



PCC Performance Update Data Pack – January 2019

DEMAND							
Subject	Monthly Volume	Rolling 12 Month Volume	Year on Year Comparison	3 Year Trend	Tolerance (see note)		Month Reporting (see note)
Calls for Service	14344	168255	0.04%	↑	✓		Dec-2018
Response Times <i>(Incidents graded as urgent)</i>	Rural <20 mins	69.61%	68.73%	-6.16%	↓	✓	Dec-2018
	Urban <15 mins	76.79%	74.97%	-7.69%	↓	✓	
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DEMAND						
Subject	Monthly Volume	Rolling 12 Month Volume	Year on Year Comparison	3 Year Trend	Tolerance (see note)	Month Reporting (see note)
All Crimes	4979	48983	20.48%	↑	×	Dec-2018
Burglary – Residential*	333	3039	<i>*No comparable data</i>	↑	✓	Dec-2018
VATP with Injury	524	5702	32.76%	↑	×	Dec-2018
Sexual Offences	189	1958	33.02%	↑	×	Dec-2018
Arson & Criminal Damage	537	6127	9.49%	↑	×	Dec-2018
Hate Crime	58	621	42.11%	↑	×	Dec-2018
ASB (Incidents)	953	18074	-14.95%	↓	×	Dec-2018
Fraud / Cybercrime	237	2857	6.88%	↑	✓	Feb-2018
<p>Comments: “Track My Crime” introduced on 10 July 2017 – Online means by which victims can receive updates on the progress of their crime.</p> <p>Notes:</p> <ul style="list-style-type: none"> *In April 2017 the Home Office changed the way in which the crime of burglary is recorded by all police forces – no comparison with data prior to April 2017 is therefore possible. Tolerance: subject value is within or outside calculated upper or lower limits of normally expected variations in performance. Month Reporting: Most recent data available – data is drawn from a variety of both internal and external sources. 						



INTERVENTION						
Subject	Monthly Volume	12 Month Rolling	Year on Year Comparison	3 Year Trend	Tolerance (see note)	Month Reporting (see note)
File Quality						
Casefiles submitted within timescale – 48 Hrs	84.30%	<i>No comparable data</i>				Nov-2018
Casefiles compliant with National File Standard (NFS)	80.30%					
Domestic Abuse						
Dash Submitted	1029	11221	9.11%	↑	×	Dec-2018
High risk	5.93%	7.48%	0.14%	↑	✓	Dec-2018
Forensics						
% of recorded crimes attended and examined	3.38%	3.90%	-1.79%	↓	×	Dec-2018
% of idents which lead to forensic detection	32.43%	29.02%	1.60%	↑	✓	Dec-2018
Section 136 of MHA 1983						
Detainees held in Police Cells	0	8	*No comparable data	↓	✓	Dec-2018
Out of Court Disposals						
Out of Court Disposals	146	1859	10.52%	↓	×	Dec-2018
Out of Court Disposals %	3.19%	4.04%	-0.71%	↓	×	Dec-2018
Notes:						
<ul style="list-style-type: none"> *The way in which Section 136 arrest data is captured has changed following the introduction of hand held mobile data terminals for officers – no comparison can therefore be made with historic data. Tolerance: subject value is within or outside calculated upper or lower limits of normally expected variations in performance. Month Reporting: Most recent data available – data is drawn from a variety of both internal and external sources. 						



OUTCOMES						
Subject	Monthly Volume	Rolling 12 Month	Year on Year Comparison	3 Year Trend	Tolerance (see note)	Month Reporting (see note)
Firearms Licensing						
Shotgun grant applications*	100%		No comparable data			October-2018
Shotgun renewal applications**	100%					October-2018
Positive Crime Outcomes						
Outcomes 1-8 (Resolutions)	16.34%	19.93%	-6.20%	↓	×	Dec-2018
Fatal 4 Enforcement (Arrests & Tickets)						
Speed	118	1013	22.20%	↓	✓	Oct-2018
Seatbelts	34	298	13.74%	↓	✓	Oct-2018
Mobile Phone	55	420	-6.25%	↓	✓	Oct-2018
Drink/Drug Driving	82	1033	1.47%	↓	✓	Oct-2018
Dangerous driving***	13	130	-12.16%	↑	✓	Oct-2018
Vehicles Seized	182	2164	1.69%	↑	✓	Dec-2018
Seriously Injured	20	473	-5.78%	↑	✓	Oct-2018
Killed	2	37	-7.50%	↓	✓	Oct-2018
Outcomes continued over page...						
<ul style="list-style-type: none"> • *Proportion of shotgun grant applications processed within 8 weeks following receipt • **Shotgun Renewal applications received 8 weeks or more in advance of expiry and processed before expiry date • *** Dangerous driving - all arrests for driving a vehicle dangerously & all driving without due care & attention tickets. • Tolerance: subject value is within or outside calculated upper or lower limits of normally expected variations in performance. • Month Reporting: Most recent data available – data is drawn from a variety of both internal and external sources. 						



OUTCOMES						
Subject	Monthly Volume	Rolling 12 Month	Year on Year Comparison	3 Year Trend	Tolerance (see note)	Month Reporting (see note)
Criminal Justice / Magistrates Court and Crown Court						
Guilty Plea 1 st hearing – Magistrates	81.20%	79.09%	7.21%	↑	✓	Oct-2018
Conviction Rate – Magistrates	85.10%	84.15%	0.10%	↓	✓	Oct-2018
Guilty Plea 1 st hearing – Crown	39.60%	38.29%	0.42%	↑	✓	Oct-2018
Conviction Rate – Crown	81.40%	86.57%	3.15%	↑	✓	Oct-2018
Victim Statements (VCOP)						
VCOP compliance - for Victim personal Statements	34.14%	No comparable data				Nov-2018
Independent Custody Visiting Scheme (ICVS)						
Meeting Statutory Requirement	Custody Suite Visits		Detainees offered/accepted		Acceptance Rate	(Oct/Nov/Dec 2018)
✓	47		93/88		95%	Q4
Notes: <ul style="list-style-type: none"> Tolerance: subject value is within or outside calculated upper or lower limits of normally expected variations in performance. Month Reporting: Most recent data available – data is drawn from a variety of both internal and external sources. 						



SATISFACTION							
Subject	Monthly Volume	12 Month Average/ Rolling	Year on Year Comparison	3 Year Trend	Tolerance (see note)		Month Reporting (see note)
Victim User Satisfaction	85.94%	79.69 %	-0.42%	↓	✓		Dec-2018
Victim Kept Informed Satisfaction	68.25%	65.19%	-3.32%	↓	✓		Dec-2018
CSEW Confidence	76.50%	76.05%	-0.97%	↓	✓		Jun-2018
Restorative Justice Activities – Participant satisfaction with Outcome							
Restorative Conferences (Criminal cases)		100.0%					Dec-2018
Restorative Mediation (Disputes)		75.0%					Dec-2018
Complaints							
Complaints against officers*	36	652	33.33%	↑	✓		Dec-2018
Notes: <ul style="list-style-type: none"> • Tolerance: subject value is within or outside calculated upper or lower limits of normally expected variations in performance. • Month Reporting: Most recent data available – data is drawn from a variety of both internal and external sources. • *Detailed reporting of complaints including national comparisons can be found on the Force website visit www.lincs.police.uk and enter a search for “Complaints”. 							