



**PCC Performance Update Data Pack – September 2017**

DEMAND							
Subject	Monthly Volume	Rolling 12 Month Volume	Year on Year Comparison	3 Year Trend	Tolerance (see note)		Month Reporting (see note)
Calls for Service	13738	167290	1.99%	↑	✓		Sep-2017
Response Times (Incidents graded as urgent)	Rural <20 mins	72.32%	73.70%	-3.41%	↓	✓	Sep-2017
	Urban <15 mins	80.48%	80.99%	-0.68%	↓	✓	
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DEMAND						
Subject	Monthly Volume	Rolling 12 Month Volume	Year on Year Comparison	3 Year Trend	Tolerance (see note)	Month Reporting (see note)
All Crimes	3629	40189	10.71%	↑	×	Sep-2017
Burglary - Residential	318	*No comparable data				Sep-2017
VATP with Injury	384	4266	6.84%	↑	✓	Sep-2017
Sexual Offences	134	1391	14.96%	↑	×	Sep-2017
Arson & Criminal Damage	451	5574	2.09%	↑	✓	Sep-2017
Hate Crime	40	432	29.34%	↑	✓	Sep-2017
ASB (Incidents)	1739	20989	3.89%	↑	✓	Sep-2017
Fraud / Cybercrime	246	2865	11.35%	↑	✓	Aug-2017
<p><b>Comments:</b> "Track My Crime" introduced on 10 July 2017 – Online means by which victims can receive updates on the progress of their crime.</p> <p><b>Notes:</b></p> <ul style="list-style-type: none"> <li>*In April 2017 the Home Office changed the way in which the crime of burglary is recorded by all police forces – no comparison with data prior to April 2017 is therefore possible.</li> <li>Tolerance: subject value is within or outside calculated upper or lower limits of normally expected variations in performance.</li> <li>Month Reporting: Most recent data available – data is drawn from a variety of both internal and external sources.</li> </ul>						



INTERVENTION						
Subject	Monthly Volume	12 Month Rolling	Year on Year Comparison	3 Year Trend	Tolerance (see note)	Month Reporting (see note)
<b>File Quality</b>						
Casefiles submitted within timescale – 48 Hrs	55.6%	No comparable data				Sept- 2017
Casefiles compliant with National File Standard (NFS)	85.2%					
<b>Domestic Abuse</b>						
Dash Submitted	818	10098	-2.41%	↑	✓	Sep-2017
High risk	5.99%	7.79%	-0.12%	↑	✓	Sep-2017
<b>Forensics</b>						
% of recorded crimes attended and examined	5.73%	6.61%	-1.35%	↓	✓	Jun-2017
% of idents which lead to forensic detection	26.62%	26.06%	-0.82%	↑	✓	Jun-2017
<b>Section 136 of MHA 1983</b>						
Detainees held in Police Cells	3	59	*No comparable data	↑	✓	Sep-2017
<b>Out of Court Disposals</b>						
Out of Court Disposals	129	1728	-9.91%	↓	✓	Sep-2017
Out of Court Disposals %	5.08%	4.76%	-0.62%	↓	✓	Sep-2017
<b>Notes:</b>						
<ul style="list-style-type: none"> <li>*The way in which Section 136 arrest data is captured has changed following the introduction of hand held mobile data terminals for officers – no comparison can therefore be made with historic data.</li> <li>Tolerance: subject value is within or outside calculated upper or lower limits of normally expected variations in performance.</li> <li>Month Reporting: Most recent data available – data is drawn from a variety of both internal and external sources.</li> </ul>						



OUTCOMES						
Subject	Monthly Volume	Rolling 12 Month	Year on Year Comparison	3 Year Trend	Tolerance (see note)	Month Reporting (see note)
<b>Firearms Licencing (baseline up to May 2017)</b>						
Shotgun grant applications*	20.80%		No comparable data			Sep-2017
Shotgun renewal applications**	63.65%					Sep-2017
<b>Positive Crime Outcomes</b>						
Outcomes 1-8 (Resolutions)	26.35%	25.59%	-2.72%	↓	✓	Sep-2017
<b>Fatal 4 Enforcement (Arrests &amp; Tickets)</b>						
Speed	79	858	-33.44%	↓	✓	Aug-2017
Seatbelts	16	255	-32.89%	↓	✓	Aug-2017
Mobile Phone	34	441	-37.62%	↓	✓	Aug-2017
Drink/Drug Driving	111	1026	-0.48%	↓	×	Aug-2017
Dangerous driving***	20	137	11.38%	↑	✓	Aug-2017
Seriously Injured	42	429	26.18%	↑	✓	Aug-2017
Killed	3	40	-23.08%	↓	✓	Aug-2017
Outcomes continued over page...						

**Notes:**

- \*Proportion of shotgun grant applications processed within 8 weeks following receipt
- \*\*Shotgun Renewal applications received 8 weeks or more in advance of expiry and processed before expiry date
- \*\*\* Dangerous driving - all arrests for driving a vehicle dangerously & all driving without due care & attention tickets.
- Tolerance: subject value is within or outside calculated upper or lower limits of normally expected variations in performance.
- Month Reporting: Most recent data available – data is drawn from a variety of both internal and external sources.



OUTCOMES						
Subject	Monthly Volume	Rolling 12 Month	Year on Year Comparison	3 Year Trend	Tolerance (see note)	Month Reporting (see note)
<b>Criminal Justice / Magistrates Court and Crown Court</b>						
Guilty Plea 1 <sup>st</sup> hearing – Magistrates	67%			↑	✓	Aug-2017
Conviction Rate – Magistrates	84%			↑	✓	Aug-2017
Guilty Plea 1 <sup>st</sup> hearing – Crown	36%			↓	✓	Aug-2017
Conviction Rate – Crown	83%			↑	✓	Aug-2017
<b>Victim Statements (VCOP)</b>						
VCOP compliance - for Victim personal Statements	100%	No comparable data				Sep-2017
<b>Independent Custody Visiting Scheme (ICVS)</b>						
Meeting Statutory Requirement	Custody Suite Visits		Detainees offered/accepted		Acceptance Rate	(July/August/September)
✓	46		101/97		96%	Q2
<b>Notes:</b> <ul style="list-style-type: none"> <li>• Tolerance: subject value is within or outside calculated upper or lower limits of normally expected variations in performance.</li> <li>• Month Reporting: Most recent data available – data is drawn from a variety of both internal and external sources.</li> </ul>						



SATISFACTION							
Subject	Monthly Volume	12 Month Average/ Rolling	Year on Year Comparison	3 Year Trend	Tolerance (see note)		Month Reporting (see note)
Victim User Satisfaction	76.71%	81.59%	1.65%	↑	✓		Sep-2017
Victim Kept Informed Satisfaction	57.75%	70.53%	-2.38%	↑	×		Sep-2017
CSEW Confidence	76.60%	78.35%	3.67%	↑	✓		Mar-2017
Restorative Justice Activities – Participant satisfaction with Outcome							
Restorative Conferences (Criminal cases)		95.8%					Sep-2017
Restorative Mediation (Disputes)		90.9%					Sep-2017
Complaints							
Complaints against officers*	29	514	-11.84%	↓	×		Sep-2017
<b>Notes:</b> <ul style="list-style-type: none"> <li>• Tolerance: subject value is within or outside calculated upper or lower limits of normally expected variations in performance.</li> <li>• Month Reporting: Most recent data available – data is drawn from a variety of both internal and external sources.</li> <li>• *Detailed reporting of complaints including national comparisons can be found on the Force website visit <a href="http://www.lincs.police.uk">www.lincs.police.uk</a> and enter a search for “Complaints”.</li> </ul>							