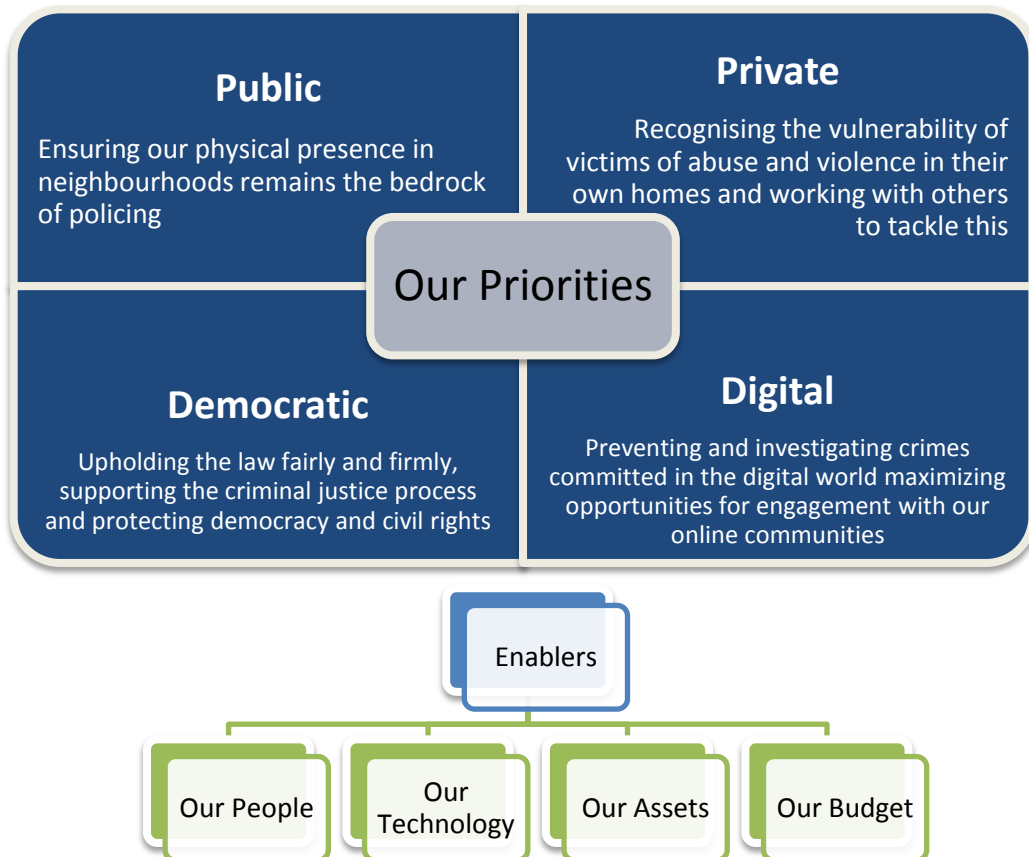


Police and Crime Strategic Board



Chief Constable's Report

Date: 17 May 2018



1. Public

1.1 Town Enquiry Offices

- 1.1.1 Discussions are taking place with the G4S Service Delivery Director regarding the provision of the TEO service and in particular to review the current opening hours of our police stations to ensure if they are still fit for purpose (current opening hours established in 2014). Data has been captured regarding the footfall of all staffed police stations along with the other functions carried out by the TEO staff and proposals are to be shared with the Force prior to any changes being recommended to the OPCC.

1.2 Safer Roads Team

1.2.1 The Safer Roads Team (SRT), made up of ten Special Constables, two Special Sergeants, and two unmarked vehicles, has been launched in order to tackle the Fatal Four: drink/drug driving, mobile phone use, speeding and non-seatbelt use, which have long been identified as four of the main causes of collisions.

1.3 Public order and public safety police training in Kosovo

1.3.1 Four Lincolnshire officers have travelled to Vushtrri in Kosovo to deliver public order and public safety police training to police commanders in Kosovo in collaboration with EULEX Advisory Unit on Police and Border Matters.

1.4 A Week in the Life of Lincolnshire Police Infographic

1.4.1 A new weekly infographic has been launched on social media (Facebook and Twitter) which gives a 'snapshot' of some of the types of incidents that Lincolnshire Police have dealt with during the previous seven days.



1.5 Bilking Trial

1.5.1 The bilking trial has now been rolled out across West Command Area. This looks at a more proportionate way of dealing with this crime type, putting the emphasis on preventative work and civil recovery by the retailers. The Neighbourhood Inspectors will visit all the petrol stations in their area to brief the staff and deal with any questions or concerns about this trial. It was initially piloted and evaluated at Stamford with positive results and the plan will be to roll this out across the East Command Area over the coming months.

1.6 Mosque - Orchard Street, Lincoln

1.6.1 The Mosque on Orchard Street opened over the Bank Holiday weekend, with an open day for partners on Saturday and for members of the public on Sunday. This was well received and marks the official opening of the mosque for prayers. A strong police presence and engagement has been welcomed by the Imam and the Mosque Committee Chair.

2. Private

2.1 Domestic Abuse HMIC visit

2.1.1 The public facing Domestic Abuse (DA) Action plan has now been published on the force internet site, showing the progress we have made from the original Action Plan. In terms of this piece of work it is now nearly complete, with the issue of perpetrators schemes still the major issue remaining. The Police Transformation Fund bid and work through the multi-agency ARC (Assisting Rehabilitation through Collaboration) will address some of these areas for the force. However this is a wider partnership issue that is being addressed through the DA partnership within the Safer Lincolnshire Partnership.

2.2 Safeguarding Adults (Safer Lincolnshire Together Project)

2.2.1 This project is progressing at pace through Adult Services. There is a new referral and risk identification form that will address issues that were raised during the TH19 Serious Case Review into financial abuse of vulnerable adults, and bring together all agencies in sharing information at an earlier stage in response to risk. It is envisaged that there will be co-located multi-agency working as a result of the project and this will be located with the Central Referral Unit at Grantham.

2.3 Child Sexual Exploitation and Risky Behaviours

2.3.1 There is currently a review of the Multi-Agency Sexual Exploitation (MASE) risk assessment and operational response meeting that will incorporate local policing to a greater extent. Soft intelligence will be fed into this meeting via 'Operation Insignia' which encourages all professionals to submit intelligence on children who are displaying risky behaviours or who

may be subject to exploitative situations. It is hoped that this will be launched in early June 2018.

2.4 Operations REVIVE and Signature

- 2.4.1 This month OP REVIVE, which aims to befriend, support, advise, liaise with and target-harden vulnerable and elderly members of the community who have been identified by crime reports, Neighbourhood Policing Teams or partner agencies as being victims of crime or potential victims of crime, has received 16 referrals for tailored support from trained volunteers. Ten referrals were for education and support for scam related incidents, one was for doorstep crime related incidents and there were five referrals for mate crime related incidents.
- 2.4.2 This month Op Signature, the force's campaign to identify and support vulnerable victims of fraud within Lincolnshire, has coordinated 20 vulnerable victim visits. These victims have been picked up from the Action Fraud data that is passed to the force on a monthly basis. This data is then triaged to highlight any victims that are deemed high risk. Safeguarding options are discussed with the victims upon the visit, such as Op REVIVE support from a volunteer or short-term solution such as installing a call blocker.
- 2.4.3 This month the Lincolnshire Police have seen a surge in reports of police impersonation fraud, with eight reports being received during two hours on Friday 4th May. The Op Signature team released a news piece on the force's website which was shared widely on social media. This also received coverage on BBC Radio Lincolnshire. In addition to this, posters raising awareness of this type of fraud have been produced and distributed throughout the county.

2.5 General Data Protection Regulations Update

- 2.5.1 Work continues to prepare the Force for the introduction of the new Data Protection legislation in the form of the UK Data Protection Bill 2018 on the 25th May 2018. This will coincide with the EU introducing the General Data Protection Regulations (GDPR) and Law Enforcement Directive (LED). The Force Data Protection Officer and Deputy will also be performing this role for the Office of the Police and Crime Commissioner.
- 2.5.2 As part of the regional Niche collaboration the Lincolnshire based Review, Retention and Disposal (RRD) team have identified and are now starting to delete the other regional Forces' Niche occurrences where there is no longer a law enforcement purpose and therefore a legal basis to retain them. There are currently around 330,000 regional occurrences being progressively deleted using an automated process which will allow us to increase the volume of deletions in stages so that it doesn't have an effect on operational users. This is extremely beneficial for their preparations for the forthcoming GDPR as well as assisting them to become MoPI compliant.

- 2.5.3 In March 2018 the IMU provided information on 727 occasions to a variety of Partner Agencies for the protection of Children and Vulnerable Adults, this not only assisting partnership working but ensuring the most vulnerable in society are protected.

3. Democratic

3.1 National Rural Crime and Wildlife Crime Strategies

- 3.1.1 The National Rural Crime and Wildlife Crime strategies were published in April. On the 3 May the strategies were presented to the Rural Community Safety Advisory Group for discussion and consideration. A future meeting, planned for July, will link partner plans and objectives with the force's Rural Community Safety Plan which will be aligned with Distinctively Lincolnshire and the Neighbourhood Policing Strategy.

3.2 ASB/Begging/Rough Sleeping

- 3.2.1 As a result of the work of the Stakeholder Group led by Councillor Ric Metcalfe (Leader City of Lincoln Council (CoLC)) and Karen Lee, Member of Parliament for Lincoln, a Vulnerable Adults Panel (VAP) has been created in Lincoln City. Membership of the VAP includes police, Lincolnshire Partnership NHS Foundation Trust, P3: Adult Safeguarding, Addaction, Framework Housing Association, CoLC Housing and Enforcement Team and County Housing Strategy co-ordinator. The Terms of Reference are: Working in partnership to identify high risk individuals; engage and direct into support services, where there is non- engagement a raft of enforcement actions will be employed. This will ensure a co-ordinated approach across partners and will deliver improved outcomes compared to last year.

3.3 Commissioning and Management of Outreach Support Services

- 3.3.1 Early discussions have taken place with the OPCC's new Partnership & Delivery Manager to ensure that the work the Commercial Partnership Team undertakes in the commissioning and management of a number of outreach support services continues to support the implementation of the PCC's Victim's Strategy. Linked to this, the new adult Sexual Assault Referral Centre (SARC), including Independent Sexual Violence Advisers (ISVA), and regional Paediatric SARC contracts went live on 1st April 2018.

3.4 East Midlands Ambulance Service – New Working Practices

- 3.4.1 New working practices have been agreed between Lincolnshire Police and EMAS which aim to reduce the burden on front line policing who currently spend many hours waiting with patients or transporting them to hospital as EMAS are unable to meet demand. These include:

- EMAS being made aware every time an officer is on scene with a patient in order to assist in prioritising their attendance.

- Officers having access to the EMAS Clinical Assessment Team (CAT) who can give live time triage whenever they are with a patient by providing a medical opinion to assist officers in deciding whether they need to remain with a patient and by applying the most appropriate ambulance response category.
- Officers being encouraged to make contact with the Hospital Ambulance Liaison Officer whenever they are waiting in A&E, who will then work with the UHLT to prioritise those patients.
- New arrangements for Mental Health patients aim to see a reduction in the number of times they are transported by police. EMAS have now raised their response to Category 2, which aims to be with a patient within 15 minutes. It has also been agreed that non-blue light ambulances (which were introduced on 01 April 2018) can be used to transport Mental Health patients when there is no medical need.

3.5 Witness Care Unit

3.5.1 Discussions have taken place with G4S and the OPCC regarding the Witness Care Unit around how the service, delivered by our Strategic Partner, can work closer with other victim services in order to enhance the victim's overall journey. The Witness Care Unit and CJS will be physically located closer together with the relocation of the CJS to Force HQ and the WCU manager will work with the OPCC in aligning processes where possible.

3.6 Force Medical Examination Contract

3.6.1 The Forensic Medical Examination contract has gone out to tender with all submissions due by 23rd May. The new contract will commence on 1st September and will provide an enhanced service to victims and those held in custody.

4. Digital

4.1 Firearms Licensing Online System

4.1.1 The Firearms Licensing Online System has continued to be developed and its use by the public continues to increase – as at 2nd May 2018:

- Accounts created = 1490
- Applications submitted = 1117
- Payments made electronically for applications = 658
- FLO Applications successfully completed = 495
- Engagement has taken place with the Home Office with a view for the Lincs / G4S FLO system to be the system adopted as the national single on line system – commercial dialogue has commenced.

5. Our People

5.1 Wellbeing Conference

- 5.1.1 On the back of the success of the Wellbeing Conference in April, the date for the 2019 conference has been set (1st May 2019) and the Wellbeing Working Group will be considering themes and content over the next few months.

5.2 National Police Wellbeing Service

- 5.2.1 Two further workshops have taken place following the initial workshop in April. The first was to design the Evaluation Plan, which will be written by the College of Policing and undertaken by a third party on their behalf. The second concerned the structure and content of the psychological screening element of the wellbeing programme. It was agreed at this second workshop that staff/officer communication and understanding was critical to the success of the programme and therefore significant effort and focus was needed on this in the months running up to the introduction. A further workshop with a smaller group of academics and practitioners is to take place later in May/June.

5.3 Student Officers

- 5.3.1 IPLDP Cohorts 20 (8 officers) and 21 (30 officers) are progressing well in their initial training, and positive feedback has been received from their trainers. Planning is underway for IPLDP Cohort 22 (30 officers) who will commence their training in June.
- 5.3.2 Three trainers are attending the College of Policing for a Vulnerability “Train the Trainer” Training event. This training will then start to be cascaded to all front-facing officers and staff.

5.4 Equality and Diversity

- 5.4.1 Lincolnshire Police attended Lincoln Universities Diversity day on the 2nd May alongside Stop Hate UK, the local interfaith forum and numerous other local organisations.
- 5.4.2 As part of World Autism Awareness week, the Internal Autism working group developed a 7-day awareness raising campaigns, which were delivered over the intranet and social media. The group also had their quarterly meeting on the 9th May and agreed an Aide Memoir on Autism for police officers as well the development of Autism guidance including information on reasonable adjustments for all police staff, officers and volunteers.
- 5.4.3 Lincolnshire Police have signed up to the Disability Confidence Scheme, having completed a self-assessment and are now working towards level two.
- 5.4.4 On the 15th May, Lincolnshire Police will be attending a Learning Disability event in Spalding to promote services like Pegasus, Sandi Starfish and easy read information within the

community as well as raising awareness of hate and mate crime and delivering crime prevention messages.

6. Our Technology

6.1 Technology futures

6.1.1 A revised resource model for ICT has been submitted to the Police and Crime Commissioner for approval. The purpose of this is to support the workforce with the provision of “the right tools for the job” to enable the workforce to become more agile and flexible, thus supporting more visibility to the communities of Lincolnshire.

6.1.2 The Commercial Partnership Team is actively engaging with the Technology Futures Programme team to ensure the contractual refresh of the ICT estate and infrastructure is utilised to support the wide range of ICT initiatives being progressed. This support will also ensure collective working between the programme and the Strategic Partner.

7. Our Assets

7.1 Blue Light Campus

7.1.1 The South Park build is starting to take shape with the marking out of key steelwork areas. In the next month the steel structuring will commence. There is a live stream of the build online where the build can be watched. The Project Team’s work is leading into a “reset day” when the final plans and room layouts will be confirmed before the process continues of calculating how to decant from one site to the other. The Team is also beginning a process of staff consultations ahead of the move. Planning permission has now been submitted for the first floor extension. The Programme will then move on to other projects including wider interoperability and the development of executive summaries and business cases. From the last report, the data points and power points have been discussed for each office and space in the building and we begin work on the cultural collaboration in the building between three inter-linked but distinct emergency services.

7.2 West Parade Police Station

7.2.1 In preparation for the re-location of the West Parade Police Station to South Park, a disposal plan has been developed for the Station which has been passed to the OPCC for consideration. A workshop was held to discuss the provision of facilities management services at South Park as it has been agreed that the landlord (Lincolnshire County Council) will provide these services.

7.3 Vehicles

- 7.3.1 As part of the planned vehicle replacement programme the Force has agreed that any small vehicles (i.e. Vauxhall Corsa sized vehicles) will be replaced with petrol engine equivalents rather than diesel. The Force has also seen the introduction of boot mounted storage systems to all divisional response vehicles. The storage system allows officers to store equipment in a standard way thereby making retrieval of equipment at an incident easier and protecting the equipment itself from damage.