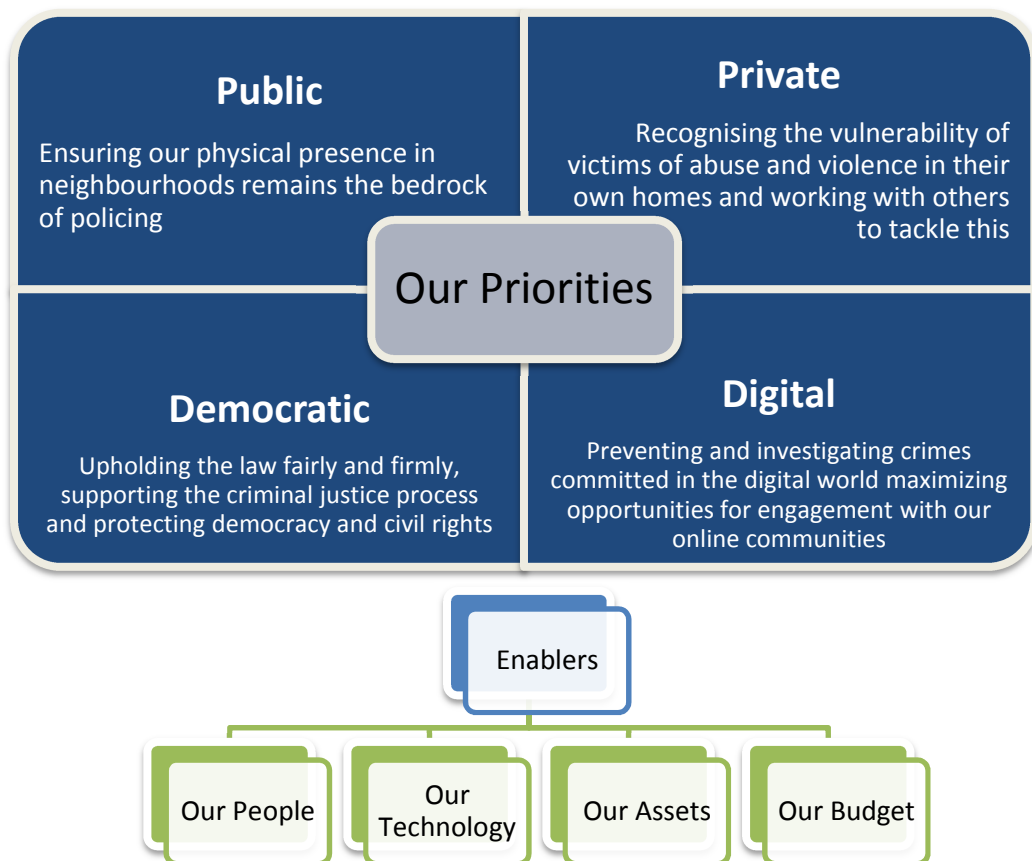


Police and Crime Strategic Board

Date: 15th March 2018



Chief Constable's Report



1. Public

1.1 Bluelight Wider Estates project

In order to maintain and promote a visible presence in our communities, the Commercial Partnership Trust (CPT) has been heavily involved in the Bluelight Wider Estates project. Further progress has been made with regard to the future of the police estate. This has included a full review of each of our existing premises with operational leads and a meeting with the Lincolnshire City Council (LCC) lead, One Public Estate Group. An Estate Strategy is being progressed and will be presented to Chief Officers by the end of March, prior to submission to the PCC. This will be followed by the submission of a decision paper to the PCC presenting recommendations for some changes to the estate portfolio.

1.2 Community Engagement

1.2.1 Mini Police

The finalised programme for Mini Police continues to be well received in schools. Four Mini motor cars for use by the Mini Police project team have now been ordered and are expected to be delivered in April.

1.2.2 Anti-Social Behaviour (ASB)

Work continues with key partners in respect of ASB, Rough Sleeping, Homelessness, and Aggressive Begging, particularly on the West. The work focuses on three themes: Housing and Bed Provision, Cohort Management and Enforcement.

1.2.3 Safer Neighbourhoods

Neighbourhood Policing Teams on the east of the county continue to work with partners to tackle underage drinking and in particular the sale of alcohol to teenagers. Recent operations resulting in one store having had their licence revoked has sent out a strong message to other off-licences regarding the illegal sale of alcohol.

1.2.4 Diary System

Efforts are continuing to free up demand on officers' time in order to serve our communities more efficiently. To this end a new diary appointment system is being introduced on the 19th March where callers will now attend a police station rather than officers travelling to visit them. This will allow for more appointments to be created and resourced. Visits will continue where an assessment of the Threat, Risk and Harm would deem it more suitable.

1.3 Joint Diversionary Panel

The work being carried out by the Joint Diversionary Panel (JDP) has been reviewed at the six monthly point and reports a reduction in children entering the Criminal Justice System, with an alternative of an intervention plan being provided. This is aimed at reducing and preventing repeat offending and offending going into adulthood. This is supported by other agencies such as the Youth Offending Service (YOS), Children's Services and Early Help. It also has a clear victim focus ensuring their views are taken into consideration and victim satisfaction surveys are carried out. Steps are on-going to see how we can improve the process working with the University to support longer term evaluation.

1.4 Case Quality and Timeliness

The Head of Prosecutions North and Strategic Partner are working with the Commercial Partnership Team (CPT) to review current Key Performance Indicators with a view to streamlining some of the existing ones and bringing in elements of Quality Assurance. This will feed into driving up the quality of files making for a more efficient process.

1.5 Force Control Room (FCR)

The Force Control Room experienced a significant increase in calls during the recent snow. On Thursday 1st March call takers answered around 500 '999' calls compared to the 200 answered on 1st March 2017. Approximately 1200 '101' calls were received, compared to

635 on the same day in 2017. The contingency plans to ensure staff got into work, were successful in maintaining a good level of service to the public. A particular highlight was an increase in followers of the FCR Twitter account; up from 1300 to almost 6000 over the three day period. The large majority of tweets were positive in nature and complimented the Force on the level of service provided.

2. Democratic

2.1 Victim's Strategy

Support continues to be provided to the implementation of the PCC's Victim's Strategy. This includes the commissioning of Outreach services and development of options to enable the 'Victim Lincs' team, the Outreach services and G4S Witness Care to be located within Headquarters to support more cohesive and streamlined working practices

3. Digital

3.1 United Kingdom Accreditation Service

Following the assessment by the United Kingdom Accreditation Service (UKAS) in early March, the Force has been awarded a conditional offer of accreditation for the Imaging of hard drives. This is the result of many months of hard work by the Digital Forensic Unit staff to ensure that our processes, training, competencies and equipment are all up to an appropriate national standard. This also means that the non-compliance statement for digital evidence at court in this discipline will no longer be required. Work is continuing to achieve the same status in relation to mobile phones, frontline tools (mobile phone kiosks) and CCTV.

4. Our people

4.1 Recruitment

4.1.1 The new Head of People Development will commence their role on 26th March 2018. Whilst a review of the Learning and Development (L&D) structure has commenced, the appointment of a new departmental head will provide a clear steer in terms of the direction of travel. Considerations include ensuring any changes introduced are resilient, and provide a suitable, whilst flexible service model, to take us forward over the next three to four years.

4.1.2 The post of People Services Director has now been filled with the successful candidate taking up the role from the 1st of March. This allows time for a reasonable handover from the present incumbent.

4.2 Policing Demand

Work has commenced on The Demand; Capability and Capacity Programme. Two workshops have been held to develop the work required to achieve the objective of Understanding, Managing and Predicting demand. This is a complex piece of work with the initial stages seeking to establish a baseline for demand and capacity across the force. The programme will seek to understand Preventative, Protective and failure Demand and better understand demand in respect of Surge; Cyclical; Baseline; Trending and Societal. The work in respect of

capability will consider demand against the skills and ability of resources available to meet that demand.

4.3 Appearance Standards

A review of the Appearance Standards policy has been completed and approved by the Chief Officer Team. The policy has been updated in line with College of Policing guidance and communicated to all staff.

4.4 Police uniform

A trial of the new police uniform has now begun in force. The trial involves a number of volunteers from across the Force and will run for three months. An evaluation exercise will be conducted at the end of this period and a decision taken as to whether this should be adopted Force wide.

4.5 Crime Department

A review of the Crime Department has commenced which will focus on the key areas of demand (linking in with 5.2), resources, structure, training, and wellbeing. The objective of the review is to ensure we are operating at an optimum level providing the best and most efficient service to the public whilst also effectively managing the welfare of our officers and staff.

4.6 Information Management Unit (IMU)

The Disclosure and Barring Unit situated within the IMU was recognised as the joint top performing Force in the country for January 2018, having processed 1837 applications. Timeliness targets were met, with each application being processed in an average of 2.44 days is against the national target of 12 days per application.

4.7 Fitness Mentors

The Five Fitness Mentors appointed by the Force have now started studying towards their bespoke Level 2 and Level 3 Personal Training Diploma. All five have been successful in passing their first theory exam and are progressing well with the next phase of the qualification.

4.8 Wellbeing Conference

The first Police and Fire & Rescue Wellbeing Conference will take place on 12th April and planning is at an advanced stage. Almost 200 people have registered, speakers have been confirmed with the day being compered by the Chief Constable.

4.9 National Police Wellbeing Service

Lincolnshire has been selected to be a test site for psychological screening as part of the development of a national police wellbeing service. Support will be provided by College of Policing and we expect to receive funding to support delivery. A planning workshop is taking place in the next six weeks after which a costed business plan will be developed in collaboration with the College.

5. Our Technology

5.1 The Firearms On-Line system

The Firearms On-Line system continues to work well with interest being shown from other Forces. A commercial plan is being developed for approval to enable this to be marketed as a managed service model or systems provision / support.

6. Our Assets

6.1 South Park

The Collaboration Agreement for the Bluelight project has been signed by all parties (Police, Lincolnshire County Council and East Midlands Ambulance Service). Demolition work is well underway on the South Park site. Work is now actively being progressed on the detailed internal designs.

6.2 Fleet Branding

The first vehicles are expected to be updated with the new force logo in the next two weeks. The logo will be placed on the bonnet in order that there is no interference with the high visibility markings on vehicle sides.