



Lincolnshire
POLICE & CRIME COMMISSIONER

SAFER TOGETHER

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Date: 5th March 2020
Our Ref: MJ/ASW/HMIC-2019-034

HMI Zoe Billingham
HMICFRS
6th Floor Globe House,
89 Ecclestone Square,
London,
SW1V 1PN.

Dear Zoe,

Subject: **HMICFRS** "The poor relation" - The police and CPS response to crimes against older people (Published July 2019)

I present my comments in response to the above report within the meaning of s55 (5) of the Police Act 1996. This letter will be copied to the Home Secretary and published on my website.

The thematic inspection into the police and Crown Prosecution Service (CPS) response to crimes against older people highlights the broad scope of the work required by major agencies to make changes at both a national strategic level and a local operational level to improve the service received by older persons in our communities. I can confirm that Lincolnshire police accept the recommendations made within the report and I will monitor the force's progress against the recommendations via the use of a bespoke HMICFRS 'tracker' document which records force progress against all 'Areas for Improvement' and 'Recommendations' made within HMICFRS Inspection reports. A copy of this tracker document is also provided to our Joint Independent Audit Committee (JIAC) quarterly to help provide assurance on current force remedial activity.

I particularly noted the findings of the HMICFRS report that related to compliance with the Code of Practice for Victims, the importance of prompt victims needs assessments and the scope of the challenges facing all the agencies on a national scale in meeting the needs of victims and particularly those of the older members of our society whose needs can be both unique and complex.

'Victim Lincs' is a service I have put in place to provide support to those affected by crime to help them cope and recover. I therefore remain committed to working with the Chief Constable to provide an effective, joined-up service to all victims of crime in our communities particularly including those services available to older people.

I look to the national bodies and key stakeholders cited in the report's recommendations playing their collective part in supporting us in achieving our local aims.

Yours sincerely,

A handwritten signature in black ink, enclosed within a thin, hand-drawn oval border. The signature is stylized and appears to read 'M Jones'.

Marc Jones
Police and Crime Commissioner for Lincolnshire