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Marc Jones

The Police and Crime Commissioner for Lincolnshire

Quarterly Force Performance Update – April 2019

(January 2019 to March 2019)

Introduction

A key aspect of my role as your Police and Crime Commissioner is to hold the Chief Constable to account. I am committed to reporting results back to you, and I publish information about how well the Force is performing on a quarterly basis through my website, at: <https://lincolnshire-pcc.gov.uk/transparency/what-our-priorities-are-and-how-we-are-doing/quarterly-performance-reports/>

My Community Safety, Policing and Criminal Justice Plan for Lincolnshire April 2017 – March 2021 takes a fresh look at measuring performance across the range of activities and services that impact on how we can be “safer together”. The plan is broad based across policing, community safety, and crime and contains a performance framework and indicators I have selected to reflect areas of concern that are important to the public, for example, speeding, road safety, burglary, anti-social behaviour, how we treat vulnerable victims of crime and those with mental health issues, and our effectiveness in managing firearms licensing.

The indicators and narrative that form this quarterly report, when considered together aim to provide insight into key areas I have categorised as Demand, Interventions, Outcomes and Satisfaction, thereby providing a more complete and balanced view of performance. It is important to remember that the indicators in this report are exactly that – indicators – and do not represent targets. Recent history has shown that a narrow target focused approach does not always deliver the best outcomes for the public.

The top level indicators in this performance framework represent the “tip of the iceberg” and may change over the life of my plan in order to reflect particular issues or concerns that arise but that does not mean that we will take our “eye off the ball”. Performance in these key areas will continue to be monitored and challenged through a detailed and continuous dialogue with the Force and key partners about performance improvement.

You can find further information about local crime rates and trends via the crime mapper website available at www.police.uk .

Marc Jones
Police and Crime Commissioner for Lincolnshire

PLEASE READ THIS QUARTERLY PERFORMANCE UPDATE REPORT WITH THE DATA PACK THAT ACCOMPANIES IT AND IN CONJUNCTION WITH THE GUIDANCE DOCUMENT WHICH HELPS TO EXPLAIN THEIR CONTENTS.

DEMAND

In the rolling 12 months to the end of March 2019 there were 53,226 **crimes recorded** which represents a 30.5% increase compared to the previous 12 months.

Over the preceding 12 months to March 2019 there has been a decrease in the number of **calls for service** experienced by the Force with a total of 146,934 being received. In response to **urgent rural calls** received in the preceding 12 months 69.2% were responded to by officers within 20 minutes, and 75.3% of **urgent urban calls** within 15 minutes. This represents a slight decline in performance for both rural and urban response times.

I can report that in the month of March 2019 there were 267 **Residential Burglaries** recorded, with a total of 3,054 recorded within the previous 12 month period. This represents an 8.1% reduction.

Anti-social behaviour (ASB) has seen a decrease of 20.3% with 16,763 incidents recorded over the preceding 12 months.

The rise in **sexual offences** has continued with 2,082 offences recorded in the previous 12 months an increase of 33.8% over the preceding 12 months. This rise is reflected in national crime statistics which have also seen a rise in the volume of sexual offences recorded by the police nationally. However I will continue to monitor force performance in this area.

Violence against the person (with injury) has seen a 40.1% increase over the previous 12 months. This is inside the statistical variation we might expect to see and is again reflected in an increase being experienced nationally.

There have been 6,396 incidents of **arson and criminal damage** in the previous 12 months this represents a 14.58% rise compared to the preceding 12 months. This trend is outside the expected statistical variation.

In the rolling 12 month period to the end of March 2019 the Force recorded 695 incidents of **hate crime** with 52 of these occurring in March 2019; this represents a 63.1% rise compared to the previous 12 month period, and an increasing trend which is outside of the statistical variation we might expect to see. Analysis of these incidents has revealed there is no specific trend within the rise in offending with the most prevalent motives remaining those relating to Race, Disability, Faith and Sexual Orientation.

The indicator for **fraud / cybercrime** is based on the nationally published “Action Fraud” statistics. These statistics are currently under data quality review and figures for this will be provided in future reports.

INTERVENTION

The performance indicators for **crime file quality** in this report relate to a very complex area of activity with each casefile containing multiple elements requiring bespoke input drawn from a multitude of different sources. During February 2019 89.7% of casefiles were submitted within the desired timescale of 48 hours and 80.9% of submitted casefiles were compliant with the National File Standard (NFS)

The number of **'Dash' forms submitted** for incidents of domestic abuse has seen an increase of 10.3% year on year with a total of 11,519 being submitted in the last 12 months. The number of incidents assessed as being **high risk** has reduced slightly by 0.3% in the same period.

The number of **crime scenes attended and examined** by forensic officers has again seen a reduction of 1.8%, in the last 12 months to March 2019; this figure is outside of the statistical variation which we would expect to see. During the same 12 month period, the number of **forensic detections** achieved has risen by 4.4%, representing a positive 3 year trend.

The number of persons detained under **Section 136 of the Mental Health Act** in the previous 12 months to March 2019 was 463 with 7 of these being held in a police cell. In March 2019 alone 41 people were detained under Section 136 with 1 being held in police custody. My office continues to work with key partner agencies to deliver a mental health strategy for Lincolnshire with the aim of reducing the demand on frontline staff, improving the treatment received by those in crisis and achieve a better service to the people of Lincolnshire.

The number of **out of court disposals** in March reached 182 with the total number used in the last 12 months being 1,851. This figure is inside of the statistical variation which we would expect to see.

OUTCOMES

The performance of **Firearms Licensing** and the service delivered has continued to be closely monitored by my office. In February 2019 the proportion of **shotgun licences renewed** within 8 weeks of an application being submitted was 100.0% and the proportion of **new shotgun licenses granted** within 8 weeks following receipt of the application was also 100.0%.

The overall proportion of **crimes that have had a positive outcome recorded** against them (i.e. crimes that have been 'solved') in the previous 12 months is 18.1% this represents a reduction of 7.3% compared to the previous 12 months and a downward 3 year trend.

I recognise that **road safety** is of concern to the people of Lincolnshire and I therefore monitor enforcement of the so called "**Fatal 4**" **driving related offences**. A year on year comparison in February 2019 reveals that there has been a reduction in enforcement activity i.e. a reduction in the number of tickets issued and arrests made, in relation to drink/drug driving at -1%. However, there has been an increase in enforcement of Speeding 44.6%, Seatbelts 34.0%, Mobile Phones 12.6% and Dangerous driving 13.7%.

Tragically in the 12 months to February 2019 there have been 58 **people killed** on Lincolnshire's roads. During the same period 459 people were **seriously injured**. Comparing this with the previous 12 months reveals there has been a 38.1% increase in the number of people killed and a 11.3% decrease in the number seriously injured. Performance within this area continues to be a focus for my office.

The **number of vehicles seized** from the roads of Lincolnshire has been provided at my request as I believe that it will provide you with a richer picture of the overall enforcement activity undertaken by the force to tackle driving offences which affect the safety of the roads

in Lincolnshire. In March 2019 a total of 212 vehicles were seized, with 2274 vehicles being seized in the rolling 12 month period to the end of March 2019.

Measuring performance across a broader spectrum of the criminal justice system is a focus of my “Safer Together” performance framework and I have therefore chosen to include performance indicators from the courts. In January 2019 the proportion of **1st time guilty pleas at Magistrates court** was 77.4% which represents a 3.8% increase compared to the previous 12 months. The proportion of 1st time guilty pleas at **Crown court** during January 2019 was 21.2%, which represents a decrease of 8.9% when compared with the previous 12 months. These indicators represent a measure of how effective and efficient the prosecution process is at delivering justice. I also monitor the proportion of cases that end in a successful prosecution – in January 2019 the **conviction rate** at the **Magistrates court** was 85.6% and the conviction rate at the **Crown Court** was 81.8% reflecting a reducing 3 year trend.

Compliance with the Victims Code of Practice (VCoP) and in particular the appropriate use of “**Victims Statements**” is important to me. In March 2019 the proportion of casefiles meeting the victim’s statement requirements was 64.9%.

The Independent Custody Visiting Scheme (ICVS) is a vital tool in ensuring we remain compliant with our statutory responsibilities to provide effective independent scrutiny of detainees treatment and the conditions in which they are held. There is a requirement to visit each 24 hour custody suite in Lincolnshire once per week. I can confirm we are meeting that requirement with **45 site visits** successfully conducted in the 1st quarter of 2019-20. During those site visits **87 detainees were offered a visit** / interview with an independent custody visitor (Lay volunteer) of those **81 accepted**, this represents a **93% acceptance rate**. I value the work of the dedicated volunteers who deliver this service. Further details of the ICVS can be found on my website here: <https://lincolnshire-pcc.gov.uk/get-involved/independent-custody-visiting/>

SATISFACTION

The **victim satisfaction** survey identifies the proportion of victims who were satisfied with the overall service they received from the Force. The average proportion satisfied over the last 12 months to March 2019 was 78.1% which represents a decrease of 1.2% on the previous 12 months. In March 2019 the proportion of victims who were satisfied with the way in which the Force **kept them informed** was 69.2%, when compared to the previous 12 months this represents a reduction of 4.4% and negative 3 year trend.

The National Crime Survey of England and Wales (**NCSEW**) **confidence measure** has over the last 12 months averaged 76.3% this equates to a slight decrease of 0.1% in comparison to the previous 12 months with the most recent month (September 2018) achieving 76.8%.

The satisfaction of participants in **restorative justice activities** is being measured as an indicator of the overall satisfaction with the outcome, from the service users’ perspective. The proportion of victims satisfied with the outcome of their **restorative justice conference** (criminal cases), in the last 12 months is 100.0%, this represents 2 conferences involving 2 victims. In the same period the proportion of participants satisfied with the outcome of their involvement in **restorative mediation** (neighbourhood disputes) was 80.0% this refers to 1 case involving 3 participants. I am pleased with the high levels of satisfaction expressed by the participants in these restorative justice activities which can have a very beneficial impact on both victims and offenders.

I closely monitor the number and types of **complaints received by the Force** and the way in which they are dealt with by the Professional Standards Department (PSD). I have a Professional Standards governance meeting in place for just this purpose. I expect the highest standards of professionalism and ethical behavior as this is vital in maintaining the

Forces legitimacy. In the last 12 months there have been a total of 557 complaints by the public made against Lincolnshire officers, 45 of which were in March 2019. This represents an increase of 13.9% compared to year on year comparison. Further complaints performance data and comparative data provided by the **Independent Office for Police Conduct (IOPC)**, is published on the Force website here: <https://www.lincs.police.uk/resource-library/what-our-priorities-are-and-how-we-are-doing/complaints/>

My Annual Report for 2017/18 outlines what I have achieved during my second year in office. The report is available on my website and can be accessed through the following link: <https://lincolnshire-pcc.gov.uk/media/1926/pcc-annual-report-2017-18.pdf>

Note:

Section 11 of the Police Reform and Social Responsibility Act requires a local policing body to publish the information which the body considers to be necessary to enable the persons who live in the body's area to assess:

- (a) the performance of the body in exercising the body's functions; and
- (b) the performance of the relevant chief officer of police in exercising the chief officer's functions.

Such information will be published on the Commissioner's website at the end of each quarter.

<http://www.legislation.gov.uk/ukpga/2011/13/enacted>

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