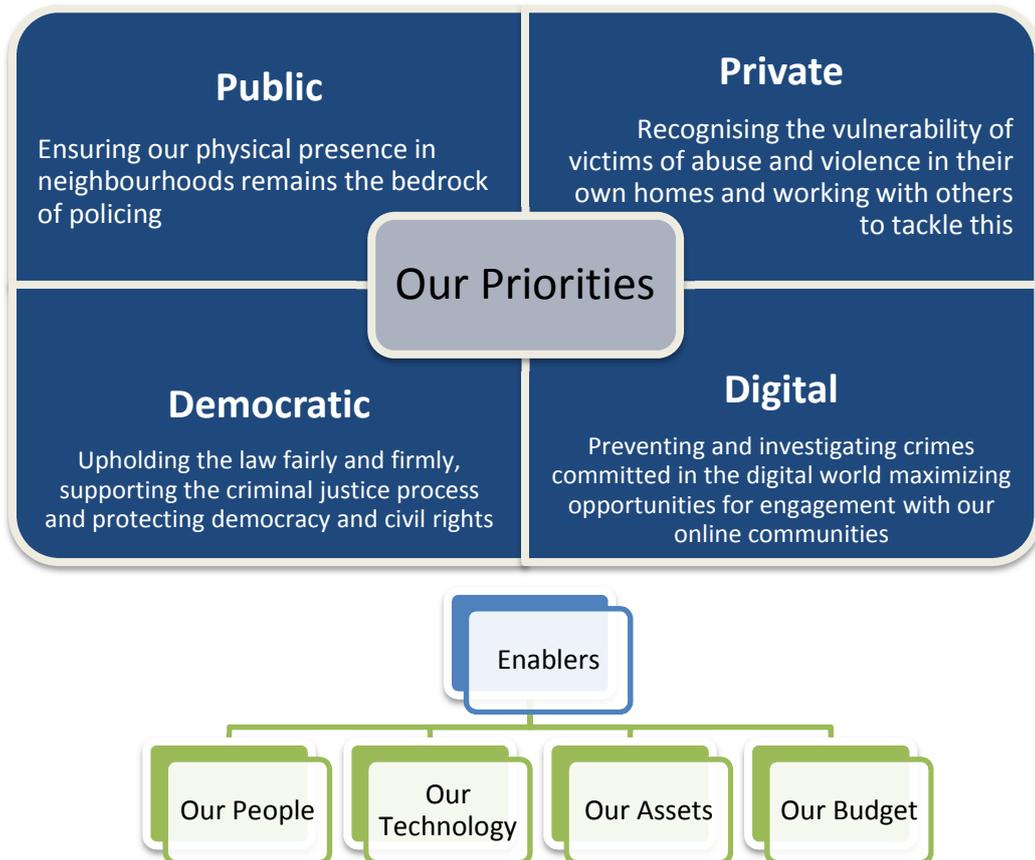


# Police and Crime Strategic Board

## Chief Constable's Report



Date: 21 June 2018



### 1. Public

#### 1.1 Exercise Mercian King

1.1.1 Emergency services held a live training exercise to test the response to a terror attack in Lincoln City Centre. The exercise was staged at Lincoln College on the evening of Tuesday 29 May 2018 and involved armed police, paramedics, fire-fighters, and military personnel. They focussed on how they would respond to a terrorist attack in the city, an exercise similar to others that had been carried out across the country. It was not conducted in response to any specific threat to the county or the centre. The scenario saw a number of 'terrorists' enter the main building at the college armed with knives and firearms before carrying out a marauding assault at various buildings within the college grounds. Around 100 volunteers gave their time to participate in this exercise

## **1.2 Cycle theft**

- 1.2.1 Cyclists who are eager to make the most of the better weather and longer days are being urged to lock their bicycles securely. Last summer 44 bikes were stolen from the City Centre area of Lincoln alone, compared with 38 in 2016. The majority of these thefts took place in public places such as St. Marks, the High Street, Brayford Wharf and on the University Campus. Lincolnshire Police have teamed up with Halfords to raise awareness of the issue and remind cyclists of how they can protect their bikes.

## **1.3 Operation Pottery Learning Event**

- 1.3.1 The Lincolnshire Safeguarding Adults Board ran a multi-agency event following the convictions for Operation Pottery (modern slavery investigation). The event looked at raising awareness of this type of crime, sharing learning and helping agencies to consider how they would respond to a similar situation and is the starting point for the serious case review.

## **1.4 Sandi Starfish Summer Campaign**

- 1.4.1 We have launched our summer “Sandi Starfish” campaign on the East Coast. The project is aimed at safeguarding children and vulnerable adults when they are attending the coast in the summer. The initiative has been joint funded in a number of ways - by revenue generated from Proceeds of Crime activity and supplied by the Police and Crime Commissioner, and with input from Skegness Town Council, Ingoldmells Parish Council, Mablethorpe and Sutton Town Council and Coastal Community Challenge. This joint funding demonstrates how on the east coast partners are working together to ensure this extra safety measure is available for everyone who visits the Lincolnshire coast. Parents and guardians can obtain a wristband, write their contact details on them and place the wristband on their child/dependant. If the child or dependant goes missing (as often happens on the coast), they are told to go to a designated area on the beach identified with a flag and a volunteer or police officer/staff will call the parent/guardian. It’s really simple but has already meant that 17 children have been reunited with parents without the police getting involved this year alone.

## **1.5 Summer Policing**

- 1.5.1 We will be using officers from across the county to support our summer policing requirement on the East Coast from 19<sup>th</sup> July until the 16<sup>th</sup> September. This will provide us with additional resources to manage the increased demands we anticipate at this time of the year.

## **1.6 Summer Drink / Drug Driving Campaign**

- 1.6.1 Officers across Lincolnshire will be taking part in the national Summer Drink/Drug Driving Campaign, which runs from 04 Jun 2018 until 15 July. Officers will actively be out on Lincolnshire’s roads carrying out random checks on drivers. This can result in either enforcement action, where needed, and/or educational action.
- 1.6.2 We are aiming to raise awareness of the dangers of driving whilst under the influence of alcohol or drugs, which is one of the four main reasons for fatal or serious collisions on UK roads.

- 1.6.3 In Lincolnshire, around 100 drivers are stopped and tested each month as a result of being suspected of being intoxicated. Around 80% of those are positively tested for being under the influence of alcohol, with the remaining positive tests being under the influence of drugs.

## **1.7 Polish – UK Student Exchange**

- 1.7.1 Lincolnshire Police have just helped to facilitate the first ever official Polish – UK student exchange trip, with the children having recently returned from Krakow. Students from two schools in Boston went to Poland for the week with the Polish Consulate. The idea was put forward by Boston Inspector Andy Morrice who had spoken to the Consulate at a meeting of the Boston Borough Council. Inspector Morrice then facilitated a meeting between the Consulate and the two schools. This was to our knowledge the first ever such exchange between the UK and Poland. The Polish students have been invited to tour Boston Police Station when they visit, when they will be introduced to the Mini Police.

## **1.8 Mini Police**

- 1.8.1 The Mini Police programme is now complete, with the training having been written. There is now one product going out to the 115 schools that have signed up. We are in the process of delivering the uniforms. The programme was jointly written by Lincolnshire Police and head teachers, and has been trialled with the pilot schools. An input on Friends against Scams was considered too complicated for the younger children and so it has been re-developed and taken back to Friends against Scams. They were so impressed it will now be part of their national package and be rolled out across the entire country. Mini Police will be at The Teddy Bears Picnic Event on 11<sup>th</sup> August.

## **1.9 National Specials Weekend and Volunteers Week (June 2-3 and week of June 4<sup>th</sup>)**

- 1.9.1 The weekend of June 2-3 was National Specials Weekend, during which we took the opportunity to celebrate the amazing work of our Special Constabulary. In Lincolnshire there are currently 125 Specials. They are trained volunteers who work with and support local police, giving up at least four hours a week to help us form a vital link between regular (full-time) police officers and the local community.
- 1.9.2 The National Specials Weekend also fell at the same time as Volunteers Week. In Lincolnshire there are over 500 volunteers who give up their time for the force, not only as Specials but in a variety of roles. Our young cadets learn about policing and get involved in local crime prevention initiatives, community clean-ups and charity fund raising activities. Our Volunteer PCSOs are out on patrol supporting their PCSO colleagues, helping to deal with local issues and over 200 Police Support Volunteers help out in offices; open up smaller stations to the public; keep police cars clean and tidy and many other roles. Volunteers Week was a great chance for us to thank those who give back to their communities.

## **2. Private**

### **2.1 General Data Protection Regulations (GDPR)**

- 2.1.1 The new Data Protection legislation in the form of the GDPR and UK Data Protection Bill 2018 has now had Royal Assent and became law on 25<sup>th</sup> May 2018. We have completed all the relevant

documentation, which has been published on the intranet and internet as required. The documentation, providing the necessary advice and guidance to operational officers and staff.

## **2.2 Regional Data Quality Team**

- 2.2.1 The Regional Data Quality Team continue to work towards ensuring our data is of the best possible quality. Working with the Mobile Data team a process has been developed to better prevent duplicate addresses being created within the Niche system. This process will be implemented in July 2018.

The application used on the Mobile Data Terminals is being developed with a view to reducing the creation of duplicate addresses by locking down certain fields that users can complete. In effect reducing their options, and therefore the chances of duplicating addresses from the outset.. Whilst this will have an immediate impact on Lincolnshire's performance it will also be of huge benefit to the other regional forces when they start using PRONTO in the coming months.

## **3. Democratic**

### **3.1 Public Protection Notice (PPN) Launch**

- 3.1.1 The Force has successfully launched the Public Protection Notice (PPN) on NICHE, and this has replaced the 'Stop Abuse' reporting system for incidents involving vulnerability. This allows officers to report occurrences directly into Niche (via their mobile data terminals) and categorise the vulnerability as either "child concern", "adult concern" or "domestic abuse". These categories are linked to risk assessments which allow the Central Referral Unit to automate some of the partnership referral mechanisms and record more details regarding the individual's concern. The system also allows for a more precise and accurate performance management tool. The system has been configured to allow for transformation into Op Encompass, which is a schools' notification system for children involved in domestic abuse incidents. Early feedback on the new process has been positive and there has already been a reduction in the bureaucracy involved in the sharing of information with our partners. The new process also allows officers to remain in their communities and spend more time with victims, obtaining all the relevant information and instantly sending this to our core policing system.

### **3.2 Victim Services Provision**

- 3.2.1 The PCC's contract for the future Victim Services provision is currently out for tender with the evaluation process commencing on 18<sup>th</sup> June. This process is being supported by the Commercial Partnership Team, who are working in conjunction with the PCC's office. Once this contract has been awarded further engagement will commence with the Criminal Justice Service Manager to consider how the Witness Care Team will work collectively with the other victim services to ensure an aligned service for all victims and witnesses.

### **3.3 Forensic Medical Examination Procurement**

- 3.3.1 The procurement process for Forensic Medical Examination services has been completed with a preferred supplier being identified. In line with procurement regulations a standstill period has commenced and will finish on 22<sup>nd</sup> June to enable the contract award to be issued on Mon 25<sup>th</sup> June.

At this point, internal communications will be progressed informing the workforce of the new arrangements to commence on 1<sup>st</sup> September and advising how the mobilisation of the new provider will be progressed whilst ensuring the exiting supplier maintains service levels in the interim.

## **4. Digital**

### **4.1 Firearms Licensing Online**

4.1.1 The Firearms Licensing Online system has continued to be developed and use by the public has continued to increase – as at 14<sup>th</sup> May 2018 there were:

- 1570 accounts created (up 80 since last month)
- 1187 applications submitted (up by 70 since last month)
- 693 payments made electronically for applications (increase of 35 since last month)
- 625 FLO applications successfully completed (increase of 130 since last month)

4.1.2 In May 100% of Firearms renewals were processed within the 8 week time frame, and 96% of Shotgun renewals processed.

### **4.2 Managing Fraud Investigations Digitally**

4.2.1 In July 2018 we will be introducing a new process for managing fraud investigations within our Financial Investigation Department. All information and investigations will then be run on our core policing platform Niche. This will allow greater visibility of investigations, increase our ability to identify vulnerable victims and allow data sharing with partners to become more fluid.

## **5. Our People**

### **5.1 Durham Staff Survey**

5.1.1 On June 19<sup>th</sup> the Your Voice Your Choice staff survey, which is part of the Durham Research Project will be launched. The survey which is designed, run and analysed by Durham University is open to all officers, G4S police staff, Lincs Police staff, PCSOs, OPCC, Specials and Police Support Volunteers. It will be run on the SnapSurvey platform (and is therefore accessible from any device with an internet connection) and will be open for four weeks.

5.1.2 Over 30 forces already take part in this survey, which focuses on the impact of leadership and management practices and the workplace on police officer and staff attitudes, values, beliefs and service-focused behaviours. This will enable us to carry out direct comparison of results with national responses.

5.1.3 In collaboration with the College of Policing we have also included wellbeing as a leading theme. This will produce information that can be used as a baseline ahead of the force test site for wellbeing screening.

5.1.4 The research looks at 19 areas, including:

- Challenge and Hindrance stressors
- Commitment to the public
- Improvement behaviour
- Job satisfaction
- Meaning of work
- Perceived organisational support

## **5.2 Crime Management Bureau (CMB)**

5.2.1 Since the implementation of the Crime Management Bureau (CMB) recovery plan in May 2018, the backlog of unallocated crimes has been eradicated. CMB are now focusing on clearing the “finalisations pot” and we are training additional staff to assist with this task. It is anticipated that within two or three weeks all the relevant pots will be clear of any backlogs.

## **5.3 FCR Mental Health Practitioner**

5.3.1 Feedback is currently being sought in relation to the pilot service provided by the FCR Mental Health Practitioner, funding for which was provided by the PCC. Their role in the FCR is to provide support to police in diverting and signposting individuals affected by mental health issues who come to our notice towards the most effective care and support. The pilot has been running since July last year and the Practitioner has intervened in a significant number of incidents every day. The work they have done so far is being evaluated with a view to secure future funding to continue this service.

## **5.4 National Police Wellbeing Service (NPWS)**

5.4.1 Discussions continue with the College of Policing regarding Lincolnshire’s participation as a Test Site for the National Police Wellbeing Service. Further workshops are planned to develop the Psychological Screening and review the current arrangements for Role Supervision (ie enhanced psychological screening for officers and staff in high risk roles). A draft evaluation plan has been produced by the College of Policing which will inform an invitation to tender for the evaluation contract later in the summer.

## **5.5 Gym Development**

5.5.1 Following approval of the PCC Decision Paper, Facilities have established a project for the development of gyms at Grantham, Boston and Skegness police stations.

## **5.6 Personal Safety Training (PST)**

5.6.1 On 10 May 2018, a representative of the College of Policing attended to review the delivery of Personal Safety Training of officers. The assessment of the delivery was rated at the highest level as ‘good’. Feedback from the representative was that the trainers were confident, enthusiastic, motivating and engaging – displaying an excellent level of subject knowledge and skills. The lesson plan was really detailed and included clear and concise objectives. The trainer’s communication skills were excellent and they used questioning to illicit deeper knowledge and understanding of the course delegates. Final parting words from the College representative were “it is good to see that PST is in such good hands in Lincolnshire – well done”.

## **6. Our Technology**

### **6.1 Review of ICT Infrastructure**

6.1.1 An independent review has been completed regarding the current / future activity of ICT and Tech futures programme. It focussed on ICT Infrastructure, analysis of the current and target ICT Infrastructure, advised on the proposed solution – whether it was sufficient to meet our aims going forward and whether it represented value for money. Guidance was provided on Microsoft Enterprise Licensing Agreements; a Data Centre, Cloud based solutions and decommissioning of existing hardware versus adding additional hardware. A report has been received which will be discussed with the Tech Futures Team and our Strategic Partner. Whilst there will be some actions to take to move us forward, the report does confirm we are progressing in a positive direction. The report is to be initially reviewed by the CPT Manager, Tech Futures Supt and G4S Head of ICT and Service Delivery Director following which further detail will be considered by the Chief Officer Group before any final proposals are made.

### **6.2 Agile Working**

6.2.1 Infrastructure improvements are being progressed to enable improved agile working facilities using Direct Access technology and utilising corporate grade Wi-Fi. A proof of concept is currently being undertaken at Force Headquarters which will assist in understanding capabilities and user experience. A role based profile assessment is also taking place in conjunction with the users and further locations across the estate will be identified who would benefit from the corporate Wi-Fi.

## **7. Our Assets**

### **7.1 Fleet**

7.1.1 The procurement of a number of electric / hybrid vehicles in order to reduce our carbon footprint is being progressed. A pilot is being undertaken to establish suitability for policing and to look at which vehicle types they could potentially replace whilst being careful not to diminish the effectiveness or the mobility of our officers and staff.

7.1.2 The first two Minis fitted out in their distinctive vehicle livery have now been issued to the end users as part of the force's new 'Mini Police' initiative. A further two vehicles for this initiative will be entering fleet over the next few weeks.

7.1.3 Another new initiative sees two uniquely equipped vehicles issued to the 'Safer Roads Team'. These vehicles will be predominantly used by the Special Constabulary for road safety enforcement.

7.1.4 The roll out of vehicle rebranding with the force's new corporate logo continues.

## **7.2 Bluelight Campus**

- 7.2.1 The build at South Park continues. The steel work should be concluded at the end of June 2018. The final planning day has been held with the final layouts for both office locations and room layouts being confirmed. Work will now start on the decant plans for West Parade Police Station, and the scoping of furniture, equipment and technology required for the station. This will include working with internal police departments and staff at West Parade to understand what will be required in the new building. A planning submission for the first floor extension has been submitted and is awaiting approval. Staff engagement sessions have taken place at West Parade with one to follow at Shared Headquarters. These have been successful in engaging with staff and addressing any questions.
  
- 7.2.2 Work will continue on wider interoperability, looking at opportunities for joint working between the police and our partners. This work ties in with the move to South Park and will consider shared policies and understandings of working practices.