



**PCC Performance Update Data Pack – July 2018**

DEMAND							
Subject	Monthly Volume	Rolling 12 Month Volume	Year on Year Comparison	3 Year Trend	Tolerance (see note)		Month Reporting (see note)
Calls for Service	14310	165349	-1.57%	↓	✓		Jun-2018
Response Times <i>(Incidents graded as urgent)</i>	Rural <20 mins	69.36%	70.74%	-5.10%	↓	✓	Jun-2018
	Urban <15 mins	78.78%	79.05%	-1.86%	↓	✓	
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DEMAND						
Subject	Monthly Volume	Rolling 12 Month Volume	Year on Year Comparison	3 Year Trend	Tolerance (see note)	Month Reporting (see note)
All Crimes	4198	42361	9.00%	↑	×	Jun-2018
Burglary – Residential*	220	3137	<i>*No comparable data</i>	↓	✓	Jun-2018
VATP with Injury	522	4834	16.34%	↑	×	Jun-2018
Sexual Offences	169	1649	29.64%	↑	×	Jun-2018
Arson & Criminal Damage	561	5687	2.89%	↑	×	Jun-2018
Hate Crime	67	521	20.32%	↑	×	Jun-2018
ASB (Incidents)	1763	20324	-2.57%	↓	✓	Jun-2018
Fraud / Cybercrime	237	2857	6.88%	↑	✓	Feb-2018
<p><b>Comments:</b> “Track My Crime” introduced on 10 July 2017 – Online means by which victims can receive updates on the progress of their crime.</p> <p><b>Notes:</b></p> <ul style="list-style-type: none"> <li>*In April 2017 the Home Office changed the way in which the crime of burglary is recorded by all police forces – no comparison with data prior to April 2017 is therefore possible.</li> <li>Tolerance: subject value is within or outside calculated upper or lower limits of normally expected variations in performance.</li> <li>Month Reporting: Most recent data available – data is drawn from a variety of both internal and external sources.</li> </ul>						



INTERVENTION						
Subject	Monthly Volume	12 Month Rolling	Year on Year Comparison	3 Year Trend	Tolerance (see note)	Month Reporting (see note)
<b>File Quality</b>						
Casefiles submitted within timescale – 48 Hrs	76.10%	<i>No comparable data</i>				Jun-2018
Casefiles compliant with National File Standard (NFS)	73.40%					
<b>Domestic Abuse</b>						
Dash Submitted	942	10631	5.04%	↑	✓	May-2018
High risk	8.92%	7.31%	-0.99%	↑	✓	May-2018
<b>Forensics</b>						
% of recorded crimes attended and examined	3.63%	4.67%	-1.95%	↓	×	Jun-2018
% of idents which lead to forensic detection	32.49%	29.20%	3.15%	↑	✓	Jun-2018
<b>Section 136 of MHA 1983</b>						
Detainees held in Police Cells	2	32	*No comparable data	↓	✓	Jun-2018
<b>Out of Court Disposals</b>						
Out of Court Disposals	129	1738	-3.61%	↓	×	Jun-2018
Out of Court Disposals %	2.50%	4.54%	-0.28%	↓	×	Jun-2018
<b>Notes:</b>						
<ul style="list-style-type: none"> <li>*The way in which Section 136 arrest data is captured has changed following the introduction of hand held mobile data terminals for officers – no comparison can therefore be made with historic data.</li> <li>Tolerance: subject value is within or outside calculated upper or lower limits of normally expected variations in performance.</li> <li>Month Reporting: Most recent data available – data is drawn from a variety of both internal and external sources.</li> </ul>						



OUTCOMES						
Subject	Monthly Volume	Rolling 12 Month	Year on Year Comparison	3 Year Trend	Tolerance (see note)	Month Reporting (see note)
<b>Firearms Licensing</b>						
Shotgun grant applications*	85.0%		No comparable data			Apr-2018
Shotgun renewal applications**	96.0%					Apr-2018
<b>Positive Crime Outcomes</b>						
Outcomes 1-8 (Resolutions)	18.04%	24.32%	-0.85%	↓	×	Jun-2018
<b>Fatal 4 Enforcement (Arrests &amp; Tickets)</b>						
Speed	118	683	-33.10%	↓	✓	May-2018
Seatbelts	42	210	-29.53%	↓	✓	May-2018
Mobile Phone	46	381	-17.17%	↓	✓	May-2018
Drink/Drug Driving	105	1083	8.63%	↑	✓	May-2018
Dangerous driving***	13	149	36.70%	↑	✓	May-2018
Vehicles Seized	193	2134	N/A	↓	✓	Jun-2018
Seriously Injured	38	502	13.06%	↑	✓	May-2018
Killed	2	42	-12.50%	↓	✓	May-2018
Outcomes continued over page...						

**Notes:**

- \*Proportion of shotgun grant applications processed within 8 weeks following receipt
- \*\*Shotgun Renewal applications received 8 weeks or more in advance of expiry and processed before expiry date
- \*\*\* Dangerous driving - all arrests for driving a vehicle dangerously & all driving without due care & attention tickets.
- Tolerance: subject value is within or outside calculated upper or lower limits of normally expected variations in performance.
- Month Reporting: Most recent data available – data is drawn from a variety of both internal and external sources.



OUTCOMES						
Subject	Monthly Volume	Rolling 12 Month	Year on Year Comparison	3 Year Trend	Tolerance (see note)	Month Reporting (see note)
<b>Criminal Justice / Magistrates Court and Crown Court</b>						
Guilty Plea 1 <sup>st</sup> hearing – Magistrates	81.80%	78.09%	12.69%	↑	✓	May-2018
Conviction Rate – Magistrates	84.80%	84.26%	0.35%	↓	✓	May-2018
Guilty Plea 1 <sup>st</sup> hearing – Crown	40.50%	37.10%	-7.65%	↑	✓	May-2018
Conviction Rate – Crown	90.90%	86.03%	3.65%	↑	✓	May-2018
<b>Victim Statements (VCOP)</b>						
VCOP compliance - for Victim personal Statements	66.70%	No comparable data				Jun-2018
<b>Independent Custody Visiting Scheme (ICVS)</b>						
Meeting Statutory Requirement	Custody Suite Visits		Detainees offered/accepted		Acceptance Rate	(Apr/ May/ Jun 2018)
✓	47		92/85		92%	Q1
<b>Notes:</b> <ul style="list-style-type: none"> <li>• Tolerance: subject value is within or outside calculated upper or lower limits of normally expected variations in performance.</li> <li>• Month Reporting: Most recent data available – data is drawn from a variety of both internal and external sources.</li> </ul>						



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SATISFACTION							
Subject	Monthly Volume	12 Month Average/ Rolling	Year on Year Comparison	3 Year Trend	Tolerance (see note)		Month Reporting (see note)
Victim User Satisfaction	77.42%	79.02%	-2.46%	↓	✓		Jun-2018
Victim Kept Informed Satisfaction	67.78%	67.34%	-4.58%	↓	✓		Jun-2018
CSEW Confidence	76.50%	75.70%	-2.92%	↑	✓		Dec-2017
<b>Restorative Justice Activities – Participant satisfaction with Outcome</b>							
Restorative Conferences (Criminal cases)		100.0%					Jun-2018
Restorative Mediation (Disputes)		87.50%					Jun-2018
<b>Complaints</b>							
Complaints against officers*	43	548	0.92%	↓	✓		Jun-2018
<b>Notes:</b> <ul style="list-style-type: none"> <li>• Tolerance: subject value is within or outside calculated upper or lower limits of normally expected variations in performance.</li> <li>• Month Reporting: Most recent data available – data is drawn from a variety of both internal and external sources.</li> <li>• *Detailed reporting of complaints including national comparisons can be found on the Force website visit <a href="http://www.lincs.police.uk">www.lincs.police.uk</a> and enter a search for “Complaints”.</li> </ul>							