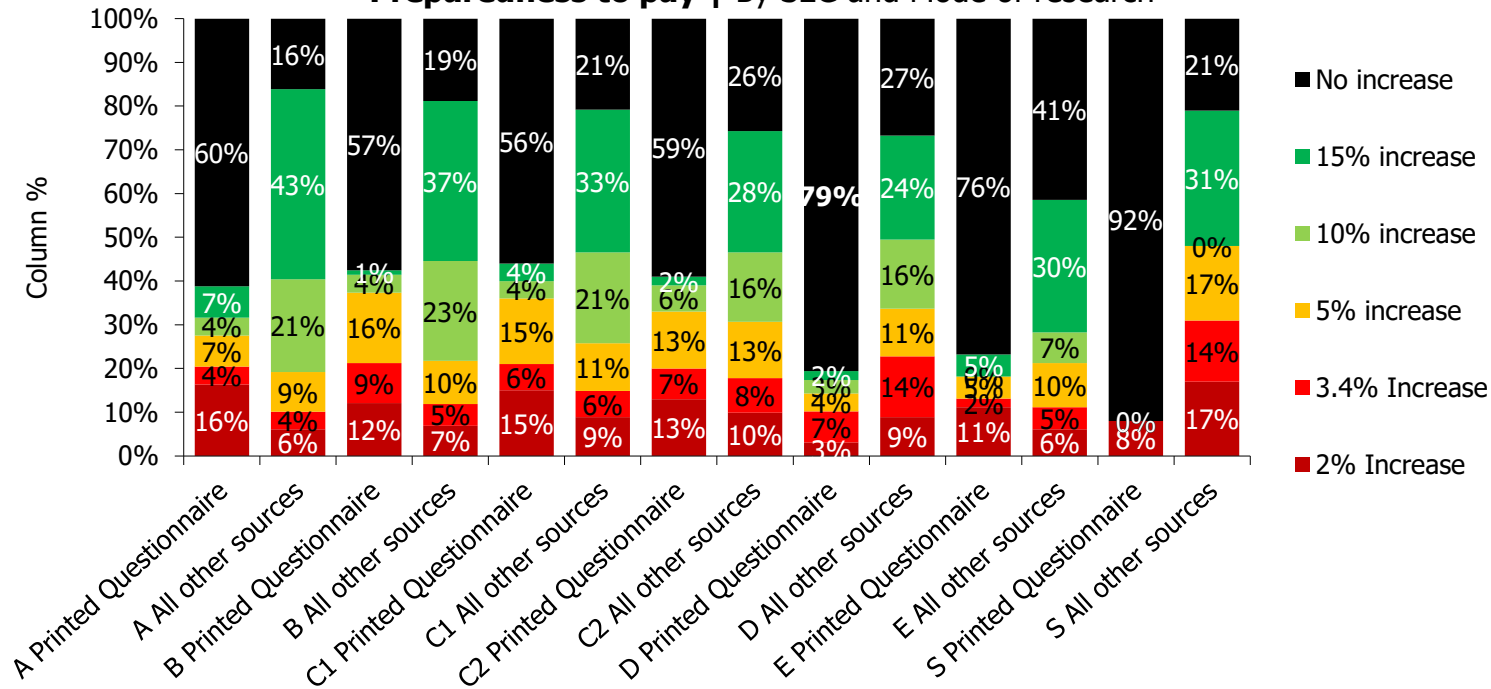
Prepared to pay | By Age Band & Mode of research



Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

Precept | Responding to the Printed Questionnaire rather than completing the Online Survey delivered a far higher % unwilling to pay more in each SEG but the variance was greatest among participants in SEG D (+54%).

Preparedness to pay | By SEG and Mode of research



Source: Lincolnshire Crime and Policing Survey 2023
Conducted by Habit5 Limited.

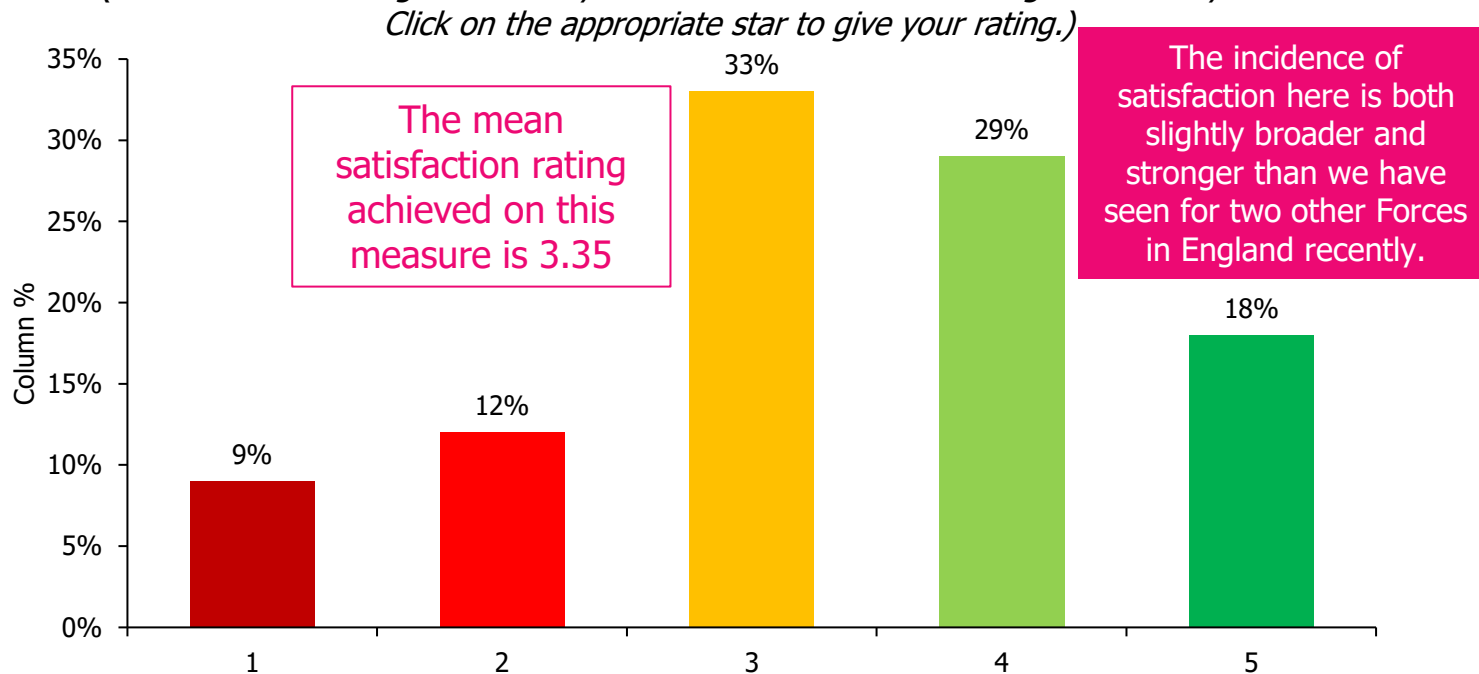
Satisfaction with & attitudes towards the Force



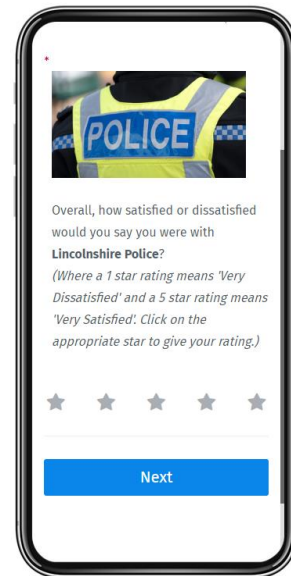
Satisfaction with the Force | 47% of residents completing the survey are Satisfied/Very Satisfied with the Force overall, with 21% Dissatisfied/Very Dissatisfied & exactly a third neutral.

Overall, how satisfied or dissatisfied would you say you were with Lincolnshire Police?

*(Where a 1 star rating means 'Very Dissatisfied' and a 5 star rating means 'Very Satisfied'.
Click on the appropriate star to give your rating.)*



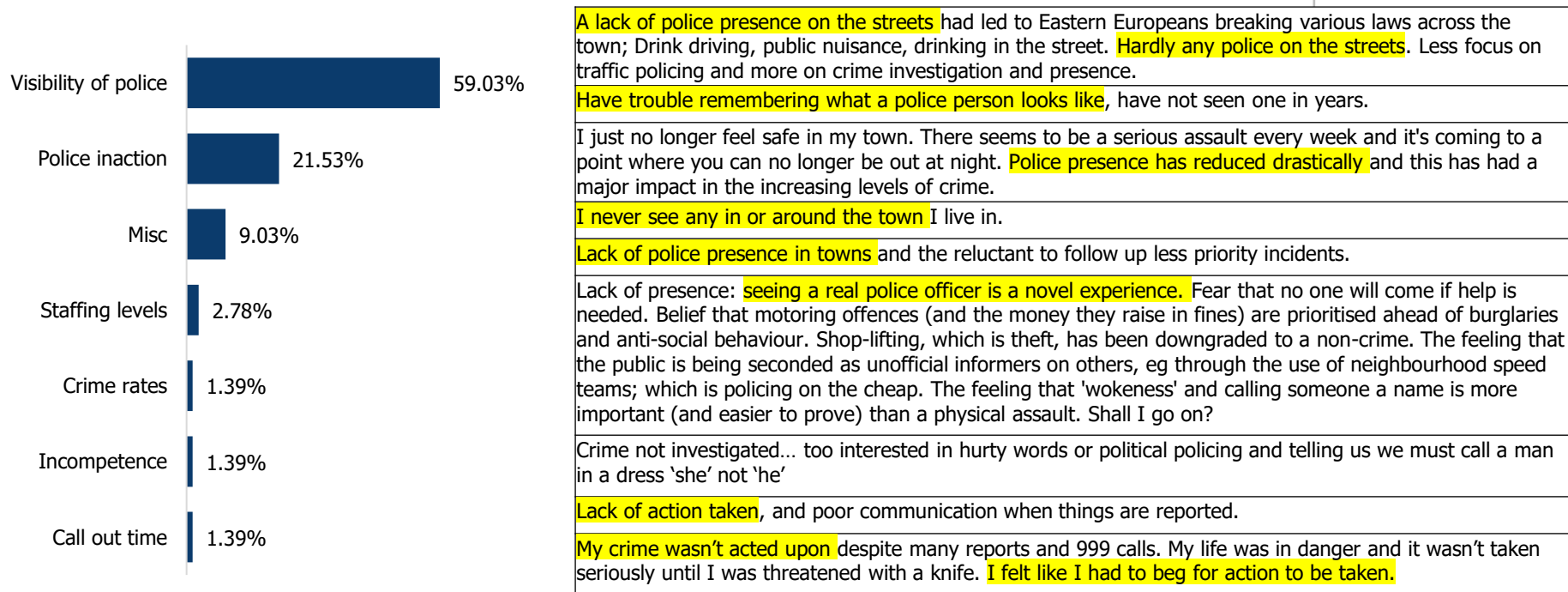
Base: 1 (n=296), 2 (n=404), 3 (n=1,128), 4 (n=1,003), 5 (n=603), Sample Size = 3,434



Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

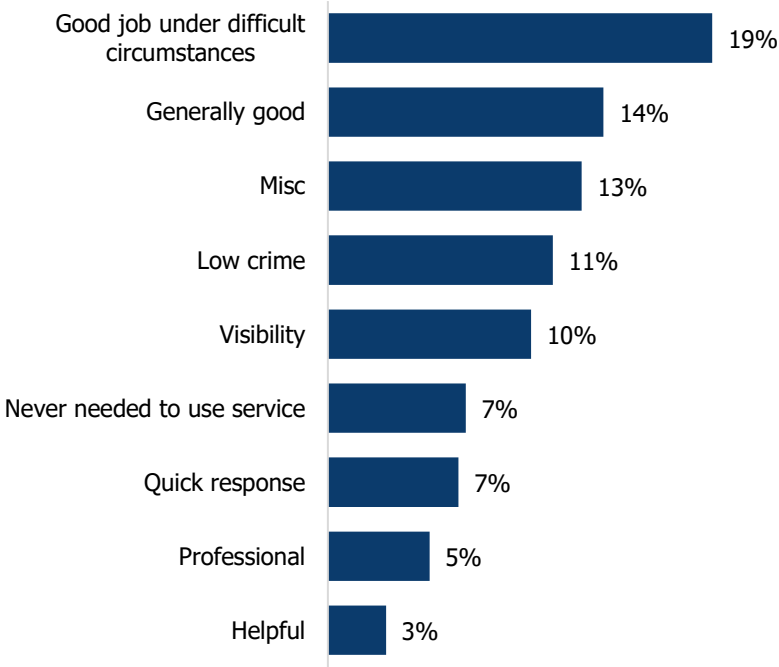
Satisfaction with the Force | Nearly 60% of the explanations for dissatisfaction reference low or no visibility or presence by the police, with perceived inaction mentioned in over a fifth of instances.

What are the main cause(s) of your dissatisfaction with Lincolnshire Police?



Satisfaction with the Force | Residents who are satisfied see the Police as doing 'a good job under difficult circumstances', they are prepared to believe the best, where they personally have not experienced any negatives.

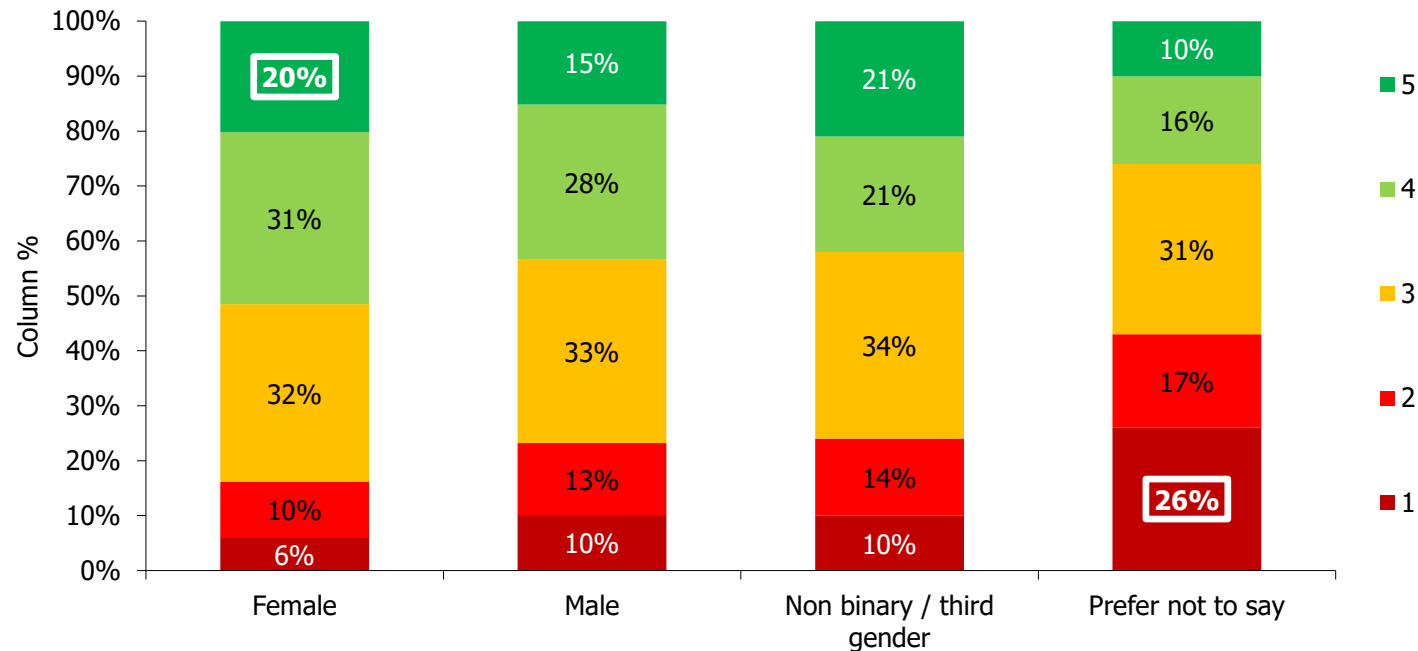
What are the main reason(s) for your satisfaction with Lincolnshire Police?



I have had very little dealings with the Police but what little I've had has been good
I have not had any positive or negative experiences with Lincolnshire Police to form a dissatisfied view.
Police presence seems adequate but more presence could be given at parish meetings. Pcsos used to attend meetings but are no longer allowed to
As the smallest force, they do a fantastic job in a huge county
Fortunately never needed them and I think they do a difficult job in difficult circumstances
I believe they are doing the best job with the funding they have
I think they do a good job within current budget restrictions but would like them to be more visible to the public.
Feel safe, fairly low crime rates
Have no issues with my area
Limited crime in my immediate area. Police presence 'occasionally' seen on foot so could be improved.
Never had to use the police services but I am sure if I was in need they would assist
No reason for complaint but they are not very visible

Satisfaction with the Force | Females are more likely to be 'Very Satisfied' overall with the Force, than are Males (20% v 15%).

Overall, how satisfied or dissatisfied would you say you were with Lincolnshire Police?
(Where a 1 star rating means 'Very Dissatisfied' and a 5 star rating means 'Very Satisfied'. Click on the appropriate star to give your rating.) | By Gender



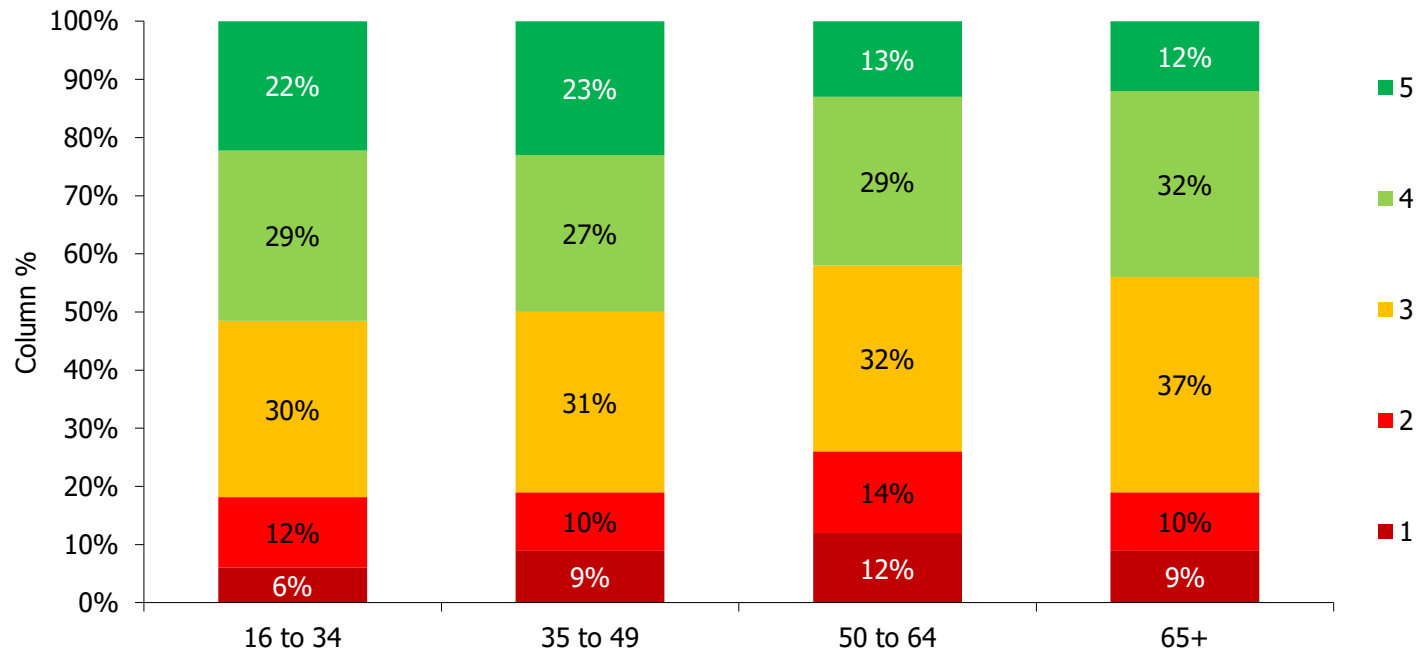
The relatively small cohort who prefer not to say what their gender is, are much more likely to be 'Very Dissatisfied' with the Force and that includes when compared with individuals who are non-binary.

Base: Female (n=1,718), Male (n=1,569), Non binary / third gender (n=29), Prefer not to say (n=107), Prefer to self describe (n=1), Sample Size = 3,424

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Satisfaction with the Force | Satisfaction levels reduce among participants aged 50+. Tougher benchmarks? Longer time span to compare with?

Overall, how satisfied or dissatisfied would you say you were with Lincolnshire Police?
(Where a 1 star rating means 'Very Dissatisfied' and a 5 star rating means 'Very Satisfied'. Click on the appropriate star to give your rating.) | By Age Band

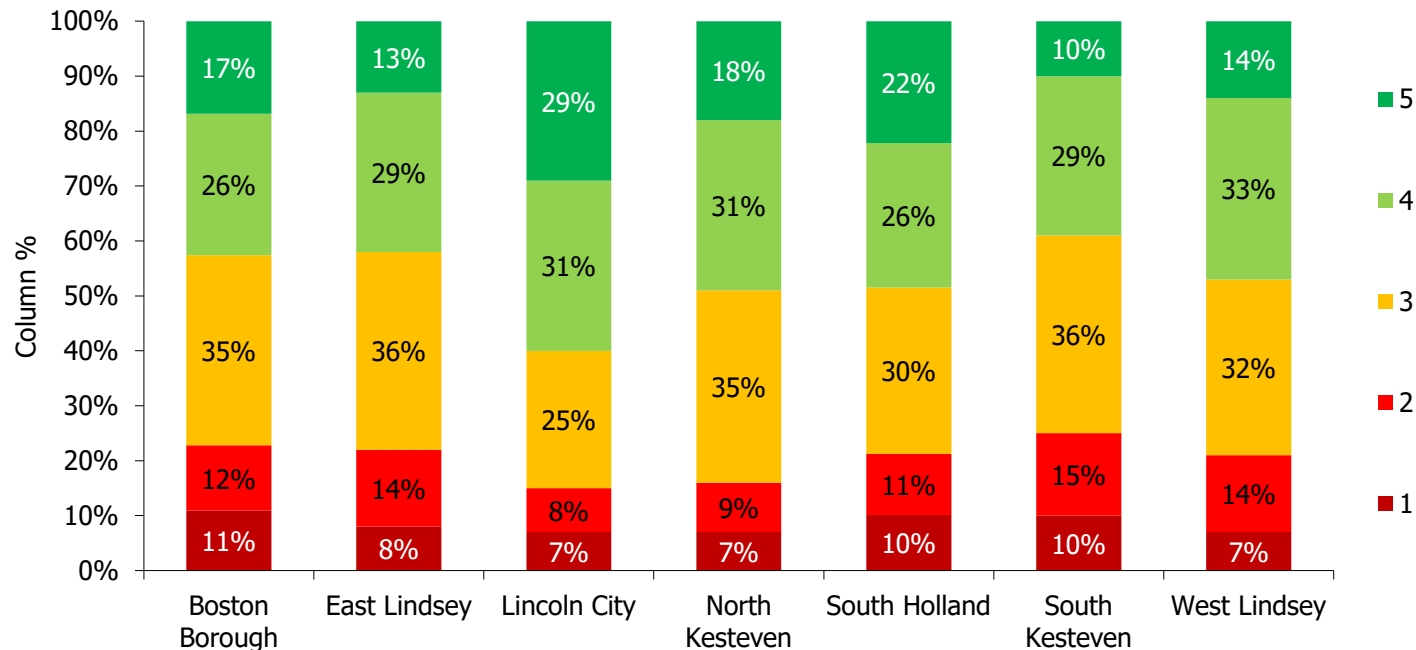


Base: 16 to 34 (n=1,005), 35 to 49 (n=688), 50 to 64 (n=812), 65+ (n=929), Sample Size = 3,434

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Satisfaction with the Force | Overall satisfaction peaks at 60% among residents of Lincoln City, falling to 39% in South Kesteven (where 25% of residents are dissatisfied).

Overall, how satisfied or dissatisfied would you say you were with Lincolnshire Police?
(Where a 1 star rating means 'Very Dissatisfied' and a 5 star rating means 'Very Satisfied'. Click on the appropriate star to give your rating.) | By Local Authority

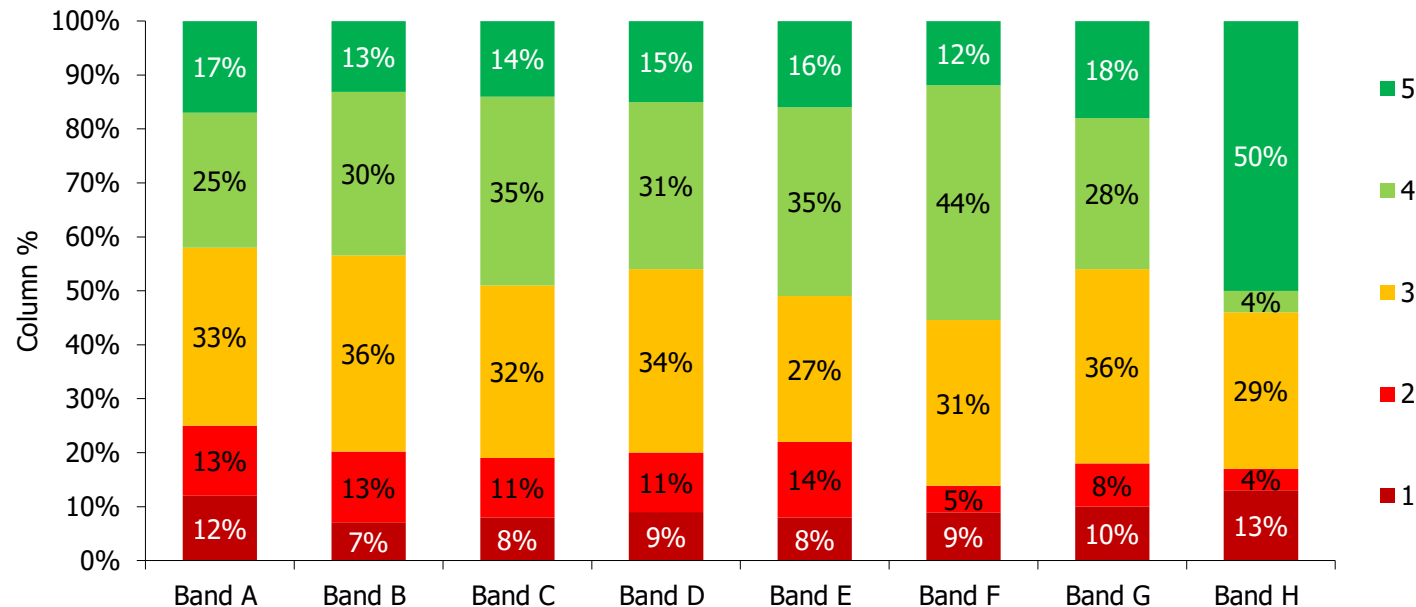


Base: Boston Borough (n=498), East Lindsey (n=683), Lincoln City (n=506), North Kesteven (n=529), South Holland (n=410), South Kesteven (n=396), West Lindsey (n=412), Sample Size = 3,434

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Satisfaction with the Force | Positive ratings tend to increase slightly band-by-band, peaking at 56% for Council Tax Band F.

Overall, how satisfied or dissatisfied would you say you were with Lincolnshire Police?
(Where a 1 star rating means 'Very Dissatisfied' and a 5 star rating means 'Very Satisfied'. Click on the appropriate star to give your rating.) | By Council Tax Band



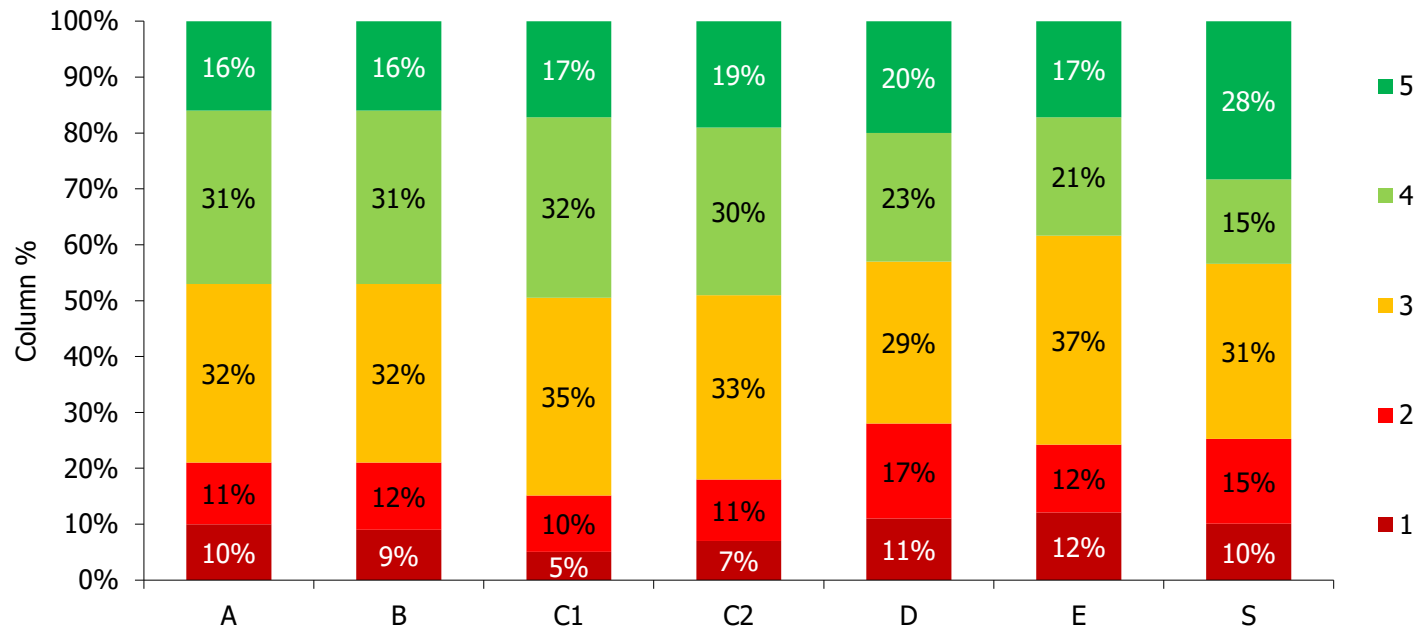
Base: Band A (approx. £1,375 per year or between £111 & £117 per month) (n=510), Band B (approx. £1,604 per year or between £130 & £136 per month) (n=387), Band C (approx. £1,834 per year or between £149 & £156 per month) (n=479), Band D (approx. £2,063 per year or between £167 & £175 per month) (n=468), Band E (approx. £2,522 per year or between £205 & £214 per month) (n=226), Band F (approx. £2,980 per year or between £242 & £254 per month) (n=94), Band G (approx. £3,439 per year or between £280 & £293 per month) (n=39), Band H (approx. £4,127 per year or between £336 & £352 per month) (n=24), Sample Size = 2,227

*NB Care Bands G & H have a small base and are consequently more volatile.

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Satisfaction with the Force | Ratings are very consistent across SEGs A to C2, polarise somewhat at D, with satisfaction weaker at E.

Overall, how satisfied or dissatisfied would you say you were with Lincolnshire Police?
(Where a 1 star rating means 'Very Dissatisfied' and a 5 star rating means 'Very Satisfied'. Click on the appropriate star to give your rating.) | By SEG

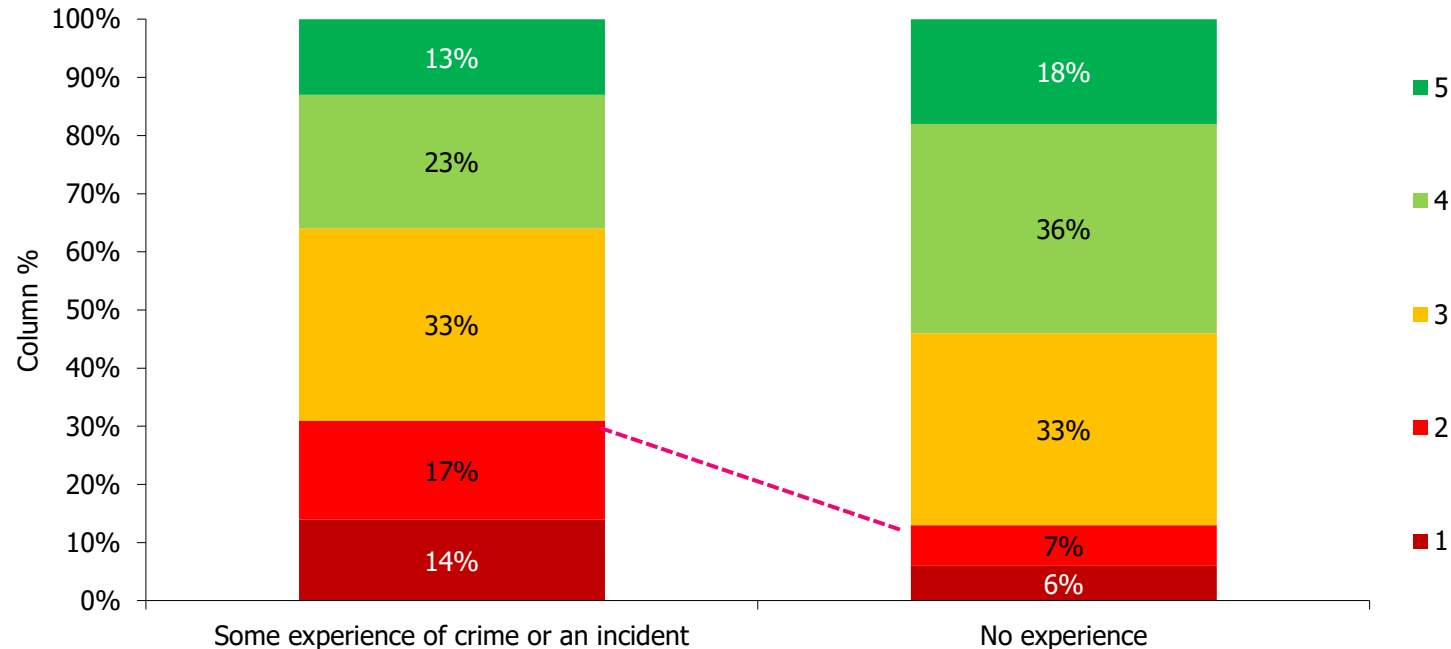


Base: CEO, board director, senior manager, professional, high level civil service or public sector manager (n=507), Middle manager, owner of a small business, mid-level civil service or public sector manager (n=1,032), Junior manager, supervisor, clerical worker or self employed (n=700), Skilled manual worker (n=562), Semi or unskilled manual worker (n=312), Unemployed (n=196), Full time or part time student in higher or further education (n=67), Sample Size = 3,376

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Satisfaction with the Force | Experiencing a crime or incident within the last 12 months appears to reduce satisfaction by -18% percentage points and increase dissatisfaction by +18%.

Overall, how satisfied or dissatisfied would you say you were with Lincolnshire Police?
(Where a 1 star rating means 'Very Dissatisfied' and a 5 star rating means 'Very Satisfied'. Click on the appropriate star to give your rating.) | By experience of crime



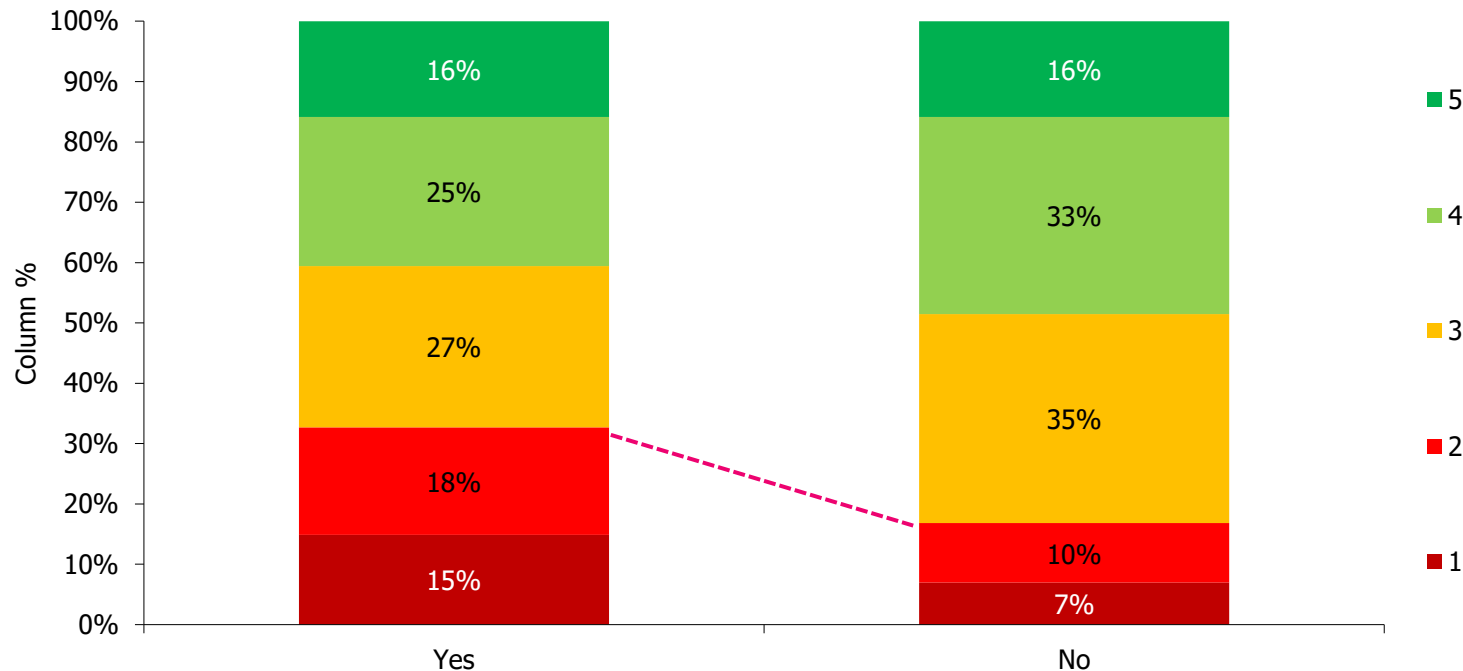
Base: Some experience of crime or an incident (n=1,082), No experience (n=1,409), Sample Size = 2,491

Amongst those experiencing a crime or incident the dissatisfaction is likely, in part at least, to be with the event(s) experienced taking place at all (failure to prevent) and/or the subsequent response by the Force.

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Satisfaction with the Force | The experience of reporting a crime or incident to the Police within the last 12 months, appears to contribute to a +16% increase in dissatisfaction.

Overall, how satisfied or dissatisfied would you say you were with Lincolnshire Police?
(Where a 1 star rating means 'Very Dissatisfied' and a 5 star rating means 'Very Satisfied'. Click on the appropriate star to give your rating.) | By reported a crime or incident to Lincolnshire Police

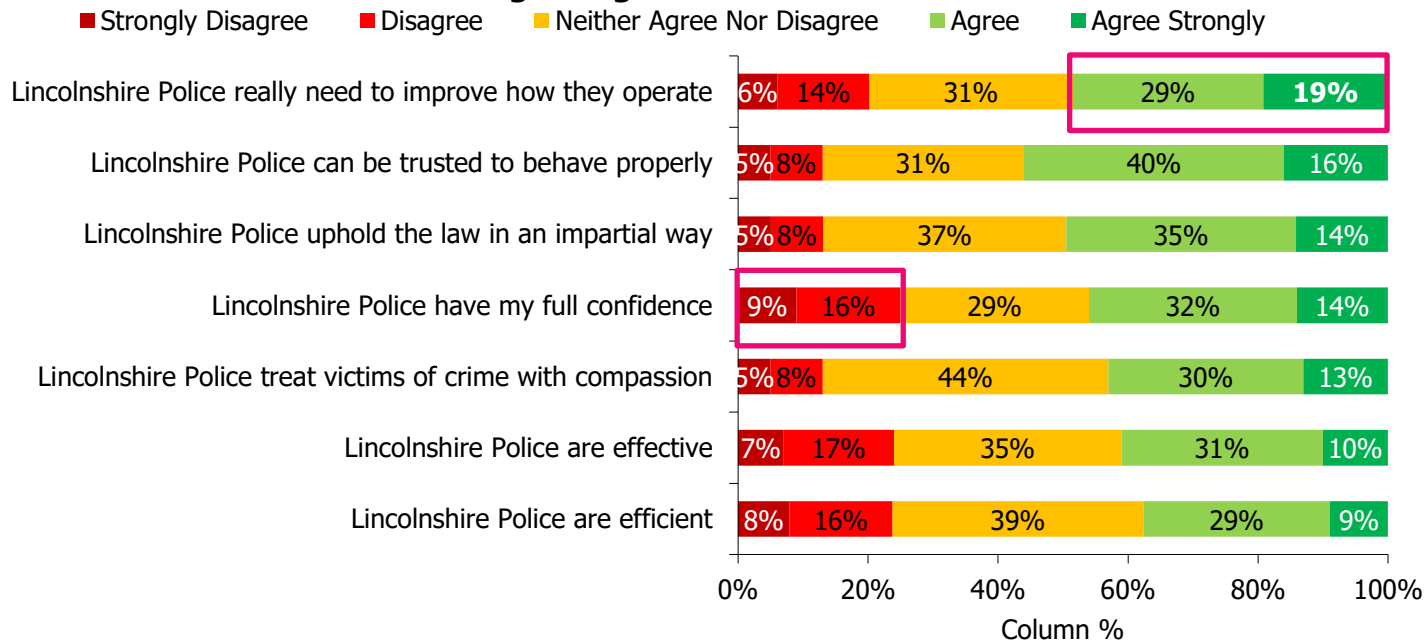


Base: Yes (n=600), No (n=1,891), Sample Size = 2,491

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Attitudes | 48% of residents believe that Lincolnshire Police really needs to improve how it operates, with nearly a fifth (19%) strongly agreeing with this sentiment, the highest proportion doing so for any of the attitudinal dimensions.

Please indicate the extent that you agree or disagree with each of the statements below regarding Lincolnshire Police.



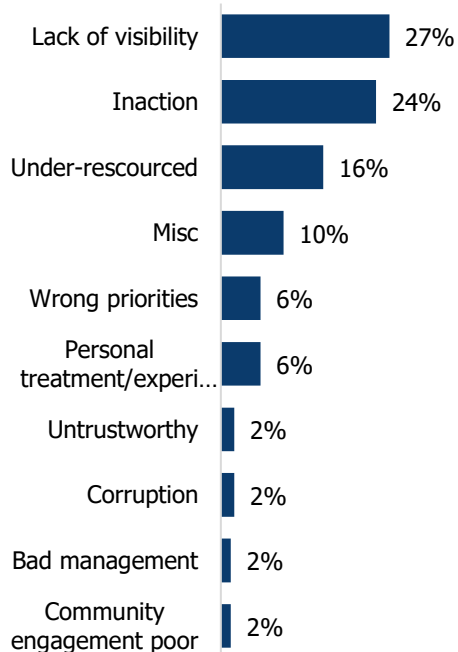
Exactly a quarter of participants indicate that the Force does NOT have their full confidence.

Base: Lincolnshire Police can be trusted to behave properly (n=3,387), Lincolnshire Police have my full confidence (n=3,390), Lincolnshire Police are effective (n=3,384), Lincolnshire Police are efficient (n=3,376), Lincolnshire Police treat victims of crime with compassion (n=3,373), Lincolnshire Police uphold the law in an impartial way (n=3,366), Lincolnshire Police really need to improve how they operate (n=3,378), Sample Size = Variable

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Confidence | A mutually compounding combination of being 'under-resourced', 'lack of visibility' and perceived 'inaction', serve to undermine confidence in the Force.

Please could you briefly explain what undermines your confidence in Lincolnshire Police.



Drug dealers living in rented housing which is paid for by benefits operate unchallenged for year after year. The latest ones have just bought a £188,000 car with their profits. We tell you the house, the people, the vehicles and still they are allowed to continue dealing.

Lack of follow up or effective action in crimes that matter to people. Go out and ask people where they want resources targeted and you will find that burglary ranks much higher than hate crime investigation

Individuals openly break the law and Lincolnshire Police take no action. This is particularly prevalent in Lincoln city Centre.

Lack of staff due to underfunding. We are a huge area with not enough officers to Police it effectively. The officers we do have work extremely hard to do the best job they can under very difficult circumstances.

There's not enough police officers to cover the Lincolnshire area and I'm shocked at the crime rate going up around Caistor & surrounding rural villages but then we hear your closing the police station and we are losing our local pcso who's really good and tries her best with the resources she has.

There are not enough officers to produce an effective, timely and compassionate service to all victims of crime

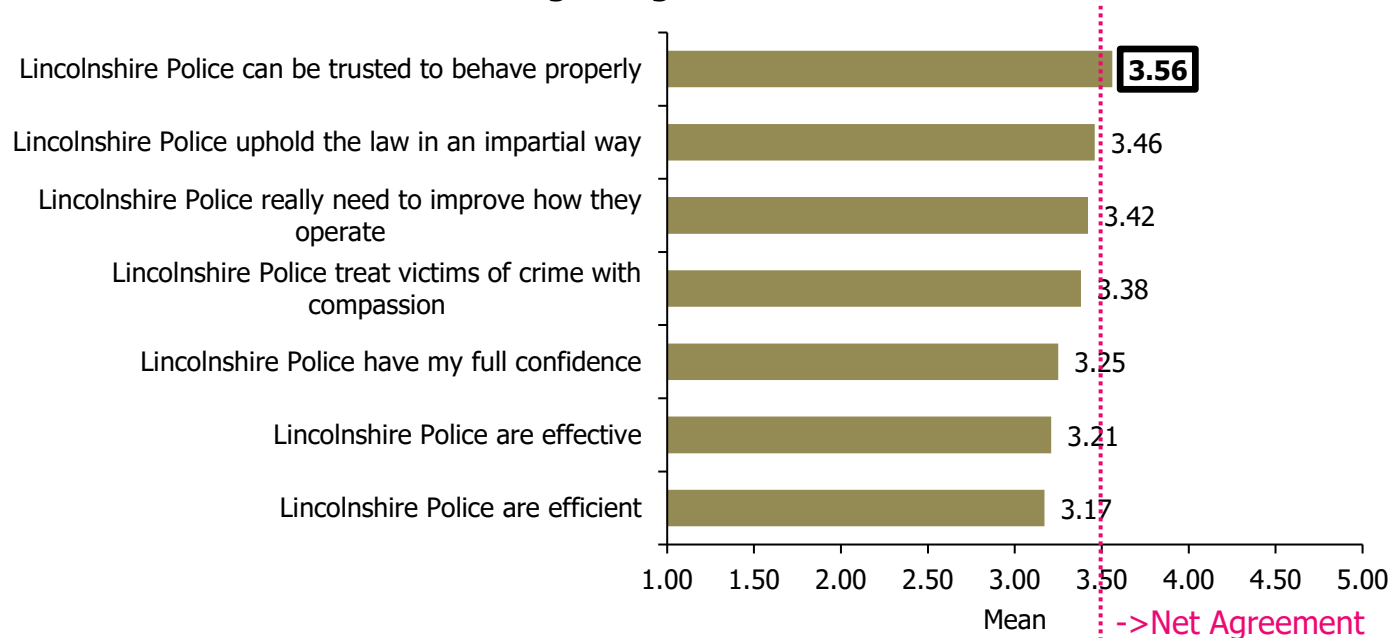
There's no presence, especially in Lincoln centre. There are cyclists often speeding through the thoroughfare, with no regard to pedestrians of any age or capability. Also I was picking my husband up from the station on Saturday evening, the train was an hour late from Newark, and I felt very threatened in my car, hooded youths streaming out of the station, en masse. Unfortunately, too much has to be tolerated these days.

Never see the police, I think the police station at boutham junction no longer exists, there is never anyone there. Everyone would like to see visible policing on the ground.

No visibility ,we don't actually see a police person ,unless they are in a car driving past, . Youths riding motor bikes around with no exhausts ,no helmets just black balaclavas riding on pavements ! with no lights. Speeding cars ,never seen a police person in Gainsborough doing speed checks especially at school leaving drop off times .

Attitudes | At a mean rating of 3.56/5.00 there is net agreement that Lincolnshire Police can be trusted to behave properly; the only dimension where there is a clear majority view.

Please indicate the extent that you agree or disagree with each of the statements below regarding Lincolnshire Police.



The weakest mean ratings relate to the perceived effectiveness (3.21) and efficiency (3.17) of Lincolnshire Police.

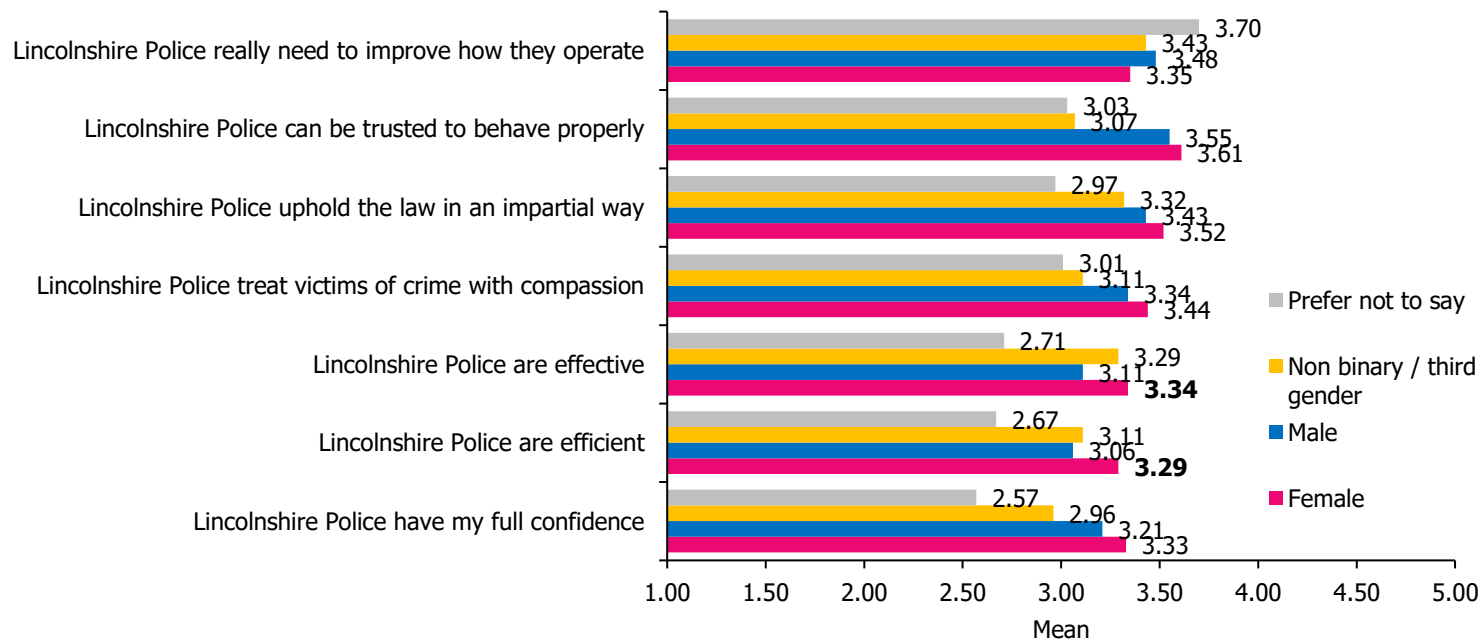
Where strong and compelling evidence exists, widely communicate ways in which the Force is effective and/or efficient.

Base: Lincolnshire Police are efficient (n=3,376), Lincolnshire Police are effective (n=3,384), Lincolnshire Police have my full confidence (n=3,390), Lincolnshire Police treat victims of crime with compassion (n=3,373), Lincolnshire Police really need to improve how they operate (n=3,378), Lincolnshire Police uphold the law in an impartial way (n=3,366), Lincolnshire Police can be trusted to behave properly (n=3,387), Sample Size = Variable

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Attitudes | Females have a more positive perspective on the effectiveness and efficiency of the Force than do Males, with those not stating their gender consistently the most negative.

Please indicate the extent that you agree or disagree with each of the statements below regarding Lincolnshire Police. | By Sex

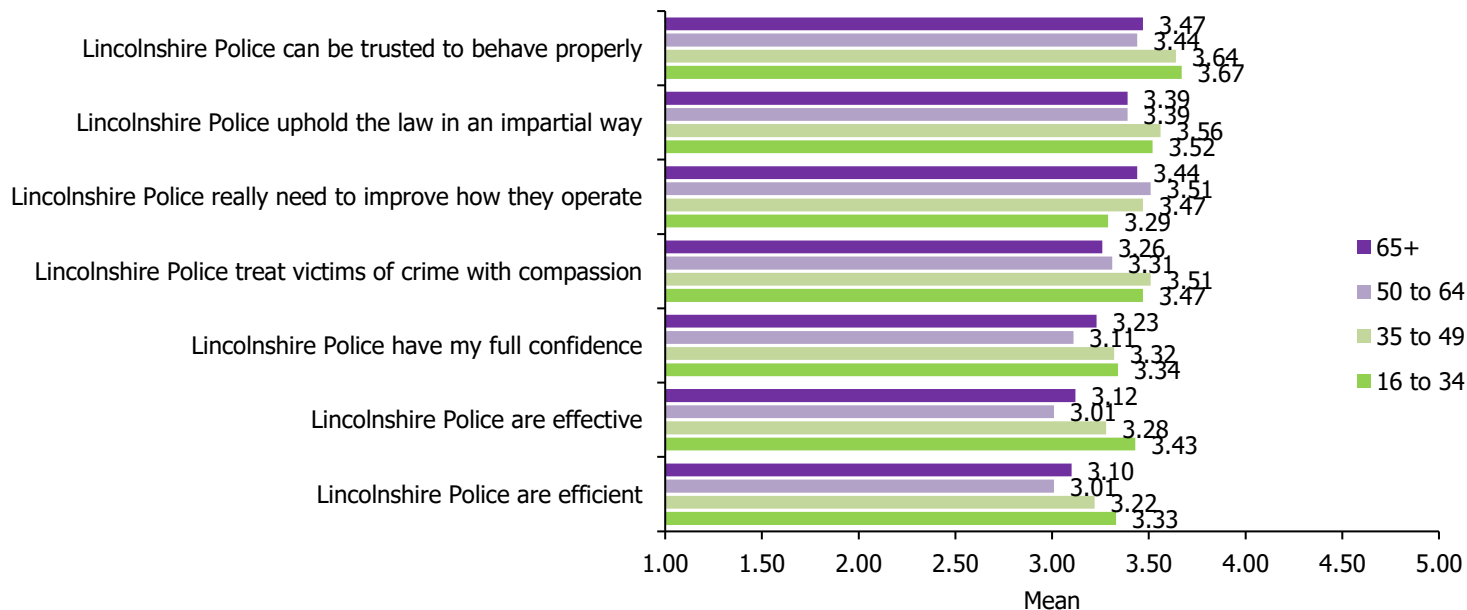


Base: Lincolnshire Police have my full confidence (n=3,380), Lincolnshire Police are efficient (n=3,366), Lincolnshire Police are effective (n=3,374), Lincolnshire Police treat victims of crime with compassion (n=3,363), Lincolnshire Police uphold the law in an impartial way (n=3,356), Lincolnshire Police can be trusted to behave properly (n=3,377), Lincolnshire Police really need to improve how they operate (n=3,368), Sample Size = Variable

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Attitudes | The over 50's are consistently less positive in their perceptions of the Force, than are the under 50's.

Please indicate the extent that you agree or disagree with each of the statements below regarding Lincolnshire Police. | By Age Band

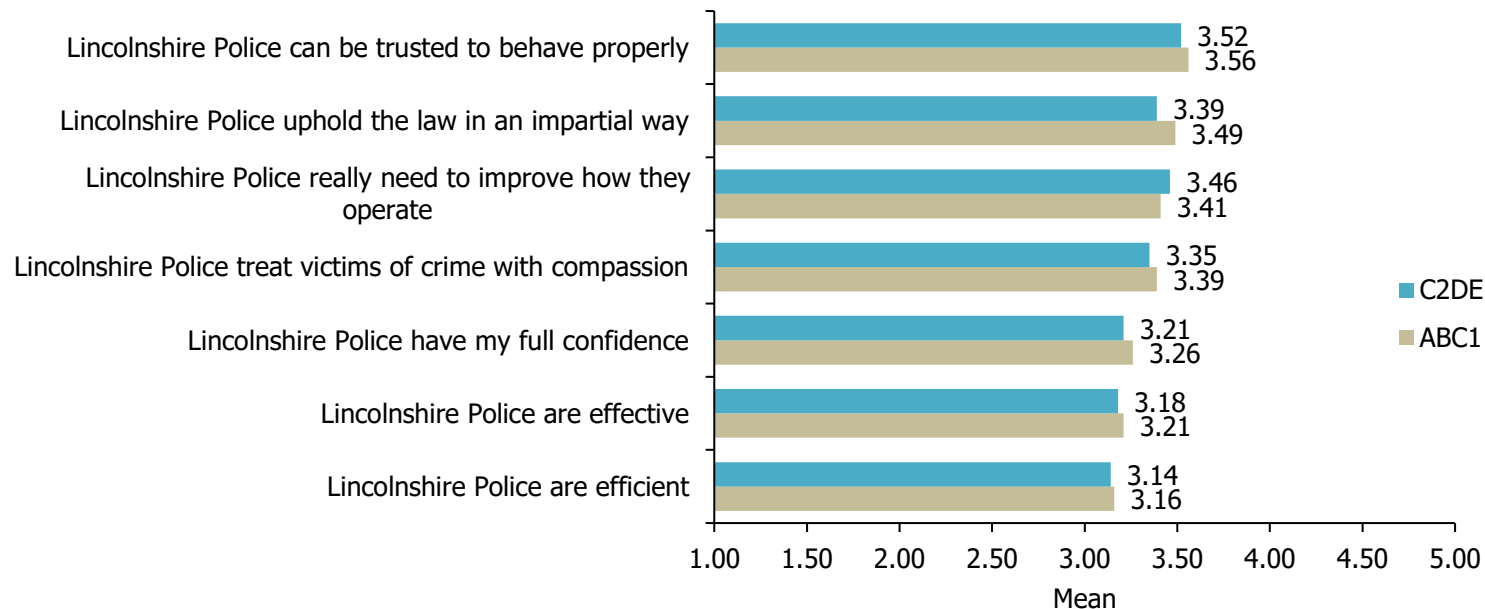


Base: Lincolnshire Police are efficient (n=3,376), Lincolnshire Police are effective (n=3,384), Lincolnshire Police have my full confidence (n=3,390), Lincolnshire Police treat victims of crime with compassion (n=3,373), Lincolnshire Police really need to improve how they operate (n=3,378), Lincolnshire Police uphold the law in an impartial way (n=3,366), Lincolnshire Police can be trusted to behave properly (n=3,387), Sample Size = Variable

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Attitudes | Whilst the ABC1 socio-economic cohort have a very slightly more positive perspective on the Force than do C2DE, the margin of difference here does not exceed 0.10.

Lincolnshire Police can be trusted to behave properly by SEG Grouped



Base: Lincolnshire Police are efficient (n=3,267), Lincolnshire Police are effective (n=3,273), Lincolnshire Police have my full confidence (n=3,276), Lincolnshire Police treat victims of crime with compassion (n=3,264), Lincolnshire Police really need to improve how they operate (n=3,270), Lincolnshire Police uphold the law in an impartial way (n=3,258), Lincolnshire Police can be trusted to behave properly (n=3,276), Sample Size = Variable

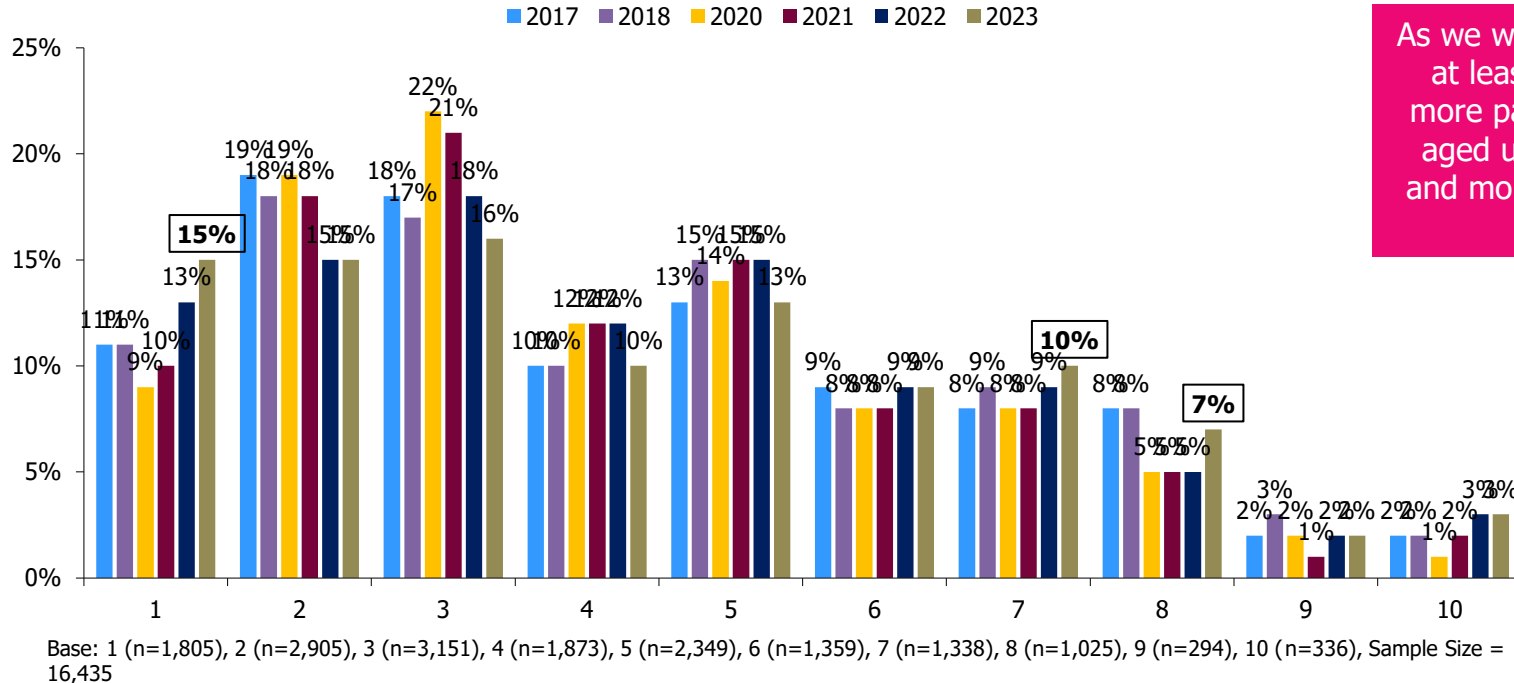
Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Fear of crime & worry by type of crime



Fear of crime | Ratings on this dimension polarised somewhat in 2023, with ratings at 1 rising +2%, but ratings at 7 or 8 rising too, as ratings at 3, 4 and 5 fell.

How much is YOUR OWN quality of life affected by FEAR OF CRIME on a scale from 1 to 10, where 1 is no effect and 10 is a total effect on your quality of life? | By Survey Year



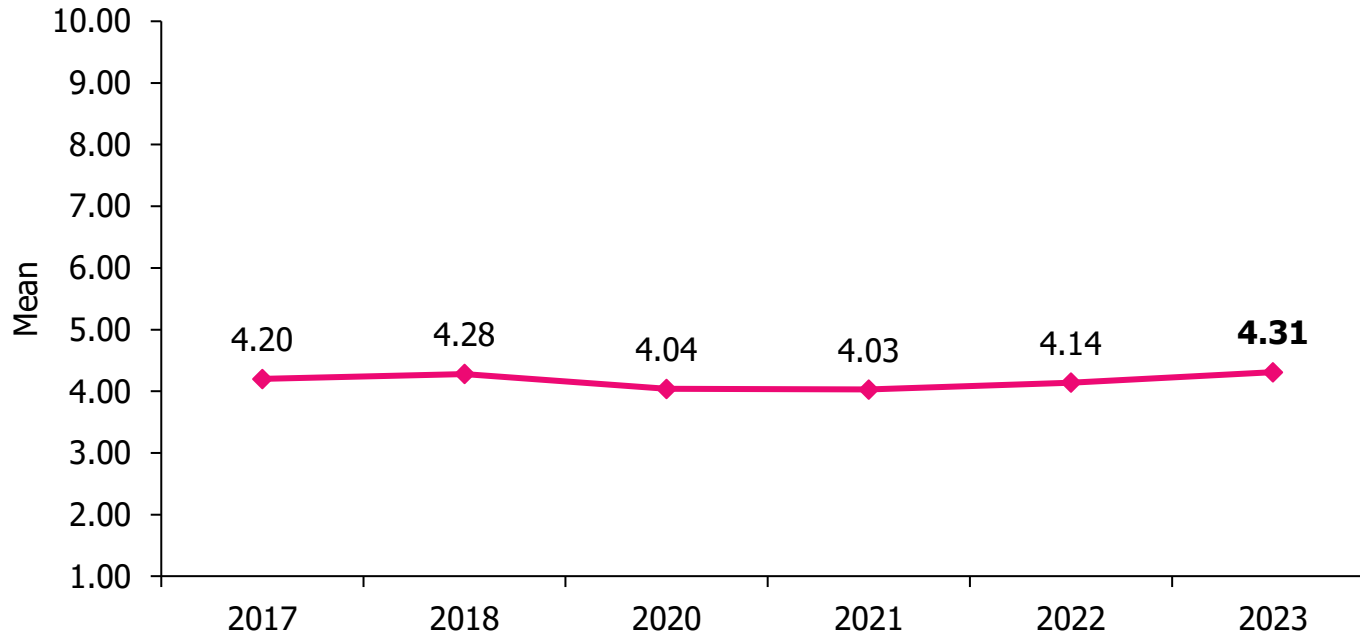
As we will see, this polarisation is at least in part, explained by more participants in the sample aged under 35 (lower ratings) and more in Council Tax Band A (higher ratings).

NB Feelings of safety rather than fear of crime were rated in 2019.

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Fear of crime | The overall mean rating on this dimension of 4.31 is at its' highest level in seven years - marking a return to pre-Covid perceptions?

How much is YOUR OWN quality of life affected by FEAR OF CRIME on a scale from 1 to 10, where 1 is no effect and 10 is a total effect on your quality of life? | Mean rating



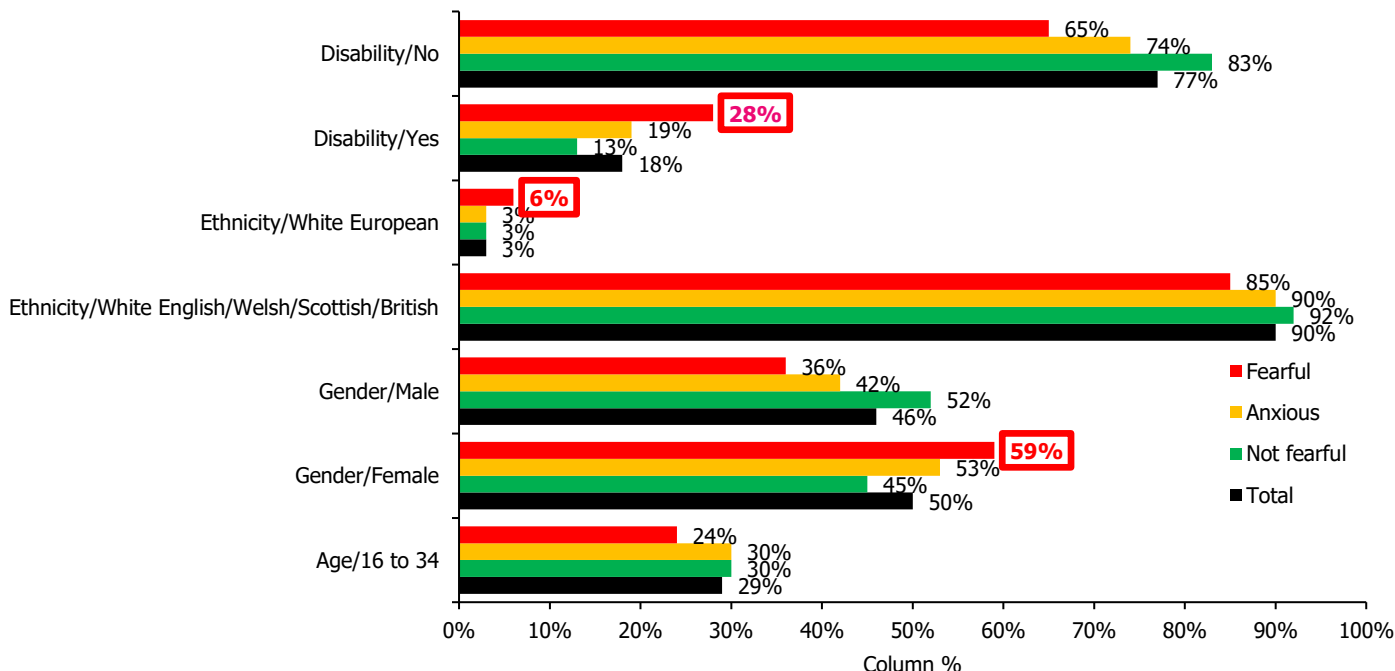
Base: 2017 (n=2,905), 2018 (n=3,444), 2020 (n=3,236), 2021 (n=3,023), 2022 (n=3,827), Sample Size = 16,435

NB The closer the mean gets to a rating of '1' indicates an improving position.

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Fear of crime | Participants who are female, have a disability and/or are White European are more likely to be 'Fearful', delivering a rating of 8-10.

How much is YOUR OWN quality of life affected by FEAR OF CRIME on a scale from 1 to 10, where 1 is no effect and 10 is a total effect on your quality of life? | Profile



Rating	Segment
8-10	Fearful
4-7	Anxious
1-3	Not Worried

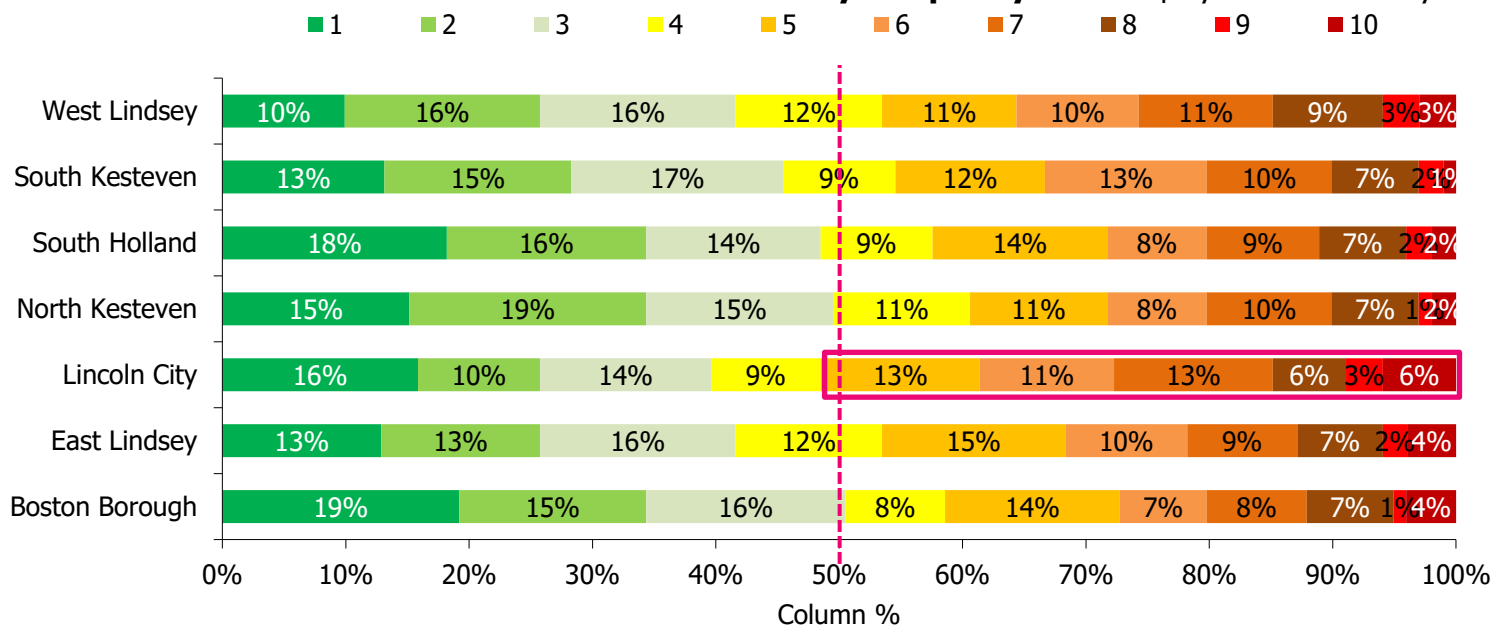
The under 35s would appear to be less likely to be Fearful.
The innocence or exuberance of youth?

Base: Age/16 to 34 (n=995), Over 18s/1 (n=527), Over 18s/2 (n=1,604), 17 and Under/None (n=1,821), Gender/Female (n=1,705), Gender/Male (n=1,563), Ethnicity/White English/Welsh/Scottish/British (n=2,237), Ethnicity/White European (n=79), Disability/Yes (n=444), Disability/No (n=1,908), Sample Size = Variable

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Fear of crime | In 2023, over half (52%) of the residents of Lincoln City have delivered a fear of crime rating of 5 or more. The reduced YOY fear levels in Boston Borough are likely to be, at least in part, explained by participant age profile.

How much is YOUR OWN quality of life affected by FEAR OF CRIME on a scale from 1 to 10, where 1 is no effect and 10 is a total effect on your quality of life? | By Local Authority



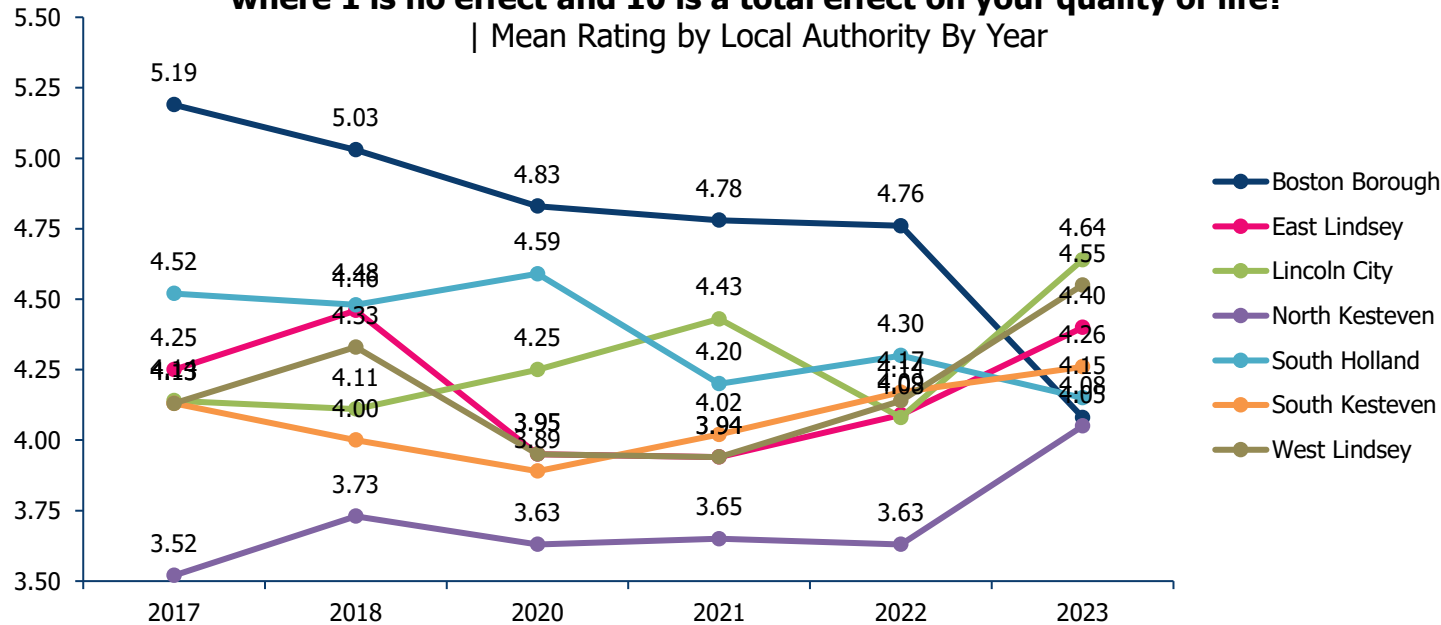
Base: Boston Borough (n=498), East Lindsey (n=680), Lincoln City (n=495), North Kesteven (n=523), South Holland (n=410), South Kesteven (n=395), West Lindsey (n=409), Sample Size = 3,410

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Fear of crime | The mean fear of crime ratings are more convergent and similar by Local Authority than ever before

How much is YOUR OWN quality of life affected by FEAR OF CRIME on a scale from 1 to 10, where 1 is no effect and 10 is a total effect on your quality of life?

| Mean Rating by Local Authority By Year



Fear levels have risen quite sharply YOY in North Kesteven but it still registers the lowest mean rating.

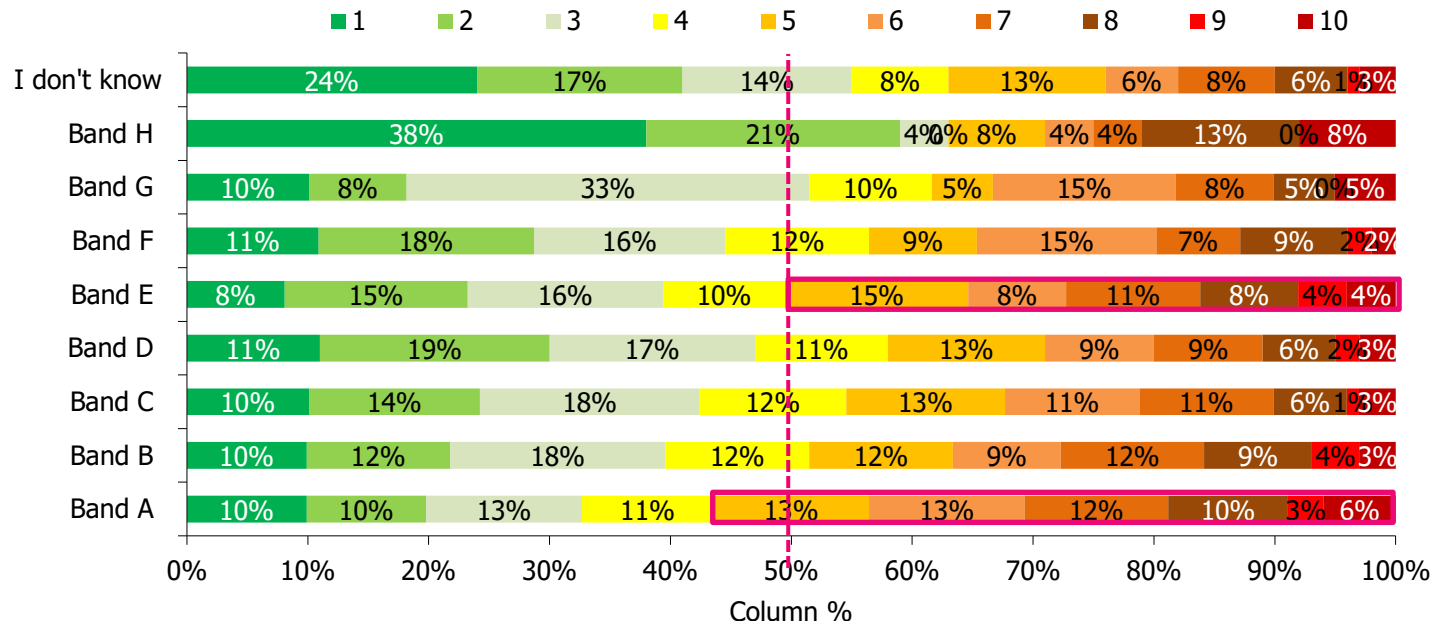
Base: Boston Borough/2022 (n=482), East Lindsey/2022 (n=784), Lincoln City/2022 (n=439), North Kesteven/2022 (n=620), South Holland/2022 (n=434), South Kesteven/2022 (n=583), West Lindsey/2022 (n=481), Sample Size = 3,823

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

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Fear of crime | As last year, over half (57%) the residents living in Band A properties deliver a fear of crime rating of 5 or more. Less predictably, so too do 50% of residents of Band E.

How much is YOUR OWN quality of life affected by FEAR OF CRIME on a scale from 1 to 10, where 1 is no effect and 10 is a total effect on your quality of life? | By Council Tax Band



NB Care Bands G & H area very small bases and consequently more volatile.

Base: Band A (approx. £1,375 per year or between £111 & £117 per month) (n=510), Band B (approx. £1,604 per year or between £130 & £136 per month) (n=387), Band C (approx. £1,834 per year or between £149 & £156 per month) (n=479), Band D (approx. £2,063 per year or between £167 & £175 per month) (n=468), Band E (approx. £2,522 per year or between £205 & £214 per month) (n=226), Band F (approx. £2,980 per year or between £242 & £254 per month) (n=94), Band G (approx. £3,439 per year or between £280 & £293 per month) (n=39), Band H (approx. £4,127 per year or between £336 & £352 per month) (n=24), I don't know (n=1,110), Sample Size = 3,337

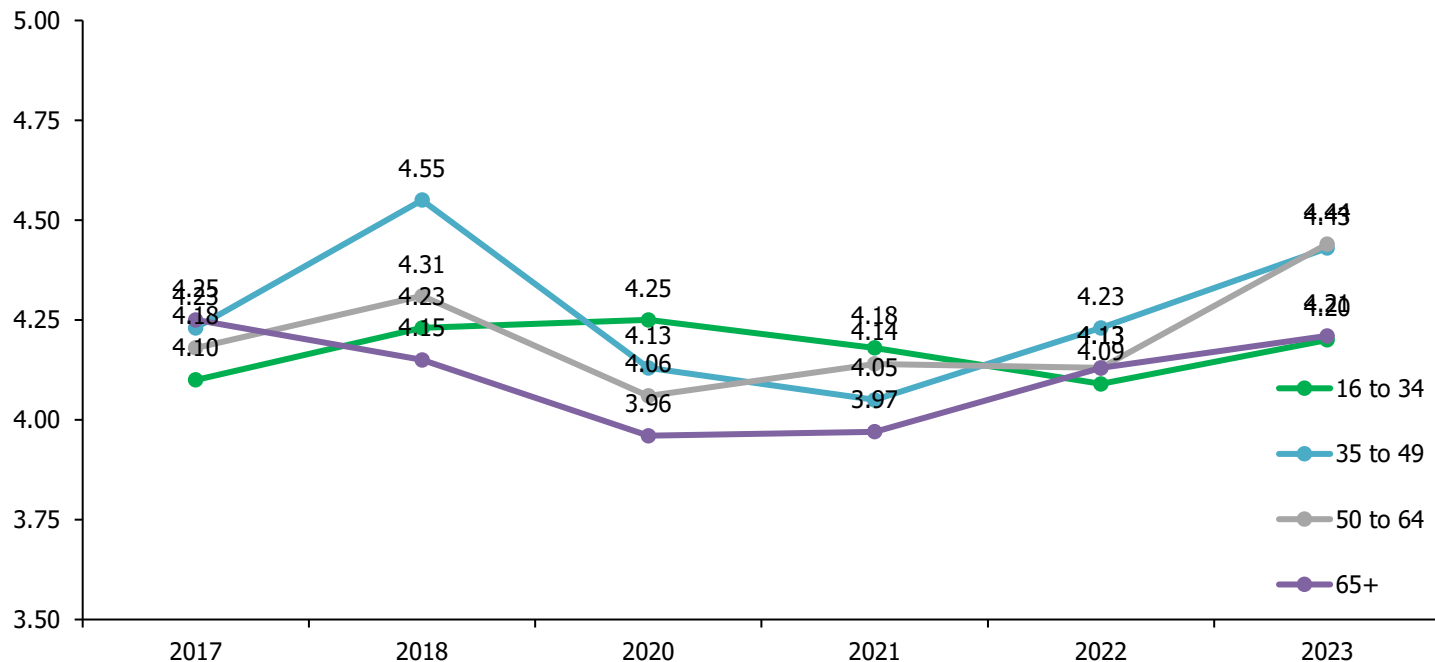
Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

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Fear of crime | The mean ratings for fear of crime have risen YOY for each age band, but much more markedly among 35-49 year-olds and 50-64 year olds.

How much is YOUR OWN quality of life affected by FEAR OF CRIME on a scale from 1 to 10, where 1 is no effect and 10 is a total effect on your quality of life?

| Mean rating by Age Band By Year

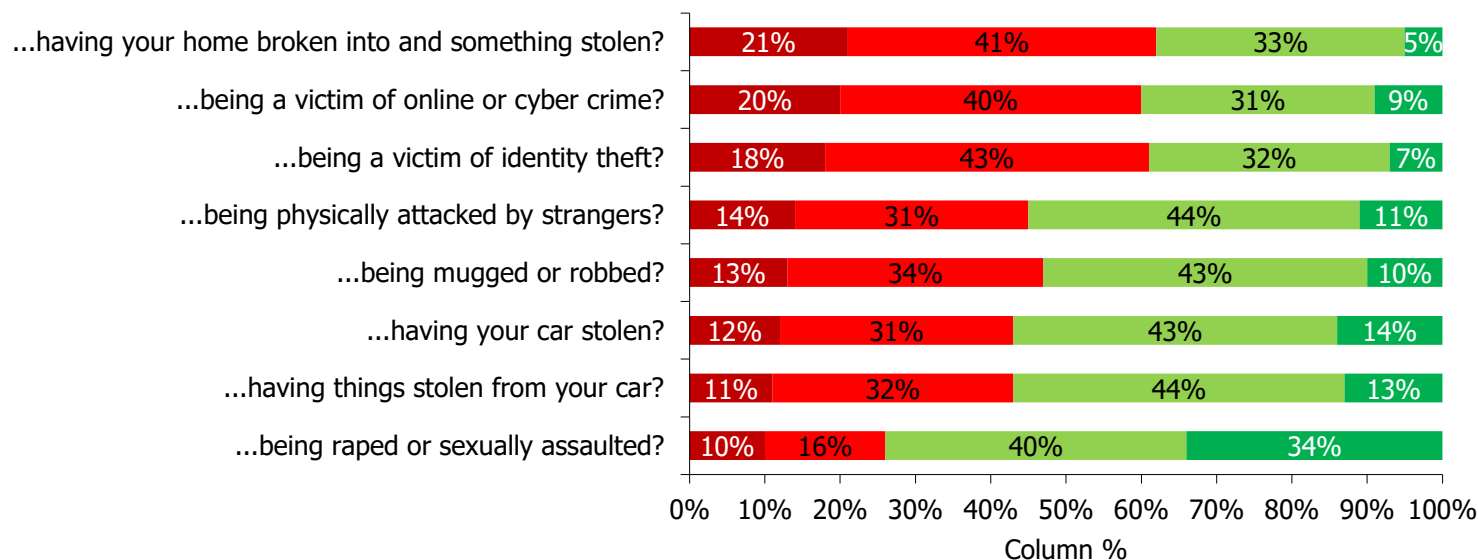


Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Worry | Whilst '...having your home broken into and something stolen' is the most widespread and most severe anxiety, being a victim of cyber crime or identity theft, creates very similar levels of concern.

**Most of us worry at some time or other about being the victim of a crime.
Please indicate how worried you are or aren't about each of the following...
(Please provide an answer for each row)**

■ Very worried ■ Fairly worried ■ Not very worried ■ Not at all worried



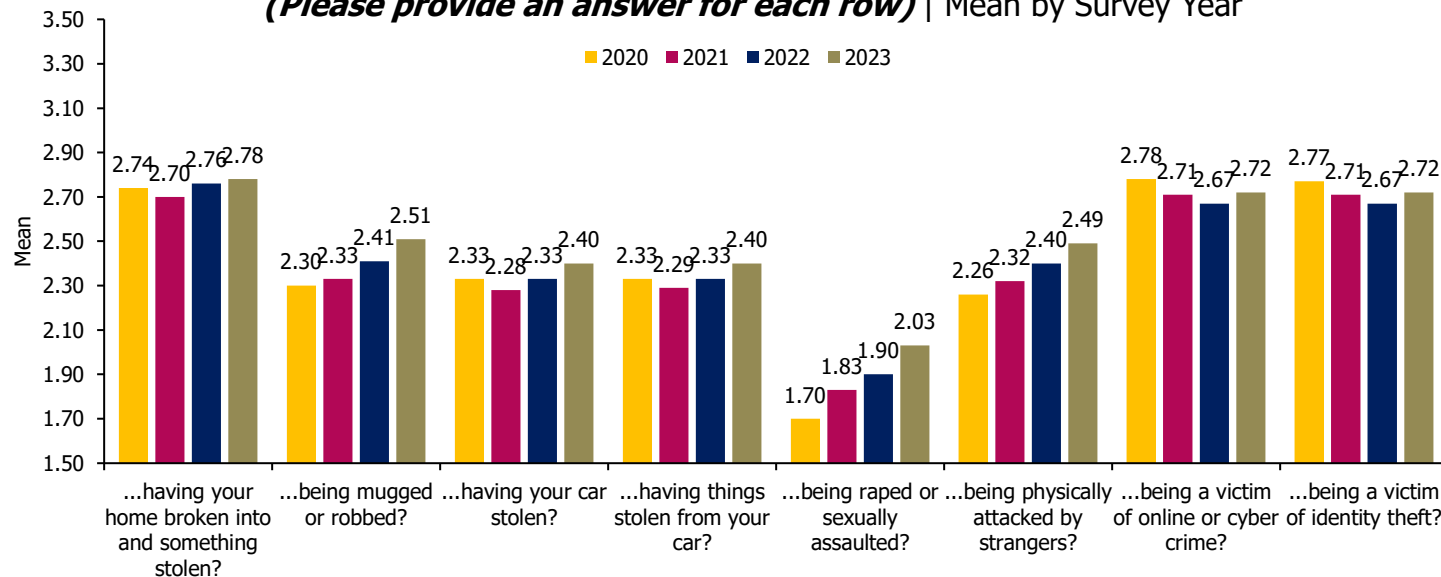
Base: ...having your home broken into and something stolen? (n=2,491), ...being mugged or robbed? (n=2,491), ...having your car stolen? (n=2,491), ...having things stolen from your car? (n=2,491), ...being raped or sexually assaulted? (n=2,491), ...being physically attacked by strangers? (n=2,491), ...being a victim of online or cyber crime? (n=2,491), ...being a victim of identity theft? (n=2,491), Sample Size = 2,491

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Worry | The level of worry increased year-on-year in 2023, for all the forms of crime researched. 'Theft from the home' (Mean 2.78/4.00) remains the most widespread worrying scenario.

Most of us worry at some time or other about being the victim of a crime. Please indicate how worried you are or aren't about each of the following...

(Please provide an answer for each row) | Mean by Survey Year



As we will see, the larger sample of under 35s has contributed to more widespread worry about 'being mugged...' or 'being raped...'.

NB Higher mean rating score = higher level of worry.

Base: ...having your home broken into and something stolen? (n=10,088), ...being mugged or robbed? (n=10,085), ...having your car stolen? (n=10,079), ...having things stolen from your car? (n=10,079), ...being raped or sexually assaulted? (n=10,080), ...being physically attacked by strangers? (n=10,085), ...being a victim of online or cyber crime? (n=10,086), ...being a victim of identity theft? (n=10,083), Sample Size = Variable

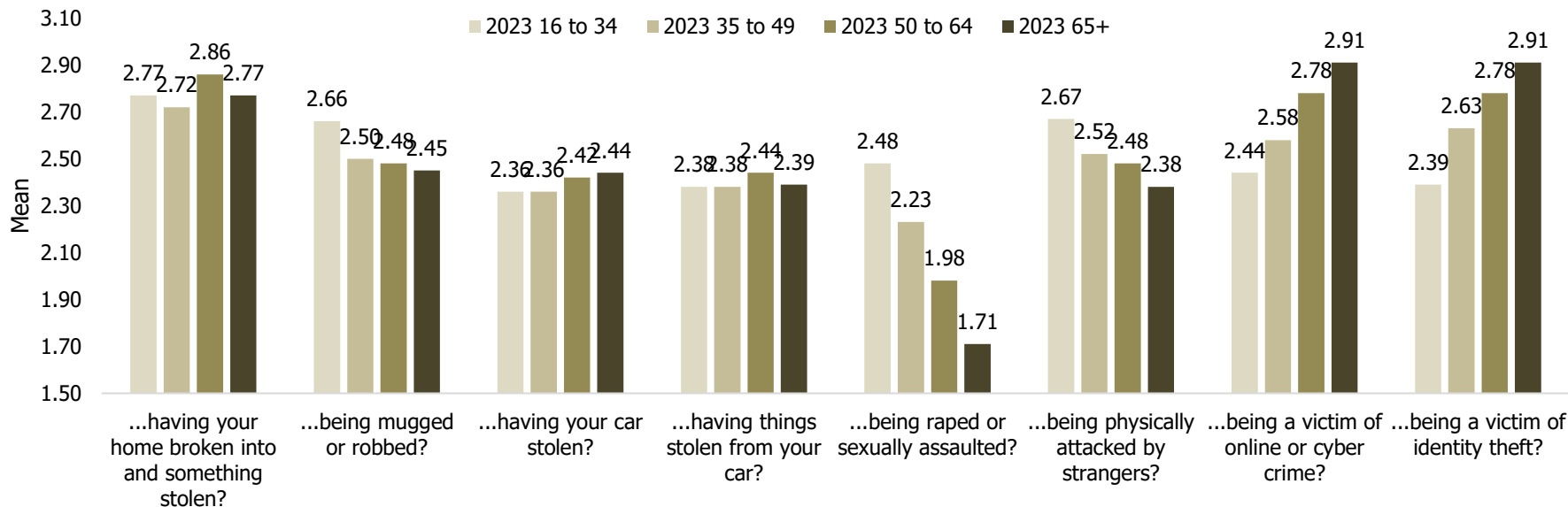
Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

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NB A higher mean rating score = higher level of worry.

Worry | When prompted with crime types, the under 35s have markedly higher worry levels about being 'mugged or robbed', 'raped or sexually assaulted', 'being physically attacked by a stranger', and yet unprompted they have a lower 'Fear of crime'.

Most of us worry at some time or other about being the victim of a crime.
Please indicate how worried you are or aren't about each of the following...
(Please provide an answer for each row) | Mean by Age Band



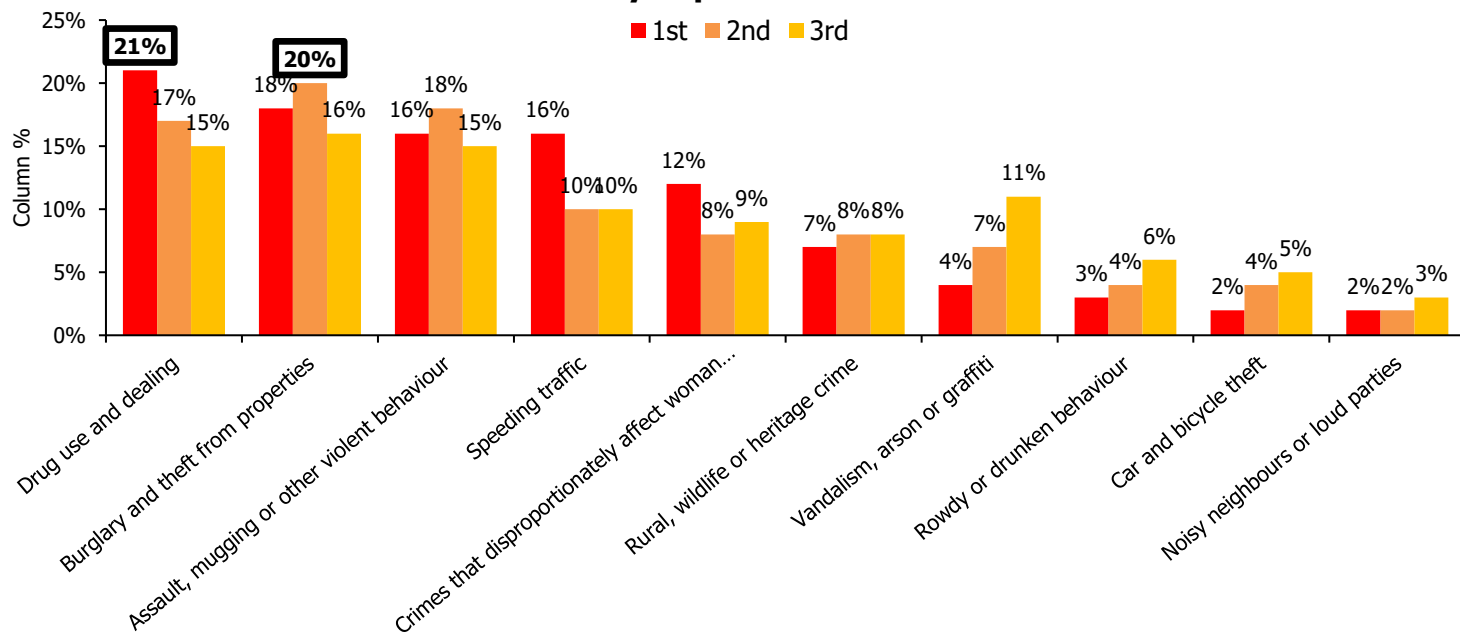
Local problems & experience of crime



Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Local priorities | Combating 'Drug use and dealing' is more widely selected as the top priority (21%) than any other potential problem, with 53% including this in their Top 3.

From the options listed below, please select up to three potential problems that you would like to see prioritised for attention in your LOCAL AREA, by dragging and dropping them into the 'My Top 3 Priorities' box.

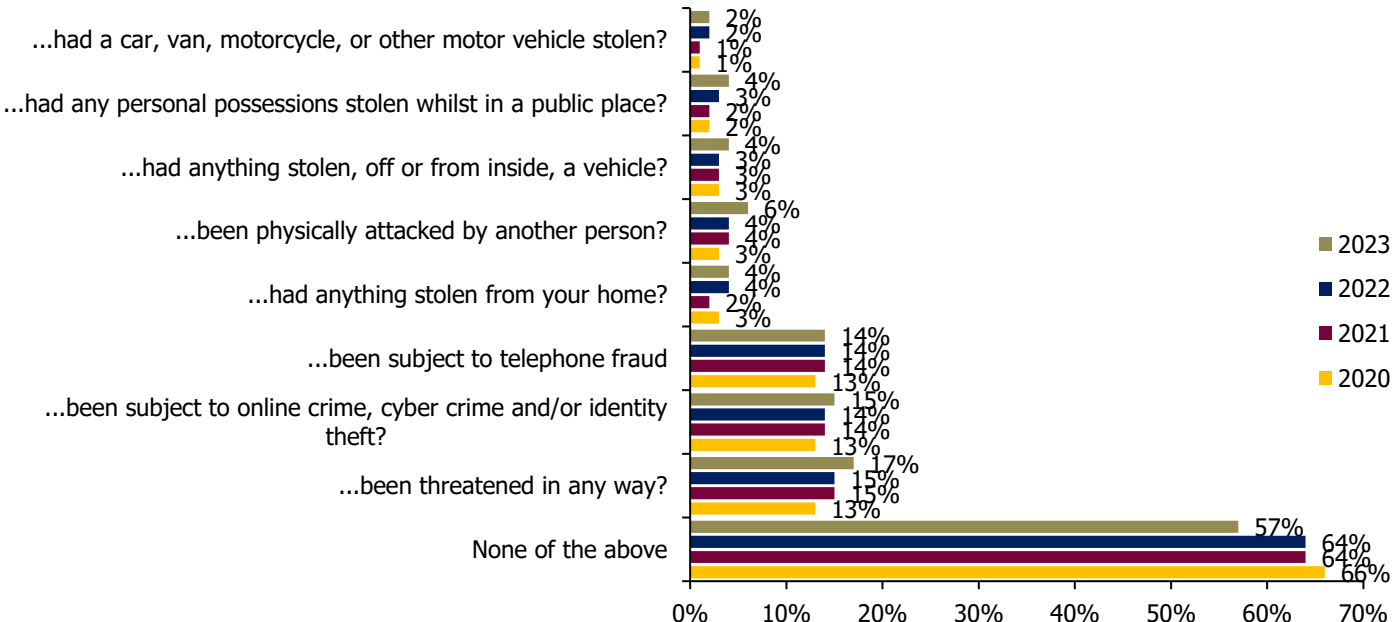


'Burglary and theft from properties' is selected by exactly a fifth of participants as their 2nd Priority.

Base: Burglary and theft from properties (n=2,469), Car and bicycle theft (n=2,469), Drug use and dealing (n=2,469), Vandalism, arson or graffiti (n=2,469), Rowdy or drunken behaviour (n=2,469), Assault, mugging or other violent behaviour (n=2,469), Noisy neighbours or loud parties (n=2,469), Speeding traffic (n=2,469), Rural, wildlife or heritage crime (n=2,469), Crimes that disproportionately affect woman and girls (n=2,469), Sample Size = 2,469

Experience of crime | Experiencing at least one form of crime has increased by 7% to 43% of the sample, some of this increase is likely to relate to 16-34 year-olds now being slightly over-represented in the sample having previously been under-represented.

Within the last 12 months specifically, have you personally or has anyone in your household experienced any of the following... | By Survey Year



Base: ...had a car, van, motorcycle, or other motor vehicle stolen? (n=119), ...had anything stolen, off or from inside, a vehicle? (n=303), ...had anything stolen from your home? (n=316), ...had any personal possessions stolen whilst in a public place? (n=225), ...been physically attacked by another person? (n=382), ...been threatened in any way? (n=1,439), ...been subject to online crime, cyber crime and/or identity theft? (n=1,378), ...been subject to telephone fraud (n=1,384), None of the above (n=6,522), Sample Size = 10,070

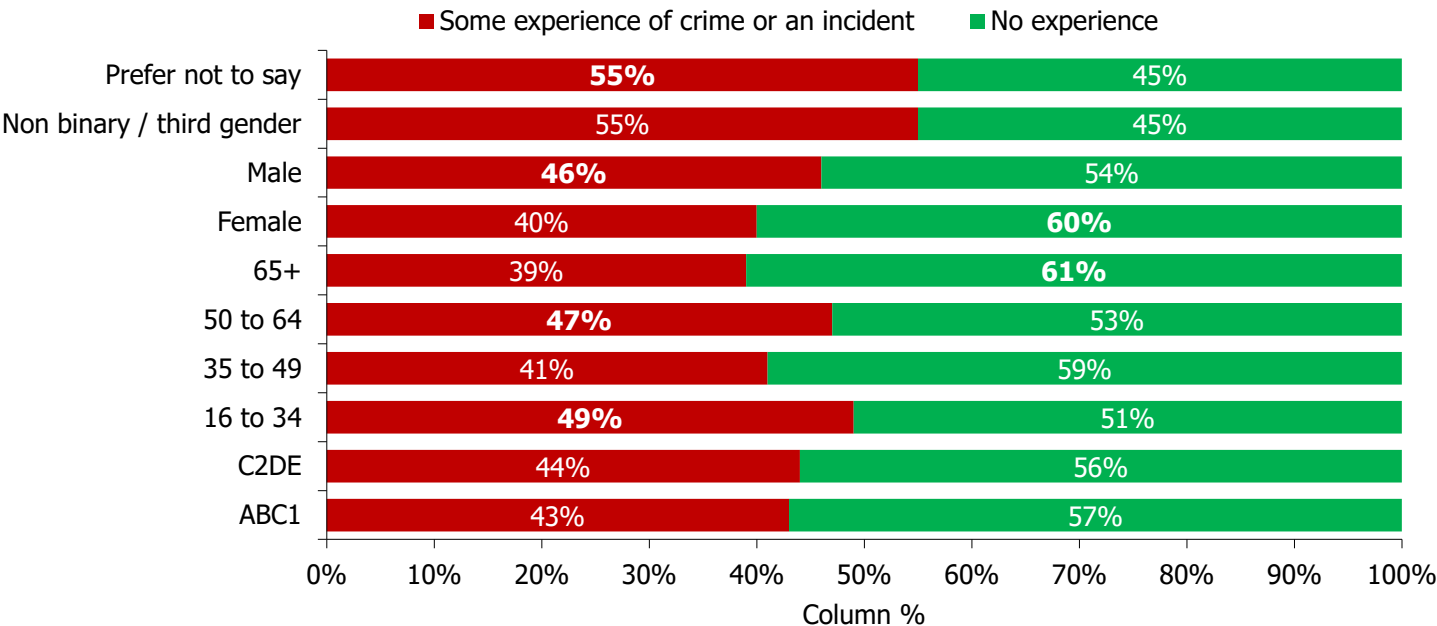
Being ‘...threatened in any way’ (+2%) or ‘...physically attacked’ (+2%) show some of the sharpest increases year-on-year.

Greater participant representation from Boston Borough may also explain some of the increase.

Source: Lincolnshire Crime and Policing Survey 2023. Conducted by Habit5 Limited.

Experience of crime | Females and the over 65s appear to have been **less** likely to experience a researched crime, whereas Males, Non binary, Prefer not say (Gender), 16-34s and surprisingly 50-64s, appear to be **more** likely to have experienced a crime in the last 12 months.

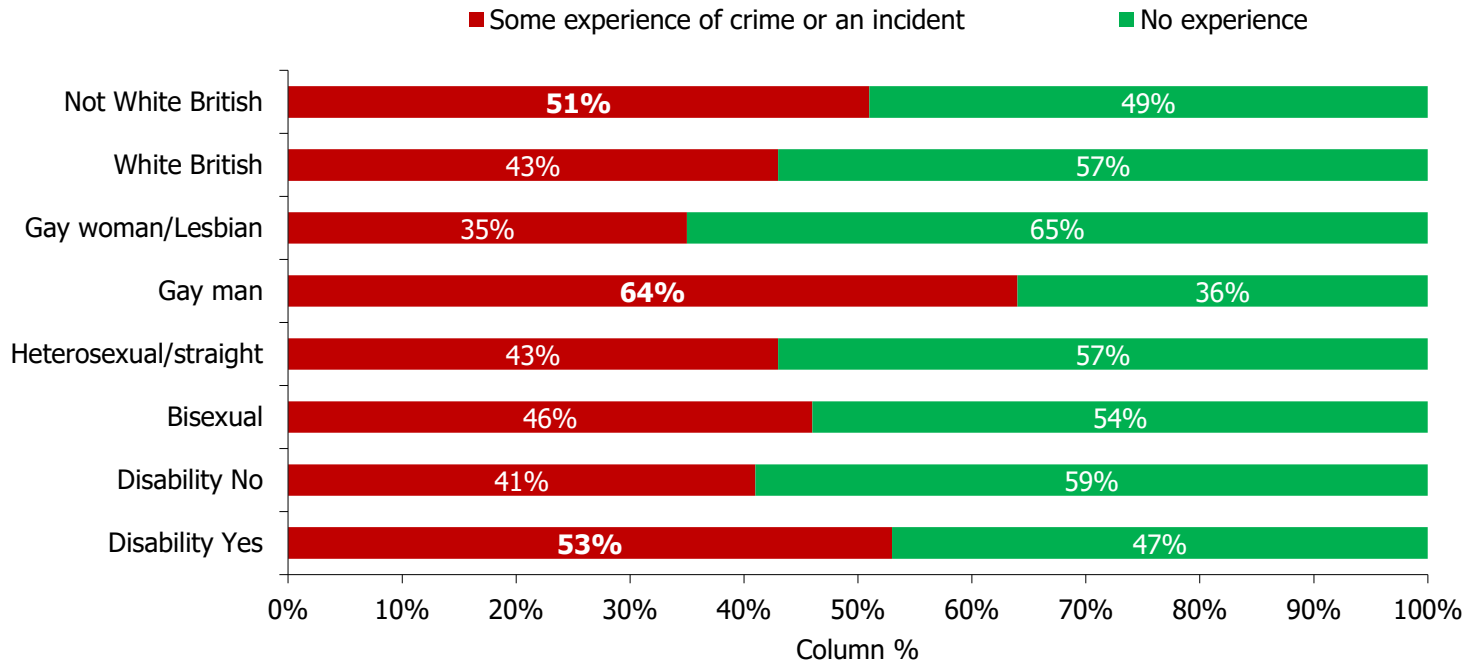
Within the last 12 months specifically, have you personally or has anyone in your household experienced any of the following... | Profile by Gender, Age band and SEG



Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Experience of crime | Individuals who are Gay and/or Not White British, plus those with a disability of some kind, would appear to be much more likely to have experienced at least one researched crime over the last year.

Within the last 12 months specifically, have you personally or has anyone in your household experienced any of the following... | Profile by Sexual Orientation, Ethnicity and Disability

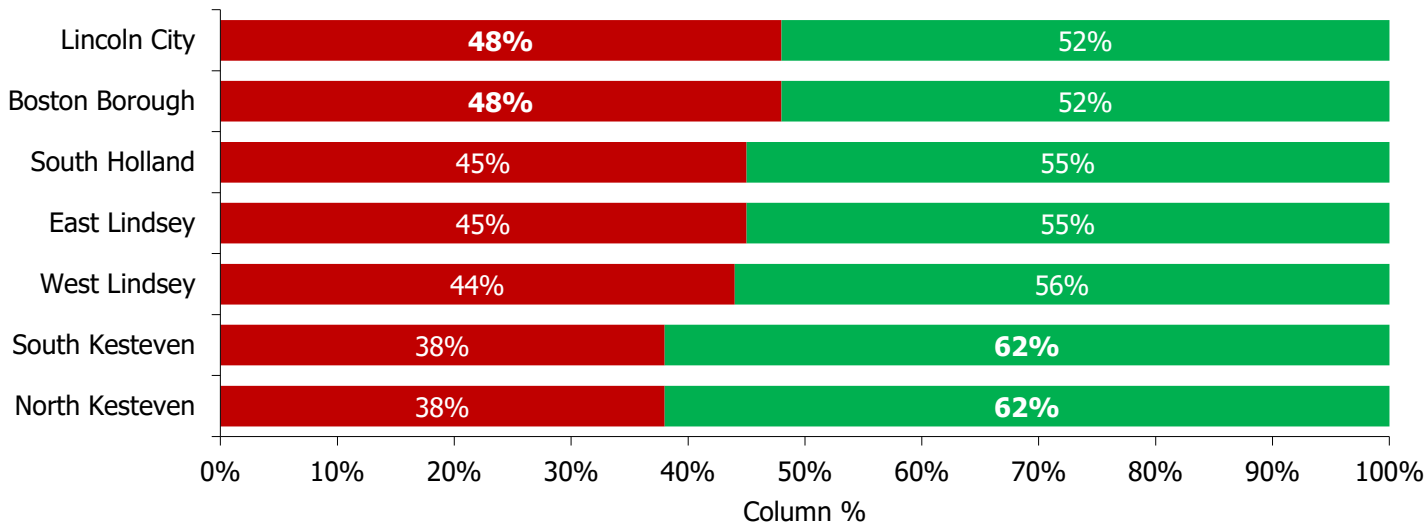


Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Experience of crime | As we have seen in previous years, residents of Boston Borough and Lincoln City (both 48%) are more likely to have experienced at least one researched crime, whereas residents of South and North Kesteven (both 38%) are less likely than average to have done so.

Within the last 12 months specifically, have you personally or has anyone in your household experienced any of the following... | Profile by Local Authority

■ Some experience of crime or an incident ■ No experience

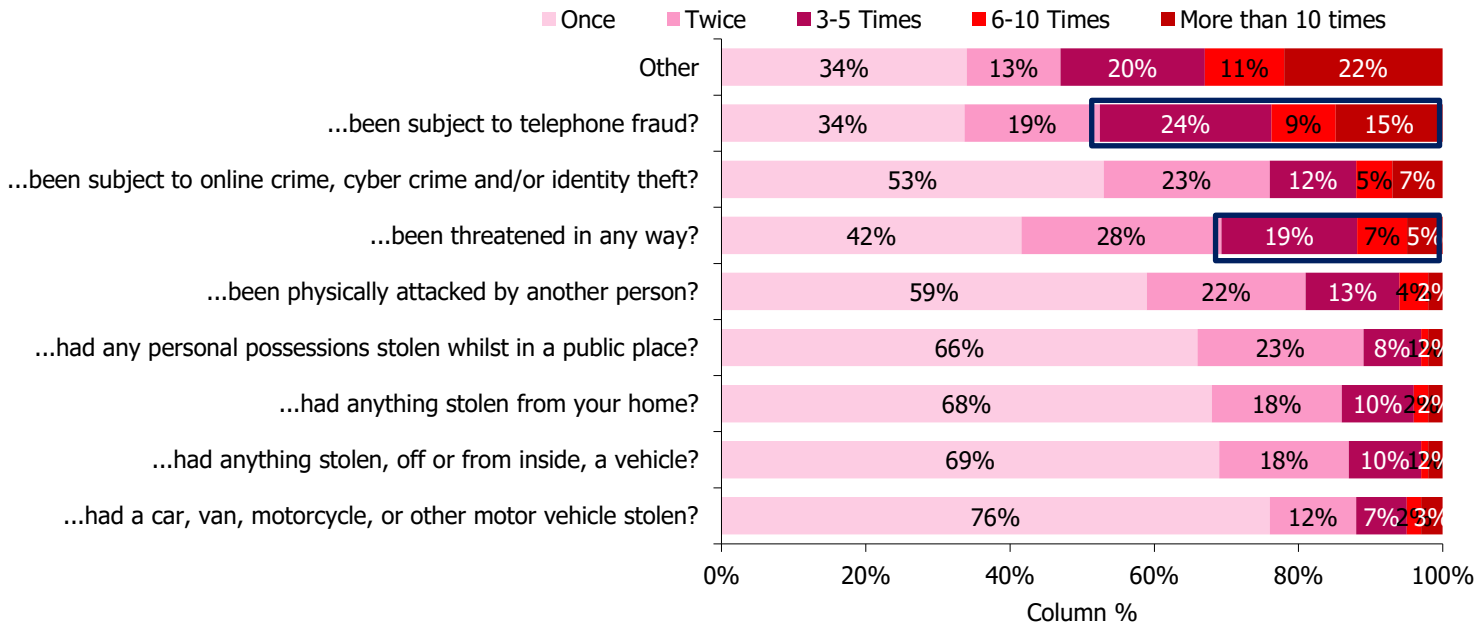


Base: 2022/Boston Borough (n=485), 2022/East Lindsey (n=784), 2022/Lincoln City (n=441), 2022/North Kesteven (n=620), 2022/South Holland (n=434), 2022/South Kesteven (n=583), 2022/West Lindsey (n=482)

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Experience of crime | 48% of the individuals impacted by 'telephone fraud' indicate that they experienced this 3 times or more in the last 12 months, with the same being true for 31% of those 'threatened in any way'.

How many times, within the last 12 months, did each of the events listed below happen to you personally or a member of your household..

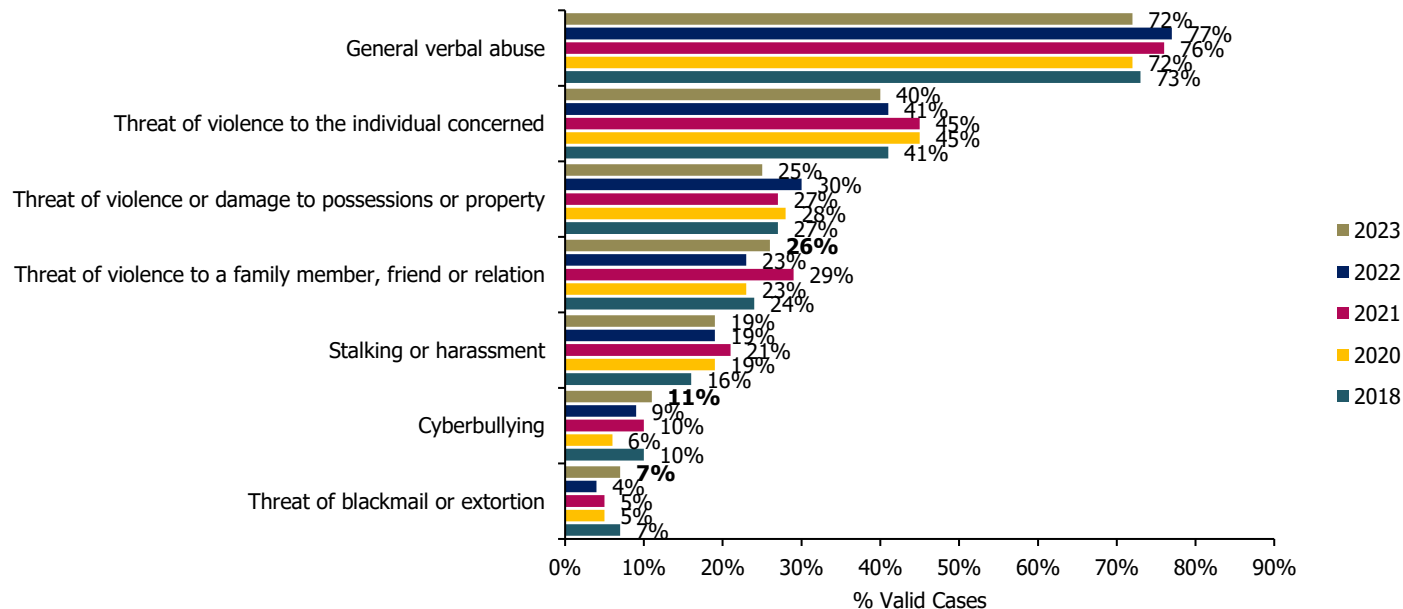


Base: ...had a car, van, motorcycle, or other motor vehicle stolen? (n=59), ...had anything stolen, off or from inside, a vehicle? (n=91), ...had anything stolen from your home? (n=94), ...had any personal possessions stolen whilst in a public place? (n=109), ...been physically attacked by another person? (n=148), ...been threatened in any way? (n=425), ...been subject to online crime, cyber crime and/or identity theft? (n=377), ...been subject to telephone fraud? (n=353), Other (n=202), Sample Size = Variable

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

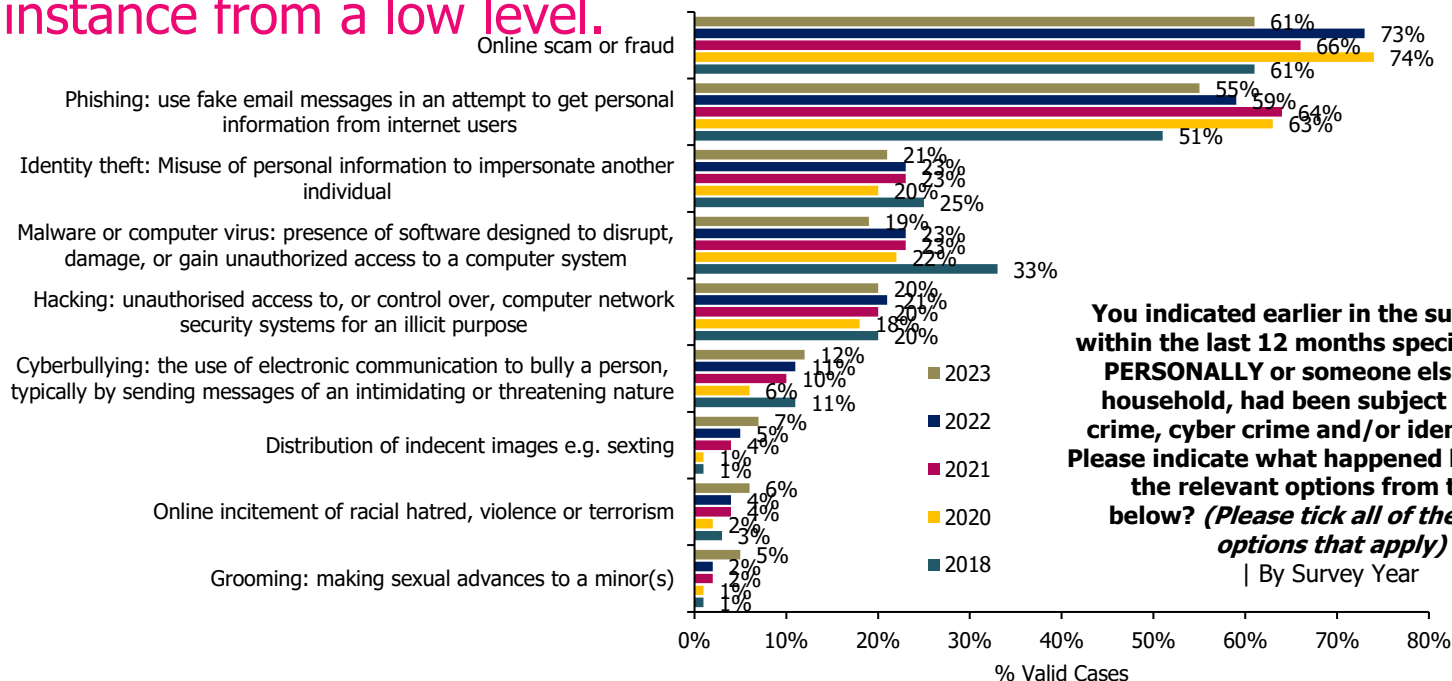
Experience of crime | The profile and incidence of the types of threat faced is very similar to previous years, the types that experienced a slight YOY increase were: 'Threat of violence to a family member', 'Cyberbullying' and 'Blackmail'.

You indicated earlier in the survey, that within the last 12 months specifically, you personally or someone else in your household, had been threatened. What form did this threatening behaviour take? (Please tick all of the answer options that apply) | By Survey Year



Base: Threat of blackmail or extortion (n=104), Cyberbullying (n=172), Stalking or harassment (n=359), Threat of violence to a family member, friend or relation (n=484), Threat of violence or damage to possessions or property (n=548), Threat of violence to the individual concerned (n=840), General verbal abuse (n=1,463), Sample Size = 1,967

Experience of crime | Perhaps reflecting a more youthful overall sample, YOY incidence of Grooming (+3%), Online incitement (+2%) and Sexting (+2%) all increased, in each instance from a low level.



You indicated earlier in the survey, that within the last 12 months specifically, you PERSONALLY or someone else in your household, had been subject to online crime, cyber crime and/or identity theft. Please indicate what happened by selecting the relevant options from the list below? (Please tick all of the answer options that apply)
| By Survey Year

Base: Grooming: making sexual advances to a minor(s) (n=23), Online incitement of racial hatred, violence or terrorism (n=58), Distribution of indecent images e.g. sexting (n=47), Cyberbullying: the use of electronic communication to bully a person, typically by sending messages of an intimidating or threatening nature (n=171), Hacking: unauthorised access to, or control over, computer network security systems for an illicit purpose (n=352), Malware or computer virus: presence of software designed to disrupt, damage, or gain unauthorized access to a computer system (n=465), Identity theft: Misuse of personal information to impersonate another individual (n=410), Phishing: use fake email messages in an attempt to get personal information from internet users (n=1,053), Online scam or fraud (n=1,224), Sample Size = 1,793

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

OUTSTANDING UNDERSTANDING™

Reporting crime

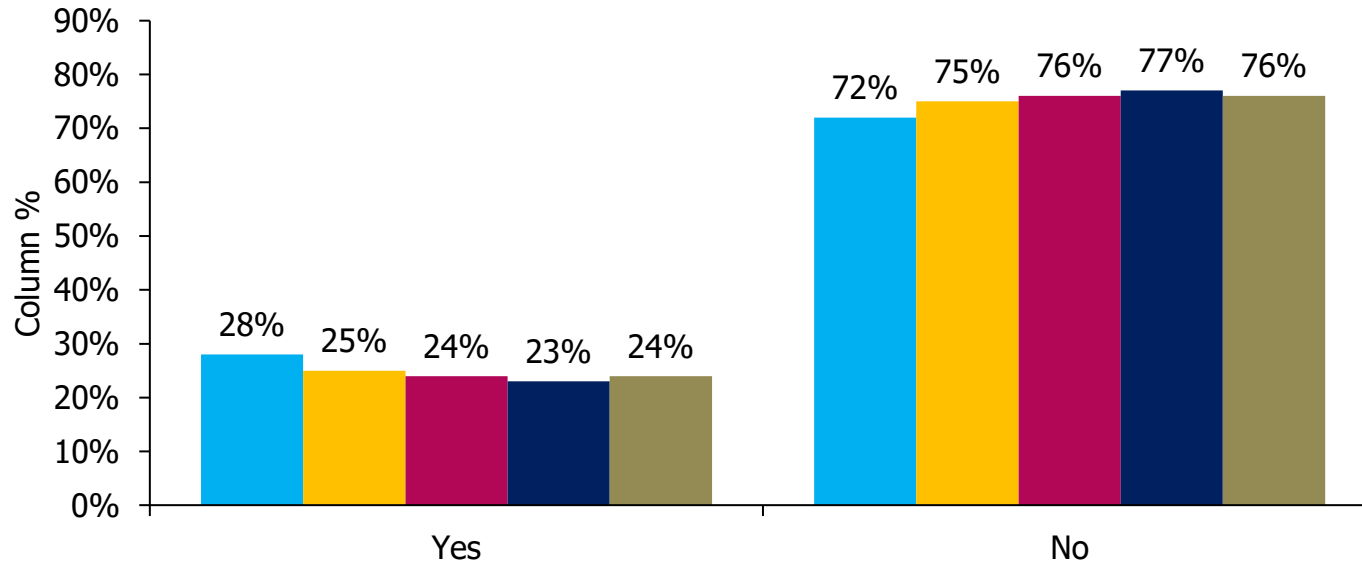


Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Reporting | Incidence of reporting at least one crime to Lincolnshire Police rose by just +1% to 24%, the same level as in 2021. Even though experience of crime increased YOY by +7%.

Have you reported a crime(s) or incident(s) to Lincolnshire Police within the last 12 months? | By Survey Year

■ 2018 ■ 2020 ■ 2021 ■ 2022 ■ 2023

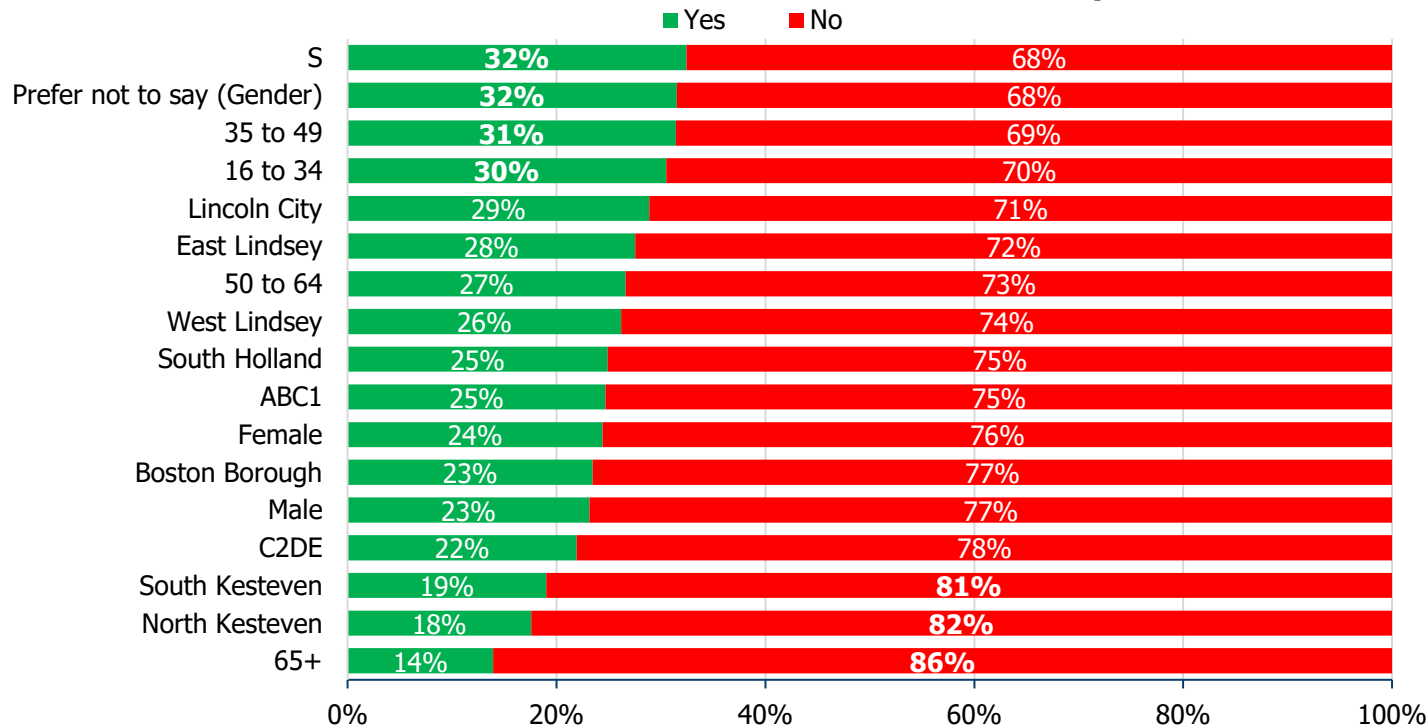


Base: Yes (n=3,317), No (n=10,049), Sample Size = 13,366

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Reporting | 30%+ of residents of student housing, those under 50, and individuals who prefer not to provide an answer for their gender, have reported at least one crime or incident within the last 12 months.

Have you reported a crime(s) or incident(s) to Lincolnshire Police within the last 12 months? | 2023 only



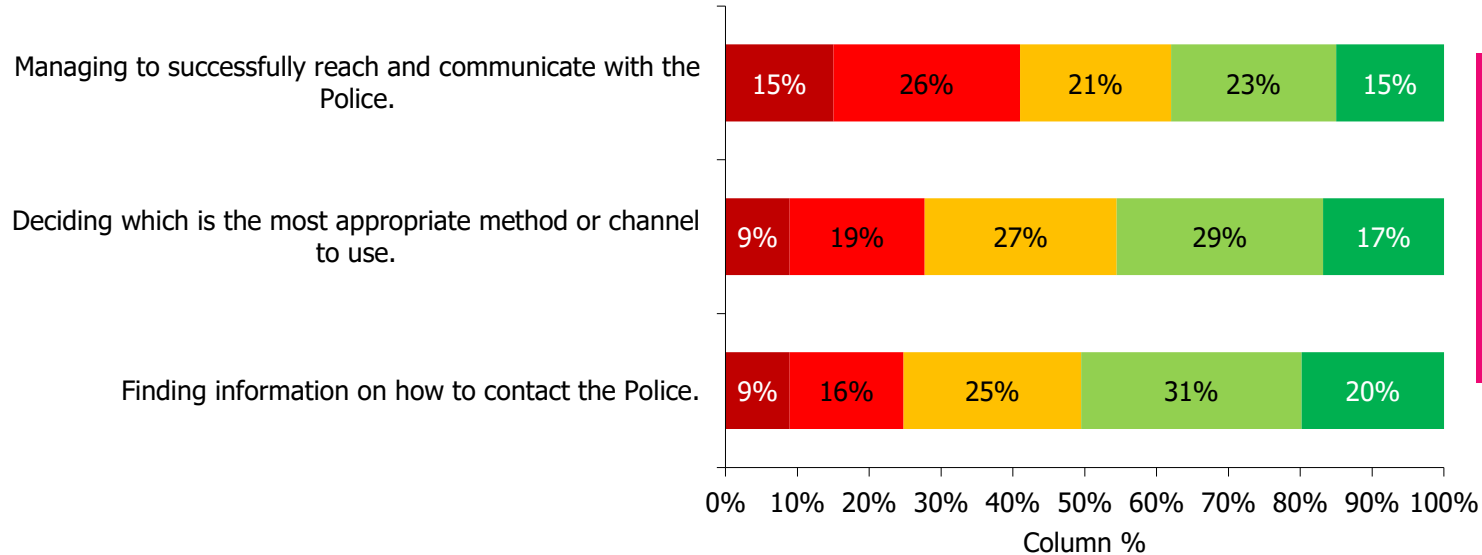
80%+ of residents who live in South or North Kesteven and/or are aged 65+ have NOT reported any crime or incident within the last 12 months.

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Reporting | More residents (41%) find it Difficult/Very Difficult to successfully reach and communicate with the Police, than find this Easy/Very Easy (38%).

Thinking back to your experience(s) of a reporting a crime or incident to Lincolnshire Police, please indicate how easy or difficult you found it to do each of things listed below.

■ Very Difficult ■ Difficult ■ Neither Easy Nor Difficult ■ Easy ■ Very Easy



28% of residents admit that they find it Difficult or Very Difficult to decide which is the most appropriate method or channel to use, when reporting a crime or incident.

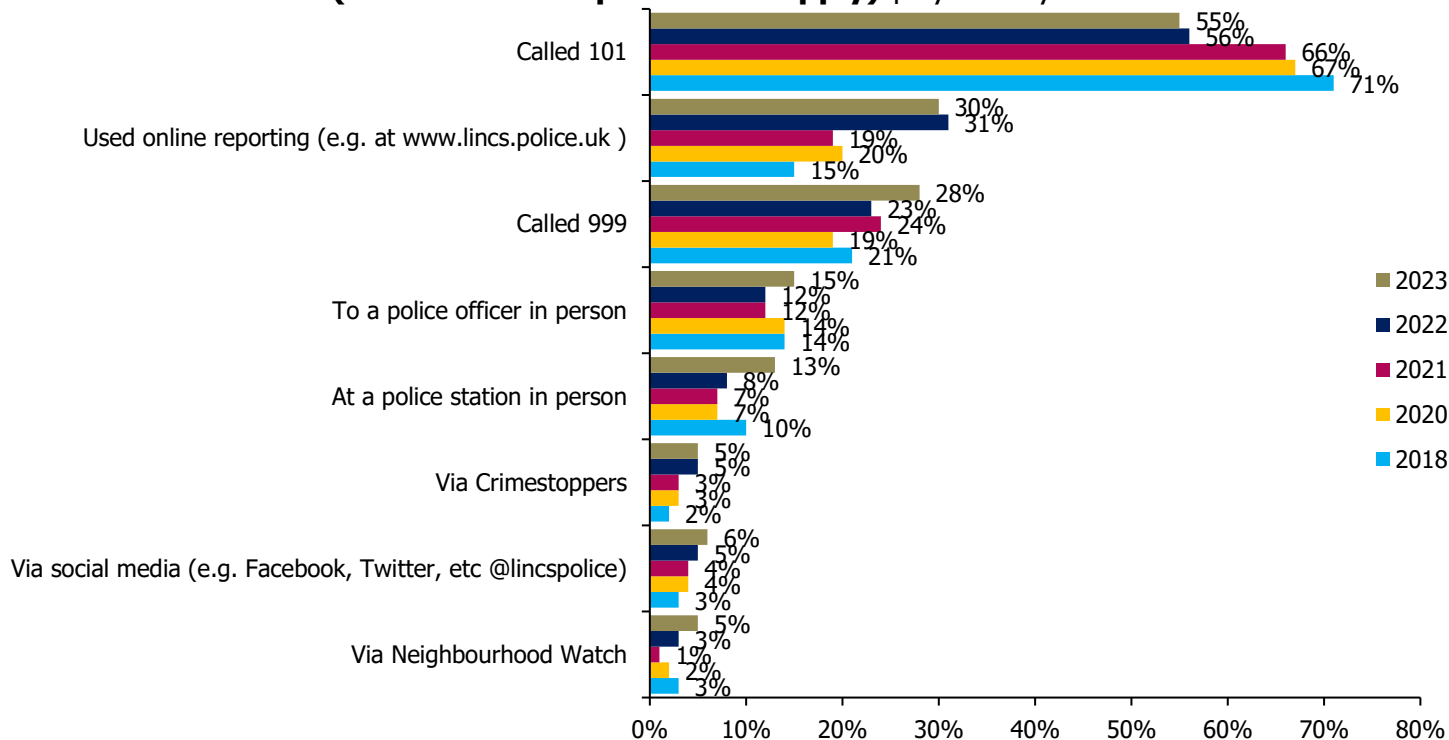
Base: Finding information on how to contact the Police. (n=600), Deciding which is the most appropriate method or channel to use. (n=600), Managing to successfully reach and communicate with the Police. (n=600), Sample Size = 600

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

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Reporting | Use of the two leading channels to report ('Calling 101' 55% and 'Online reporting' 30%) fell very slightly YOY, as claimed use of all other channels bar Crimestoppers increased.

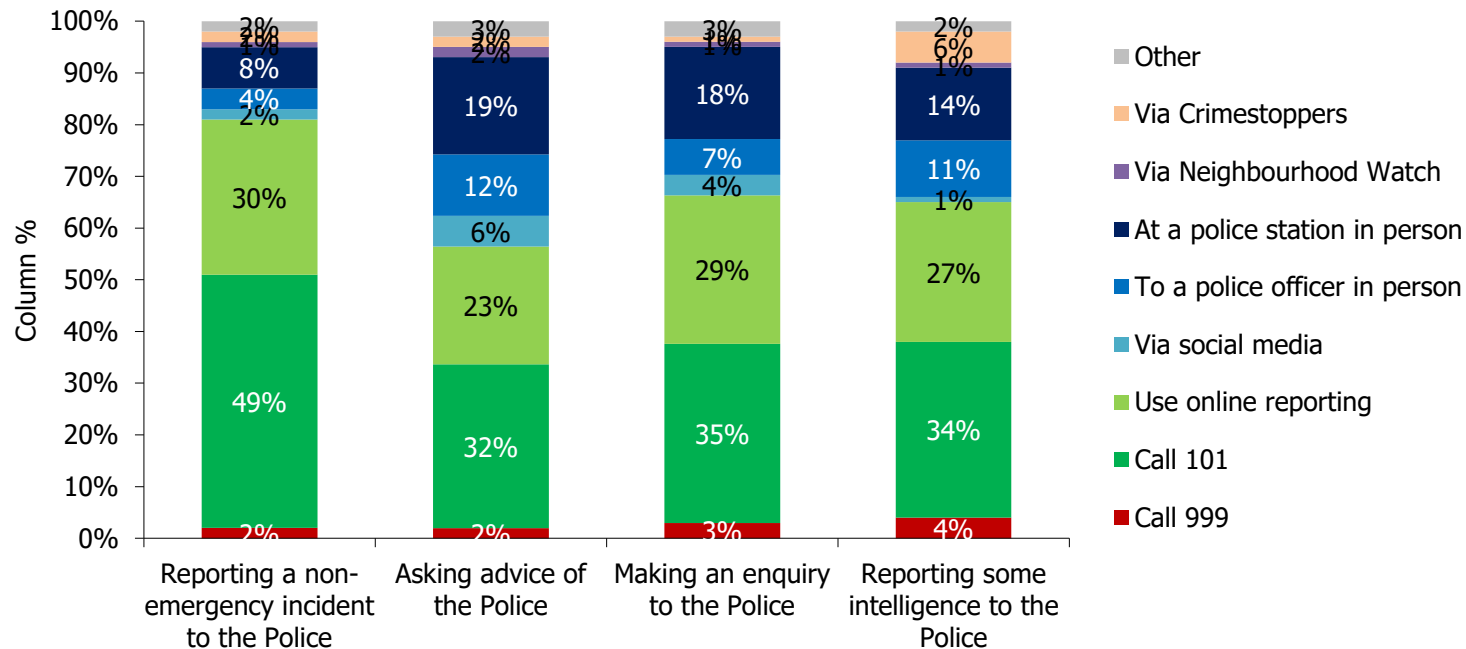
**How did you report the crime(s) or incident(s) to Lincolnshire Police?
(Please tick all options that apply) | By Survey Year**



Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Channel preferences | Calling 101 is the most widely preferred channel for each of the reasons for contacting researched, but online reporting is a close second for enquiries and intelligence.

In the future, which method would you prefer to use to contact the Lincolnshire Police in each of the circumstances detailed below. (Please select one option per row)

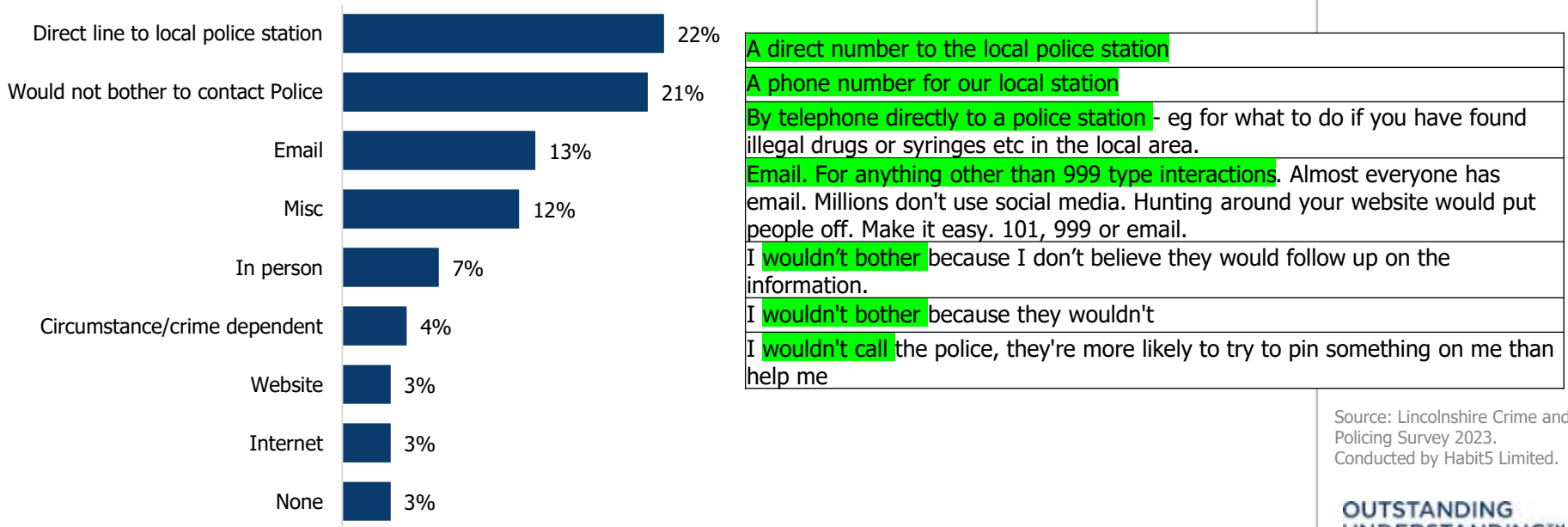


Base: Reporting a non-emergency incident to the Police (n=2,491), Asking advice of the Police (n=2,491), Making an enquiry to the Police (n=2,491), Reporting some intelligence to the Police (n=2,491), Sample Size = 2,491

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Channel preferences | Among the small minority favouring another channel a direct line to the local police station (22%) or email (13%) are the two most widely referenced alternatives that they would rather use.

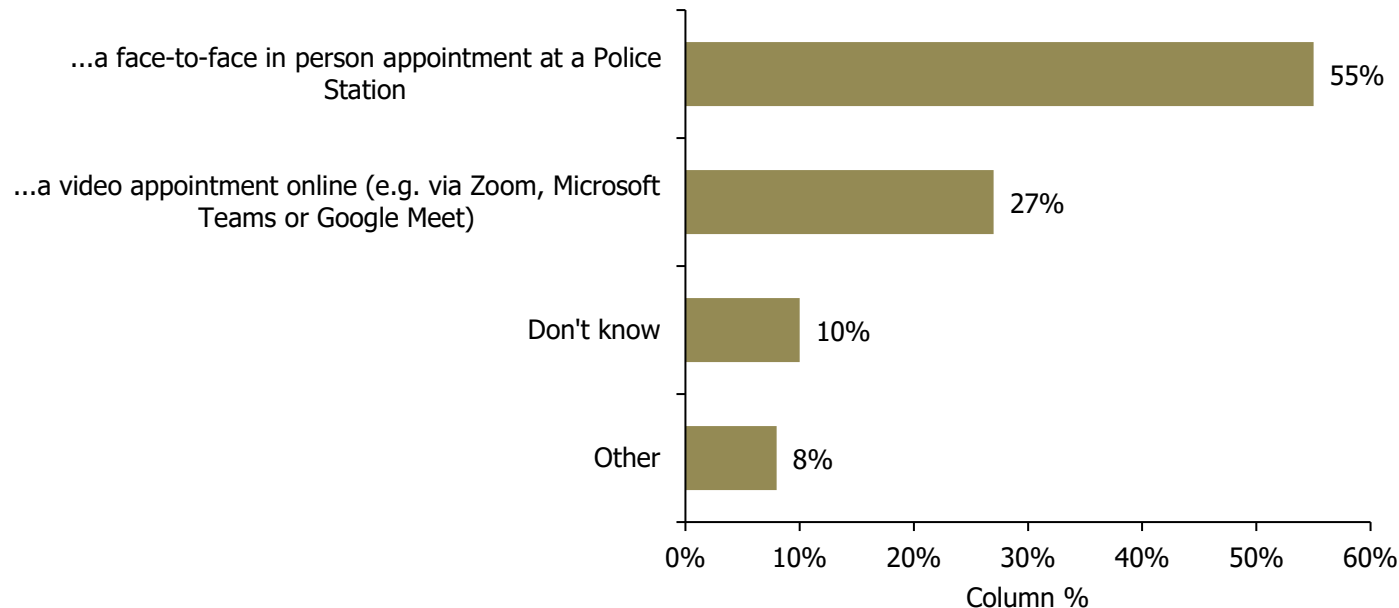
At the previous question you indicated that you would prefer to use another means to contact Lincolnshire Police. What other channel, media or method would you like to use and in what circumstances?



Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

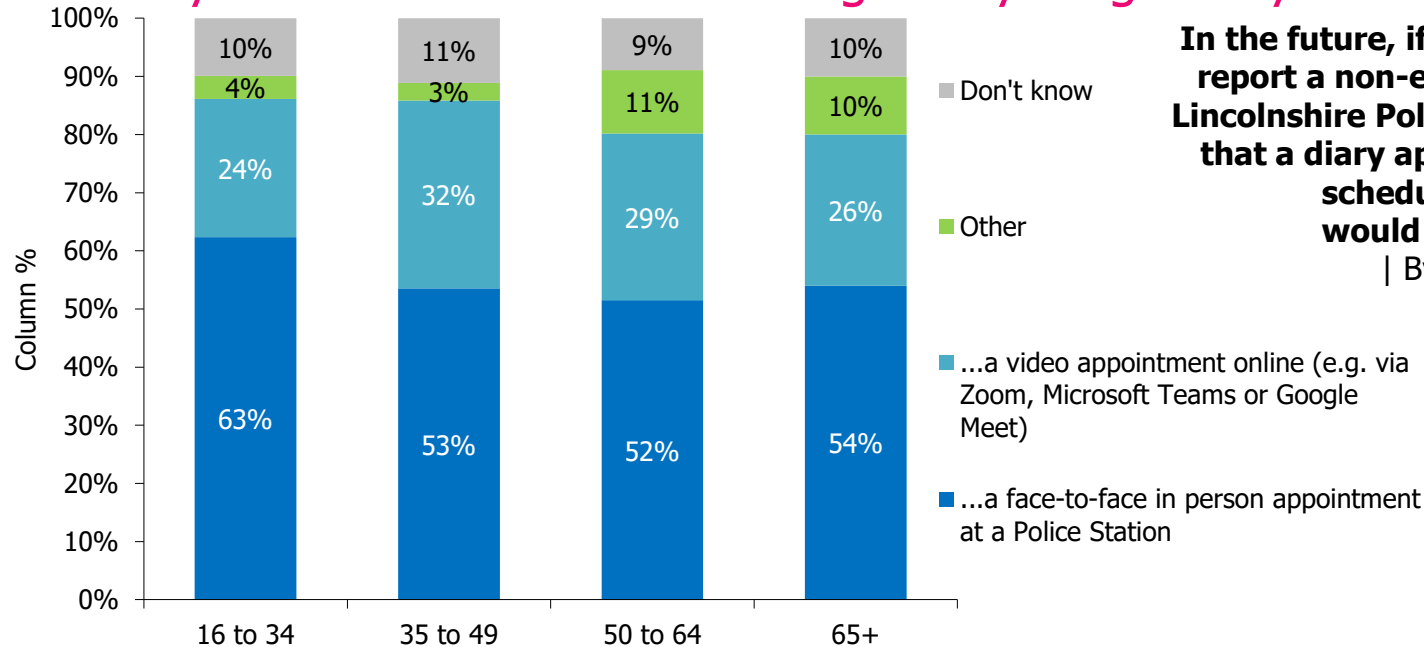
Appointments | Whilst the majority (55%) of residents would prefer a face-to-face appointment at a Police Station, over a quarter (27%) favour a virtual appointment online.

In the future, if you did have cause to report a non-emergency incident to Lincolnshire Police and they concluded that a diary appointment should be scheduled with you, would you prefer...?



Base: Other (n=191), Don't know (n=247), ...a video appointment online (e.g. via Zoom, Microsoft Teams or Google Meet) (n=685), ...a face-to-face in person appointment at a Police Station (n=1,368)

Appointments | Somewhat counter-intuitively 16-34s most widely favour a 'face-to-face' in person appointment (63%), with preference for a video appointment peaking among 35-49s at 32%, who are the most likely to be in full time work and may have commitments relating to a young family.



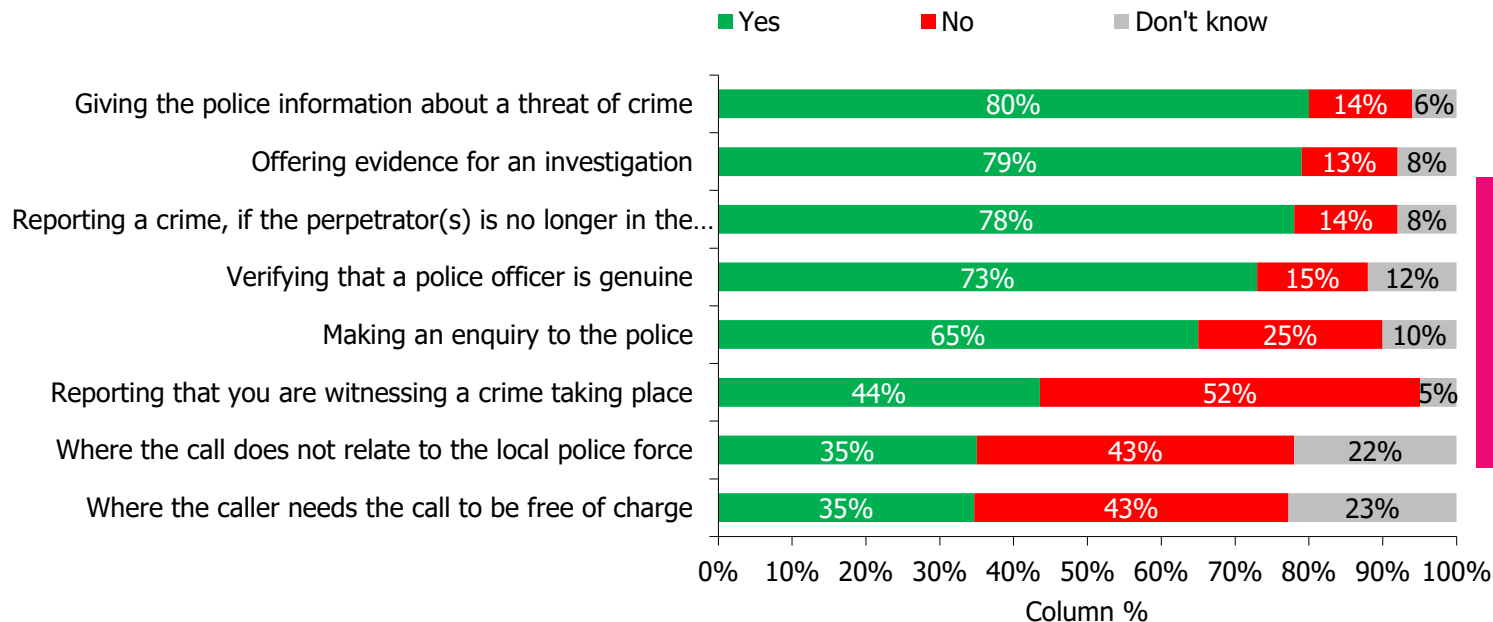
In the future, if you did have cause to report a non-emergency incident to Lincolnshire Police and they concluded that a diary appointment should be scheduled with you, would you prefer...?
| By Age Band

Perceptions of 101



Reasons for calling | Over three-quarters of residents, regard passing on information about a threat of crime, offering evidence to an investigation and/or reporting a crime that has already been committed, as appropriate reasons to call 101.

Please indicate whether or not you regard each of the reasons listed below to be an appropriate reason for calling the 101 number.



Perhaps surprisingly, 44% of residents regard calling 101 as appropriate, even where they are witnessing a crime taking place.

Base: Reporting a crime, if the perpetrator(s) is no longer in the area (n=2,491), Offering evidence for an investigation (n=2,491), Giving the police information about a threat of crime (n=2,491), Making an enquiry to the police (n=2,491), Verifying that a police officer is genuine (n=2,491), Where the caller needs the call to be free of charge (n=2,491), Where the call does not relate to the local police force (n=2,491), Reporting that you are witnessing a crime taking place (n=2,491), Sample Size = 2,491

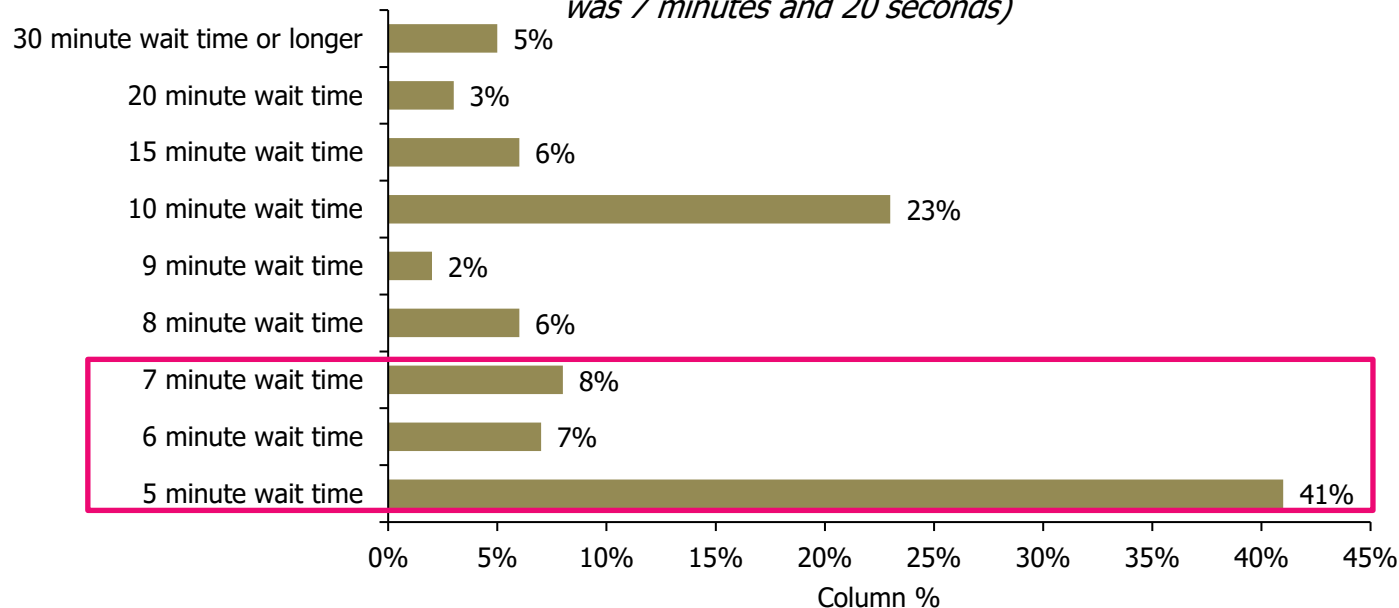
Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

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Wait times | The average wait time of 7 mins and 20 secs, is potentially discouraging 56% of residents from using this channel to report a crime or incident.

If you needed to call 101 in the future, what wait time for your call to be answered, would discourage you from ever using this method of reporting a crime or incident again?

(NB The average wait time before 101 calls were answered, between September 2022 and August 2023, was 7 minutes and 20 seconds)



Base: 5 minute wait time (n=1,412), 6 minute wait time (n=226), 7 minute wait time (n=262), 8 minute wait time (n=195), 9 minute wait time (n=60), 10 minute wait time (n=777), 15 minute wait time (n=206), 20 minute wait time (n=114), 30 minute wait time or longer (n=157), Sample Size = 3,409

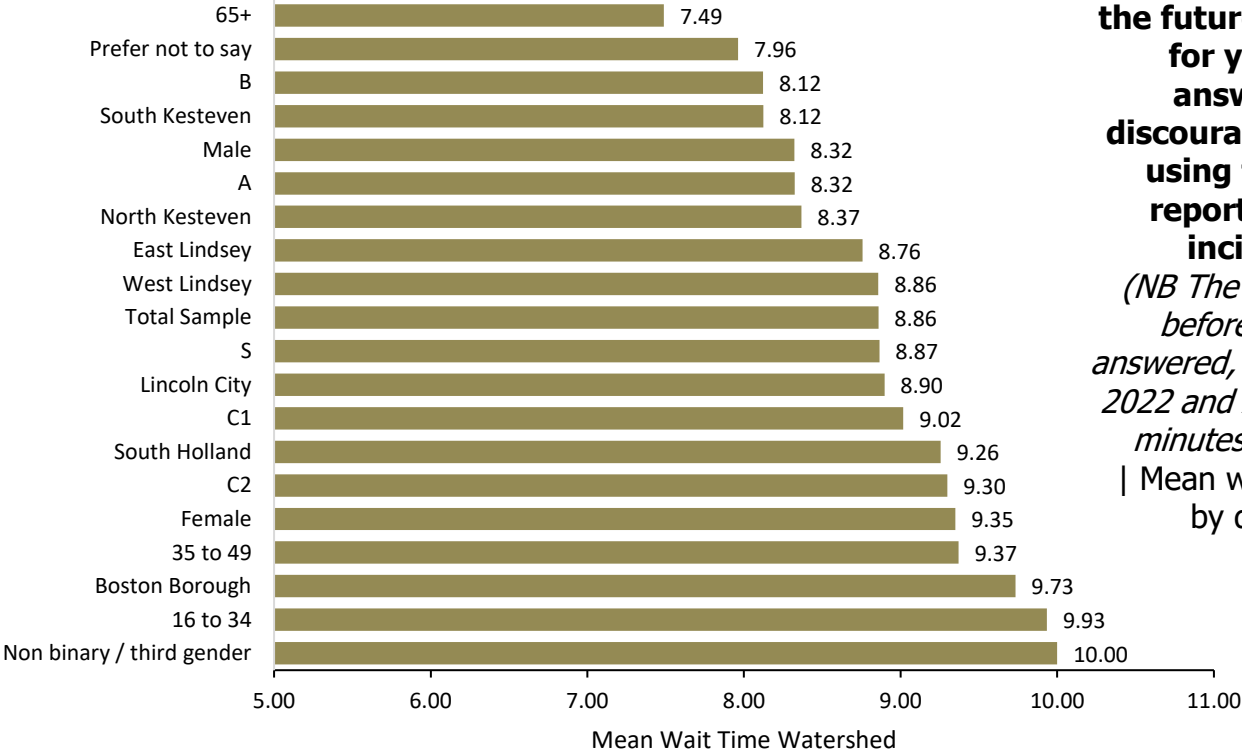
Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Wait times | Residents who are 65+, AB, Male and/or live in North or South Kesteven have the lowest tolerance of extended wait times.

If you needed to call 101 in the future, what wait time for your call to be answered, would discourage you from ever using this method of reporting a crime or incident again?

(NB The average wait time before 101 calls were answered, between September 2022 and August 2023, was 7 minutes and 20 seconds)

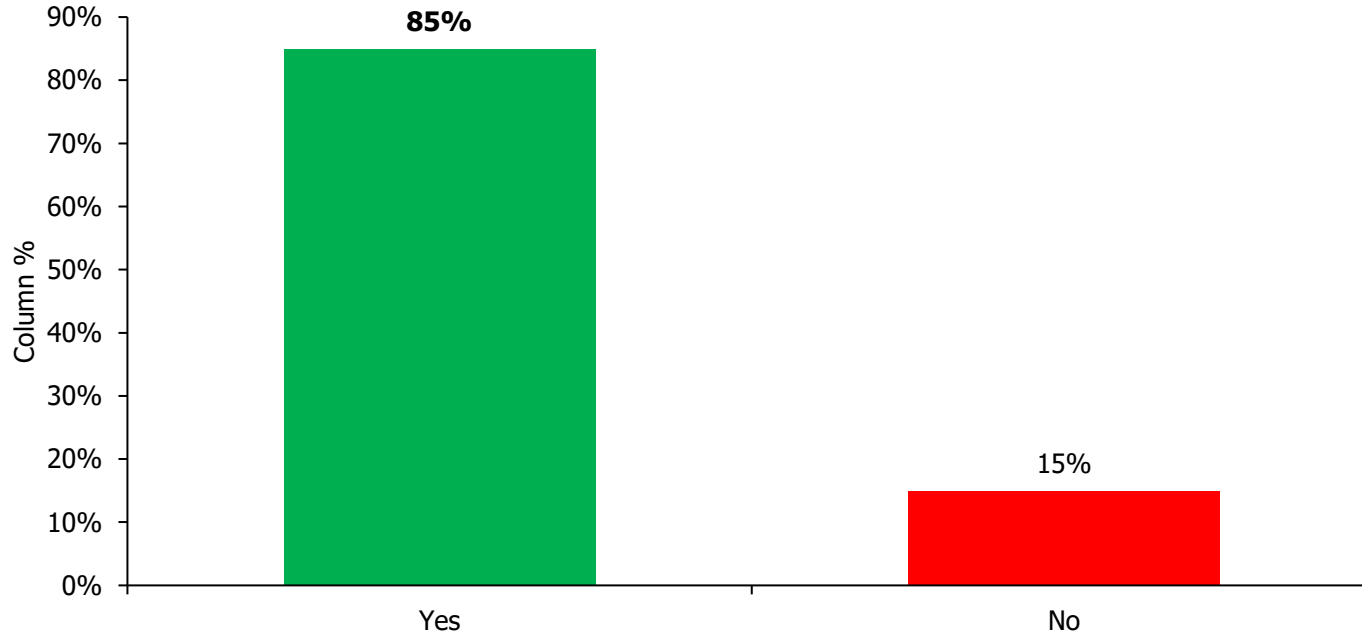
| Mean wait time watershed by demographics



Base: 5 minute wait time (n=1,412), 6 minute wait time (n=226), 7 minute wait time (n=262), 8 minute wait time (n=195), 9 minute wait time (n=60), 10 minute wait time (n=777), 15 minute wait time (n=206), 20 minute wait time (n=114), 30 minute wait time or longer (n=157), Sample Size = 3,409

Wait times | 85% of the participants who are discouraged by a wait time of less than 8 minutes, believe that the speed with which 101 calls are answered should be prioritised.

Do you believe that the speed with which 101 calls to the Police are answered should be prioritised?



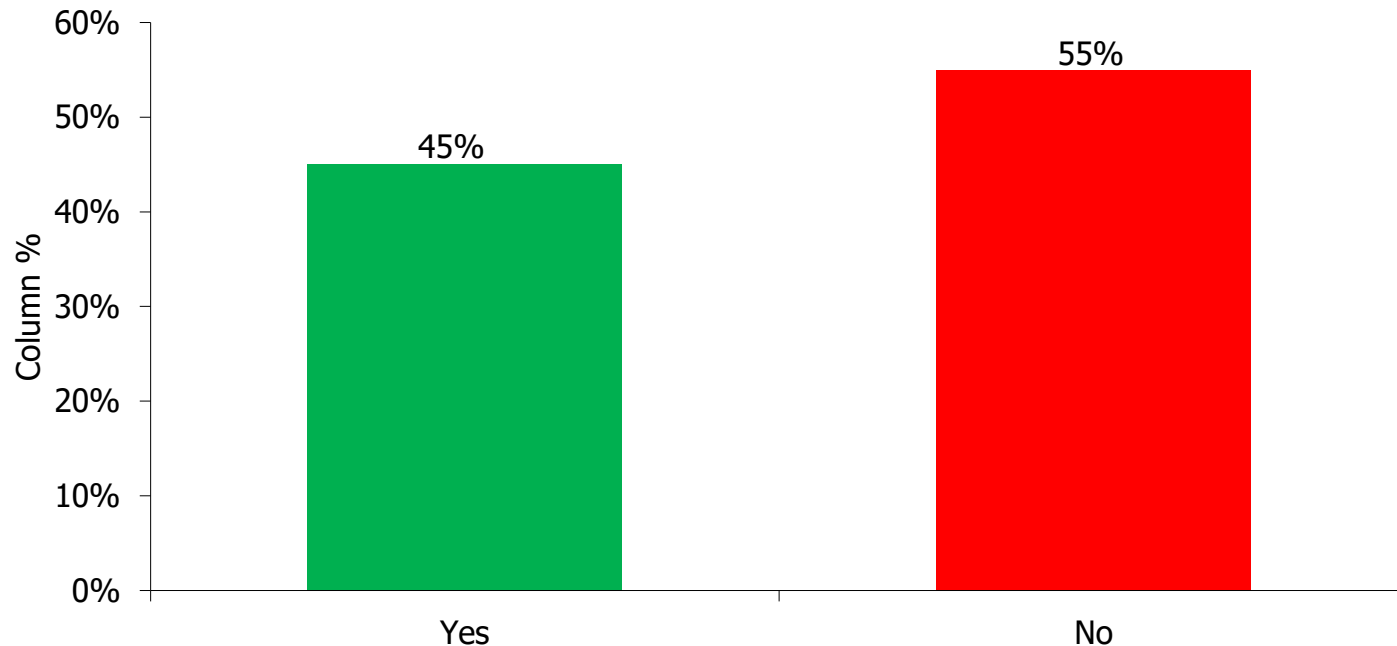
Base: Yes (n=1,255), No (n=217), Sample Size = 1,472

NB This question was only presented to the participants who indicated that a wait time of less than 8 minutes would discourage them from using the 101 number to report a crime or incident.

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Wait times | However, fewer than half (45%) of the participants who would prioritise the speed 101 calls are answered, stay firm in this belief, if it meant reductions in the resourcing of other policing activities.

Would you prioritise the speed with which 101 calls to the Police are answered, even if this meant reductions in the resourcing of other policing activities undertaken by the Force?



Base: Yes (n=559), No (n=691), Sample Size = 1,250

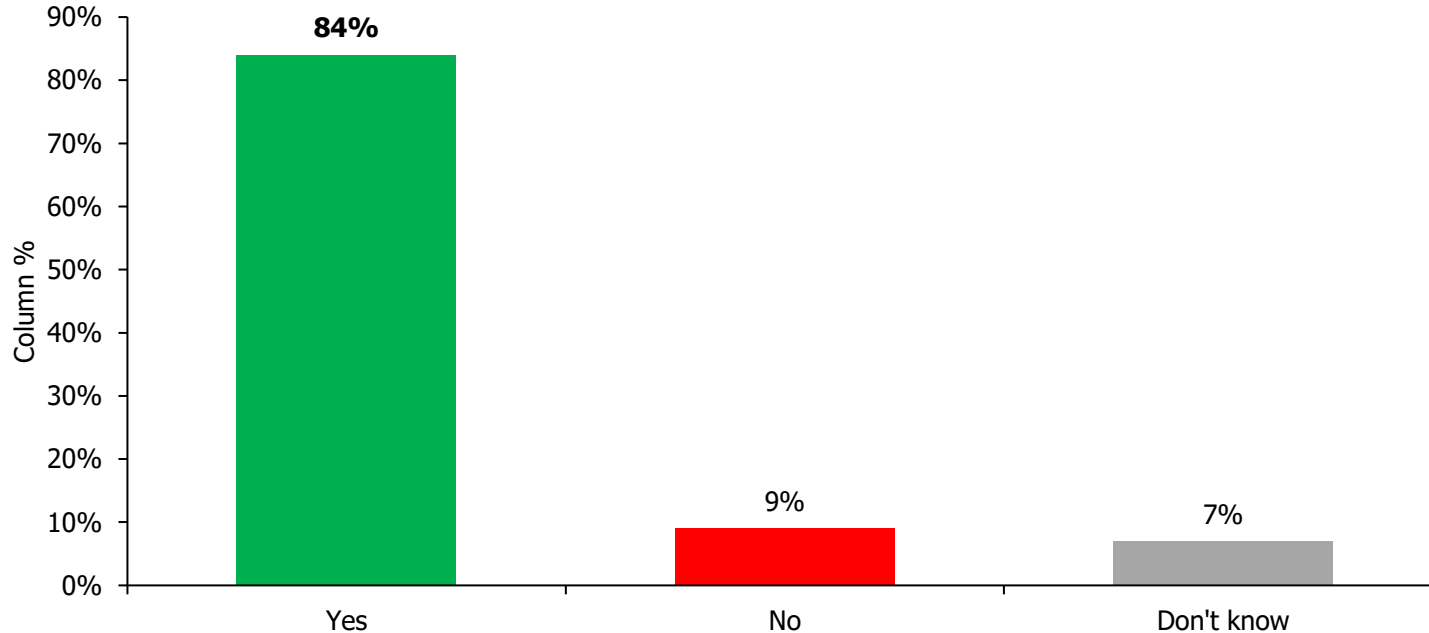
The results here indicate that around 16% of the total adult resident population, believe that the speed 101 calls are answered should be prioritised, even if it means reductions in resourcing other policing activities.

ANPR



ANPR | 84% of residents support the increased use of ANPR, with just 9% withholding support.

Lincolnshire Police currently use ANPR (Automatic Number Plate Recognition) technology to help detect, deter and disrupt criminal activity across the county.
Would you support increased use of ANPR?



Base: Yes (n=2,093), No (n=224), Don't know (n=174), Sample Size = 2,491

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Uses of CCTV

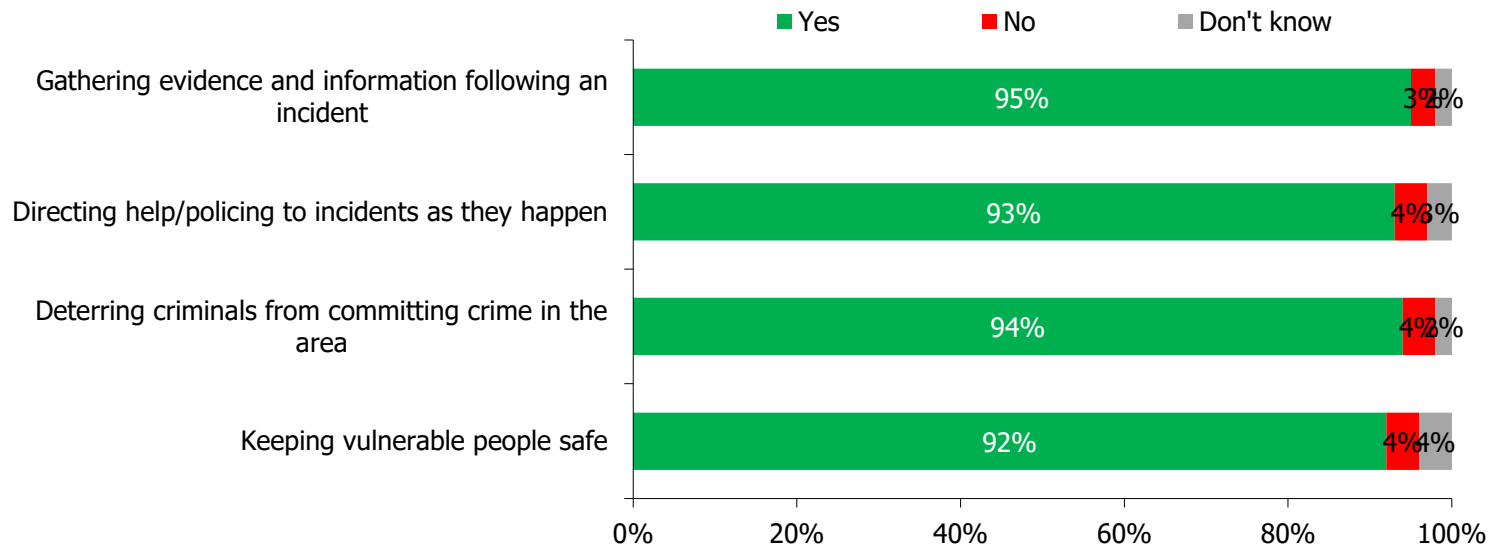


Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

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Uses of CCTV | Over 90% of residents support each of the uses of CCTV researched, peaking at 95% for 'Gathering evidence and information following an incident'.

Please indicate whether or not you would support the use of CCTV, for each of the following reasons listed below.

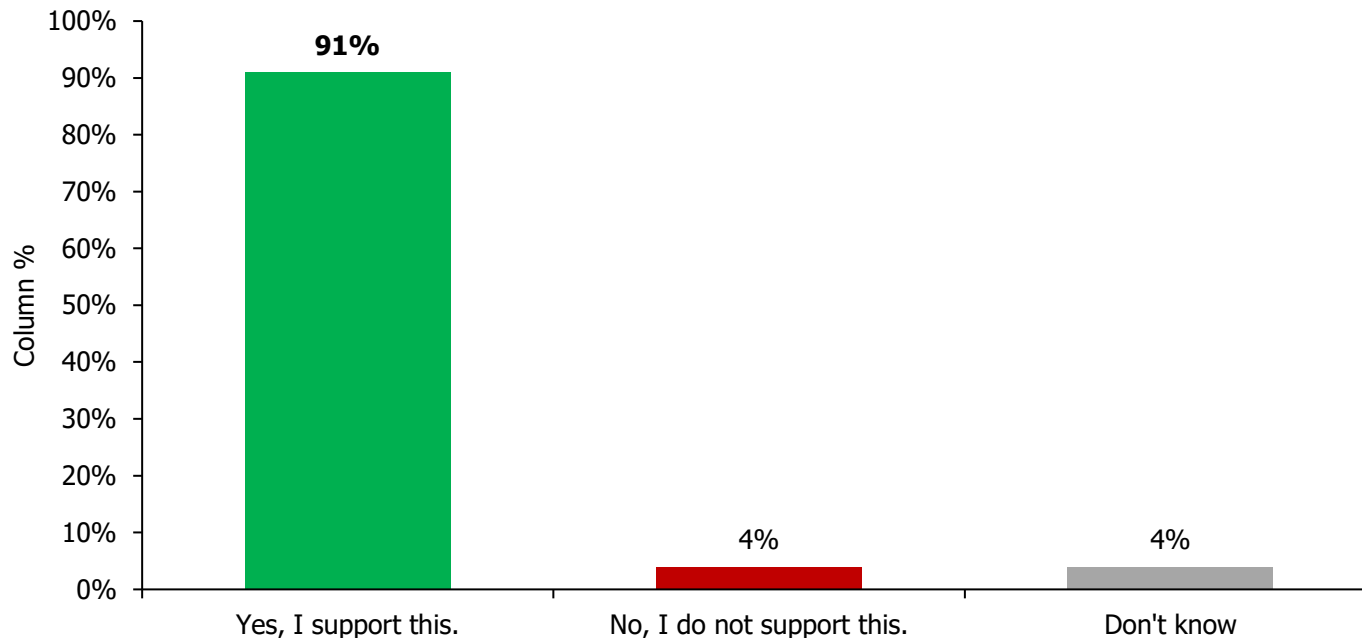


Base: Keeping vulnerable people safe (n=2,491), Deterring criminals from committing crime in the area (n=2,491), Directing help/policing to incidents as they happen (n=2,491), Gathering evidence and information following an incident (n=2,491), Sample Size = 2,491

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Improved CCTV | Similarly, 91% of residents support the use of improved CCTV, with just 4% declining to support this.

Please indicate whether or not you support the use of improved CCTV, that has the ability to identify clothing and speed up significantly, the time spent searching by the officers involved.

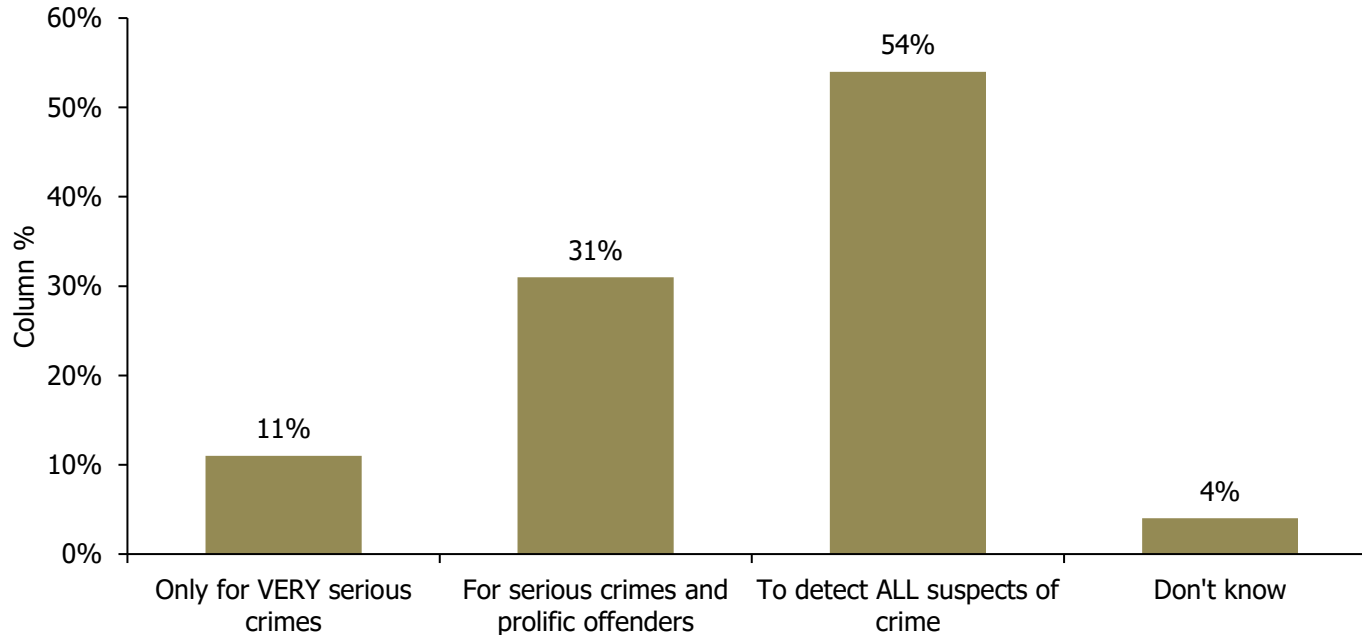


Base: Yes, I support this. (n=2,273), No, I do not support this. (n=112), Don't know (n=106), Sample Size = 2,491

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Facial recognition | A majority (54%) of residents' favour using proven facial recognition technology 'To detect ALL suspects of crime'.

Which of the options below best reflects your opinion on how the controlled use of proven facial recognition technology to identify suspects of crimes should be implemented?

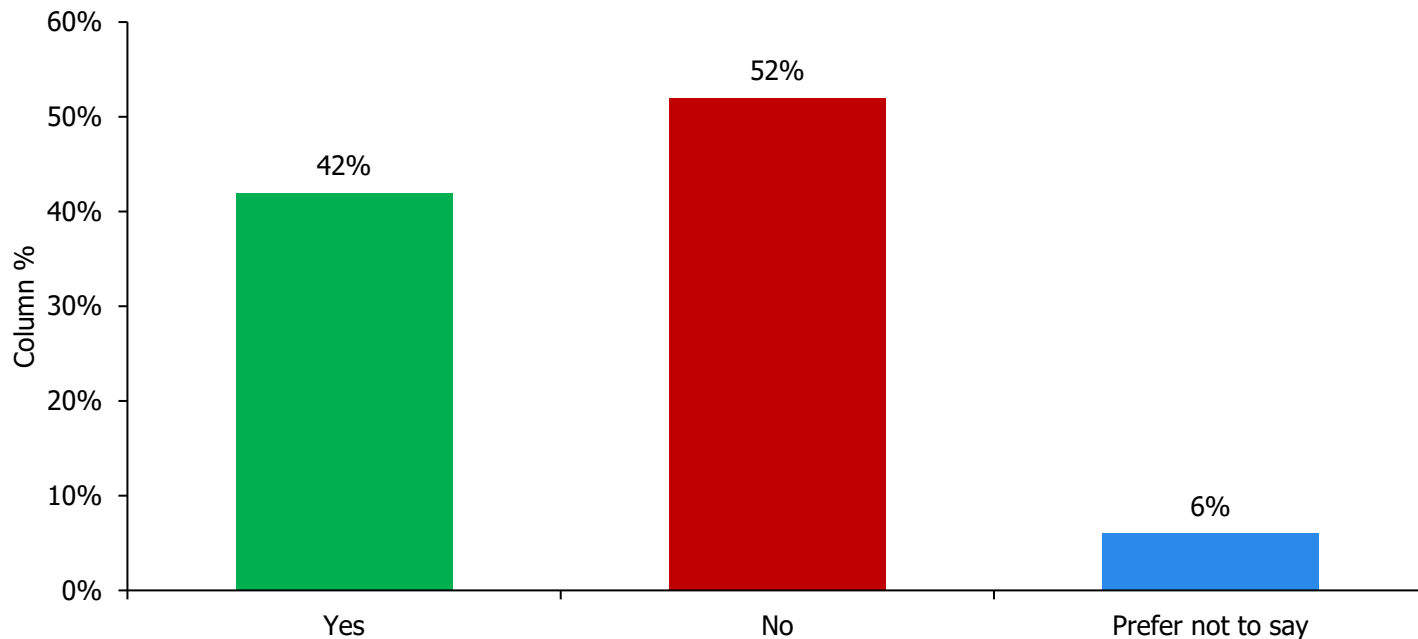


Base: Only for VERY serious crimes (n=280), For serious crimes and prolific offenders (n=760), To detect ALL suspects of crime (n=1,356), Don't know (n=95), Sample Size = 2,491

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

CCTV at home | 42% of residents indicated that they had external CCTV and/or a video doorbell at their home.

Do you have external CCTV and/or a video doorbell (e.g. Ring™) at your home?

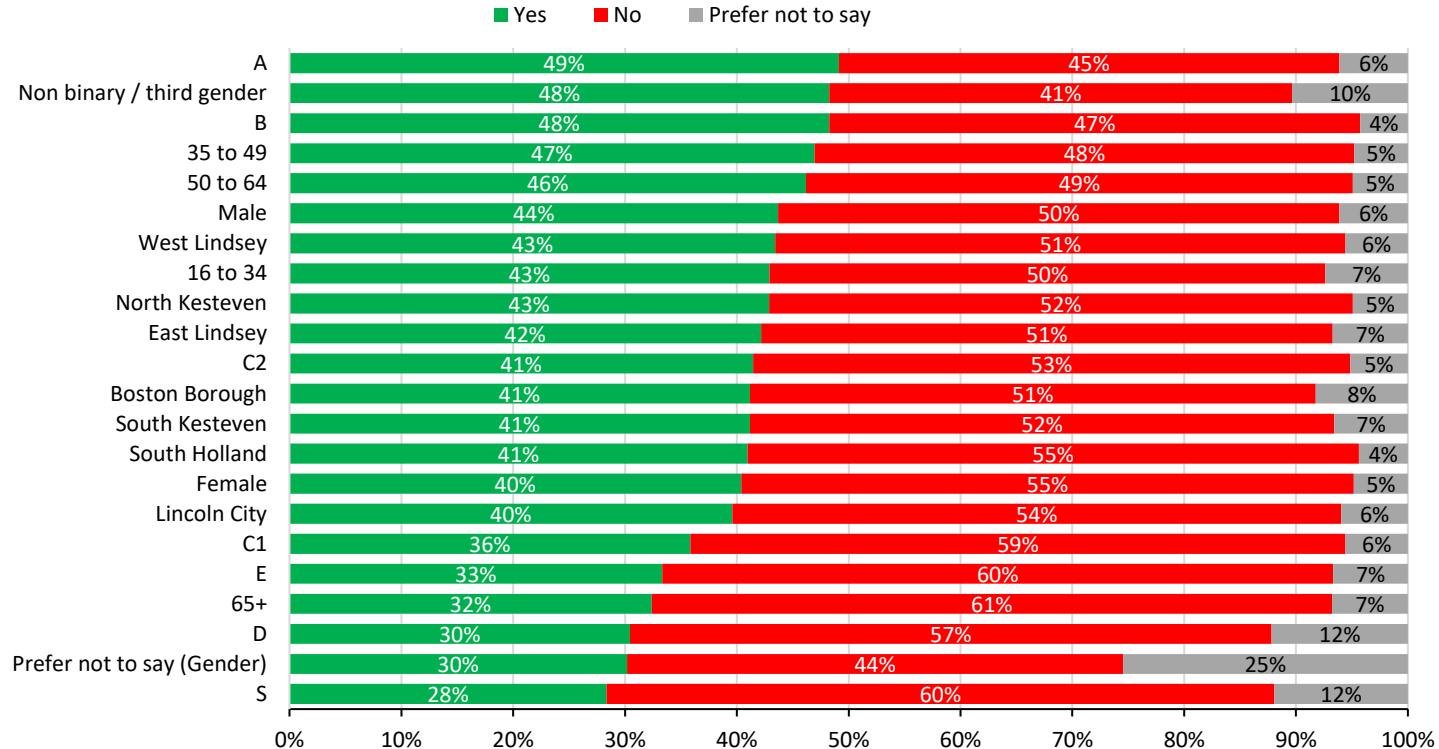


Base: Yes (n=1,429), No (n=1,792), Prefer not to say (n=210), Sample Size = 3,431

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

CCTV at home | Nearly half of the residents falling in the upscale SEGs A (49%) and B (48%) indicated that they have CCTV and/or a video doorbell at their home.

Do you have external CCTV and/or a video doorbell (e.g. Ring™) at your home?



Base: Yes (n=1,429), No (n=1,792), Prefer not to say (n=210), Sample Size = 3,431

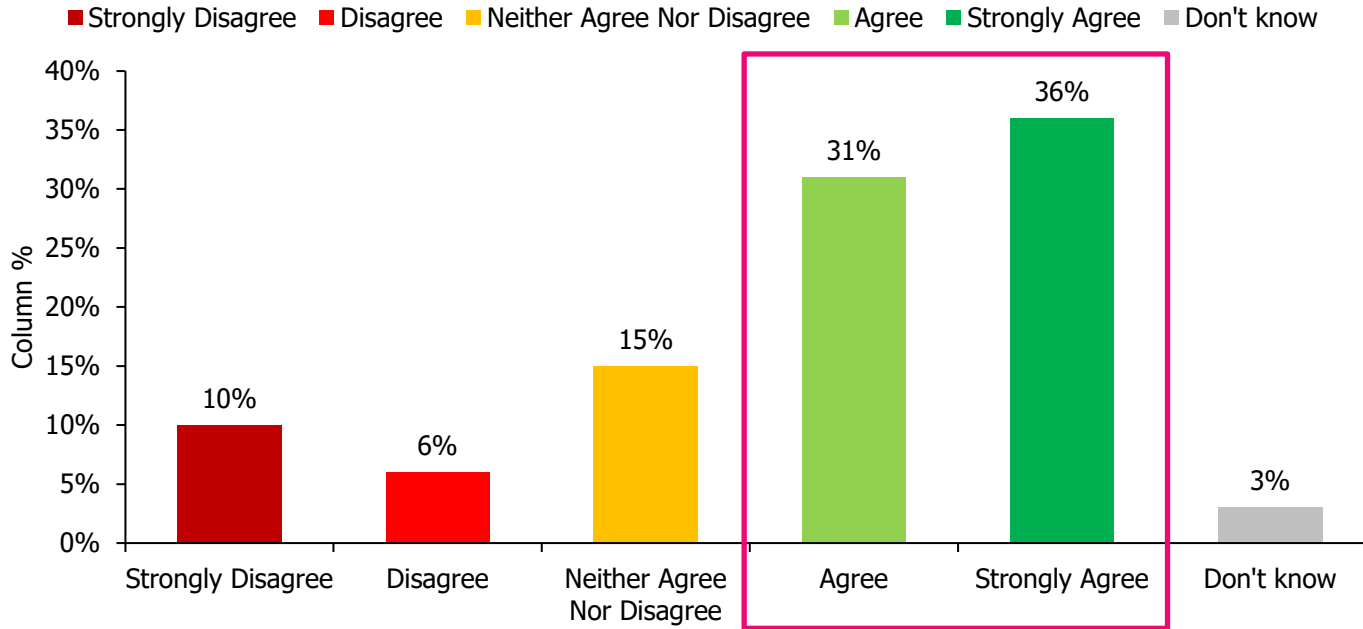
Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Prioritising warranted uniformed police officers



Warranted officers | Over two thirds (67%) of residents endorse the decision to prioritise the number of warranted uniformed officers involved in neighbourhood policing.

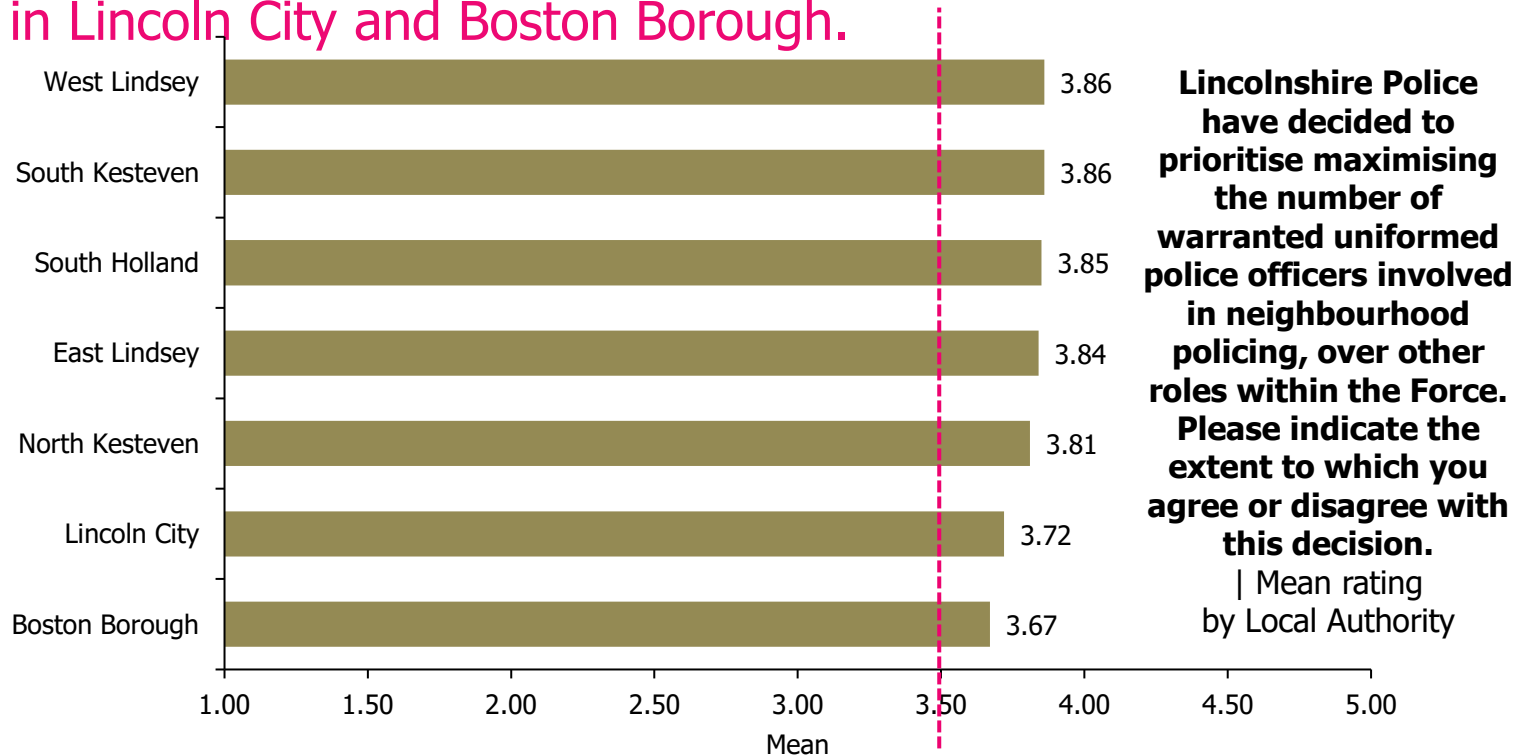
Lincolnshire Police have decided to prioritise maximising the number of warranted uniformed police officers involved in neighbourhood policing, over other roles within the Force. Please indicate the extent to which you agree or disagree with this decision.



Base: Strongly Disagree (n=239), Disagree (n=138), Neither Agree Nor Disagree (n=373), Agree (n=776), Strongly Agree (n=902), Don't know (n=63), Sample Size = 2,491

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

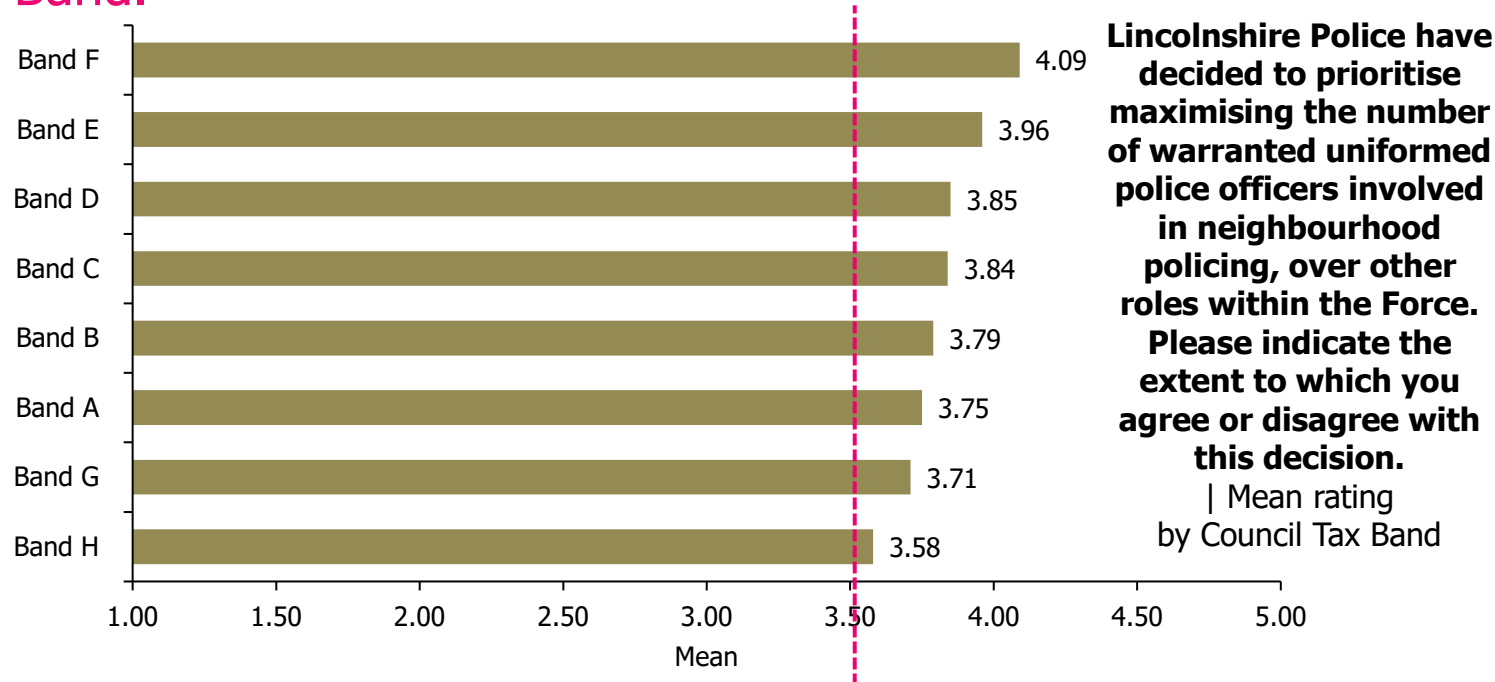
Warranted officers | There is net agreement (>3.50 mean) for prioritising warranted uniformed officers in neighbourhood policing across every Local Authority, albeit slightly weaker in Lincoln City and Boston Borough.



Base: Boston Borough (n=194), Lincoln City (n=359), North Kesteven (n=417), East Lindsey (n=540), South Holland (n=229), South Kesteven (n=342), West Lindsey (n=347), Sample Size = 2,428

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Warranted officers | Similarly, there is net agreement (>3.50 mean) for prioritising warranted uniformed officers in neighbourhood policing among residents in every Council Tax Band.



Base: Band A (approx. £1,375 per year or between £111 & £117 per month) (n=497), Band B (approx. £1,604 per year or between £130 & £136 per month) (n=380), Band C (approx. £1,834 per year or between £149 & £156 per month) (n=471), Band D (approx. £2,063 per year or between £167 & £175 per month) (n=461), Band E (approx. £2,522 per year or between £205 & £214 per month) (n=223), Band F (approx. £2,980 per year or between £242 & £254 per month) (n=93), Band G (approx. £3,439 per year or between £280 & £293 per month) (n=38), Band H (approx. £4,127 per year or between £336 & £352 per month) (n=24), Sample Size = 2,187

*NB Care Bands G & H have a small base and are consequently more volatile.

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Information preferences

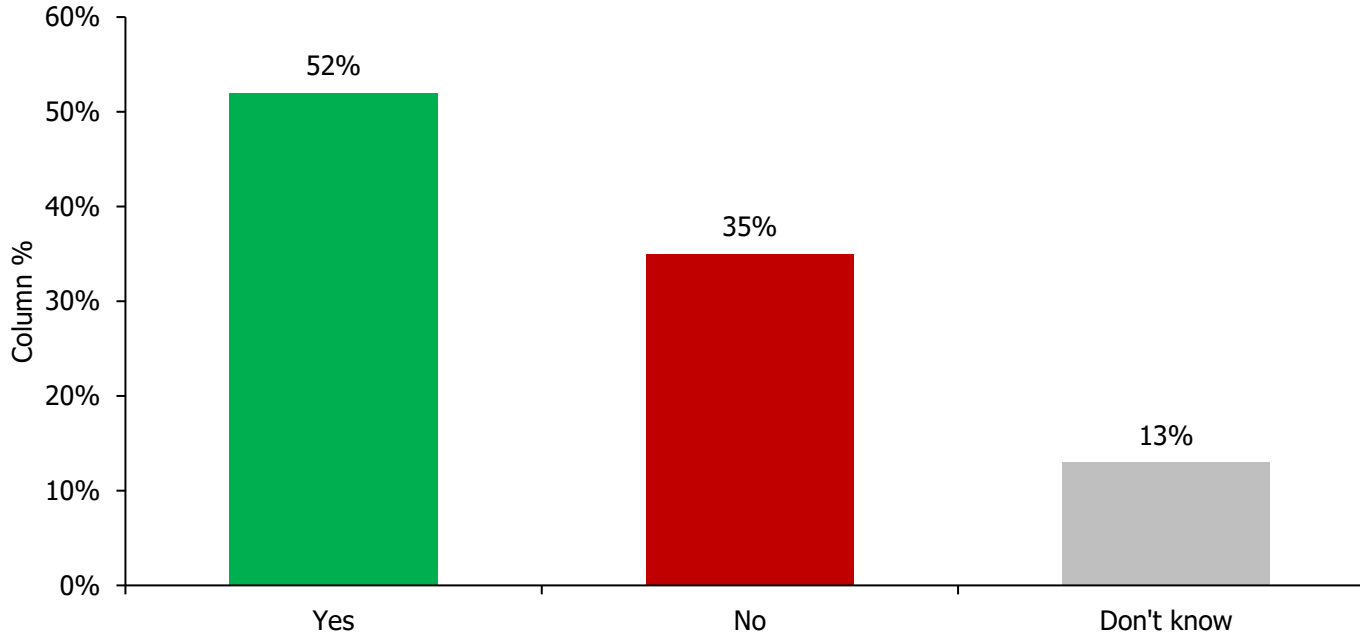


Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

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Receptiveness to information | Just over half (52%) of the participants would like to see or receive more information from Lincolnshire Police in the future.

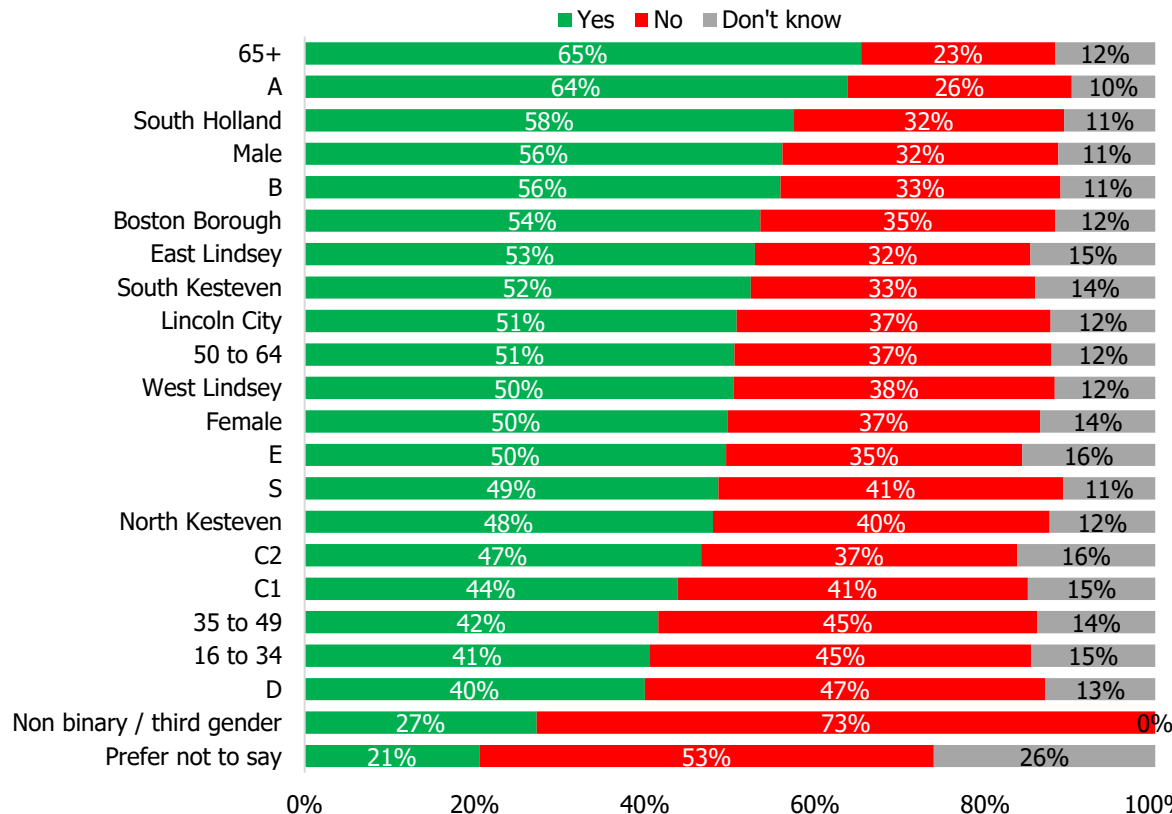
Would you like to see or receive more information from Lincolnshire Police in the future?



Base: Yes (n=1,291), No (n=880), Don't know (n=320), Sample Size = 2,491

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Receptiveness to information | Residents who are 65+, AB, Male and/or resident in South Holland, are the most widely receptive to more information Lincolnshire Police.



Would you like to see or receive more information from Lincolnshire Police in the future?

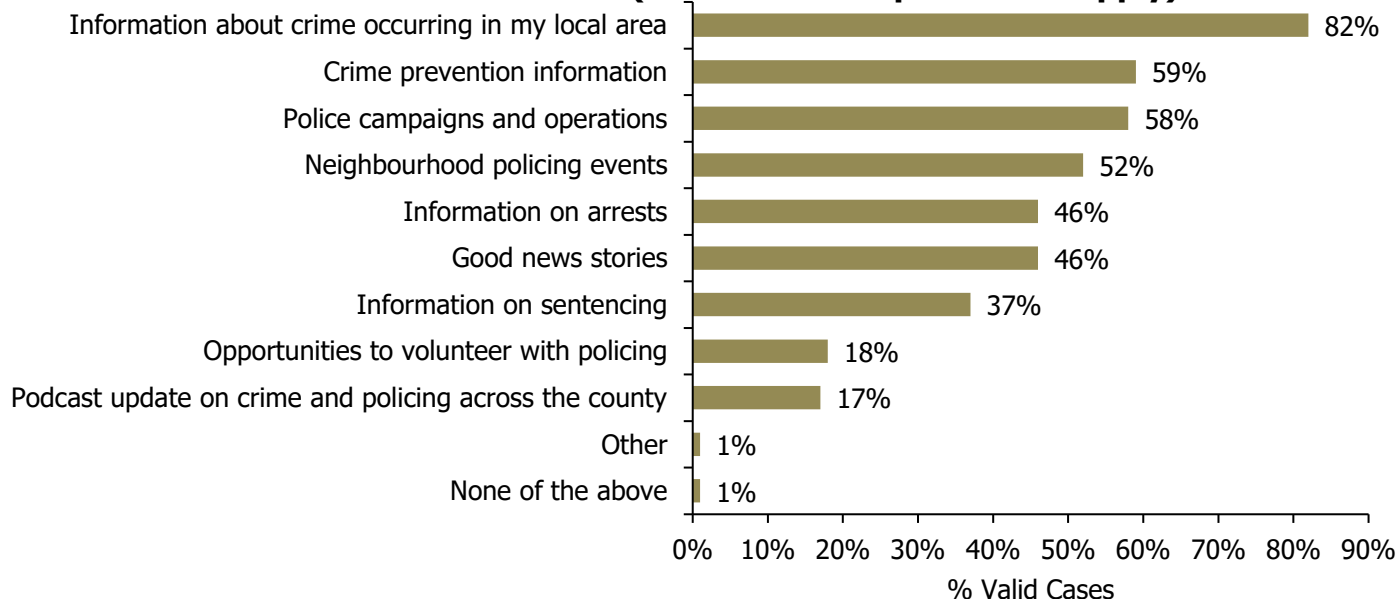
The under 50s and those in SEGs C1, C2 and D, are the sizeable cohorts who are least receptive to receiving more information from Lincolnshire Police.

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

OUTSTANDING UNDERSTANDING™

Demand | Amongst those desiring more information, 82% would like information about crimes occurring in their local area; over half would like information on crime prevention, police campaigns and/or neighbourhood policing events.

Please select from the list below any information that you would like to see or receive from Lincolnshire Police. (Please tick all options that apply)



Base: None of the above (n=18), Other (n=19), Podcast update on crime and policing across the county (n=221), Opportunities to volunteer with policing (n=231), Information on sentencing (n=474), Good news stories (n=598), Information on arrests (n=599), Neighbourhood policing events (n=674), Police campaigns and operations (n=743), Crime prevention information (n=764), Information about crime occurring in my local area (n=1,058), Sample Size = 1,291

NB This question was **only** presented to the participants who indicated that would like to see or receive more information from Lincolnshire Police in the future.

82% in the results here equates to 42% of the participants in the total sample for the Online Survey.

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Scrutiny and complaints

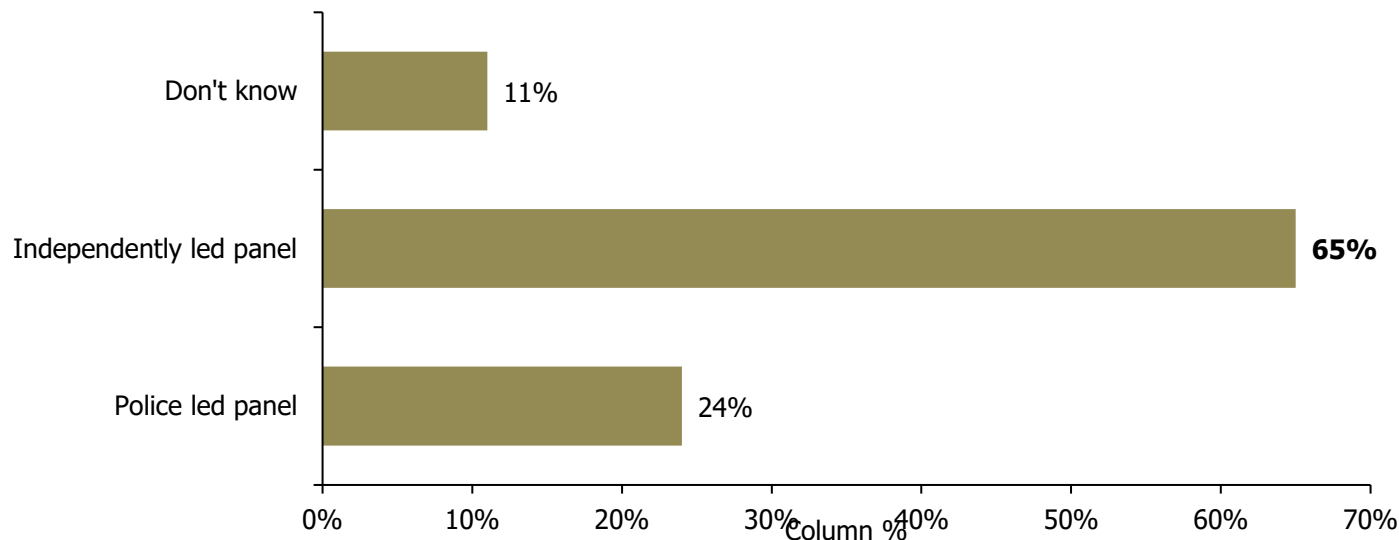


Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

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Scrutiny | Neary two thirds (65%) of residents would have most confidence in independently led CSPs.

Community Scrutiny Panels (CSPs) help hold police officers to account by reviewing individual incidents, where powers have been used or where police have interacted with the public (e.g. following a stop and search, individual being taken into custody or the review of body worn video). Some Police Forces run panels of this type themselves, whilst others are independently led. Which approach would give you most confidence?



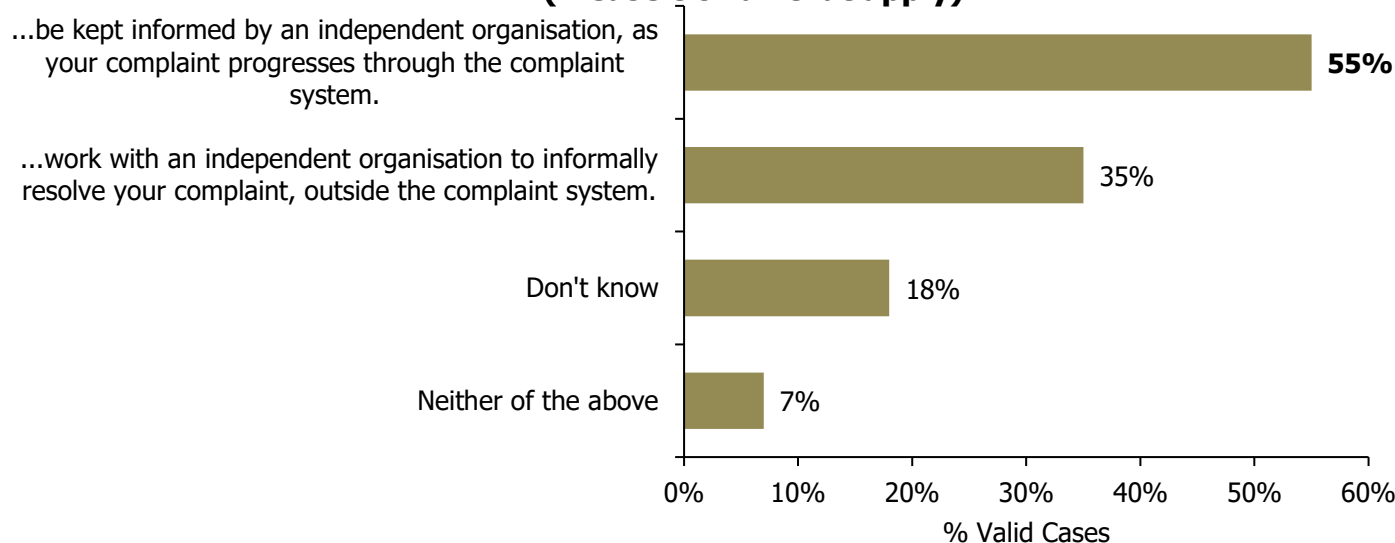
Base: Police led panel (n=586), Independently led panel (n=1,627), Don't know (n=278), Sample Size = 2,491

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Complaints process | 55% of participants see benefit in an independent organisation keeping them informed of progress with their complaint.

Police and Crime Commissioners have responsibility for scrutinising all aspects of the way their Force handles complaints of all kinds. If you found yourself making a complaint to Lincolnshire Police, would you consider it beneficial to be able to...?

(Please tick all that apply)



Base: Neither of the above (n=240), Don't know (n=611), ...work with an independent organisation to informally resolve your complaint, outside the complaint system. (n=1,194), ...be kept informed by an independent organisation, as your complaint progresses through the complaint system. (n=1,868), Sample Size = 3,411

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Priorities for the Safer Together Team

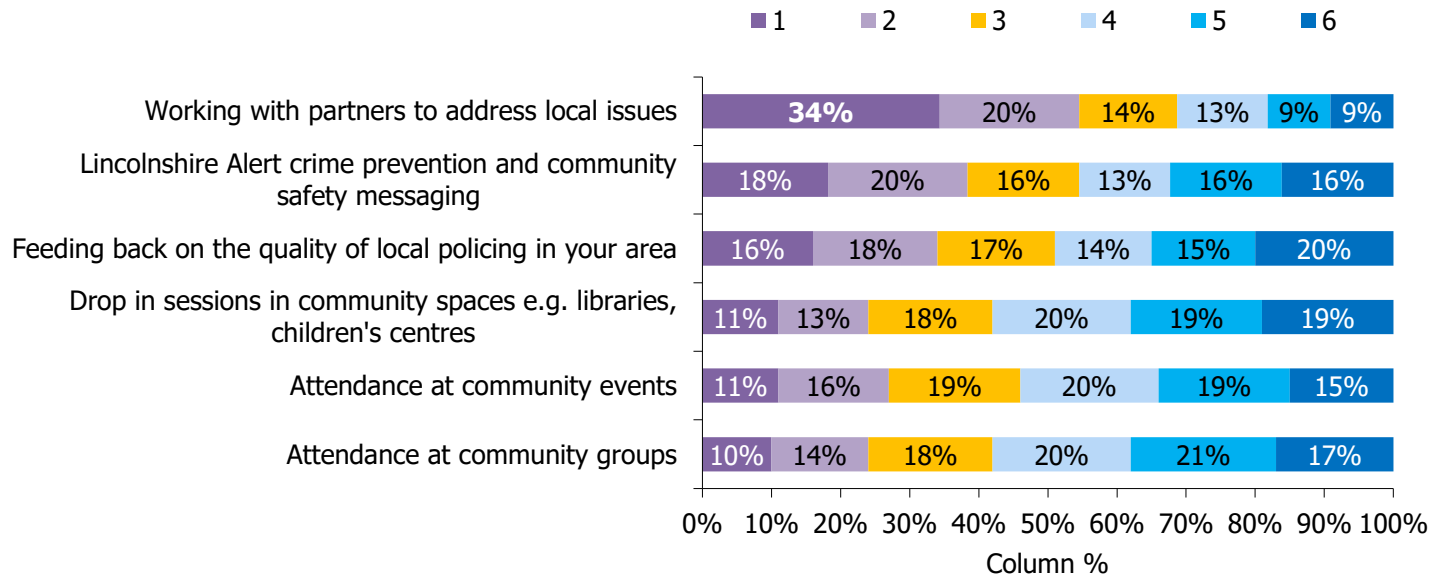


Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Priorities for STT | Over a third (34%) of residents' regard 'Working with partners to address local issues' as top priority.

The Safer Together Team are employed by the Police and Crime Commissioner to understand local issues related to community safety and policing. They work with communities and partners across Lincolnshire to prevent and reduce harm. How do you think their efforts should be prioritised in the future?

(Please use the dropdown menu to provide a rank between 1-6 for each of the options listed below, in order of priority, where a rank of '1' is the most important and a rank of '6' is the least important).



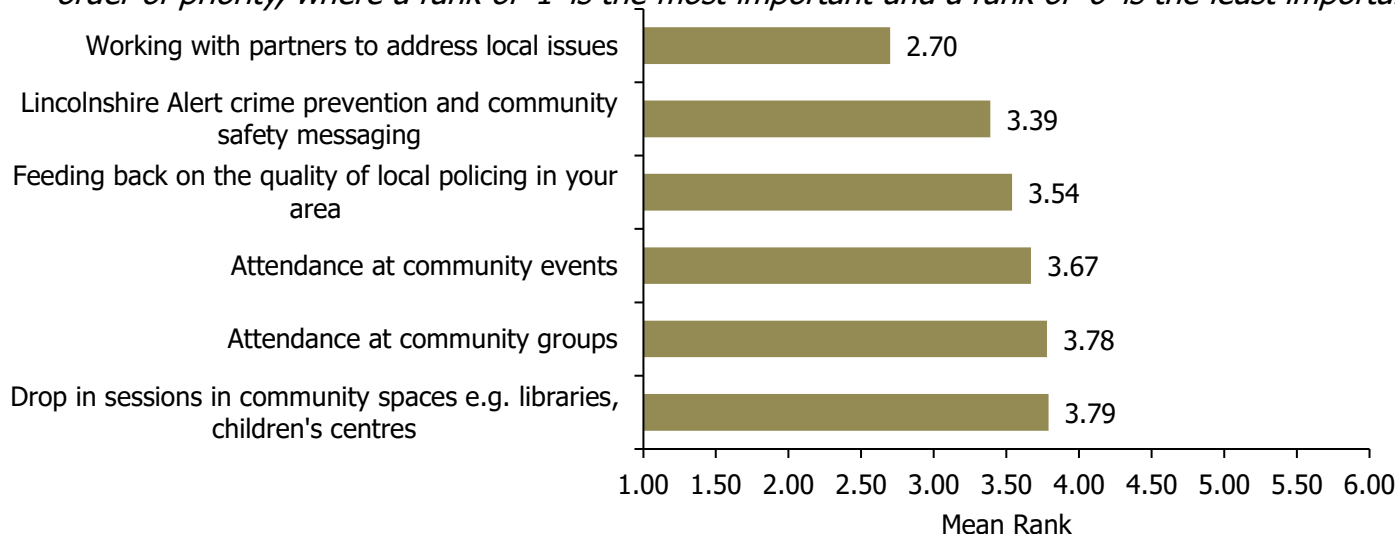
It is likely that 'addressing' local issues is resonating strongly here.

Base: Attendance at community groups (n=2,401), Attendance at community events (n=2,401), Drop in sessions in community spaces e.g. libraries, children's centres (n=2,401), Lincolnshire Alert crime prevention and community safety messaging (n=2,401), Working with partners to address local issues (n=2,401), Sample Size = 2,401

Priorities for STT | 'Working with partners to address local issues' achieves a mean rank of 2.70/6 and is the clear top priority followed by 'Lincolnshire Alert crime prevention...'

The Safer Together Team are employed by the Police and Crime Commissioner to understand local issues related to community safety and policing. They work with communities and partners across Lincolnshire to prevent and reduce harm. How do you think their efforts should be prioritised in the future?

(Please use the dropdown menu to provide a rank between 1-6 for each of the options listed below, in order of priority, where a rank of '1' is the most important and a rank of '6' is the least important).



NB The closer the mean rank is to '1' the greater the importance placed upon it.

Base: Drop in sessions in community spaces e.g. libraries, children's centres (n=2,301), Attendance at community groups (n=2,291), Attendance at community events (n=2,295), Feeding back on the quality of local policing in your area (n=2,314), Lincolnshire Alert crime prevention and community safety messaging (n=2,300), Working with partners to address local issues (n=2,296), Sample Size = Variable

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

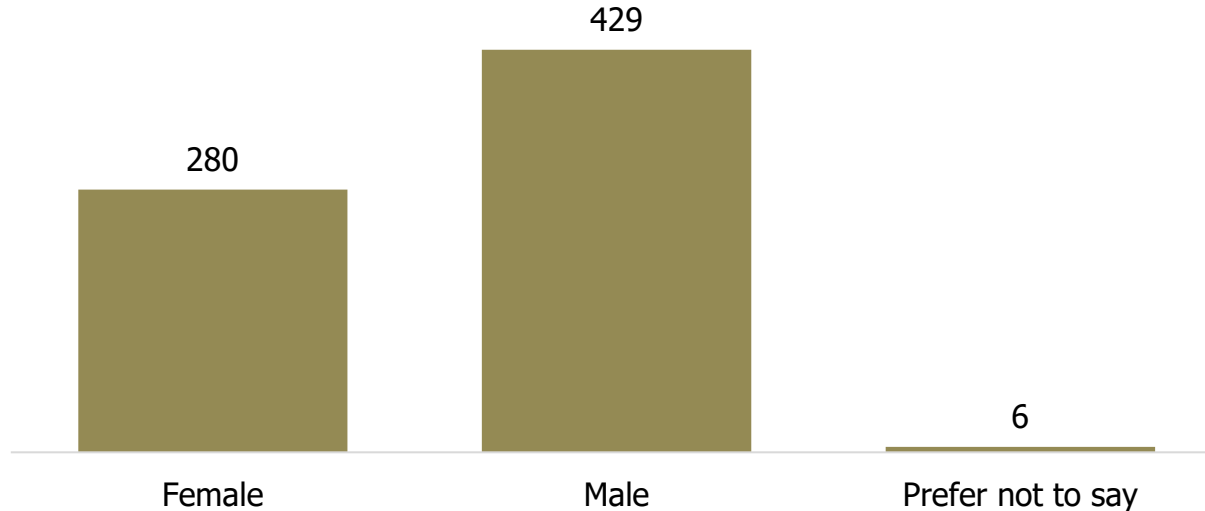
Interest in future participation in research



Interest | 709 participants provided their contact details for next year's survey, of these 60% were male.

Would you like to be invited to participate in next year's 'Crime and Policing Survey 2024' and other research focusing upon life in Lincolnshire, or represent the perspective of residents of our county in national research studies?

| Contact details provided count By Gender

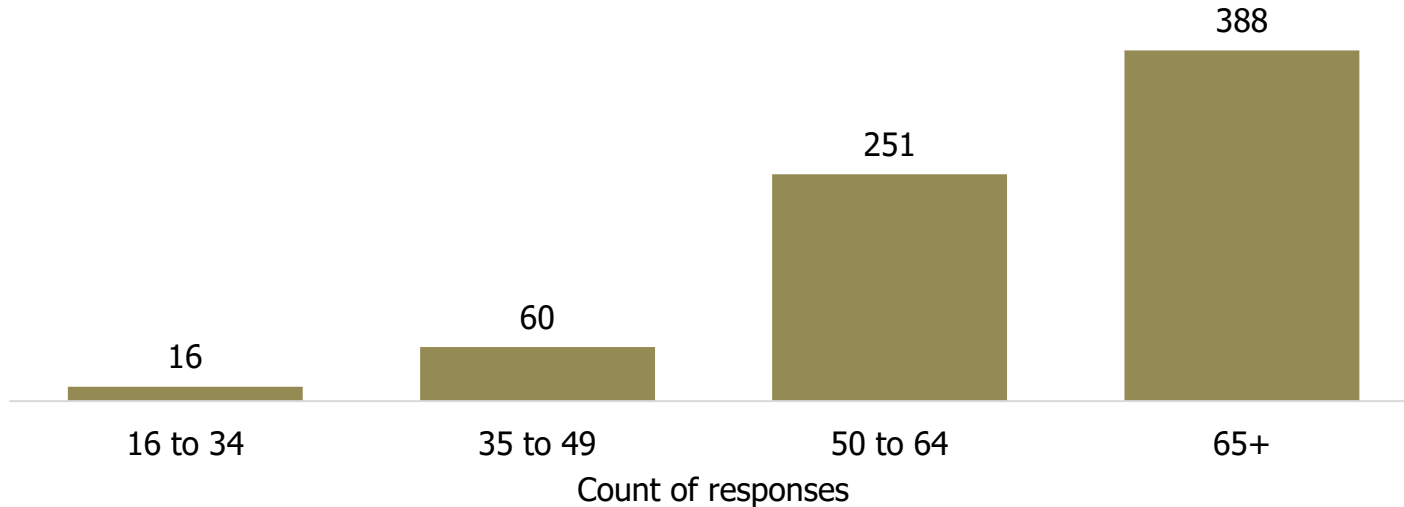


Source: Lincolnshire Crime and Policing Survey 2021-22.
Conducted by Habit5 Limited.

Interest | 55% of the participants providing their contact details were aged 65+.

Would you like to be invited to participate in next year's 'Crime and Policing Survey 2024' and other research focusing upon life in Lincolnshire, or represent the perspective of residents of our county in national research studies?

| Contact details provided count by Age Band

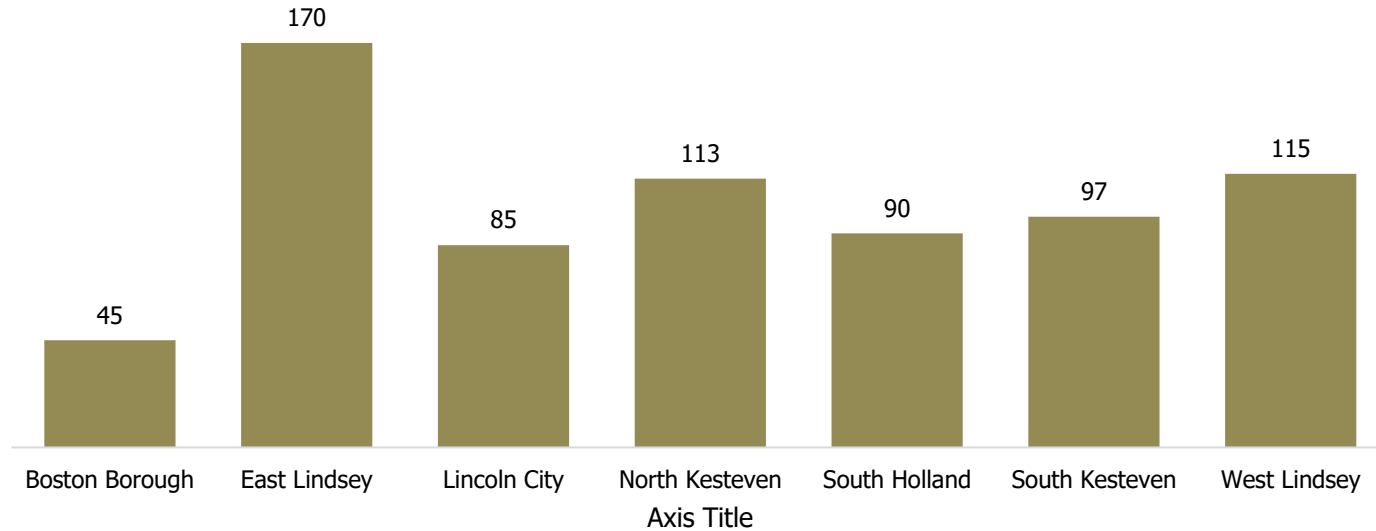


Source: Lincolnshire Crime and Policing Survey 2021-22.
Conducted by Habit5 Limited.

Interest | 24% of the participants providing contact details live in East Lindsey, but every Local Authority is represented.

Would you like to be invited to participate in next year's 'Crime and Policing Survey 2024' and other research focusing upon life in Lincolnshire, or represent the perspective of residents of our county in national research studies?

| Contact details provided count by Local Authority



Source: Lincolnshire Crime and Policing Survey 2021-22.
Conducted by Habit5 Limited.

Satisfaction ratings for the survey

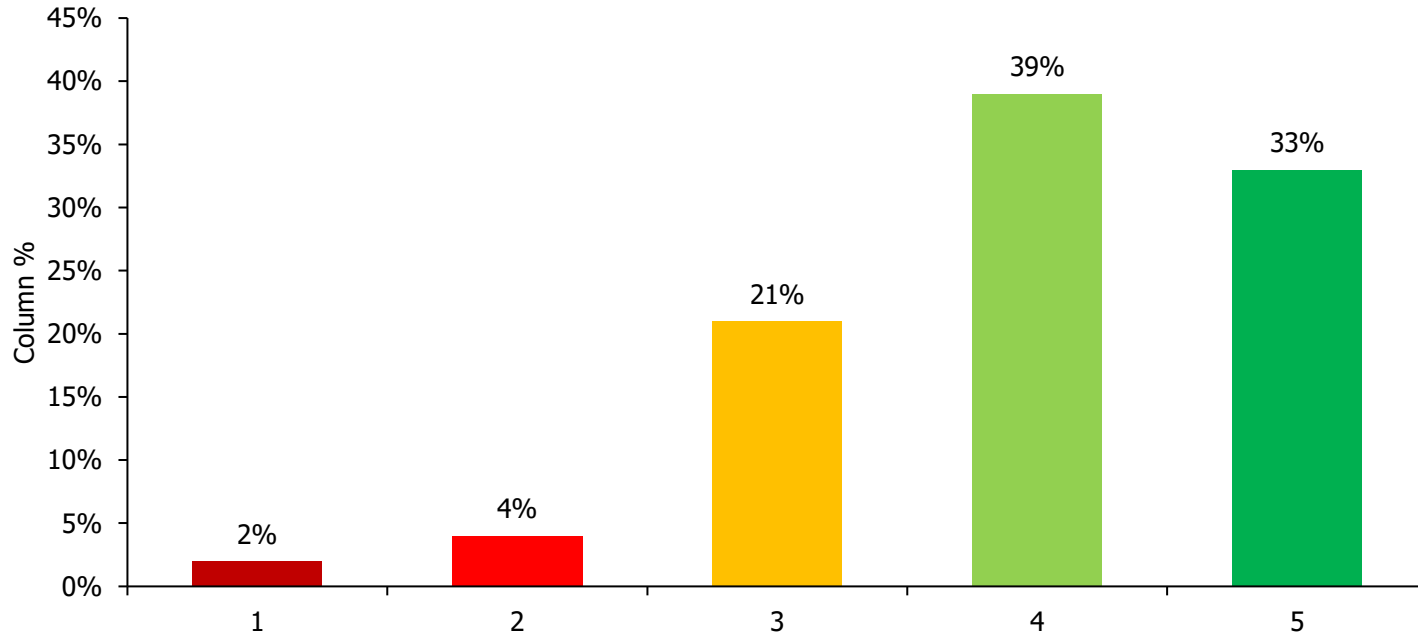


Source: Lincolnshire Crime and
Policing Survey 2023.
Conducted by Habit5 Limited.

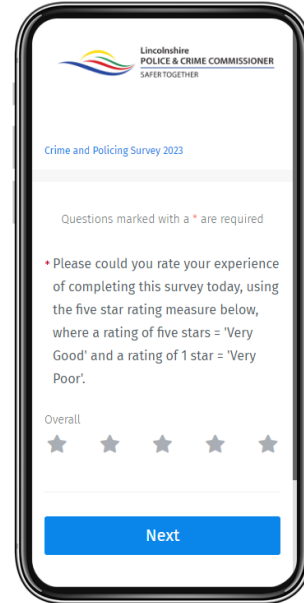
**OUTSTANDING
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Survey satisfaction | 69% of participants rated their experience of completing the survey as Good or Very Good, with just 6% providing a rating of Poor or Very Poor.

Please could you rate your experience of completing this survey today, using the five star rating measure below, where a rating of five stars = 'Very Good' and a rating of 1 star = 'Very Poor'.



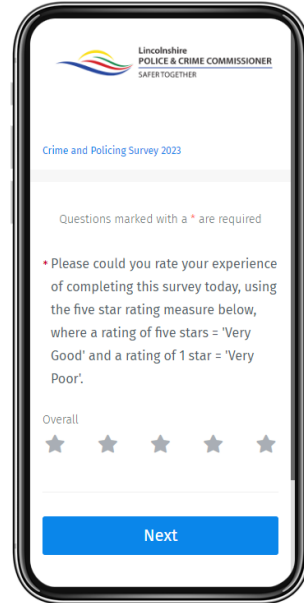
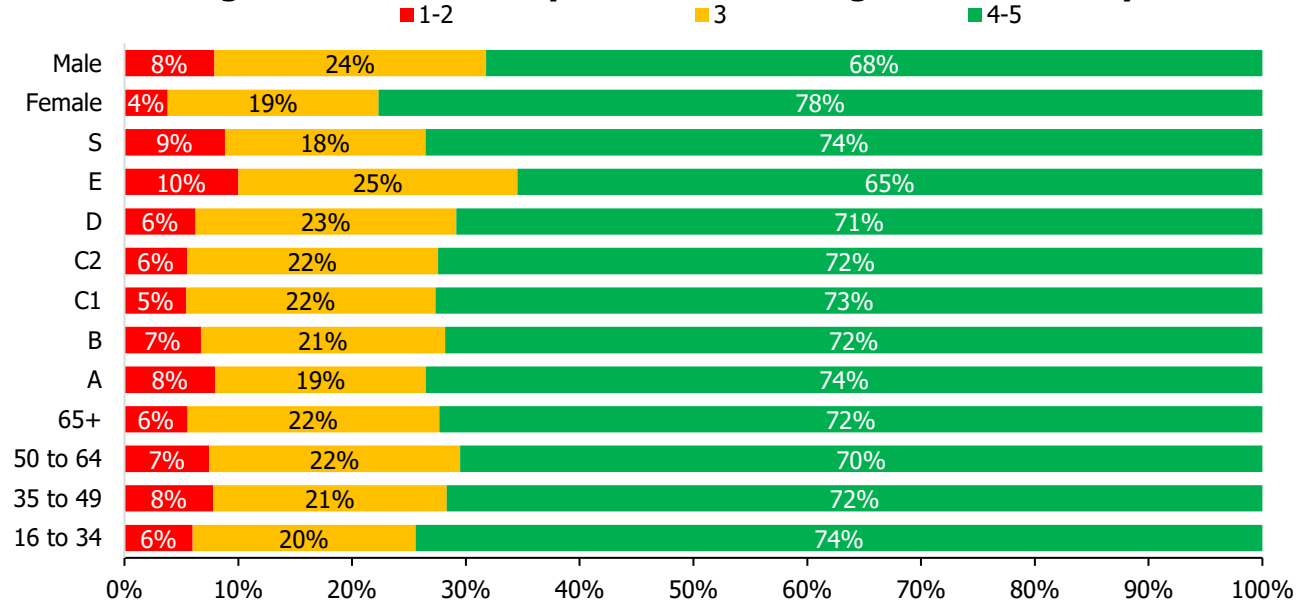
Base: 1 (n=57), 2 (n=102), 3 (n=512), 4 (n=928), 5 (n=802), Sample Size = 2,401



Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Survey satisfaction | 78% of females rated their experience of completing the survey as 'Good or Very Good' compared with 68% of males doing so. Performance across age bands and SEGs was very consistent, with E the only outlier.

Please could you rate your experience of completing this survey today, using the five star rating measure below, where a rating of five stars = 'Very Good' and a rating of 1 star = 'Very Poor'.



Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Sample profile



Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

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Sample variation from the resident population of Lincolnshire

As detailed within the Technical Report section, we set minimum target sample volumes by:

- Gender
- Age Band
- Local Authority
- Socio Economic Group (e.g. ABC1, C2DE)

We did not cap sample at these minimum volumes, as we wished to engage and enfranchise as many people as possible. In 2023 we were again utilising channels that could not simply be 'switched off' (e.g. Lincolnshire Alert, PR, social media, affinity groups, etc). We therefore have some overweight positions within demographic segments who exhibit a greater propensity to engage or were specifically targeted for activity by STT as they had historically been less likely to engage (e.g. under 35s, Boston Borough residents) in completing the survey.

Within analysis we have the option to:

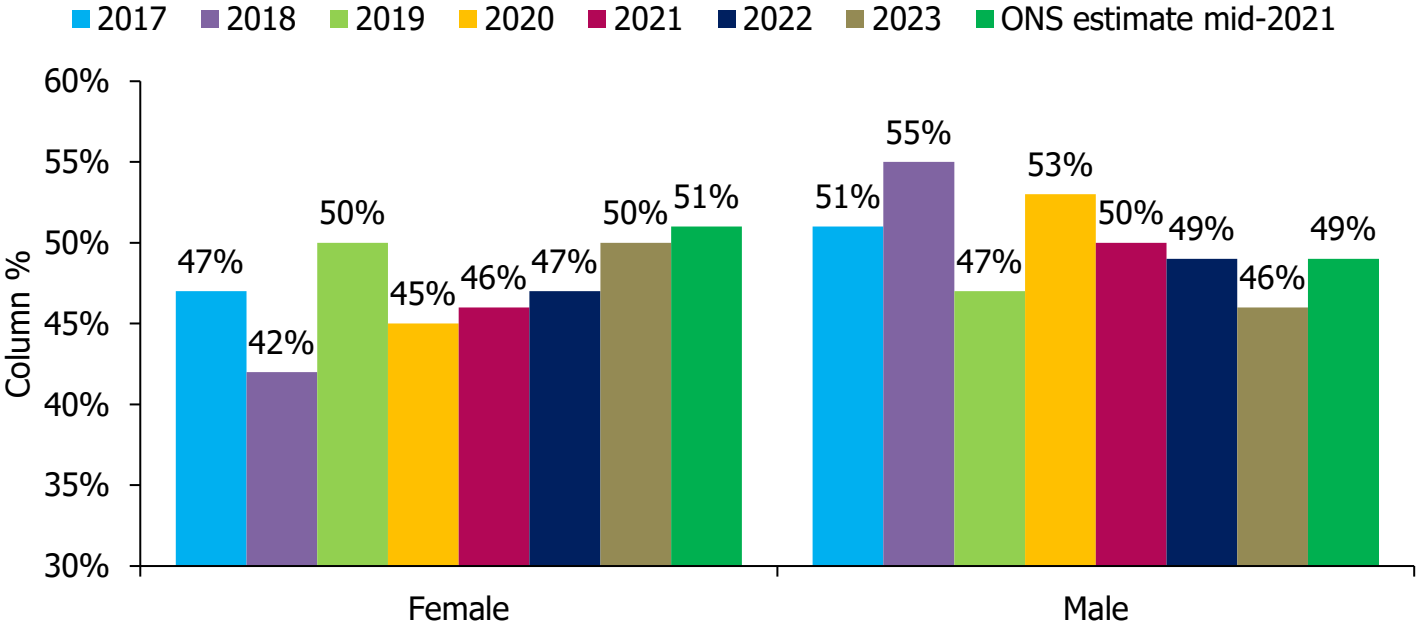
A] Use the largest sample possible, if isolating results amongst a particular demographic (e.g. 35-49 year-olds). NB We have again sought to use this option widely in 2023.

B] Use the total sample available

C] Use a weighted sample to reflect the distribution of the actual population of Lincolnshire on a given demographic, rather than their incidence in the total sample population, e.g. examining results re-calibrating age band to adjust for our overweight amongst under 35s.

Gender | For the first time since 2019, female participants (50%) outnumbered male participants (46%), with 4% not selecting either gender.

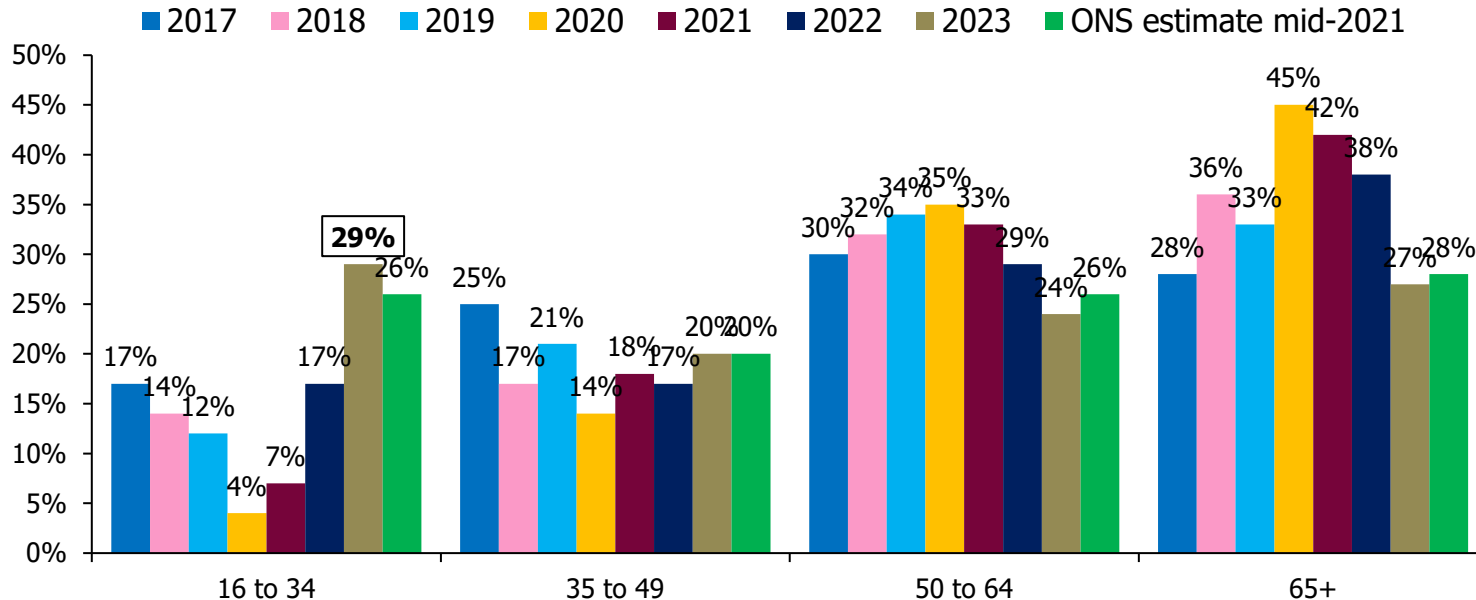
Are you...? | Gender By Survey Year



Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Age Band | For the first time ever, 16 to 34 year olds were slightly over-represented in the survey (29% +3% v ONS estimate) having been seriously under-represented in previous years. All other age bands were within 2% of their actual level in the population based upon ONS estimates.

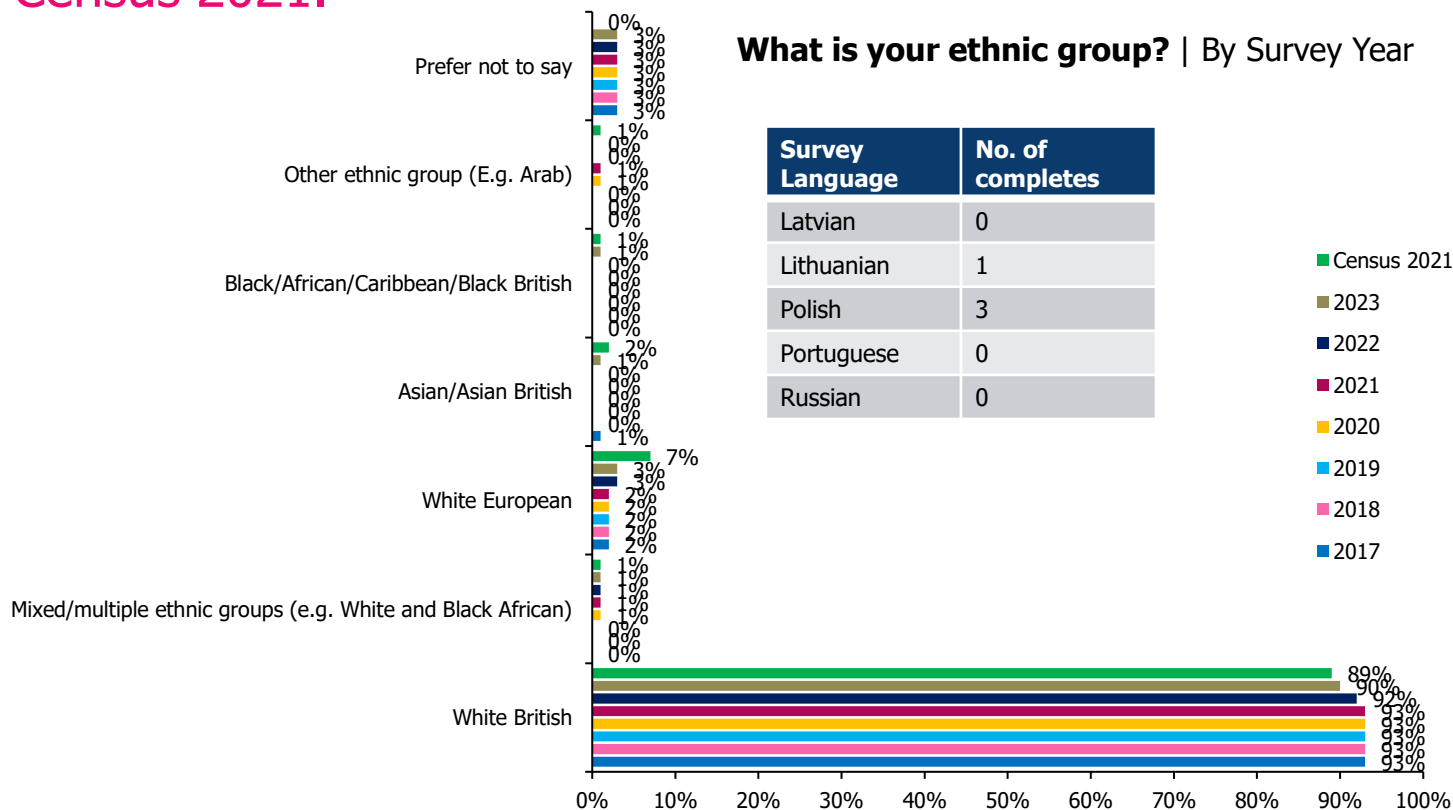
What is your age? | By Survey Year



NB The ONS estimate was extracted from 'Population estimates for the UK, England and Wales, Scotland and Northern Ireland: mid-2021, using April 2020 local authority district codes.'

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Ethnicity | 90% of the survey sample identifies as White British compared with the estimate of 89% doing so in the UK Census 2021.

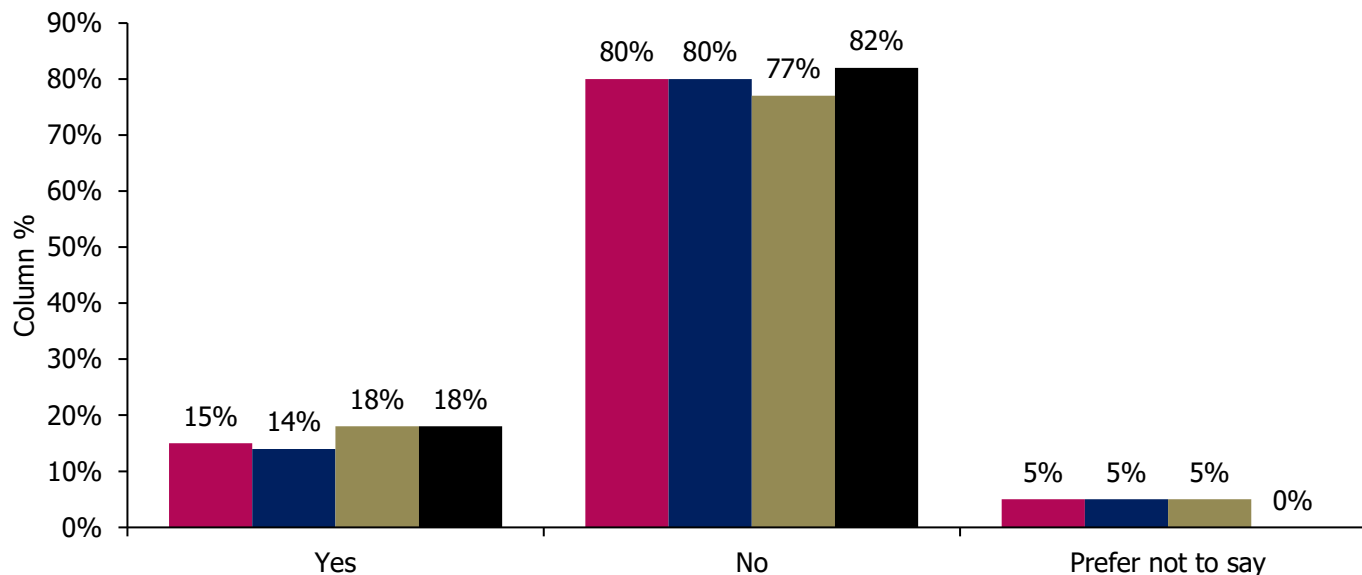


Source: Lincolnshire Crime and Policing Survey 2023.
 Conducted by Habit5 Limited.

Disability | 18% of survey participants indicated that they have a disability, this mirrors the incidence in the UK population aged 18+ as measured by the UK Census 2021.

Do you consider yourself to have a disability according to the terms of the Equality Act 2010? | By Survey Year

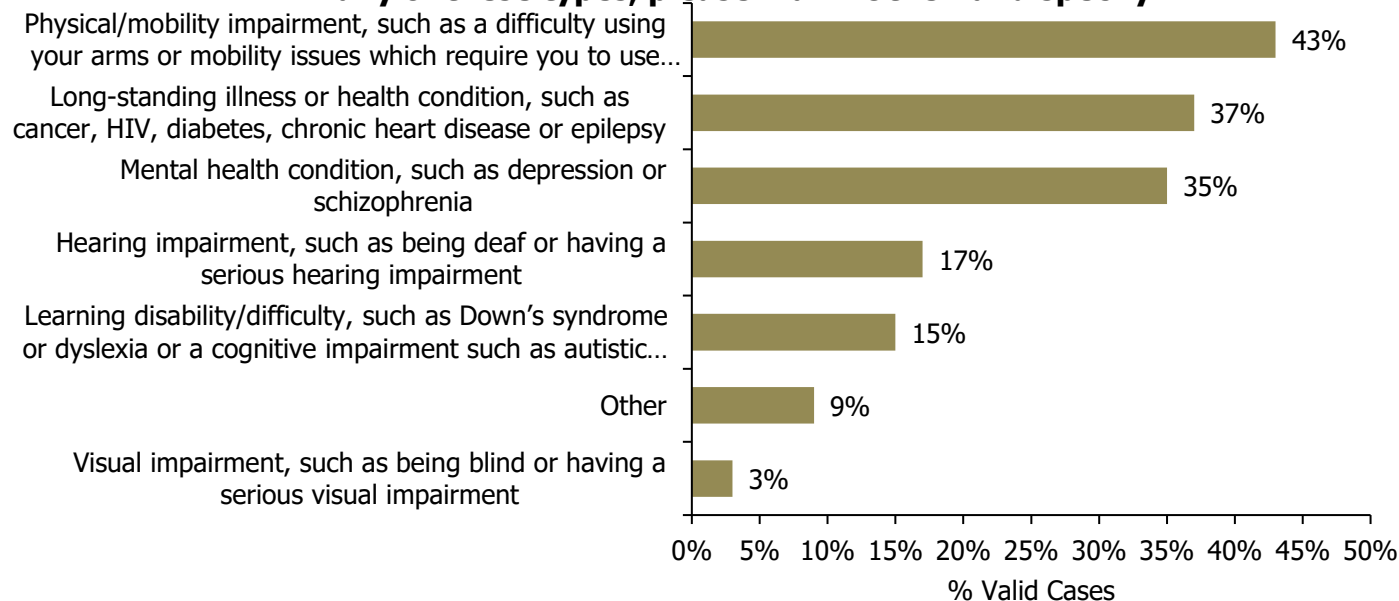
■ 2021 ■ 2022 ■ 2023 ■ Census 2021



Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Type of impairment | 43% of the participants with a disability indicated that they had physical or mobility challenges.

Please indicate the type of impairment which applies to you. If you experience more than one type of impairment, please tick all the types that apply. If your disability does not fit any of these types, please mark 'Other' and specify.

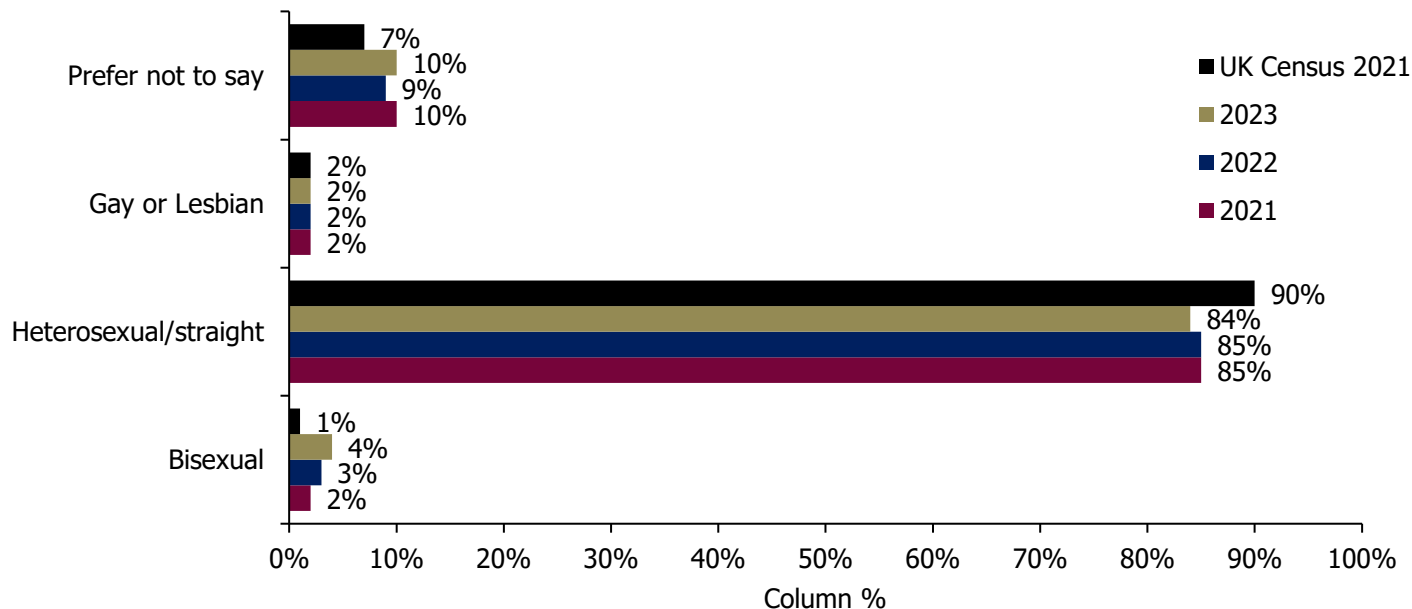


Base: Visual impairment, such as being blind or having a serious visual impairment (n=15), Other (n=38), Learning disability/difficulty, such as Down's syndrome or dyslexia or a cognitive impairment such as autistic spectrum disorder (n=66), Hearing impairment, such as being deaf or having a serious hearing impairment (n=76), Mental health condition, such as depression or schizophrenia (n=155), Long-standing illness or health condition, such as cancer, HIV, diabetes, chronic heart disease or epilepsy (n=166), Physical/mobility impairment, such as a difficulty using your arms or mobility issues which require you to use a wheelchair or crutches (n=191), Sample Size = 443

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Sexual orientation | Participants citing their sexual orientation as Bisexual have now increase to 4% of the sample, with all other options very stable YOY.

What is your sexual orientation? | By Survey Year



Base: Bisexual (n=101), Heterosexual/straight (n=2,088), Gay man (n=33), Gay woman/Lesbian (n=20), Prefer not to say (n=241), Sample Size = 2,483

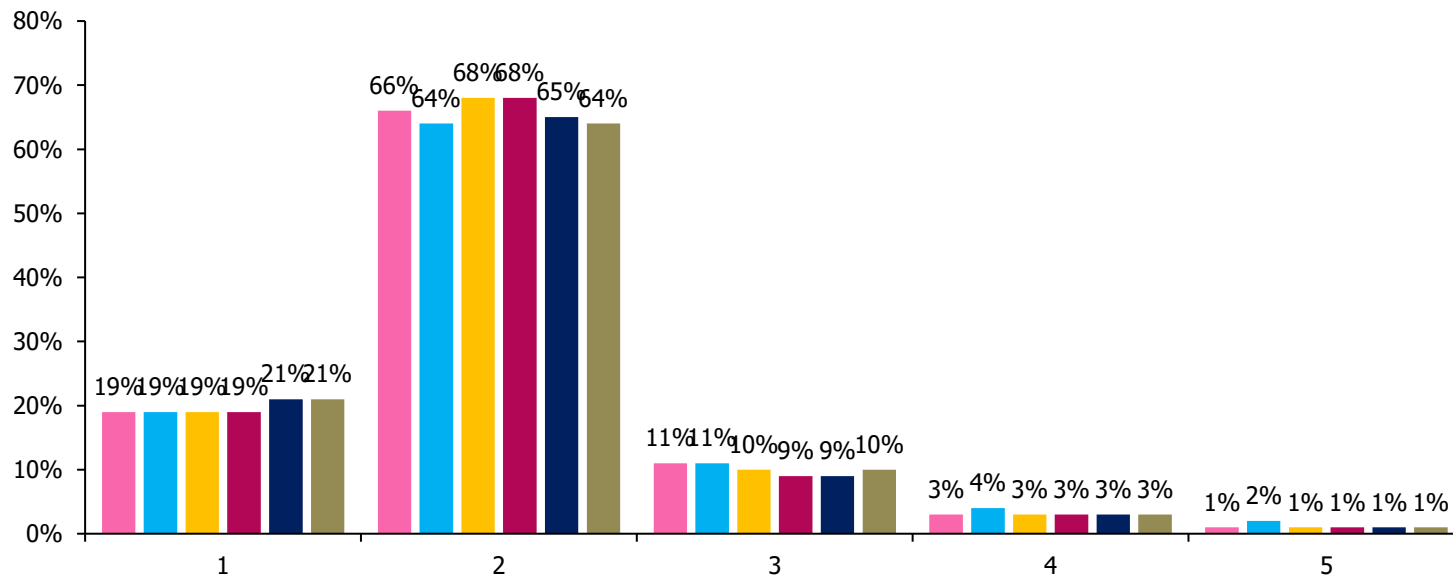
Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Adults in household | The profile of the number of adults in the participant's household was very stable year-on-year, with two adults cited in 64% of cases.

How many adults aged 18 or over, including yourself, live in your household?

| By Survey Year

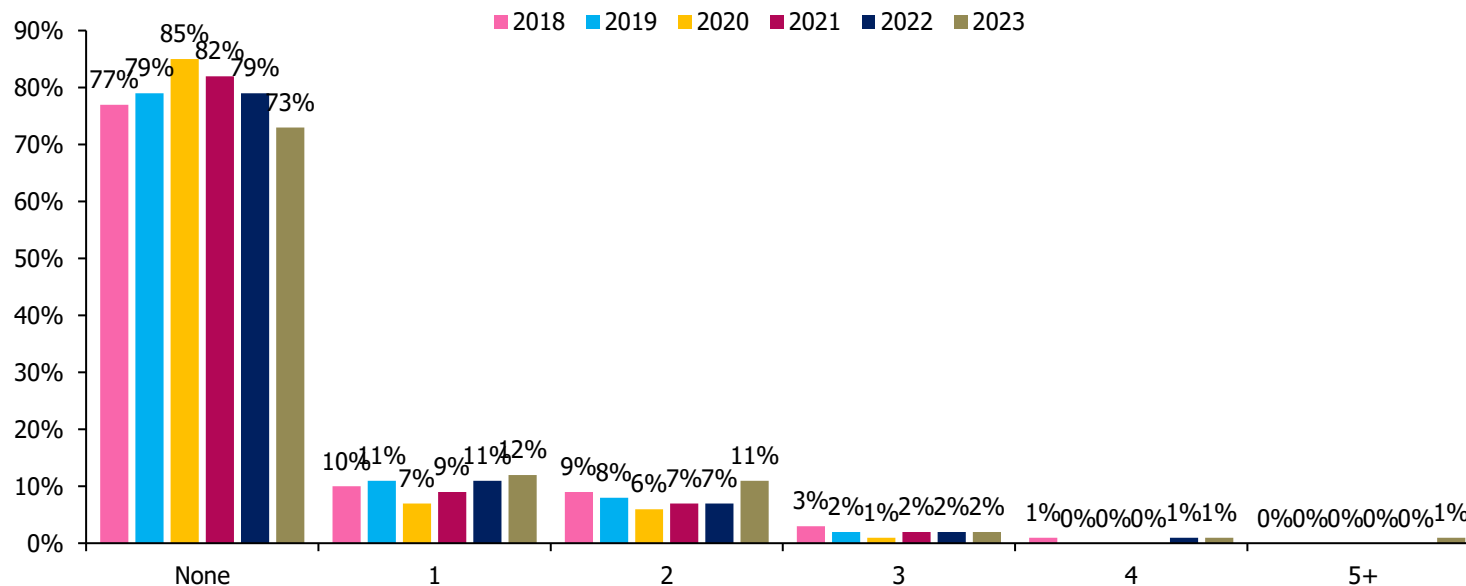
■ 2018 ■ 2019 ■ 2020 ■ 2021 ■ 2022 ■ 2023



Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Under 17s in household | The higher proportion of under 35s completing the survey in 2023, will have contributed to 27% of participant households having at least one child or young person aged 17 or under, the highest incidence so far seen.

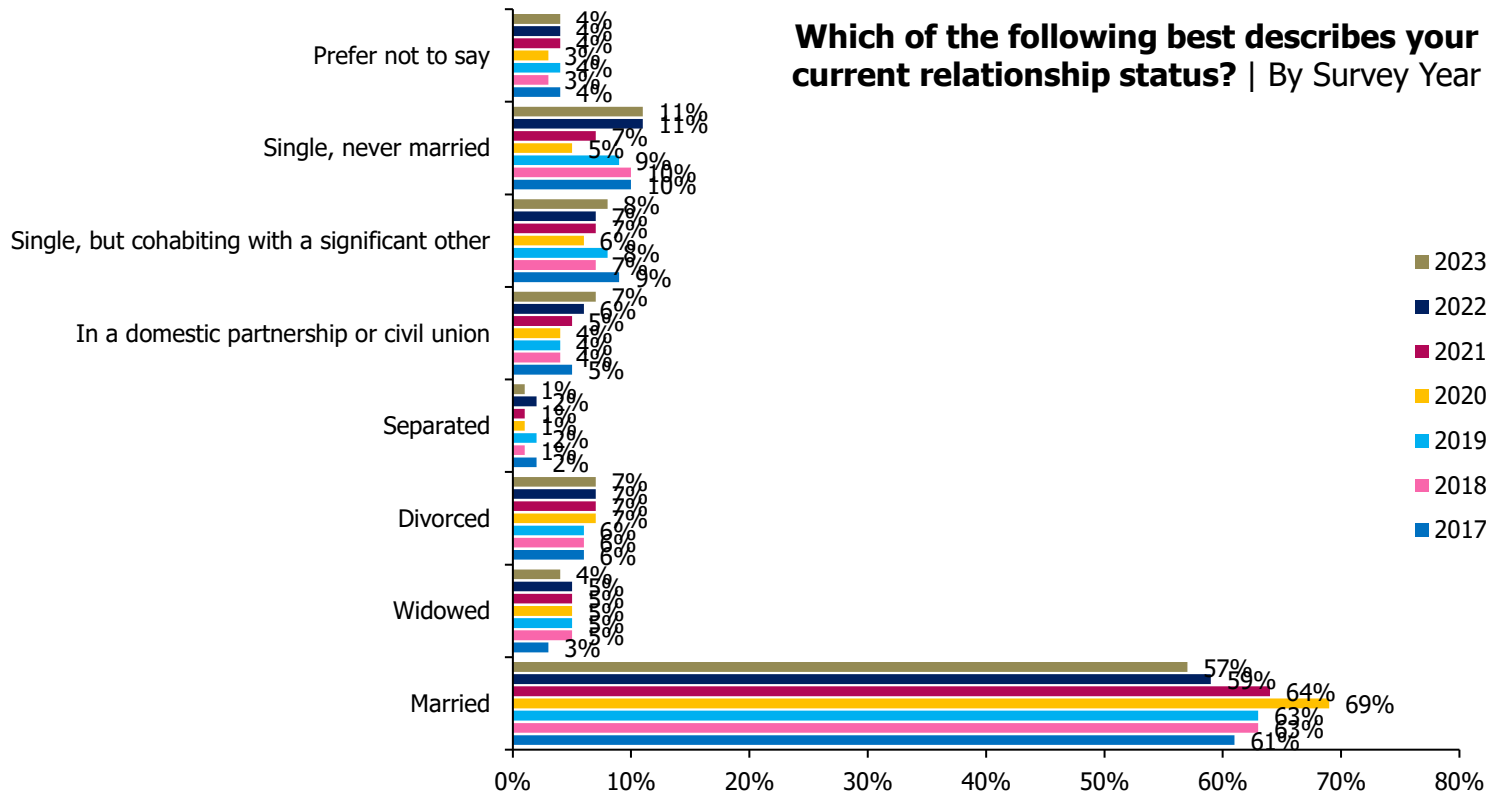
How many children and young people, aged 17 and under, live in your household?
| By Survey Year



Base: 1 (n=12,940), 2 (n=1,546), 3 (n=1,178), 4 (n=337), 5 (n=76), 6 (n=35), Sample Size = 16,112

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

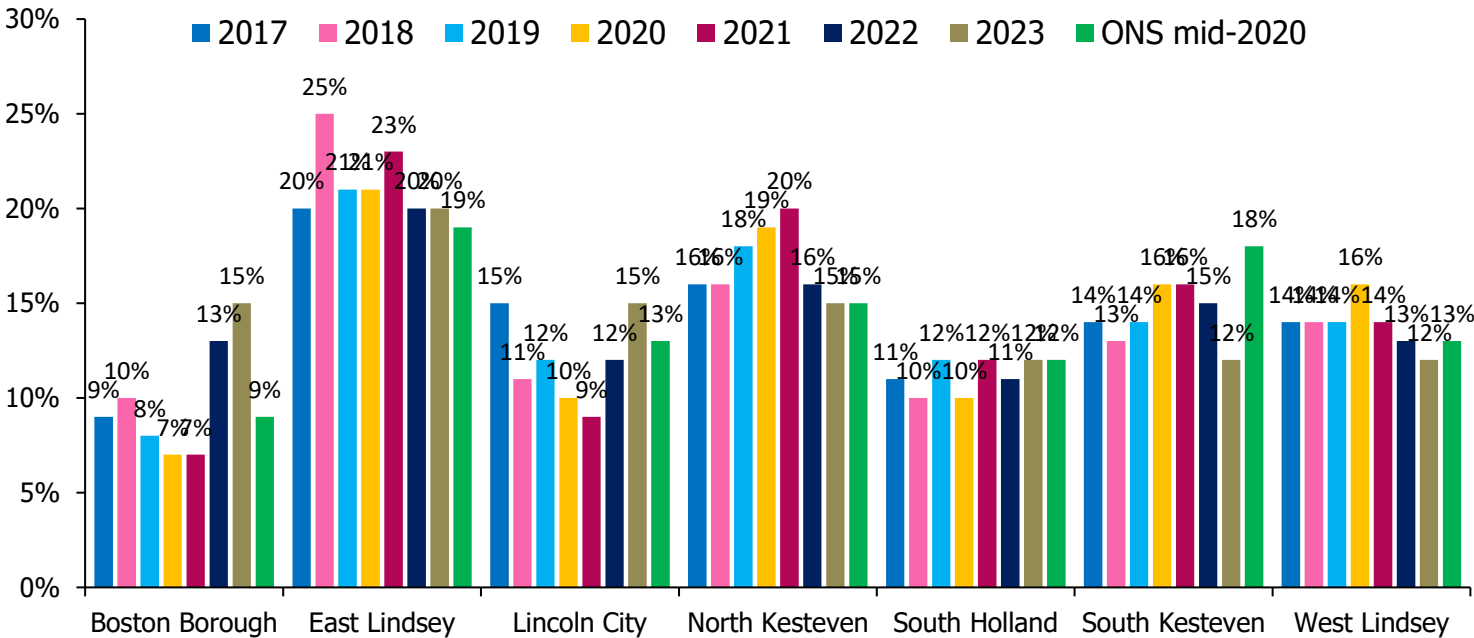
Relationship status | The share of participants who describe their current relationship status as 'Married' fell -2% YOY to 57%.



Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Local Authority | The share of sample for five of the seven Local Authorities was within $\pm 2\%$ of the ONS estimate, as in 2022 Boston Borough is over-represented (+6%) and South Kesteven is under-represented (-6%).

Which local authority are you permanently resident in? | By Survey Year

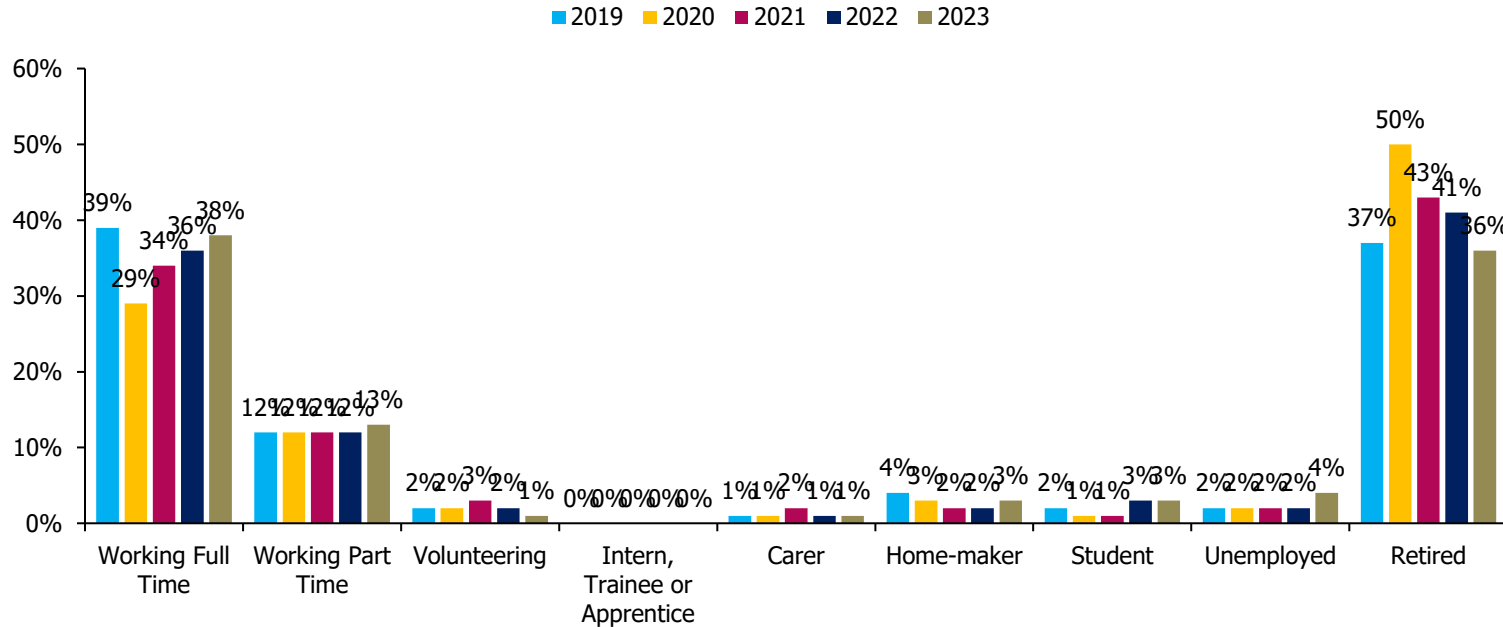


In 2024, proactive engagement should focus more upon South Kesteven with activity in Boston Borough scaled back a little, unless other demographics demand otherwise (e.g. SEG, Council Tax Band A, etc).

Source: Lincolnshire Crime and Policing Survey 2023. Conducted by Habit5 Limited.

Employment status | At 36% of the sample, retired participants were outnumbered by those working full time (38%), for the first time since 2019.

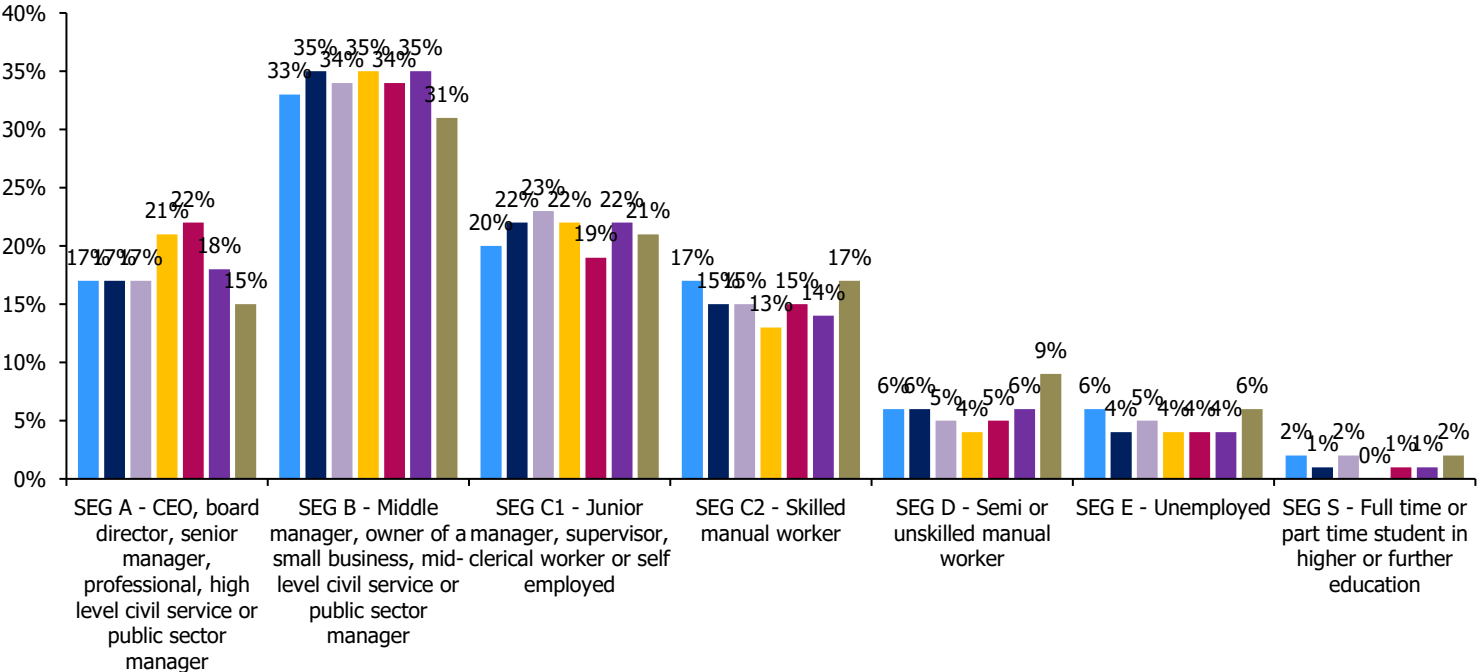
Which of the options below best describes your employment status? | By Survey Year



Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

SEG | In 2023 the socio-economic groups A (-3%), B (-4%) and C1 (-1%) all reduced YOY, as C2 (+3%), D (+3%) and E (+2%) all increased.

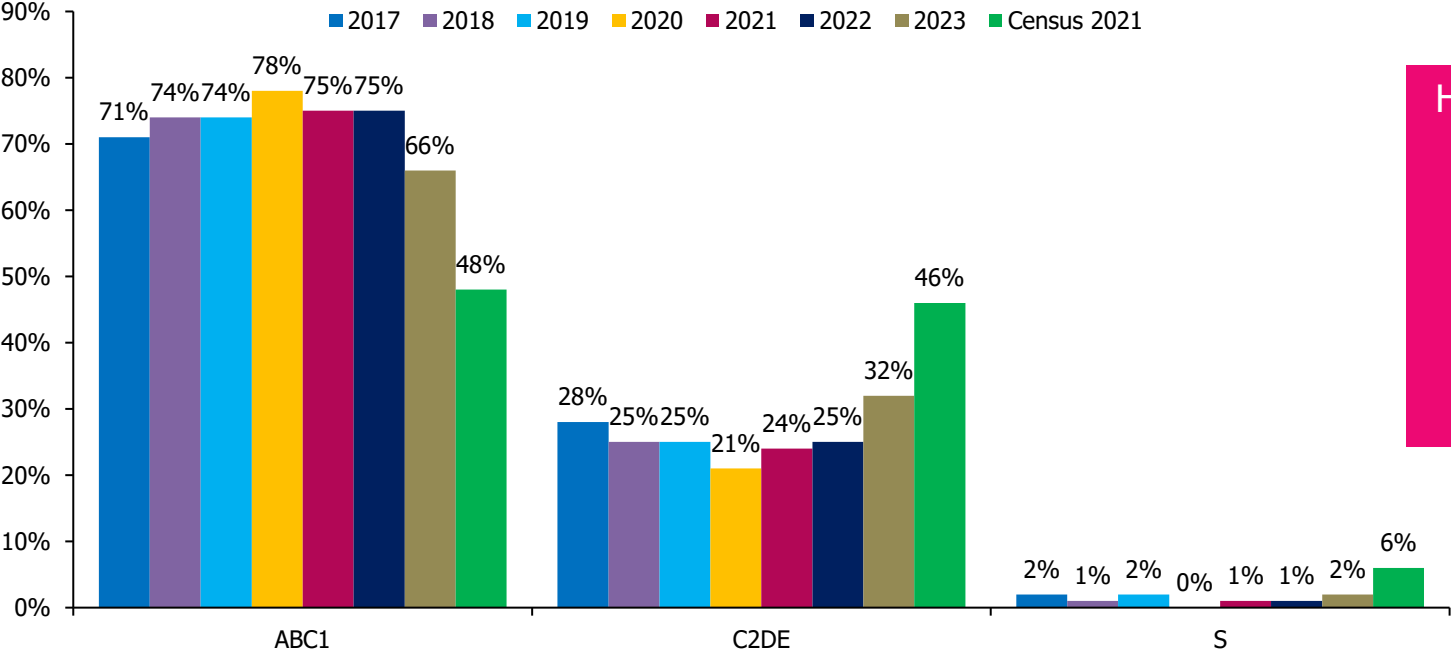
Please select the description below which best matches the occupation of the chief income earner in your household, or their occupation prior to retirement. | By Survey Year



Source: Lincolnshire Crime and Policing Survey 2023. Conducted by Habit5 Limited.

SEG | The change in sample composition in 2023 has moved the participant base closer than ever before to the Census 2021 estimate for the split in the Lincolnshire population between ABC1 and C2DE.

Please select the description below which best matches the occupation of the chief income earner in your household, or their occupation prior to retirement. | By Survey Year

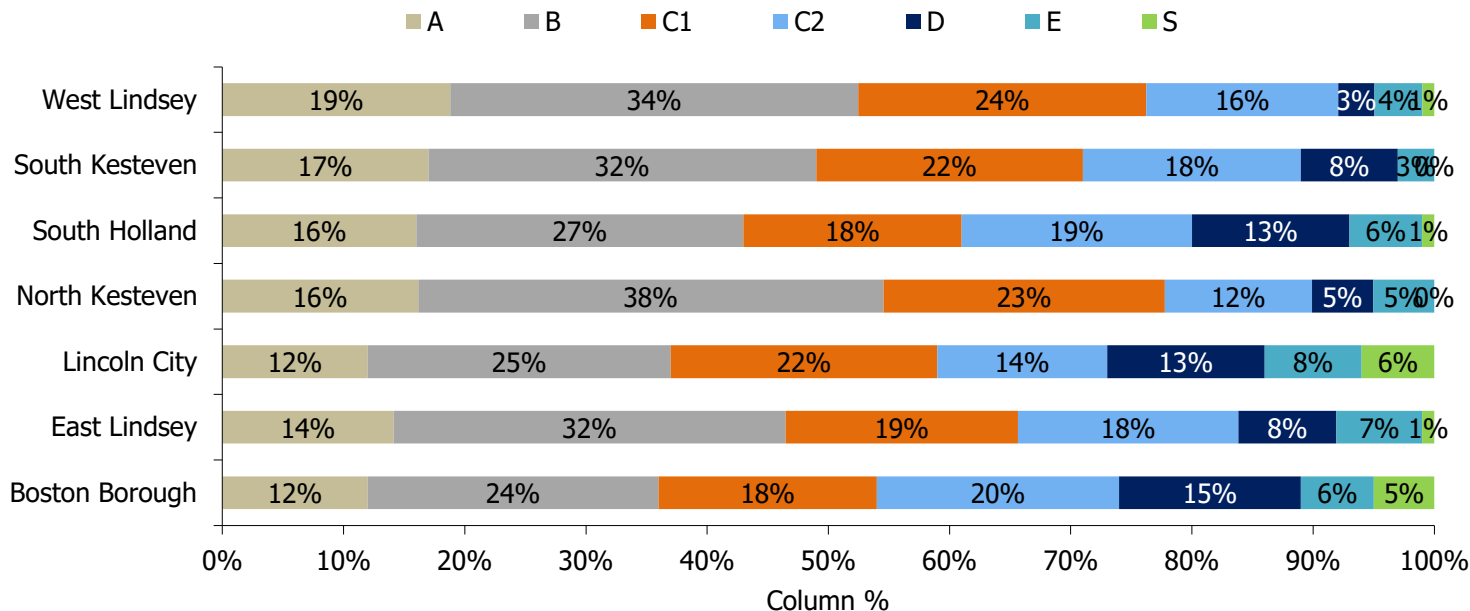


However, ABC1s remain over-represented at 66% versus the ONS estimate of 48% and C2DE are still under-represented at 46% versus the ONS estimate of 35%.

Source: Lincolnshire Crime and Policing Survey 2023. Conducted by Habit5 Limited.

SEG | The participant samples from Boston Borough (41%), South Holland (38%), and Lincoln City (35%) incorporate the highest shares of C2DE residents.

Please select the description below which best matches the occupation of the chief income earner in your household, or their occupation prior to retirement. | Local Authority by SEG



Base: Boston Borough (n=498), East Lindsey (n=674), Lincoln City (n=471), North Kesteven (n=524), South Holland (n=410), South Kesteven (n=395), West Lindsey (n=404), Sample Size = 3,376

Source: Lincolnshire Crime and Policing Survey 2023.
Conducted by Habit5 Limited.

Key metrics dashboard

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Key Metrics Dashboard I

Metric	2018	2019	2020	2021	2022	2023	Year-on-Year Variance
Participants fully completing the survey	3,449	3,302	3,243	3,030	3,843	3,434	-409
Survey completion rate	74%	76%	79%	73%	77%	73%	-4%
Most widespread & deepest worry	'Burglary from the home' 23% Very worried	'Burglary from the home' 21% Very worried	'Being a victim of online or cyber crime' 18% Very worried	'Being a victim of online or cyber crime' 20% Very worried	'Burglary from the home' 21% Very worried	'Burglary from the home' 21% Very Worried	Unchanged
Most widespread experience of crime, either personally or member of household	'Been threatened in any way' 21%	'Been threatened in any way' 18%	'Been threatened in any way/online crime/telephone fraud' 13%	'Been threatened in any way' 15%	'Been threatened in any way' 15%	'Been threatened in any way' 17%	+2%
Biggest increase in experience of crime by category	'Been subject to online crime' +1%	No increases YOY	No increases YOY	'Been threatened in any way/online crime' +2%	'Had anything stolen from your home' +2%	'Been threatened in any way'/'Been physically attacked' +2%	+2%
Views on funding level for Lincolnshire Police	'Should be increased' 83%	'Increased slightly' OR 'Increased Further' 95%	'Increased' 89%	'Increased' 80%	'Increased' 82%	'Increased' 81%	-1%
% of participants selecting highest incremental increase in weekly Police Precept for their Council Tax Band	39%	42%	35%	28%	42%*	27%	-15%*

*NB Highest incremental increase was +15% from 2022 onwards compared with +20% in 2021.

Key Metrics Dashboard II – perceptions of Lincolnshire Police

Metric	2023
Mean Overall Satisfaction rating for Lincolnshire Police	3.35
Highest image statement agreement for Lincolnshire Police % (Mean rating 5pt)	'Lincs Police can be trusted to behave properly' 56% (3.56)
Lowest image statement agreement for Lincolnshire Police % (Mean rating 5pt)	'Lincs Police are efficient' 38% (3.17)

Summary findings and recommendations



1. 81% of residents indicated that they support an increase in the funding for Lincolnshire Police, with just 3% favouring a reduction; the results here have been very consistent over the last three years.
2. As in 2022, the appetite for an increase in funding for the Police is most widespread in South Holland at 88%, with again as last year, residents of Lincoln City the least likely to endorse this option, albeit that 74% do so.
3. Endorsement of an increase peaks among residents in Council Tax Band D at 85% (+2% v 2022), falling to a low of 76% among residents of Band A properties (-6% v 2022). It is likely that residents of Band A properties have been the most severely impacted by the 'Cost of Living Crisis' and high energy costs.
4. As in previous years, females are more likely to support an increase (83%) than are males (81%) but the differential between them on this, has narrowed by four percentage points year-on-year.
5. Whilst support for an increase has held firm among residents aged 50+, it has dipped a little among 35-49 year olds (77% | -3% v 2022).
6. In 2023, whilst support for an increase held among the more upscale ABC1 residents, it fell by -5% year-on-year to 77% for residents falling in the C2DE segments.
7. Residents who are satisfied with Lincolnshire Police, giving a 4-star rating, are the most likely (87%) to support an increase in funding, their propensity to do so exceeding that for those who are 'Very Satisfied' with the Force.
8. Experiencing a crime(s) or incident(s) within the last 12 months would appear to contribute to a -8% fall in propensity to support an increase in funding for the Police.
9. Residents who have reported a crime(s) or incident(s) within the last 12 months are slightly less (-4%) inclined to support an increase in funding for the Force.

10. 54% of participants are prepared to pay, at a minimum, 5% more per week in 2023, but willingness to do this has fallen by a further -11% year-on-year.
11. The share of residents who are not prepared to support any increase at all has risen by +8% year-on-year, having increased by +3% last year.
12. Part of the explanation for the significant rise in the number of residents selecting 'No increase' is the mode of research used to gather responses. Participants whose responses were gathered using the printed questionnaire are much more likely to select 'No increase' (64%) than are individuals completing the survey online in their own right (21%). NB Composition differences here as well.
13. For residents completing the Online Survey, propensity to be 'Not prepared to pay any more' is unchanged year-on-year at 21%, but willingness to pay a per week amount equating to 15% has fallen dramatically by -12%.
14. 65% of the participants completing the Online Survey are prepared to pay at a minimum a 5% increase.
15. When completing the Printed Questionnaire, the propensity for participants to select 'Not prepared to pay any more' has risen dramatically, from 45% in 2022 to 64% in 2023.
16. Among Online Survey participants, the average weekly incremental amount that residents are prepared to pay, has again fallen year-on-year across Council Tax Bands A, B and E, amongst those who are prepared to pay more. The lowest average increment is 36p per week for residents living in a Band A property.
17. Including those that are not prepared to pay any more, whilst naturally reducing the averages, delivers a very small year-on-year uptick in the mean incremental amount residents are prepared to pay where living in Band B, C, D, G and H* properties.

18. Among the Online Survey participants who are prepared to pay more, the average % increase equates to a rise in the Precept of 10.2% (11.1% in 2022) the lowest average for a single Council Tax Band is 9.5% for Band B.
19. When participants who are not prepared to pay more are incorporated, the average % increase equates to a rise in the Precept of 8.2% (8.5% in 2022). Calculated this way, the lowest average within a single Council Tax Band is 7.3% in Band A.
20. 15% was the mode level of increase selected by participants in the Online Survey, but across Bands A-G no more than 39% selected this option, whereas 40%+ did in 2022.
21. In 2023, exactly half of the participants in Boston Borough indicated that they were not prepared to pay any more.
22. Nearly half (48%) of 16-34 year olds are not prepared to pay any more (up from 31% in 2022). As seen previously, propensity to select a 15% increase rises with age, peaking at 37% among the 65+ cohort.
23. 30% in each case of male and female participants indicated that they did not wish to pay any more. As seen previously, males were more likely (33%) than females (23%) to select the highest level of increase.
24. Unwillingness to pay any more has risen very sharply among the C2DE socio economic groups, up +15% to 42%, whilst rising +4% among the upscale ABC1 segment.

Satisfaction with & attitudes towards the Force

25. 47% of residents completing the survey are Satisfied/Very Satisfied with the Force overall, with 21% Dissatisfied/Very Dissatisfied & exactly a third neutral. The incidence of satisfaction here is both slightly broader and stronger than we have seen for two other Forces in England recently.
26. Females are more likely to be 'Very Satisfied' overall with the Force, than are Males (20% v 15%).
27. Satisfaction levels reduce among participants aged 50+. Tougher benchmarks? Longer time span to compare with?
28. Overall satisfaction peaks at 60% among residents of Lincoln City, falling to 39% in South Kesteven (where 25% of residents are dissatisfied).
29. Positive overall satisfaction ratings tend to increase slightly band-by-band, peaking at 56% among residents living in Council Tax Band F properties.
30. Experiencing a crime or incident within the last 12 months appears to reduce overall satisfaction by -18% percentage points and increase dissatisfaction by +18%.
31. 48% of residents believe that Lincolnshire Police really needs to improve how it operates, with nearly a fifth (19%) strongly agreeing with this sentiment, the highest proportion doing so for any of the seven attitudinal dimensions researched.
32. Exactly a quarter of participants indicate that the Force does NOT have their full confidence. A mutually compounding combination of being 'under-resourced', 'lack of visibility' and perceived 'inaction', serve to undermine confidence in the Force.
33. At a mean rating of 3.56/5.00 there is net agreement that Lincolnshire Police can be trusted to behave properly; the only dimension where there is a clear majority view. The weakest mean ratings relate to the perceived effectiveness (3.21) and efficiency (3.17) of Lincolnshire Police. Where strong and compelling evidence exists widely communicate ways in which the Force is effective and/or efficient.

Fear of crime & worry by type of crime

34. Fear of crime ratings polarised somewhat in 2023, with ratings at 1 rising +2%, but ratings at 7 or 8 rising too, as ratings at 3, 4 and 5 fell. This polarisation is at least in part explained by more participants in the sample aged under 35 (lower ratings) and more in Council Tax Band A (higher ratings). The overall mean rating on this dimension of 4.31, is at its' highest level in seven years - marking a return to pre-Covid perceptions?
35. Participants who are female, have a disability and/or are White European are more likely to be 'Fearful', delivering a rating of 8-10. The under 35s would appear to be less likely to be Fearful. The innocence or exuberance of youth?
36. In 2023, over half (52%) of the residents of Lincoln City have delivered a fear of crime rating of 5 or more. The mean fear of crime ratings are more convergent and similar by Local Authority than ever before. Fear levels have risen quite sharply YOY in North Kesteven but it still registers the lowest mean rating.
37. As last year, over half (57%) the residents living in Band A properties deliver a fear of crime rating of 5 or more. Less predictably, so too do 50% of residents of Band E.
38. The mean ratings for fear of crime have risen YOY for each age band, but much more markedly among 35-49 year-olds and 50-64 year olds.
39. Whilst '...having your home broken into and something stolen' is the most widespread and most severe anxiety, being a victim of cyber crime or identity theft create very similar levels of concern.
40. The level of worry increased year-on-year in 2023, for all forms of crime researched. 'Theft from the home' (Mean 2.78) remains the most widespread worrying scenario.
41. When prompted with crime types, the under 35s have markedly higher worry levels about being 'mugged or robbed', 'raped or sexually assaulted', 'being physically attacked by a stranger', and yet unprompted they have a lower 'Fear of crime'.

Local problems & experience of crime

42. Combating 'Drug use and dealing' is more widely selected as the top priority (21%) by participants than any other potential problem, with 53% including this in their Top 3 priorities. 'Burglary and theft from properties' is selected by exactly a fifth of participants as their 2nd Priority.
43. Experiencing at least one form of crime has increased by 7% to 43% of the sample in 2023, some of this increase is likely to relate to 16-34 year-olds now being slightly over-represented in the sample having previously been under-represented. Greater participant representation from Boston Borough may also explain some of the increase.
44. Being '...threatened in any way' (+2%) or '...physically attacked' (+2%) show some of the sharpest increases year-on-year.
45. Females and the over 65s appear to have been less likely to experience a researched crime, whereas Males, Non binary, Prefer not say (Gender), 16-34s and more surprisingly 50-64s, appear to be more likely to have experienced a crime in the last 12 months.
46. Individuals who are Gay and/or Not White British, plus those with a disability of some kind, would appear to be much more likely to have experienced at least one researched crime over the last year.
47. As we have seen in previous years, residents of Boston Borough and Lincoln City (both 48%) are more likely to have experienced at least one researched crime, whereas residents of South and North Kesteven (both 38%) are less likely than average to have done so.
48. 48% of the individuals impacted by 'telephone fraud' indicate that they experienced this 3 times or more in the last 12 months, with the same being true for 31% of those 'threatened in any way'.
49. The profile and incidence of the types of threat faced is very similar to previous years, the types that experienced a slight YOY increase were: 'Threat of violence to a family member', 'Cyberbullying' and 'Blackmail'.

Reporting crime

50. Incidence of reporting at least one crime to Lincolnshire Police rose by just +1% to 24%, the same level as in 2021. Even though experience of crime increased YOY by +7%.
51. 30%+ of residents of student housing, those under 50, and individuals who prefer not to provide an answer for their gender, have reported at least one crime or incident within the last 12 months.
52. 80%+ of residents who live in South or North Kesteven and/or are aged 65+ have NOT reported any crime or incident within the last 12 months.
53. More residents (41%) find it Difficult/Very Difficult to successfully reach and communicate with the Police, than find this Easy/Very Easy (38%). 28% of residents admit that they find it Difficult or Very Difficult to decide which is the most appropriate method or channel to use, when reporting a crime or incident.
54. Use of the two leading channels to report ('Calling 101' 55% and 'Online reporting' 30%) fell very slightly YOY, as claimed use of all other channels bar Crimestoppers increased.
55. Calling 101 is the most widely preferred channel for each of the reasons for contacting researched, but online reporting is a close second for enquiries and intelligence.
56. Among the small minority favouring another channel a direct line to the local police station (22%) or email (13%) are the two most widely referenced alternatives that they would rather use.
57. Whilst the majority (55%) of residents would prefer a face-to-face appointment at a Police Station, over a quarter (27%) favour a virtual appointment online.
58. Somewhat counter-intuitively 16-34s most widely favour a 'face-to-face' in person appointment (63%), with preference for a video appointment peaking among 35-49s at 32%, who are the most likely to be in full time work and may have commitments relating to a young family.

- 59. Over three-quarters of residents, regard passing on information about a threat of crime, offering evidence to an investigation and/or reporting a crime that has already been committed, as appropriate reasons to call 101. Perhaps surprisingly, 44% of residents regard calling 101 as appropriate, even where they are witnessing a crime taking place.
- 60. The average wait time of 7 mins and 20 secs, is potentially discouraging 56% of residents from using this channel to report a crime or incident. Residents who are 65+, AB, Male and/or live in North or South Kesteven have the lowest tolerance of extended wait times. 85% of the participants who are discouraged by a wait time of less than 8 minutes, believe that the speed with which 101 calls are answered should be prioritised. However, fewer than half (45%) of the participants who would prioritise the speed 101 calls are answered (equivalent to 16% of the total survey sample), stay firm in this belief, if it meant reductions in the resourcing of other policing activities.
- 61. 84% of residents support the increased use of ANPR, with just 9% withholding support.
- 62. Over 90% of residents support each of the uses of CCTV researched, peaking at 95% for 'Gathering evidence and information following an incident'. Similarly, 91% of residents support the use of improved CCTV, with just 4% declining to support this.
- 63. A majority (54%) of residents' favour using proven facial recognition technology 'To detect ALL suspects of crime'.
- 64. 42% of residents indicated that they had external CCTV and/or a video doorbell at their home. Nearly half of the residents falling in the upscale SEGs A (49%) and B (48%) indicated that they have CCTV and/or a video doorbell at their home.

65. Over two thirds (67%) of residents endorse the decision to prioritise the number of warranted uniformed officers involved in neighbourhood policing. There is net agreement (>3.50 mean) for prioritising warranted uniformed officers in neighbourhood policing across every Local Authority, albeit slightly weaker in Lincoln City and Boston Borough. Similarly, there is net agreement (>3.50 mean) for prioritising warranted uniformed officers in neighbourhood policing among residents in every Council Tax Band.
66. Just over half (52%) of the participants would like to see or receive more information from Lincolnshire Police in the future. Residents who are 65+, AB, Male and/or resident in South Holland are the most widely receptive to more information Lincolnshire Police. The under 50s and those in SEGs C1, C2 and D, are the sizeable cohorts who are least receptive to receiving more information from Lincolnshire Police.
67. Amongst those desiring more information, 82% (Equivalent to 42% of the total sample) would like information about crimes occurring in their local area; over half would like information on crime prevention, police campaigns and/or neighbourhood policing events.
68. Nearly two thirds (65%) of residents would have most confidence in independently led CSPs.
69. 55% of participants see benefit in an independent organisation keeping them informed of progress with their complaint.
70. Over a third (34%) of residents' regard 'Working with partners to address local issues' as top priority for the Safer Together Team. It is likely that 'addressing' local issues is resonating strongly here.
71. 'Working with partners to address local issues' achieves a mean rank of 2.70/6 and is the clear top priority followed by 'Lincolnshire Alert crime prevention and community safety messaging'.

Interest in future research and survey satisfaction

- 72. 709 participants provided their contact details for next year's survey, of these 60% were male. 55% of the participants providing their contact details were aged 65+. 24% of the participants providing contact details live in East Lindsey, but every Local Authority is represented.
- 73. 69% of participants rated their experience of completing the survey as Good or Very Good, with just 6% providing a rating of Poor or Very Poor.
- 74. 78% of females rated their experience of completing the survey as 'Good or Very Good' compared with 68% of males doing so. Performance across age bands and SEGs was very consistent, with E the only outlier.

75. For the first time since 2019, female participants (50%) outnumbered male participants (46%), with 4% not selecting either gender.
76. For the first time ever, 16 to 34 year olds were slightly over-represented in the survey (29% +3% v ONS estimate) having been seriously under-represented in previous years. All other age bands were within 2% of their actual level in the population based upon ONS estimates.
77. 90% of the survey sample identifies as White British compared with the estimate of 89% doing so in the UK Census 2021.
78. 18% of survey participants indicated that they have a disability, this mirrors the incidence in the UK population aged 18+ as measured by the UK Census 2021. 43% of the participants with a disability indicated that they had physical or mobility challenges.
79. Participants citing their sexual orientation as Bisexual have now increase to 4% of the sample, with all other options very stable YOY.
80. The profile of the number of adults in the participant's household was very stable year-on-year, with two adults cited in 64% of cases. The higher proportion of under 35s completing the survey in 2023, will have contributed to 27% of participant households having at least one child or young person aged 17 or under, the highest incidence so far seen.
81. The share of participants who describe their current relationship status as 'Married' fell -2% YOY to 57%.
82. The share of sample for five of the seven Local Authorities was within $\pm 2\%$ of the ONS estimate, as in 2022 Boston Borough is over-represented (+6%) and South Kesteven is under-represented (-6%).
83. At 36% of the sample, retired participants were outnumbered by those working full time (38%), for the first time since 2019.

84. In 2023 the socio-economic groups A (-3%), B (-4%) and C1 (-1%) all reduced YOY, as C2 (+3%), D (+3%) and E (+2%) all increased. This change in sample composition in 2023, has moved the participant base closer than ever before to the Census estimate for the split in the Lincolnshire population between ABC1 and C2DE. However, ABC1s remain over-represented at 66% versus the ONS estimate of 48% and C2DE still under-represented at 32% versus the ONS estimate of 46%.
85. The participant samples from Boston Borough (41%), South Holland (38%), and Lincoln City (35%) incorporate the highest shares of C2DE residents.

Next steps



Source: Lincolnshire Crime and Policing Survey 2022.
Conducted by Habit5 Limited.

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- **Habit5 to provide all verbatim answers to the free text questions included in the survey**
- **Habit5 to provide the full anonymised data set of survey results**
- **All to agree any additional analysis: cross tabulations or weighted results**
- **All to agree what, when and how any public communication of the survey results should be implemented.**

Thank you.

David Jones

Managing Director

T. +44 (0) 1522 519388

M. +44 (0) 7702 596260

david.jones@habit5.co.uk

www.habit5.co.uk

Main office:

Habit5

Unit E29

Enterprise Building

Ropewalk

Lincoln

LN6 7DQ