



Lincolnshire POLICE & CRIME COMMISSIONER

SAFER TOGETHER

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Date: 3rd April 2020

Our Ref: MJ/ASW/HO-2020-029

Kit Malthouse
Minister of State for Crime and Policing
2 Marsham Street
London
SW1P 4DF

Dear Kit,

Subject: HMICFRS – Integrated PEEL Police effectiveness, efficiency and legitimacy 2018/19 (Published 7 February 2020)

Thank you for your letter dated the 1st April 2020, on reading it would appear that you are not in receipt of my original letter of response to the findings of the HMICFRS inspection report, which I have attached for your reference – It was published on my website and submitted via the HMICFRS portal on the 13th March 2020.

In direct response to your recent letter, I should like to highlight some of the key activity already undertaken and planned by the Force to address the findings of the PEEL inspection that you specifically refer to.

The Chief Constable and I recognise the importance of better understanding current and future demand in order that the service provided to the public of Lincolnshire can be deliberately shaped and delivered both effectively and efficiently. Work already commenced under Operation Talla is aimed at delivering better understanding through temporal analysis of our current and changing demand from both recorded crime and incidents and their locations. To provide a longer term and more comprehensive solution, work is progressing to identify and procure a suitable enterprise wide Business Intelligence tool to allow the use of predictive analytics to transform our understanding of future demand.

The Force has a full programme of work under the banner of 'Horizons 2023' which is aligned to the Governments police officer uplift initiative and meeting future demand. One of its primary aims being to look at shaping the skills and capabilities of our current and future workforce and how best to recruit, develop and sustain the breadth of experience, capabilities and diversity required to best serve our communities.

In addition, prudent investment has already allowed the Force to reap the efficiency gains achieved by utilising leading edge technologies. This approach will be further enhanced in the near future through the implementation of an advanced replacement for our Command and Control system which should greatly improve our ability to deploy our frontline officers intelligently to best meet demand.

I hope the above outline of some key work streams that are currently being harnessed towards achieving the required improvements help to provide you with the assurance you seek.

I remain wholeheartedly committed to both supporting and holding to account the Chief Constable for realising the improvements required by the findings of the HMICFRS PEEL report. I continue to work towards seeing sustained improvement in the Forces performance and the service it delivers to the communities of Lincolnshire.

Yours sincerely,

A handwritten signature in black ink, enclosed within a thin, hand-drawn oval border. The signature is stylized and appears to read 'M Jones'.

Marc Jones
Police and Crime Commissioner for Lincolnshire