



# Police and Crime Strategic Board

16<sup>th</sup> November 2017

**OPEN**

## Chief Constable's Report

### **1 National**

### **2 Regional**

#### **2.1 NICHE**

- 2.1.1 At 07:00hrs on the 25<sup>th</sup> October 2017 City of London Police (CoLP) became the sixth force to join the largest shared multi-domain platform in UK policing. At the same time CoLP launched their new Pronto application, taken from the Lincolnshire build. This instantly benefited operational policing by digitising 27 policing activities through their mobile devices that would directly populate into Niche without the need to double key or return to the police station. CoLP will utilise Pronto as their primary input source for Niche. This will ensure data standards are increased through the use of mandatory fields and streamlined processing through automated tasking.

The headline functionality includes:

- Crime and Non-crime recording
- Victim codes of contract
- Crime contracts
- Public Protection Notice (PPN)
- Mental Health recording
- Statement taking including (Victim personal statements as a mandatory option for Victims).
- Road Traffic Collisions and prosecutions file
- Traffic Offence Reports (TORS)
- Intelligence submissions
- Property submissions

All regional forces provided staff to assist CoLP go live. A total of fifty two officers from various roles assisted and this support has proved invaluable and was a significant factor contributing to a successful launch.

The operational benefits of CoLP joining the East Midlands domain have already begun to be realised during the initial go live phase.

Detailed below are a number of examples:

- A male was arrested on the 26<sup>th</sup> October for a drugs offence in the city. When booking the Detained Person (DP) into custody it was identified that the male had previously been arrested in Lincolnshire. The custody officer was able to use the previous record reducing double keying of information and thus saving time. The knock on effect is that DPs are being processed more quickly allowing officers to return to their operational duties more quickly. The custody officer also has instant access to photographs and previous detention history to better manage the risk associated with the DP
- The Economic Crime Department (ECD) conducted intelligence research on a hostile witness who resided in Derbyshire prior to arranging a visit. The officer identified the witness on Niche and reviewed their intelligence which identified that the male had fled the country to avoid giving evidence. This saved the officer time and money in travelling to Derbyshire and enabled international enquiries to be conducted and a potential extradition warrant to be progressed.

## **2.2 Emergency Services Network (ESN)**

2.2.1 Background: It is anticipated that the new ESN will be a more capable, more flexible and more affordable communications network than the existing Airwave mobile radio system used by the three emergency services in England, Scotland and Wales. While still delivering mission critical voice communication, it will also provide broadband data services.

2.2.2 The timelines for ESN remain ambitious due to the wish for emergency services to realise the benefits of the latest technology as soon as practicable. ESN will work using EE's 4G mobile network. The 4G network is being enhanced to provide public safety features, coverage and resilience that the three emergency services require.

2.2.3 All Airwave contracts are scheduled to expire at the end of 2019. However no risks will be taken with public safety and there will be no gap in the emergency services' communications provision. The existing Airwave system will continue until transition on to ESN is completed. The costs to Government of any requirement to extend Airwave contracts beyond the planned National Shutdown Date (NSD) of 31st December 2019 have been negotiated and agreed with Motorola Solutions Ltd, the owners of Airwave. Philip Rutnam, the HO Permanent Secretary (PUS) has commissioned an independent assessment of the Programme plan.

2.2.4 Motorola and EE are working jointly on their integrated reforecast plan and the initial findings of this exercise have shown that ESN will not be ready for transition to commence in 2018. Greater clarity on the date ESN will be available is likely to be understood by the end of the year, and a revised delivery plan will follow.

2.2.5 The ESN Regional Delivery Group met on 16th October at Nottinghamshire HQ and was attended by most of the Local Business Continuity Managers. The inaugural meeting included discussions around a number of briefing papers submitted by the Programme, including the ESN Training Strategy, Fleetmapping Interworking Strategy and Vehicle Antenna. DCC Knighton and Supt Ross Cook will be visiting local Chief Officers individually over the coming months to discuss the Regional ESN Strategy.

- 2.2.6 A Programme Status Report is produced on a monthly basis providing progress updates. It is a 'catch all' document produced by the Programme Management Office (PMO) and designed to brief Local Chief Officers and Business Change Managers (BCMs). The report includes, National ESN updates based on the Core Brief issued by Operation Communication in Policing (OCiP) Regional Programme and Work Stream Highlight Reports, Organisation Charts, Programme Activity Dashboards and other key documentation which identifies the overall strategic direction. The document is circulated to all ESN Programme resources following approval at the Programme Board.
- 2.2.7 The Section 22 Regional Collaboration Agreement has been signed by all 5 Force Chief Officers and PCCs with governance being aligned to its requirements. Our intention is to circulate the s.22 for information once the lead parties (Forces and PCCs) have given their consent to do so.

### **2.3 East Midlands Police Academic Collaboration (EMPAC)**

- 2.3.1 The force's Head of Strategic Development is taking part in the EMPAC review on 22nd November. All forces and universities have been supportive of continuing with EMPAC beyond the Police Knowledge Fund (PKF) funding and this event will start to shape the future structure for initial recommendation to the DCCs Board. Representatives from the Force are meeting with University of Lincoln, Bishop Grosseteste University and Lincoln College to explore future potential collaboration, particularly supporting officer participation in research projects.

## **3 Local**

### **3.1 Wellbeing**

- 3.1.1 Chief Officers recently agreed a plan for gym facilities in stations across Lincolnshire, starting with the areas of greatest demand (Boston, Grantham, Skegness and Sleaford), which will be undertaken in this financial year. Three further stations (Spalding, Gainsborough and Stamford) will be completed in 2018/19. Discussions are on-going with Fire and Rescue to share facilities where this is appropriate.
- 3.1.2 The Wellbeing Leave initiative will start in April 2018, with every officer and member of staff being given the opportunity to take 2 days to focus on wellbeing. This will include participation in national police sporting activities, charity work etc.
- 3.1.3 The force will shortly be advertising for Fitness Mentors. These will be officers or staff who are willing to contribute some of their own time to provide one to one support to others in the organisation to increase their fitness level. Priority will be given to individuals returning to fitness following illness and those who are struggling to pass the Job Related Fitness Test. The Fitness Mentors will be required to complete a Level 3 qualification in Personal Training as part of their preparation for this role, which is expected to commence in January 2018.
- 3.1.4 The force is hosting its first Wellbeing Conference on 12<sup>th</sup> April 2018. The theme will be 'Humans not Machines', focusing on personal resilience. The national policing lead on wellbeing, DCC Andy Rhodes, will be one of the guest speakers.
- 3.1.5 The Wellbeing team are commissioning some research with University of Lincoln to produce a 'heat map' of mental health issues and risk across the organisation. We are hopeful that

this will be joint funded through a research grant from the School of Exercise and Sports Science.

### **3.2 Recruitment**

3.2.1 The position for a permanent head of Learning and Development remains vacant. The recruitment process failed to identify a suitable candidate. G4S along with the Commercial Partnership Team (CPT) are reviewing the current operating model and service requirements with a view to identifying the most suitable way to progress this.

3.2.2 A cohort of twenty three Police Community Support Officers has begun their training alongside a new cohort of seventeen Special constables. There is also an internal training course for thirteen new detective constables running. The current cohort of thirty newly recruited police officers has now progressed on to week 9 of their training programme.

### **3.3 Crime Management Bureau (CMB)**

3.3.1 There remains a backlog of workload within CMB. This is affecting the timeliness of crime recording, allocations of crime and subsequent finalisations. Having an awareness of the backlog though does allow officers to progress some investigations prior to allocation, particularly where they have attended and are already aware. This situation is being closely monitored and worked through with short term solutions being progressed. A full review with short, medium and long term solutions will be contained within a paper to be submitted to the Deputy Chief Constable by the end of November.

### **3.4 Bluelight Collaboration Programme**

3.4.1 South Park moves closer towards a start date for the build with work already having started on the groundwork of the site. The next stage is for the demolition of the current building in December this year and January 2018 with the build due to start in February 2018.

3.4.2 Shared Control Room (SCR) upgrades have been completed and now awaiting technology updates and a final decant date for Lincoln Fire and Rescue into SCR. Sign off from the Blue Light Programme of Shared Headquarters (SHQ) has been completed with further opportunities for collaboration continuing to be explored.

### **3.5 Firearms Licensing**

3.5.1 Risk in the department continues to be closely monitored and effectively managed. The new on-line Firearms system is planned to go live Mid-November. An Engagement day was held last month with some key stakeholders in attendance; Clubs, Firearms, Dealers, some members of the public and the media. This was well received and feedback taken into account. The new system will allow for a more efficient and effective service with no reduction in the safeguarding and risk assessment process. On the contrary this will allow for more regular visits to sites and persons for greater scrutiny to ensure procedures are being adhered to.

3.5.2 The British Association of Shooting and Conservation (BASC) is starting to raise concerns regarding on-going discussions about medical certificates requirement for new or renewed firearms certificates. Work is on-going with Jon Grubb to look at a media strategy and consider the legal aspects of the force moving to this position.

### **3.6 Force Medical Examiners (FMEs)**

- 3.6.1 The new service delivery model commenced on the 6<sup>th</sup> of November. This will now see Health Care Professionals (HCPs) working out of custody suites at Lincoln and Boston police stations. This will see a reduction in demand and emphasis placed upon Force Medical Examiners (FMEs) attending Custody. It is also anticipated that this will lead to improved performance around FME attendance times. This will be closely monitored by Community Partnership Team and Force Custody Inspectors.

### **3.7 Adult and Paediatric Sexual Assault Referral Centres (SARCs)**

- 3.7.1 The Commercial Partnership Team continues to work with National Health Service England (NHSE), the commissioning body for the re-procurement of services. Detective Superintendent Hatton and Detective Chief Inspector Whiffen continue to be involved by providing operational inputs. Interim arrangements for the Paediatric SARC involving the use of QMC (Nottingham University Hospitals NHS Trust) remain in place until March 2018.

### **3.8 Digital Public Contact – Online Reporting (OR)**

- 3.8.1 Since last month's report, Phase One of the Social Media Campaign Plan to advertise OR and Track My Crime has been completed. The benefits of this and how well this has been received will be realised in due course and a report will come to this board.

### **3.9 Understanding Demand**

- 3.9.1 Work has been on-going to better understand demand and look at how we could better utilise our resources locally. With regards the Diary Car pilot (scheduled appointments), the three month pilot (July – Sept) has now been evaluated and results have been positive; Our failed appointments have reduced over this time. We saved 75 hours of officer time which equates to two working weeks and almost 2000 miles of travel and £500 of vehicle costs. This has been communicated internally via the intranet

#### **3.10.1 Force Control Room (FCR)**

- 3.10.1 FCR is undergoing some work in relation to the introduction of a new Telephony system. The new system will make the Force more efficient and be able to provide a better customer experience. It will also provide us with a platform for future developments and opportunities in the area of contact management.

### **3.11 British Muslims**

- 3.11.1 In support of National Hate Crime week a video entitled 'British Muslims' was launched. The video is aimed at tackling misconceptions of how the Muslim community are portrayed in Britain. The thirteen minute video was the brainchild of one of the Force's Community Patrol officers, and is aimed primarily at secondary school aged children as its audience. The video came under some criticism from some members of the public on social media and other platforms, which in turn opened up a forum in which to start the conversation about the police's role in community engagement and promoting community cohesion. A visit to a local school where the video was shown to Year 9 pupils was well received.

### **3.12 Police and Crime Act 2017**

3.12.1 In January of this year the Policing and Crime Bill received Royal Assent. The Police and Crime Act 2017 includes a number of provisions and in particular seeks to improve the response to those in mental health crisis. This includes stopping those under 18 from being detained in a police station, and restricting the detention of adults at police stations. The reforming of police powers under the new Act, to sections 135 and 136 of the Mental Health Act 1983, places new limitations on when a police station can be used as a place of safety. The new changes take effect on the 11th of December 2017 and the Force is working with partners to ensure the number of Mental Health Act detainees after this date is reduced to zero. There is a meeting on the 24th of November with partners to finalise the process and it is a proposed a joint letter from the Chief Constable and PCC is drafted for wider circulation outlining our position.

### **3.13 Baby boxes**

3.13.1 Baby boxes were officially launched and have been well received. The boxes are given to all new parents within the Force and reflect the importance the organisation places upon supporting staff and their families when there is a new addition to the unit. The box contains some baby essentials such as baby grows and muslins as well as some personalised 'Lincolnshire Police' items. Above this the box itself can be used to provide a safe place for the baby to sleep.