

Police and Crime Strategic Board

Date: 16th January 2019



Chief Constable's Report



1. Public

1.1 Rural Crime

- 1.1.1 December has traditionally been one of the busiest periods for Hare Coursing, Boxing Day, 30th and 31st usually having the highest volume, so we have focused on intelligence gathering (e.g. through CrimeStoppers) and Prevention activity towards those dates.
- 1.1.2 We are developing our intelligence capability within Local Policing Divisional Intelligence Units (DIUs) and have identified good practice from Operation Liberal (Door Step & Rogue Traders) that we are now making use of for Rural Crime issues.

- 1.1.3 Our role in coordinating a national piece of work to better understand the picture of Hare Coursing across the UK (and the offenders involved) has developed – from 10th January we will have a Lincolnshire Officer on recuperative duties to support us for a period of 8 weeks, leading to analysis of the gathered data by the National Wildlife Crime Unit. This work has the working title of Project E03, and currently involves 35 forces.
- 1.1.4 We have been engaging with the Home Office to agree a Police perspective of Legislation changes that forces would seek in support of our work.
- 1.1.5 Through media engagement, we have tried to show the impact of all crime types when they occur in rural communities (including an interview with the Sunday Times, yet to be published), covering Domestic Abuse, Wildlife Crime, Scams against vulnerable people, Acquisitive Crime and offences at Heritage Sites.
- 1.1.6 We have purchased night vision and thermal imaging equipment with recording facilities suitable for evidential purposes – these are currently for use by our Wildlife Crime Officers and Special Constables (specifically to target night-time deer poaching).

1.2 Kirton Fire

- 1.2.1 The New Year started with the tragic news of a house fire in Kirton that claimed the lives of three people. This is being treated as a 'domestic related murder' with the investigation being managed by the East Midlands Specialist Operations Unit (EMSOU).

2. Private

2.1 Protecting Vulnerable Persons (PVP)

- 2.1.1 Monday 7th January 2019 saw the "go live" implementation of the Protecting Vulnerable Persons (PVP) Unit for Lincolnshire Police. This unit has replaced the existing Public Protection Unit structure, seeing omnicompetent specialist investigators based in geographical locations, working as one team across four stations.
- 2.1.2 The teams are located at Lincoln, Grantham, Boston and Skegness. The Paedophile Online Investigation Team (POLIT) and the Management of Sexual Offenders and Violent Offenders team (MOSOVO) still exist in their current format, continuing to work as part of the wider PVP.
- 2.1.3 December saw the teams come together for whole department training, supported by our partner agencies, ensuring the most relevant and up to date information could be provided to all staff. January will see the further development of the PVP, ensuring we are working to protect the most vulnerable.
- 2.1.4 Supporting the structural change to the PVP, Monday 7th January 2019 also saw a change to the Force Central Referral Unit to become the Police Safeguarding Hub,

bringing together the safeguarding overview for all partnership matters; in particular Domestic Abuse, Child Abuse, Adult Abuse and Missing Persons.

2.2 Police Safeguarding Hub

2.2.1 The Police Safeguarding Hub is to provide a “one front door” model for all interactions to and from partner agencies in relation to these areas of vulnerability, whilst also ensuring an overarching review of matters across Lincolnshire Police and identification of any wider safeguarding concerns that may arise from referrals or calls for service. This will continue to develop over the coming months to ensure we have the right processes to understand and mitigate risk to the most vulnerable.

2.3 Safeguarding Children’s Board

2.3.1 December saw the final draft of a revised Multi-Agency Child Exploitation process being adopted by the Lincolnshire Safeguarding Children’s Board. This has been a significant development for Lincolnshire, looking at best practice across the Country and supporting academia, ensuring we have as best a model as possible to bring partners together to work to tackle the risk of child exploitation.

2.3.2 This new process is to be rolled out across Lincolnshire from 21st January 2019, with a weekly review meeting bringing all information together and allowing partner agencies to refer in any concerns they may have; enabling a partnership approach to supporting victims deemed at risk of exploitation and targeting locations and offenders believed to be involved in exploiting vulnerable children and young persons.

2.3.3 The outcomes of the weekly meeting will be reviewed every six weeks through a strategic Multi-Agency Child Exploitation meeting and this in turn will report into the Lincolnshire Safeguarding Children’s Board Child Exploitation and Missing sub group, ensuring we remain effective in our joined up activity in this important area.

3. Democratic

3.1 Information Management

3.1.1 In December, like all regional Forces, we were subject to a Mazar’s audit on our GDPR compliance. We are pleased to say we achieved the highest possible grading of Significant Assurance being ranked 1st out of all the East Midland regional forces.

3.1.2 In November 2018 under the Freedom of Information Act 2000, we received 1,345 FOI requests from a total of 120 requestors. We provided information on 776 occasions to a variety of Partner Agencies for the protection of Children and Vulnerable Adults, this not only assisted with partnership working but also ensured the most vulnerable in society are protected.

3.1.3 In December 2018 we made 10 disclosures under the Common Law Police Disclosure process. This was to a variety of Governing Bodies and Employers to allow them to consider any risks posed by an employee or volunteer who was working in a particular role in relation to safeguarding concerns that needed to be mitigated.

4. Digital

4.1 Force Control System

4.1.1 The 101 system has been updated recently – 3rd week in December. This consists of a new welcome message and the options of callers getting to where they want to be quicker whether reporting a crime via the phone or on line, general advice or to other departments.

4.1.2 The switchboard welcome has also been changed – “How may I direct your call” as callers were assuming that they were talking to calltakers and were relaying information which then had to be repeated once transferred which was wasting time and diluting the information. The whole system appears to be more efficient and effective and is working much better.

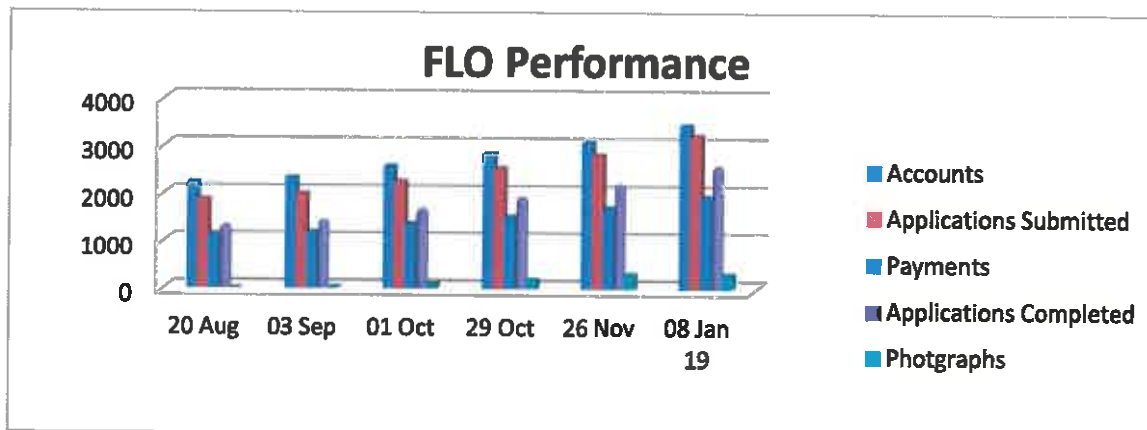


4.2 Personal File Digitisation.

4.2.1 The introduction of a new system allowing Staff and Officer Personal Files to be digitised has commenced, and the scanning of existing records will be complete in January 2019. Already the system is showing efficiencies in terms of saving time for staff as the files can be searched more easily meaning less time is spent checking paper for information. This has also led to a reduction in time for Human Resources and finance staff in terms of scanning and filing the old style paper files.

4.3 Firearms Licensing Online (FLO)

4.3.1 The FLO continues to develop in terms of use. This continues to assist in improving the efficiency of the Firearms Licensing Team with the vast majority of applications and renewals being completed within required timescales from submission of correct documentation.



5. Our people

5.1 Book On Book Off (BOBO)

5.1.1 The roll-out of the BOBO system is now complete, with police officers now using the system force wide. All are required to 'book on' when they start their tour of duty and 'book off' when it ends, either through the Crown DMS system or through the automated telephone service. This allows accurate recording of working hours in line with the Working Time Regulations, a reduction of manual effort and a more accurate view of resources and capacity across the Force.

5.2 National Police Wellbeing Service (NPWS)

5.2.1 The two pilots being run in force to support NPWS have completed and the evaluation will be undertaken by the College of Policing over the next 2 months. In addition to this the project team are identifying lessons learned to inform future service design.

5.2.2 The national business case for NPWS is being considered at the Police Transformation Board on 14th January and a bid for £200k has been made to further develop the pilots in Lincolnshire in 2019/20. This development is likely to focus on areas of greatest risk/potential cost (financial and wellbeing) – firstly the screening of posts subject to high level of trauma risk and secondly therapy for cases identified as 'not coping' or 'in crisis' either as a result of the screening or through self or manager/peer referral. This focus is more likely to deliver benefits in terms of reductions in absence and longer-term costs of therapy.

5.3 Wellbeing Support Programme

5.3.1 With the completion of the 2 pilots supporting the NPWS and the withdrawal from the regional OHU (CIC) contract, the programme is now focusing on future service design. Interim arrangements are in place to ensure support is available where needed and people know where to go for help. Over the next 2 months the team will be focusing on identifying the trauma risk levels for each role in the force and designing a service that ensures people can access support for all elements of wellbeing.

5.4 Fitness Mentors

5.4.1 The Fitness Mentor programme will officially launch this month. Equipment has been provided by University of Lincoln and the Police Dependents' Trust that will enable the Mentors to carry out health checks as part of their work.



5.5 Muscular Skeletal Research

5.5.1 The force is in discussion with the Biomechanics department of the University of Lincoln to undertake research on the physical wellbeing impact of uniform and body worn equipment, particularly body armour. Early indications are that the University could access full funding for this research.

5.6 Wellbeing Conference 2019

5.6.1 The 2019 Wellbeing Conference, booked for 1st May, is taking shape. In response to feedback from last year's event this year will focus on self-help and self-care. The

keynote speaker will be Dr Jessica Millar (a specialist in trauma resilience in UK Policing) and self-care workshops will be run in the afternoon.

5.7 PVP Wellbeing

5.7.1 To make we have the right support for our staff and managers, the PVP managers had a half day input detailing management expectations of them and how they and their staff are to be supported in the work place. This has set clear expectations whilst ensuring investment in supporting managers in the workplace and a supportive to staff management, investing in our people and their wellbeing.

6. Our Technology

6.1 PVP Laptops

6.1.1 January 2019 will see the roll out of laptops and mobile phones for all the staff across the Protecting Vulnerable Persons Unit. This is a significant step in ensuring we are able to respond to matters at the point of attending to the most vulnerable and ensure our staff are as efficient and effective as possible.

6.2 Vehicle Telematics

6.2.1 The Force is progressing with the introduction of a vehicle telematics system which will allow enhanced management of the force's fleet vehicles leading to cost savings and improved driver behaviour. Following a presentation from a framework approved supplier for the provision of Telematics, a business case is currently being finalised outlining benefits, risks, system costs and potential cashable savings. The procurement will be managed via the CPT with Tech Futures project managing the implementation and subsequent business change.

6.3 Fleet

6.3.1 Work continues installing infrastructure and delivering training to vehicle maintenance personnel in advance of the introduction of 10 electric vehicles in February. The installation of the forces new vehicle mounted ANPR system continues with the first installation in divisional response vehicles due in January.

6.3.2 In December the force was notified of a manufacturer's recall affecting 27 vehicles. Work is well under way to rework the affected vehicles before the end of January 2019.

