## The Police and Crime Commissioner for Lincolnshire

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## Alan Hardwick The Police and Crime Commissioner for Lincolnshire

Mr Norman Norris
Interim Chairman
Lincolnshire Police and Crime Panel
East Lindsey District Council
Tedder Hall
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Dear Mr. Davis

Re: Report and Recommendations from the Lincolnshire Police and Crime Panel on the Annual Report 2012-13

I write in response to your letter dated 26 June 2013 regarding the above.

Firstly, may I congratulate you once again on your appointment as interim Chairman. I look forward to working with you over the coming months.

Thank you also for your supportive observations on my first Annual Report. I am most grateful for your recognition of the progress that has already been made in my three priority areas of reducing crime, a fair deal for the people of Lincolnshire and, police and services that are there when you need them. In this regard, you asked specifically for further evidence regarding the positive improvement in call response times.

The percentage of urgent urban calls responded in less than 15 minutes for the period April – June 2013 is 83.7%, against a target of 78%. This is an improvement of 2% compared to the same period in 2012/13.

The percentage of urgent rural calls responded to within 20 minutes for the period April – June 2013 is 82.1%, against a target of 76%. This is an improvement of 1.3% compared to the same period in 2012/13.

I noted your support for restorative justice and that it should be "a marker for success." I agree and through my performance governance framework, performance indicators and an agreed target, I hold the Force to account for 'solved crimes' that include restorative justice outcomes. The role restorative justice can play also now features in national statistics. In April 2013, the Home Office formally recognised 100% of 'crime outcomes' — not only including traditional 'sanction detections' such as charges, summons, cautions and penalty notices but also community based resolutions such as restorative justice.

You joined me in congratulating the Force and Chief Constable in the fall in crime in Lincolnshire. You were particularly interested in the reduced levels of criminal damage reported where Lincolnshire has the lowest incidence per 1,000 residents among the East Midlands police forces. The reductions in instances of criminal damage illustrate the continued efforts of our policing teams, focusing on known hotspot areas, using a robust challenge and prevent approach and high visibility patrols and working in partnership with local communities. The Force continues to have a proactive approach to dealing with criminal damage and has a specialist Chief Inspector focusing on this alongside anti-social behaviour.

As you know the Annual Report covered a significant period prior to me taking office and it also precedes the period of my first Police and Crime Plan. I will continue to provide the Panel with quarterly reports and at, at your September meeting, report on progress in relation to the Police and Crime Plan. This will include a review of all the Super Key Performance Indicators set for 2013 -17, together with those areas where you have specifically asked me to keep you informed of future developments. I will also continue my commitment to make quarterly performance updates available publicly and of course my next annual report will review performance and achievements during the first full year of my Police and Crime Plan.

Thank you again for the Panel's comments.

Alan Hardwick

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