



Lincolnshire
POLICE & CRIME COMMISSIONER

SAFER TOGETHER

PUBLIC ASSURANCE MEETING

Monday 30th May 2022

13:30 to 15:30

Video Conference

Summary of Key Discussion Points

Note

The timings noted in this document for each discussion point is an approximate position. The recording of the meeting can be found on the Police and Crime Commissioners YouTube channel, via the link copied below.

<https://www.youtube.com/watch?v=-MLx3XN2hB8>

This document represents a summary of key points discussed in the meeting, for a detailed understanding of the items discussed please view the full recording of the meeting.

Welcome and Introductions (Time 0:00)

Attendees at this meeting were from Lincolnshire Police and the Office of the Police and Crime Commissioner for Lincolnshire.

Lincolnshire Police

- Chief Constable – Chris Haward
- Chief Finance Officer – Sharon Clark

Office of the Police and Crime Commissioner

- Police and Crime Commissioner – Marc Jones
- Deputy Police and Crime Commissioner - Phil Clark
- Chief Executive – Malcolm Burch
- Research and Performance Officer – Aubrey Williams

Apologies

Lincolnshire Police

- Assistant Chief Constable – Kerrin Wilson
- Temporary Assistant Chief Constable – Chris Davison

Office of the Police and Crime Commissioner

- Chief Finance Officer – Julie Flint

Police and Crime Commissioner's Update (Time 02:05)

- The PCC acknowledges the continuous move away from covid conditions allowing the Force to focus on more important core issues around policing and community safety.
- The PCC states that it is good to see a national emphasis on tackling crime with the Beating Crime Plan, published by the Policing Minister, which aligns with the existing Lincolnshire focus on crime reduction and performance improvement.
- The PCC recognises that there will be some challenges ahead, including meeting the new changes in legislation as officers and staff will need a significant amount training and additional learning to implement the new rules and regulations, however the PCC is confident that the Force have the right tools and strategic leadership.

Public Questions (Time 04:44)

There were no questions received from the public for this meeting.

Exceptions Report (Time 04:59)

This report was presented by CC Chris Haward

- The performance report shows there were 13 recorded homicides in the last 12 months and a further 3 were recorded in March 2022, although 2 of these will be cancelled as further investigations revealed their circumstances do not constitute as a homicide.
- There has been an increase in Rape and Sexual Offences due to increased reporting of new and historic offences, showing that more people are becoming confident to come forward and report to the police.
 - Increase in reports can also be linked to the re-opening of reporting services following Covid lockdowns
- There has been a slight decrease in response levels, however the Force is still meeting national targets for urban and rural response rates.
 - Urban response rate is still on average 15 minutes.
 - Rural response rates on average are below 20 minutes.

- External specialist consultants, Process Evolution, have done a lot of work to help the Force understand their response model and demand profile and found that the utilisation rate of response officers is very high (91%) which means officers are continually working extremely hard
 - Process Evolution have stated that a healthy utilisation rate would be 75% to 80%
- Process Evolution found that a number of Rapes (particularly those reported through safeguarding hubs) are being dealt with by detectives outside of the Vulnerable Persons Unit
 - The Force is reviewing how this issue can be overcome, although the Chief Constable stressed that there are no concerns over the quality of these investigations.

Key Areas for Improvement Reports (KAFI) (Time 16:23)

These reports were presented by CC Chris Haward

Positive Outcomes

Positive Outcomes occur when an offender is identified and brought to justice, for example by being taken to court, given warnings or fixed penalty notices etc.

- The Force has acknowledged that there is a decreasing trend in Positive Outcomes, Lincolnshire ranked 6 out of 8 in our Most Similar Force Group, and that Out of Court Disposals are not being used effectively.
 - One reason for this decrease is due to pressure on the Force as a result of limited funding from central government and number of deployable officers
- In response to this issue, the Force are developing Professional Development Days for Crime Investigators, Sergeants and Inspectors and there's a review of the Leadership Development Programme.

Violence and Harm Reduction – including VAWG

Violence Against Women and Girls

An action plan has been developed and sits under 3 headings:

1. Trust and Confidence:
 - How effective are responses to reports of violence; how effective are we at challenging behaviours and how effective are we at building trust and confidence within communities.
2. Safer Spaces:
 - How we identify and go about making public spaces safer.
3. Pursuit of Perpetrators
 - Ensuring effective use of intelligence and use of powers available and ensuring victims have the correct care and support.

Crime Reduction

- The Force has a Control Strategy, which is part of the Chief's strategy of stopping crime and ASB and protecting people from harm, and includes:
 - Homicide Prevention Plan
 - Integrated Offender Management
 - Multi-Agency and Domestic Abuse safeguarding hubs
 - Developing the use of prevention orders through training and leadership programmes
 - Developing the Rural Crime and Roads Policing Teams
 - Continuing to put Officers into Neighbourhood Policing Teams
 - Continuing to work on the Drug Strategy

- The Proportionate Investigation Policy ensures the Force is investigating crimes appropriately to reduce pressure on the frontline to allow focus on crime prevention.

- Lincolnshire has just moved into the top 10 (out of 42 forces) in the country for lowest levels of crime

- The Chief has committed to presenting a report on the work being undertaken in the Force Control Room at the next Police and Crime Strategic Board meeting but assured the public that the Force is recruiting additional call takers to alleviate some pressures and improve the service
 - The Chief highlighted that the 999 performance is very good and that the 101 performance is improving

PCC Priority Updates (Time 33:25)

(Please refer to full reports provided on the OPCC website:

<https://lincolnshire-pcc.gov.uk/transparency/public-assurance-meetings/public-assurance-meeting-archive/>)

- The PCC Priority Updates cover a number of reports which were presented to the meeting by CC Chris Haward.

PCC Priority Update – Citizens in Policing (Time 33:34)

- The Chief Constable expressed thanks to Jackie Rowe for her work in managing the Volunteer programme

- In 2012 the Force had an ambition to recruit 1000 volunteers, including Special Constabularies, Police Support Volunteers, Cadets and PCSOs.

- 600 Volunteers had been recruited by 2016, however since the Covid-19 lockdowns the Force has struggled to recruit and as a result are looking at how to increase these numbers again
 - The Force are aiming to recruit 3 intakes of Specials to support frontline officers

- Specials contributed to just over 35,000 hours in the previous year and Police Support Volunteers have contributed over 10,000 hours

PCC Priority Update – Reducing Re-Offending (Time 40:19)

- The Force used to operate the Assisting Rehabilitation through Collaboration (ARC) programme but has now moved towards the Integrated Offender Management (IOM) model, which is a nationally recognised and mandated structure
- IOM was implemented by the Force in December 2021 and has been developing over the last 6 months:
 - A fixed cohort of 60 offenders, aligned to Neighbourhood Crimes, went live in Dec 2021, a female cohort went live in January 2022 and an '18 to 25-year-old' cohort went live in March 2022
 - Currently developing a Domestic Abuse Perpetrator cohort
 - Have 2 dedicated 'We Are With You' workers to provide additional support and a dedicated Independent Domestic Violence Advisor (IDVA)
- There's a system in place to manage offenders called the 9 pathways of desistance which scores individuals every three months to show their progress through the programme.
 - Despite IOM having been in place since December 2021, the system is, so far, showing a positive trend
- There are some challenges around resources and the capacity of the team
 - There are 4 IOM support staff as well as 4 PCs which means there's a ratio of 30 offenders per 1 officer meaning the team is at capacity

PCC Priority Update – Uplift in Tasers (Time 48:52)

- The Force's aspiration is to uplift the number of officers carrying tasers to 350
 - Currently have 301 trained officers
- Tasers are very effective at de-escalating situations and confrontation as well as protecting people from serious harm
- The use of tasers by officers require appropriate training and governance and is scrutinised by the Independent Advisory Group (IAG) and Ethics panel, as well as going into the Force Legitimacy Board.
 - Significant scrutiny of the use of tasers is important as it examines the circumstances of / disproportionality in the use of tasers
- The Force has secured a Home Office grant to purchase additional tasers and has recruited 3 taser trainers to deliver the additional training
- Between Quarter 1 to Quarter 3 of 2021/ 2022 tasers had been used on 309 occasions, which includes Drawing, Red Dotting and/or Firing.

- Out of the 309 occasions where a taser was used, a taser was only actually fired on 18 incidents, which is a decrease in 11% compared to the previous year

PCC Priority Update – Anti-social behaviour (ASB) (Time 57:17)

- In the last 6 to 12 months a plan has been developed for ASB within Lincolnshire
 - Aim is to have a consistent approach across the county, so response is the same whether that be in urban or rural community settings or towns and villages and that victims of ASB are given the same support and care as victims of other crimes
- The plan also has a focus on increasing training and expertise of staff and officers so they can work with communities to find the best solutions to resolve issues of ASB.
- The Force will continue to work with partners and the ASB Core Priority Group to ensure that there is consistent recording and managing of ASB, as well as ensuring that the right partners are there to help respond to and solve ASB.
 - The Force also work with the Cross County Working Group to make the best use of resources and to ensure there are standardised messages for the public across all 7 local authorities and police websites
- Single Online Home allows online reporting of ASB and where members of the public are not facing immediate threat or where the ASB is not happening there and then should be encouraged to look at Single Online Home to reduce some of the pressure on 999 and 101calls
- As part of the Officer Uplift programme 13 additional officers have been put into Neighbourhood Police Teams
- In 2021/2022 there were just under 16,000 ASB incidents which is a decrease of 35% from 2020-2021
 - The highest categories were inconsiderate behaviours, nuisance neighbours and vehicle nuisance.
 - Peaks in ASB were correlated with coming out of Covid-19 Lockdowns
 - ASB levels are coming down and returning to expected pre-covid levels
 - The Chief Constable acknowledges that the Force are expecting an increase in ASB over the summer months due to an increase in tourism to the county and will be managed accordingly
- The Force are developing Mobile Data Terminals which will allow officers to record more information and provide officers with further guidance on how to respond and resolve the issues

AOB (Time 1:06:29)

- Next Meeting: 7th September 2022